

BBB[®] TRUST GUIDE

Serving Ashland, Medina, Portage, Richland, Summit and Wayne Counties



Shannon Siegferth at 717 Credit Union Park
Photography: Abigail Miller, Akron RubberDucks

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These agencies support your BBB and its vision of an ethical marketplace, where buyers and sellers trust each other.



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330-867-5511
summitmetroparks.org



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AIRPORT**

Akron-Canton Airport
800-424-2359
akroncantonairport.com



Lead with Trust

A message from our President & CEO

Dear Accredited Businesses and Friends,

As we close out another year, I am proud to reflect on the progress and growth of BBB Akron. Thanks to the trust of our Accredited Businesses and

community members, our BBB continues to expand its impact and strengthen the marketplace across our six-county region.

In 2025, a growing number of businesses chose to align with BBB's Standards for Trust, joining a network that prioritizes integrity, transparency and accountability. Additionally, we've seen increased engagement from consumers seeking guidance in making confident marketplace decisions. Our team expanded the ways we support both consumers and business owners across our service area, which strengthened our connections we are so fortunate to make.

Beyond accreditation, we've deepened our ties in the community—whether through educational programs to help families avoid scams, events that bring neighbors and businesses together, or resources that empower people to make informed choices. Every conversation, every workshop and every partnership has reinforced what makes our region so special: *people who truly care about one another*. BBB Akron is committed to being a resource in building stronger, more trusted communities.

As we look to the future, our team remains dedicated to advancing our mission; fostering an ethical marketplace where buyers and sellers can trust each other. We are grateful for your continued support and belief in the work we do together. We are committed to building connections, fostering trust and supporting the growth of local businesses that are the heartbeat of the community.

Our region is stronger when **trust** is at the center of the marketplace, and we are proud to see so many local businesses and organizations step forward to lead with integrity. On behalf of the entire team, thank you for being part of our journey. We look forward to serving you in 2026!

Forward Together,

Shannon L. Sieferth
President & CEO

2026 Board of Directors

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Sue Myers, Vice Chair

Huntington Bank

Sabrina Johnson, Board Secretary

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Akron Blind Center

Steven Ash

University of Akron

Legal Counsel

Timothy Truby

Roderick Linton Belfance, LLP

BBB is governed by a volunteer Board of Directors who offer a wide range of business and community experience. These volunteer directors are elected to three-year terms and are responsible for ensuring the organization remains in compliance with the operating standards set forth by the BBB system.

BBB Accredited Businesses

BBB Accredited Businesses are an essential part of our mission to advance marketplace trust. These businesses adhere to BBB's 8 Standards for Trust and prioritize ethical business practices. When you want to hire a business, always look for the BBB Seal.

Accredited Businesses must maintain their accreditation for a **minimum of 3 years** to be eligible for a listing in the BBB Trust Guide. Businesses are organized alphabetically by type of business.

Consumers can use the County Key to find Accredited Businesses located in their community.

If a business has two or more locations, their website is listed for consumers to find a location near them. This list is accurate as of 12/1/2025.



ABSTRACTERS

- Athena Research Inc (330) 704-0581

ACCOUNTANT

- Stratus Financial Corp. (330) 723-5006

ACCOUNTING

- AW Financials (330) 256-9042

ADOPTION AGENCIES

- Building Blocks Adoption Service, Inc. (330) 725-5521

ADULT DAY CARE

- House of Agape (234) 466-7662
- Next to Kin Supportive Services LLC (330) 510-7847
- Teammates Center LLC (234) 571-5876

ADULT FAMILY HOMES

- Country Elegance, LLC (330) 325-7816
- Pleasant Pointe Assisted Living (330) 848-5028

ADVERTISING AGENCIES

- Artists Inc. (330) 322-5472

ADVERTISING SPECIALTIES

- Auto Dealer Designs, Inc. (800) 736-8776
- Standout Stickers (330) 721-1300

ANTENNAS

- Terra Comp Technology (330) 745-8912

APARTMENTS

- Aspen Management USA LLC. (419) 281-3367
- Bella Dora Management, Inc. (330) 836-0411
- TDT Properties, LLC (234) 327-4677

APPLIANCE INSTALLATION

- Ebel's Installations, Inc. (330) 405-9820

ART DEALERS

- Don Drumm Studios, Inc. (330) 253-6268
- Zeber-Martell Studio (330) 253-3808

ARTISTS

- Ratcliff Artistic Enterprises (330) 564-5185

ASBESTOS REMOVAL

- HEPA Environmental Services, Inc. (330) 818-0188

ASBESTOS TESTING

- Diamond Testing, Inc. (330) 256-5133

ASPHALT

- Cardinal Asphalt Company (330) 928-7325
- Larsco Construction (234) 706-6070
- Mid-Ohio Asphalt and Concrete, Inc. (330) 467-1378

AUDIO VISUAL EQUIPMENT SUPPLIES

- Clear Gold Audio & Lighting (330) 835-9910

AUDIOLOGIST

- Modern Hearing Solutions (330) 334-4545

AUTO ACCESSORIES

- Custom Trim of America (330) 253-6893
- Vehicle Accessory Specialists (216) 314-4676

AUTO BODY REPAIR AND PAINTING

- Akron Auto Painting and Collision Inc. (330) 535-1200
- Bakers Collision Repair Specialists, Inc. (419) 524-1350
- Bob's Paint & Body Shop (330) 733-1333
- Brown Street Autocraft, LLC (330) 724-6953
- Highland Auto Body & Collision Co. (330) 468-2050
- Hudson Collision Center, Inc. (330) 650-0077
- Knapp's Collision (330) 678-5585
- Lintz Collision & Refinish (330) 297-1800
- Manchester Body Company, Inc. (330) 882-6437
- Marksman Auto Body (330) 225-5560
- Northfield Collision Center, Inc (330) 467-3555
- Penney's Auto Body, Inc. (330) 297-5791
- Quality Body Shop (330) 376-5121
- Sabetti Body Shop (330) 678-3443
- Shaw Body (330) 923-3519
- Tallmadge Collision Center (330) 630-2188
- Tom Clarke, Inc. (330) 745-9096
- Village Auto Body, Inc. (330) 659-3991

AUTO DETAILING

- Pure Royalty Automotive Detailing, LLC (330) 245-6034

AUTO FINANCING

- World Financial Services Inc. (330) 848-8029

AUTO INSPECTION STATIONS

- Envirotec Corp. (800) 227-8378

AUTO REPAIRS

- A-1 Auto Clinic, LLC. (330) 296-8342
- Akron Auto Clinic LLC (330) 434-9740
- Akron Auto Parts, Inc. (330) 535-7186
- Auto Correct LLC (234) 808-4316
- Auto Tech (330) 684-1400
- Beer's Automotive Services and Repair (419) 347-1354
- Bob's Car Care Center, Inc. (330) 626-1949
- Boyce Auto Repair (330) 467-7675
- Buttons Auto Center (419) 522-8811
- Christopher's Car Care, Inc. (330) 630-9920
- Cole's Garage, LLC. (330) 724-2121
- Cunningham Auto Repair Services, Inc. (330) 825-2579
- CW Automotive (330) 464-8249
- Frank May Garage, Inc. (330) 784-0491

2025 BBB Impact

December 2024 - November 2025



NEW ACCREDITED BUSINESSES

355

AERIAL PHOTOGRAPHERS

- Robert Sparrow Residential (419) 204-4118

AIR CONDITIONING REPAIR

- Swain Services LLC (330) 801-6186

ALUMINUM PRODUCTS

- R & T Fence Co., Inc. (330) 626-5170

ANIMAL REMOVAL

- A Plus Wildlife Control LLC (330) 529-9786
- Smith Wildlife Services (330) 256-0856

ANIMAL TRAPPING

- GAR Trapping LLC (330) 221-6565
- JH's Nuisance Trapping and Wildlife Control (330) 858-2219

ANSWERING SERVICE

- Business Medical Services Bureau, Inc. (330) 434-1922

- Procoat Limited (330) 466-0113

ASSOCIATION MANAGEMENT

- Community Reserve Specialists (234) 900-5501

ASSOCIATIONS

- AAF-Akron (330) 990-9426
- Home Builders Association serving Portage & Summit Counties (330) 869-6800
- Subcontractors Association of Northeast Ohio, Inc. (330) 762-9951
- Turkeyfoot Sportsman Club, Inc. (330) 644-6116

AUDIO VISUAL EQUIPMENT

- Audio Technica US (330) 686-2600
- Dove Audio Visual (844) 436-8328
- Protech Projection Systems, Inc. (330) 220-9990
- Video Products, Inc. (330) 562-2622

• Ashland County • Medina County • Portage County • Richland County • Summit County • Wayne County

70+ Milestones

These businesses are celebrating 70+ years of **BBB Accreditation**.

TIRE MANUFACTURERS

- Goodyear Tire & Rubber Company (330) 796-2121
100 years

JEWELRY STORES

- Shulans Fairlawn Jewelers (330) 836-8477
84 years

FUNERAL HOMES

- The Billow Funeral Homes & Crematory (330) 867-4141 **80 years**

LAWYERS

- Roderick Linton Belfance, LLP (330) 434-3000
77 years

NEW CAR DEALERS

- Marhofer Chevrolet, Inc. (330) 688-6644
73 years

LANDSCAPE CONTRACTORS

- R. B. Stout, Inc. (330) 666-8811
71 years

CHEMICALS

- Akrochem Corporation (800) 321-2260
70 years

COFFEE ROASTING AND HANDLING EQUIPMENT

- Pearl Coffee Company (330) 253-7184
70 years

PLATING

- Akron Plating Company LLC (330) 773-6878
70 years

- Gearheart's Garage & 4x4 Off Road (419) 989-0906
- George's Alignment (419) 846-3065
- Idol Automotive, Inc (330) 948-2984
- Innovative Auto Care (330) 245-0865
- Jim's Automotive (330) 753-5756
- Joe's Auto (330) 688-3611
- Jud's Best Discount Muffler & Brake, Inc. (330) 225-4000
- Ken's Auto Service Center, Inc. (330) 733-4328
- Kinney's Automotive Service, Inc. (330) 724-1269
- KOS Auto Works, Inc. (330) 724-0791
- Kovach Car Care (330) 963-5839
- Magic Wrench Automotive LLC (330) 606-2104
- Matt's Auto Repair (419) 368-4384
- Midas Auto Service Experts Multiple locations. Visit midas.com to find a location near you.
- Mike's Muffler Center (330) 825-7375
- Millennium Transmission & Auto Care (330) 773-1998
- Nate's Automotive LLC (330) 635-3305
- Northfield Tire Pros (330) 467-9001
- Paradise Car Care, Inc. (330) 839-8805
- Plevris Auto Service, Inc. (330) 666-5715
- Proffitt's Auto Service (330) 419-8403
- Prosser's Automotive, LLC (419) 526-6688
- R.C. Automotive, Inc. (330) 633-3140
- Rad Air Complete Car Care (330) 725-3040
- Rad Air Complete Car Care and Tire Centers (330) 926-9820
- Rad Air Complete Car Care of Montrose (330) 668-1111
- Red Beard Automotive LLC (330) 882-5097
- Sharon Automotive (330) 239-4900
- Steve's Auto Service (330) 940-3557
- The Alinement Shop (330) 633-4696
- Tony's Auto Works, LLC (330) 659-9612
- Wadsworth Auto Care LLC (330) 334-1373
- Wheatley Automotive (330) 659-2022
- Williams Automotive LLC (330) 983-9421
- Zehners Service Center Inc. (330) 784-1041
- Zito's Marine and Autocare (330) 237-2910

AUTOMATION CONSULTANTS

- Automated American Solutions, LLC (330) 242-7268

BAKER

- Gardner Pie Company (330) 245-2030
- The Bake Shop in Ghent, Inc. (330) 666-3347

BAKING EQUIPMENT

- Probake, INC. (330) 425-4427

BANK

- Hometown Bank (330) 673-9827
- Huntington National Bank Multiple locations. Visit huntington.com to find a location near you.
- Westfield Bank (800) 368-8930

BANKRUPTCY ATTORNEY

- Chris G Manos Attorney at Law (330) 745-4477
- Graham & Associates Law Offices, LLC (330) 253-6264

BANQUET FACILITIES

- Todaro's Party Center (330) 929-3377

BARBER SCHOOL

- Akron Barber College, Inc. (330) 644-9114

BARTENDING SERVICES

- Ozzie's Bartending Services, Inc. (330) 836-2306

BASEBALL CLUB

- Akron RubberDucks Baseball Club (330) 253-5151

BASEMENT FINISHING

- Beautiful Basements LTD. (330) 814-3283

BASEMENT REMODELING

- Yardman's Home Services (440) 735-1800

BASEMENT WATERPROOFING

- Basement Masters (330) 701-0960
- Ohio Basement Authority Multiple locations. Visit ohiobasementsystems.com to find a location near you.
- Precision Waterproofing, LLC (216) 469-4636
- Summit Basement Company, LLC (330) 217-2246
- USA Waterproofing, Inc. (330) 425-2440

BATHROOM DESIGN

- Creative Bath Systems (330) 467-2227
- Home & Kitchen Supply Company, Inc. (419) 526-3859
- Legacy Remodeling Team LLC (330) 459-3361
- Ohio Bath Solutions, LLC (330) 673-2124

BATHROOM REMODEL

- Baths R Us (440) 457-0101
- Do It All Plumbing, Inc. (216) 470-6377
- Magic Bath, LLC (330) 835-1099
- McShane Construction (330) 858-9781
- US Home Remodeling LLC (330) 391-1324

BEAUTY SALON

- Art of Essence Salon (330) 615-2600
- Ready, Set, Glow! (330) 812-0404
- Vaughn & Company Salon (330) 666-4661

BEAUTY SCHOOL

- Raphael's School of Beauty & Culture, Inc. (800) 511-6405

BEEKEEPER

- Queen Right Colonies, LTD. (440) 647-2602

BEVERAGE

- Goosefoot Acres, Inc. (800) 697-4858

BLINDS

- Gotcha Covered of Hudson (330) 954-3078

BOAT DEALERS

- Boat Masters Marine, Inc. (330) 882-4568
- Ravenna Marine (330) 296-5590
- Vic's Sports Center, Inc. (330) 673-7600

BOOK PUBLISHERS

- 48 Hr Books (800) 231-0521

BOOKKEEPING SERVICES

- J.L. Money Matters, LLC (216) 401-5050
- Skypex Management LLC (440) 554-0025

BRAIDS

- PrettyBull Limited (216) 394-9376

BRAND DEVELOPMENT

- Each + Every (330) 940-9567

BUILDING CONSTRUCTION CONSULTANTS

- Lianna Development Corporation (330) 957-7145

BUILDING INSPECTOR

- Martin Building Controls LLC (440) 821-4011

BUILDING MATERIALS

- Carter Lumber (330) 673-6100
- Richland Lumber, Inc. (419) 589-7942
- Sallie's Wholesale Supply (419) 524-7973

BURGLAR ALARM SYSTEMS

- ADT Security Services (800) 381-2210

BUSINESS COACH

- GWB Consultants LLC (419) 612-7489

BUSINESS CONSULTANTS

- Capitol 50 Consultants Inc (234) 212-3400
- Hunt Corp Industries LLC (234) 284-8033

BUTTON MANUFACTURERS

- PureButtons.com, LLC (330) 721-1600

CABINET MAKER

- Superior Kitchen & Bath Cabinetry (330) 334-2000

CABINET MANUFACTURERS

- 4-B Wood Specialties, Inc. (330) 769-2188

CABINETS

- High Point Cabinets, LLC (330) 201-0870

CABLE TVS

- Doylestown Communications Inc. (330) 658-2121
- MCTV - Wayne County (330) 345-8114

CAMPGROUNDS

- Cherokee Park Family Campground (330) 673-1964

CAR BUYING

- We Buy Any Car (234) 205-2357

CAR RACING EQUIPMENT

- Summit Racing Equipment (330) 630-0250

CAR RESTORATIONS

- Cole's Classics, LLC (330) 329-9949

CAR SOUND SYSTEMS

- Century 2000 Electronics, Inc (330) 630-3595

CARPET AND RUG CLEANERS

- Angerstien Carpet Installation & Cleaning (330) 699-0006
- Carpet Pro Services (330) 686-5500
- Coit Cleaning and Restoration Services (330) 633-8562
- Dunn-Right Custom Carpet Cleaning, LTD. (330) 336-9795
- Josh's Buckeye Carpet Cleaning, Inc. (330) 678-8086
- MW Carpet Cleaning Unlimited, LLC (330) 317-0478
- Special Touch Carpet Cleaners (330) 922-4780
- Stanley Steamer (330) 785-5004

CARPET AND RUGS

- Carpet Country (330) 425-9131

CATERER

- Catering By Mark DiFeo (330) 869-8787
- Diamond Event Caterers, Inc. (330) 225-1995
- Gridirne Cookery, LLC (800) 880-7675
- MD Creative Blends Culinary (419) 571-8839
- T L C Catering, Inc. (330) 607-4360

CERAMIC TILE CONTRACTORS

- Top Notch Tile, LLC (567) 241-1665

CERAMIC TILE DEALERS

- First Flooring and Tile, Inc. (330) 376-5166

CHAMBER OF COMMERCE

- Ashland Area Chamber of Commerce (419) 281-4584
- Brimfield Area Chamber of Commerce (330) 673-2170
- Cuyahoga Falls Chamber of Commerce (330) 929-6756
- Greater Akron Chamber of Commerce (330) 376-5550



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TOLL FREE: 800-686-2021

- Kent Area Chamber of Commerce (330) 673-9855
- Nordon Hills Chamber of Commerce (330) 467-8956
- Orrville Area Chamber of Commerce (330) 682-8881
- Richland Area Chamber & Economic Development (419) 522-3211
- South Summit Chamber of Commerce (330) 745-3141
- Stow-Munroe Falls Chamber of Commerce (330) 688-1579
- Streetsboro Area Chamber of Commerce (330) 626-4769
- Tallmadge Chamber of Commerce (330) 633-5417
- Twinsburg Chamber of Commerce (330) 963-6249
- Wooster Area Chamber of Commerce (330) 262-5735

CHEMICALS

- Struktol Company of America, LLC (330) 928-5188

CHILD CARE CENTERS

- Kids At Heart Child Care & Preschool Center (330) 668-6001
- Miracle Child Daycare Center, LLC (234) 208-9132

CHILDREN DENTIST

- Gerstenmaier Pediatric Dentistry (330) 867-5688

CHIMNEY CLEANING

- Friendly Sweep Chimney Cleaning (330) 468-0837
- Sooty Mykes Chimney Cleaning and Repair (330) 388-4116

CHIMNEY REPAIR

- Chimney Professionals and Masonry LLC (330) 230-9091
- Sauers Chimney Services LLC (216) 217-0848

CHINESE FOOD

- China King Chinese Restaurant (330) 225-7911

CLASSIC CAR DEALERS

- Sabetta's Classics (330) 930-0700
- Whitmore Motors, LLC (419) 281-4800

CLEAN UP SERVICES

- Trust Worthy, LLC (330) 808-4679

CLEANING SERVICES

- Jenns Home and Office Cleaning LLC (330) 631-4489

CLEANING SUPPLIES

- Advanced Cleaning Solutions Co. (330) 923-0751

CLOCK REPAIR

- Ebert's Clock Service (330) 825-7414

CLOTHING

- U S Wings, Inc. (330) 655-5050

CLOTHING ALTERATIONS

- Custom Alterations by Addie, Inc (330) 264-5866

CLUBS AND ORGANIZATIONS

- Hill 'N Dale Club (330) 725-2097
- Lake Forest Country Club (330) 650-0371

COIN DEALERS

- Executive Coin Company (330) 686-1100

COLLECTIBLES

- Richfield Coin & Collectibles, Inc. (330) 659-0411

COLLECTIONS AGENCIES

- FirstCredit, Inc. (330) 864-4422
- Richland Bureau of Credits LLC (419) 522-2921
- Team Recovery, Inc. (330) 916-7030

COLLEGES AND UNIVERSITIES

- Herzing University Akron (330) 724-1600
- Kent State University (330) 672-2444
- The University of Akron (330) 972-7111

COMMERCIAL CLEANING SERVICES

- Beneficial Building Services, Inc. (330) 848-2556
- Cleanpro Janitorial Service, LLC (330) 592-9860
- Domor Cleaning LLC (216) 816-6174
- Kaylor's Cleaning Services LLC (419) 610-5296
- Langston's Ultimate Cleaning Services Inc. (330) 352-7319
- Pinnacle Building Services (419) 571-4792
- PowerClean Enterprises LLC (330) 400-4483
- Spark Clean Janitorial (440) 752-6389
- Williams Family Janitorial Services LLC (330) 510-7986

- Your Cleaning Service, LLC. (330) 633-3029

COMMERCIAL CONTRACTORS

- Cardinal Group, Inc. (330) 252-0282
- The Pro-Z Group, Inc (234) 284-9312
- Weaver Commercial Contractor, Inc. (330) 264-9020

COMMERCIAL ELECTRICIAN

- AFH Electric, LLC (330) 839-3660
- ESP Services Inc (330) 802-0628
- Masters Electrical Services Corporation (330) 620-8245

COMMERCIAL INSURANCE SERVICES

- CCIS (877) 216-0542

COMMERCIAL LANDSCAPE CONTRACTORS

- Dohner Landscaping (330) 814-4144
- Turfscape LLC (330) 405-7979

COMMERCIAL REFRIGERATION

- Mid Ohio Refrigeration, Inc. (419) 589-4963
- R.J. Vernak Refrigeration Inc. (330) 721-0092

COMMERCIAL ROOFING

- Allied Commercial Roofing (330) 425-0767
- Innovative Roofing Solutions, Inc. (330) 256-8602
- Roof-Pro, Inc. (330) 334-3176
- TAC Construction Resources LLC (330) 573-1125
- Triple Y Roofing LLC (330) 569-8280

COMPRESSION CLOTHING

- Julius Zorn Inc. (330) 923-4999

COMPUTER DEALERS

- MAI Computing Inc. (330) 926-0840

COMPUTER REPAIR

- KGC Tech Group (330) 460-0075

COMPUTER SOFTWARE DEVELOPERS

- Pathfinder Computer Systems, Inc. (330) 928-1961

COMPUTER SYSTEM DESIGNERS

- Keystone Technology Consultants, Inc. (330) 666-6200
- Tribute, Inc. (330) 656-3006

CONCRETE

- All Concrete Services LLC (330) 441-1654
- DP Concrete Corp (330) 281-9882

CONCRETE CONTRACTORS

- A J & S Concrete, Inc. (330) 733-8012
- A. Rhinehart Construction LLC (330) 388-2340
- Adamiv Concrete Inc (216) 403-4979
- Al and Sons Concrete (330) 867-5342
- Bells Custom Concrete & Excavating (330) 807-7120
- Beverly Concrete Inc. (330) 573-2409
- C & R Quality Construction, LLC (330) 592-8551
- Creative Concrete and Stone LLC (330) 289-3885
- Giovanini Construction LLC. (234) 714-0555
- Hickory Hollow Decorative Concrete, LLC. (419) 706-3290
- Keim Concrete Contractors (330) 264-5313
- Kurtz Concrete Company, Inc. (330) 220-1773
- LES Concrete LLC (330) 977-1026
- Mason Construction and Concrete LLC (330) 696-6641
- Otto Brothers Cement Contractors, Inc. (330) 929-7664
- Premier Custom Concrete & Construction, LLC (216) 857-0519
- R.M Tuck Concrete Inc. (330) 329-3813
- Sable Asphalt & Concrete (330) 745-9585
- SAMCO-Samartano Concrete & Asphalt Services (330) 659-6607
- Spanulo Cement & Waterproofing, LLC (216) 832-6091
- The Concrete Guys of Ohio, Inc. (330) 842-9156
- Ward Concrete Construction Inc (330) 322-2514
- Yungen Construction (330) 682-5563

CONCRETE LEVELING

- R.C. Concrete Leveling (330) 434-3127

CONCRETE PRODUCTS

- Tuck Precast (330) 861-0916

CONSTRUCTION

- AK Construction (330) 714-5943
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- EncoreGarage of Ohio (330) 922-4411

GARAGE ORGANIZERS

- CB's Custom Garage Interiors & More LLC (888) 724-2724

GARBAGE REMOVAL

- Rumpke (800) 828-8171

GENEALOGY

- Forensic & Family Genealogy, LLC (720) 480-0927

GENERAL CONTRACTOR

- American Post & Construction (330) 659-3659
- Arbor Ridge Construction, LLC. (234) 716-3424
- Avodah Contractors (330) 601-1324
- Bari Construction, LLC (330) 217-7275
- Battaglia Construction (330) 221-7239
- Bella's Construction LLC (440) 554-1843
- Butler Building & Restoration LLC (330) 777-0099
- Catanese Construction (330) 352-1854
- Construction Titan (330) 801-9145
- Creative Innervations, Inc. (330) 414-1456
- DECKMASTER Construction, Inc. (330) 697-5350
- Erie Home (330) 733-4059
- Finley and Sons Builders, Inc. (330) 650-1862
- Fox Brothers Construction (330) 825-8266
- Gerring & Sons Construction, LLC (330) 352-0647
- GLT Construction, Inc. (216) 217-5289
- Grindle Construction LLC (330) 714-3558
- Hassle Free Homes (330) 615-9086
- Home Installs (330) 608-7295
- HTZ Construction, Inc. (440) 588-8644
- Igor Olefir Construction and Remodeling, Inc. (330) 714-5912
- J. Hunter Construction, LLC (330) 235-3883

- Mast Lepley Storage Structures Inc. (330) 264-1338
- Progressive Machine Die, Inc. (330) 405-6600
- Richland Screw Machine Products Inc (419) 524-1272
- White Industrial Tool, Inc. (330) 773-6889

GENERATORS

- Thomas & Son Electric, L.L.C., (419) 989-5188

GEO THERMAL HEAT PUMPS

- Roberts Plg. Htg. & Clg. Co & First Geothermal Energy (330) 621-1286

GIFT STORE

- Madzay Color Graphics Inc (330) 273-9068

GLASS BLOCKS

- A Glass Block Vision (330) 321-4251

GLASS REPAIR

- WJ Glass, LTD (330) 842-2778

GRANITE

- Chippewa Stone LLC (330) 662-4202

GRAPHIC DESIGNER

- Eyedead Creative (330) 336-1168

GROCERY STORE

- Devitis Fine Italian Foods (330) 535-2626
- Giant Eagle Multiple locations. Visit gianteagle.com to find a location near you.
- Market District (330) 928-6669



What industries are consumers searching for on BBB.org*?

December 2024 - November 2025

Top 5 Inquiries

69,869	Roofing Contractors
69,869	Gutter Guards
37,945	General Contractors
31,434	Construction Services
27,108	Bathroom Remodel

*BBB Akron data

- JTC Contractors Limited (330) 563-4150
- K & M Builders, Ltd. (330) 857-0471
- KDCO Home Improvement, Inc. (330) 645-6521
- Kio Construction, LLC (330) 327-8017
- Medina Exteriors & Remodeling (330) 725-2235
- Michael's Workshop, Inc. (330) 256-5432
- MLC Builders, Inc. (330) 745-3612
- Performance Builders (440) 552-8652
- Prime Exterior Construction, LLC (330) 606-7577
- R. C. Norman Construction (330) 929-2260
- Revelation Renovations, LLC (330) 431-8639
- RJ Construction (330) 607-5277
- Roberts Remodeling & Construction Co., Inc. (330) 923-1940
- Scout Construction LLC (419) 989-7240
- Storm Kings, LLC. (330) 801-9595
- T.G. Carpentry, Landscape & Design, Inc (330) 634-1501
- Thompson & Sons Home Improvements, LLC. (419) 989-6983
- U.S. Pride Home Specialists (330) 584-8113
- Zara Construction, Inc. (419) 525-3613

GENERAL ENGINEERING CONTRACTOR

- Assembly Tool Specialists, Inc. (330) 425-4466
- Foundation Industries Inc. (330) 564-1250
- Hold-True (567) 560-5723

GUTTER CONTRACTORS

- Exteriors Plus (330) 800-8018
- Ohio Gutter Pros LLC (330) 703-6368
- Pally Roofing LLC (440) 975-7872

GUTTER GUARDS

- AllPro Seamless Gutters, LLC. (330) 221-2954
- LeafFilter Gutter Protection (800) 749-4566
- The Gutter Captain (330) 488-8377

GUTTER INSTALLATION

- Alpha Insulation and Gutters LLC (330) 331-7715

GUTTERS

- A & J Seamless Gutter (330) 724-1060
- BHD Gutters LLC (330) 510-1141
- Cousin's Gutters and Covers (330) 622-2816
- Crossroads Home Exteriors LLC (330) 962-7084
- DunRite Exteriors/K-Guard Clog Free Gutters (216) 777-1100
- Ferrari Gutter Services, LLC (330) 686-8367
- Miller Spouting, LLC (330) 695-9347
- Reil's Construction, Inc. (440) 735-1648

HAIR PIECES

- Pur Hair Extensions (330) 858-0113

HANDYMAN

- Hook Home Maintenance (330) 653-8946

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- Mr. Handyman of Independence and Macedonia (330) 520-8777
- OH Handle It, LLC. (330) 317-8723
- Pro Fix (330) 644-1403
- The Handy Arborist. LLC (440) 253-9110

HARDWARE SALES

- Montigney Hardware, LLC (330) 296-3411
- Pettigrew Feed & Hardware, Inc. (330) 325-1500

HARDWOOD FLOOR MAINTENANCE

- Hydra Carpet Cleaning Company (330) 745-9432

HAULING CONTRACTORS

- Worthy One Services, LLC (330) 351-2769

HEALTH AND WELLNESS

- Get Well Center (419) 524-2676

HEALTH CARE

- AxxessPointe Community Health Centers (888) 975-9188

HEALTH INSURANCE

- Bologna Insurance Agency Inc. (330) 376-7675
- SummaCare (330) 996-8410
- The Biting Agency, Inc. (330) 784-8250

HEALTH SHARING MINISTRIES

- Christian Healthcare Ministries, Inc. (800) 791-6225

HEALTHCARE MANAGEMENT

- Messmore Financial And Medicare Services, LLC (330) 247-2478

HEARING ASSISTIVE DEVICES

- Cleartone Hearing Aid Service LLC (330) 262-2200
- Finally Hear Co. (330) 724-1444
- Ohio Hearing Health, Inc. (330) 665-5200
- Reserve Hearing Centers, LLC (440) 376-5405

HEATING AND AIR CONDITIONING

- Admoore Heating & Air Conditioning (330) 947-2533
- Air Comfort (330) 434-8107
- All Around Heating and Cooling LLC (234) 206-0836
- Baumberger Heating and Cooling (419) 589-6500
- Beckwith Heating and Cooling, Inc. (330) 923-1333
- Bernard Mechanical, Inc. (330) 785-3836
- Biff's Comfort Systems, Inc. (330) 633-3353
- Blind & Sons, LLC. (330) 208-2351
- Brandon Heating & Air Conditioning (330) 686-9828
- Bratcher & Sons (330) 925-3190
- Central Ohio Plumbing, Heating and Cooling, LLC (419) 571-2934
- Choice Aire (330) 945-6223
- Corporate Heating & Cooling LLC (330) 899-8820
- DeAngelis Heating & Air Conditioning, Inc. (330) 296-2970
- East Ohio Furnace Company Inc. (330) 773-3325
- Echols Heating and Air Conditioning, Inc. (330) 773-3500
- ENG Heating & Cooling, Inc. (330) 529-4025
- Falls Heating & Cooling Inc. (330) 929-8777
- Gene's Refrigeration, Heating & Air Conditioning, Inc. (330) 723-4104
- Greer Heating and Air Conditioning, Inc. (330) 673-5636
- Hagan & Hagan (330) 285-7191
- Heart of Ohio HVAC, Plumbing & Electric, LLC. (330) 764-1011
- Horner Heating & Air, Inc. (330) 769-5317
- Hudson Heating Co, Inc. (330) 655-2933
- Jackson Comfort Systems, Inc. (330) 468-3111
- Jennings Heating, Cooling, Plumbing & Electric (330) 784-1286
- Jodway Heating & Cooling, LLC (330) 722-4053
- Kamm Star Contractors, LLC (330) 416-7329
- Lakes Heating & Air Conditioning (330) 208-9675
- Lowry Heating and Cooling (330) 745-4822
- M W Robinson Company (330) 264-9983
- Novak Heating & Cooling LLC (330) 414-2466
- On the Spot Heating and Cooling, LLC (330) 998-2209
- Parker Heating & Cooling LLC (330) 351-6231
- Ravenna Oil & Heating Company (330) 296-9610
- Riggie Brothers, Inc. (330) 621-1727
- Rodger That Heating & Cooling, LLC (330) 802-7878



1. Gutter Guards

2. Waterproofing Contractors

3. Bathroom Remodel

4. Plumber

5. Heating and Air Conditioning

*BBB Akron data

- S & S Heating Cooling & Sheet Metal Co, Inc. (440) 237-3663
- Summit Heating & Cooling, LLC (330) 802-0228
- The K Company (330) 773-5125
- Tropicair Heating & Cooling (330) 962-3558
- WeatherKing Heating and Air Conditioning Inc. (330) 908-0281

HEATING SYSTEM REPAIR

- Dutch Lane Heating & Sales (330) 465-2347

HEAVY HAUL TRUCKING

- Paul Adelman Trucking Inc. (330) 325-7470

HISTORICAL STRUCTURE PRESERVATION

- The Western Reserve Preservation Company, LLC. (330) 304-2422

HOLISTIC HEALTH PRACTITIONER

- The Healing Brew LLC (234) 678-0380

HOME ADDITIONS

- McShane Construct-All Enterprises (330) 688-1177

HOME AUTOMATION

- Sundance, LTD (330) 665-0387

HOME BUILDERS

- 89 Homes and Building Improvements (419) 368-4961
- America's Home Place - Ashland (419) 922-9280
- Crasi Company, Inc. (330) 923-9905
- Fussner Builders LLC (419) 651-3938
- Gasser Builders, Inc (330) 925-1371
- Landmark Homes (330) 388-8230
- LDA Builders, Inc. (330) 528-3800
- Modern Home Concepts, LLC (330) 464-3369
- MRB Custom Construction LLC (330) 607-8496
- Steven W Moore Building Corp., Ltd. (330) 668-6892
- Stonebrook Homes (330) 633-0012
- Wayne Homes (330) 896-7611
- Weaver Custom Homes, Inc. (330) 264-5444

HOME CARE

- Lannon Home Care LLC (330) 319-4511

HOME DESIGN

- Franklin & Associates (330) 665-9097

HOME HEALTH CARE

- Altercare Home Health LLC (419) 755-1999
- Archangels Specialty Home Care, LLC. (833) 272-4227
- Beautiful Minds Group LLC (330) 618-5246
- True Hearts of Care, LLC (234) 334-5528
- Visiting Angels (330) 723-0300
- Visiting Angels Living Assistance Services (330) 733-1532

HOME IMPROVEMENT

- 419 Home Improvements, LLC. (419) 685-8820
- A. Caspersen Company Inc. (330) 928-3127
- Byam's Home Improvement, LTD (330) 931-9305
- Coss Construction (330) 554-7521
- D & D Home Improvement (330) 688-5542
- Element Design Build Remodel (330) 523-6919
- Hansen Remodeling, Inc. (330) 952-1520
- Hartman Home Renovations LLC (440) 523-9221
- Home Appeal (330) 995-0551
- J-M. Homeservices, LLC. (330) 598-8261
- Paul F Keller Construction Co. (330) 396-3177
- Phil's Construction (330) 552-3100
- Tucker Building & Design, LLC. (330) 336-8825
- White Builders (330) 618-6042
- Yancer Home Improvement (567) 303-8485
- Your Time Home Improvements, LLC (330) 612-7407

HOME INSPECTIONS

- A Step Up Home Inspection (330) 235-1254
- ACT Home Inspections LLC (330) 807-2244
- Beta Property Inspections, LLC. (330) 310-1730
- Certified Home & Property Inspection LLC (330) 338-7748
- Medallion Home Inspections LLC (419) 564-3851
- Milestone Home Inspections (330) 990-7637
- Peak Home Inspection Services (888) 886-3188
- Unity Property & Pest (330) 957-2178

HOME THEATER SYSTEMS

- Summit Sound (330) 405-9393

HOSPITAL

- Avita Ontario Hospital (419) 468-0827

HOT TUB DEALERS

- Ohio Hot Tub & Sauna - Outlet Center (330) 321-0002
- The Place (330) 239-4000

HOTLINE

- Red Flag Reporting (877) 676-6551

HOUSE CLEANING

- 3 Girls and a Bucket (330) 573-6535
- Booking Maid Easy (330) 685-9226
- Heavenly Touch Maids (330) 929-3410
- Maid Of Excellence (888) 923-5368
- Merry Maids (330) 634-9723
- Merry Maids of Medina County (330) 722-7804
- MOLLY MAID of Greater Akron and Canton (330) 733-0533
- The Cleaning B LLC (330) 734-5680

HUMAN RESOURCES

- Security Information Legal Systems (330) 722-7061

HYDRAULIC EQUIPMENT REPAIR

- Yoder Hydraulics, Ltd. (330) 857-0001

ICE

- Serv-Ice Delivery Co. (330) 733-9693

IDENTITY THEFT PROTECTION

- First Watch Technologies, Inc. (866) 221-0150

INDUSTRIAL FASTENERS

- SC Fastening Systems, LLC (330) 468-3300

INDUSTRIAL MANUFACTURERS

- Recycling Equipment Solutions Corp. (330) 920-1500

INDUSTRIAL PROPERTY MANAGEMENT

- Choice One Management, Inc. (330) 807-8747
- The Kraus-Alexander Construction Company (330) 923-4859

INFORMATION TECHNOLOGY SERVICES

- Computer Surgeon, Inc. (330) 331-2350
- QualityIP (330) 931-4141
- Small Business Technologies Inc. (330) 335-7278

2025 BBB Team Highlights

What has the BBB Akron team been up to?

This year, we supported many local organizations, non-profits and community events, including:

- Victim Assistance Program's Friend's Breakfast
- The Akron Rotary Chili Open
- The Senior Summit
- Bluecoats of Summit County
- Akron Zoo
- Habitat for Humanity of Summit County
- Akron Children's Hospital Holiday Tree Festival
- Akron-Canton Regional Foodbank
- NSME's Accent on Excellence
- AAF Akron
- Leadership Akron
- Paws & Prayers Animal Rescue
- Downtown Akron Partnership



INNOVATION

- Bounce Innovation Hub (330) 785-7403

INSPECTION

- Pinnacle Inspection Services, LLC. (234) 738-3514

INSULATION CONTRACTORS

- ABC Insulation Company (440) 238-4392
- USA Insulation of Akron (330) 922-5588

INSURANCE AGENCY

- American Income Life Insurance Company Multiple locations. Visit aillife.com to find a location near you.
- Blake Insurance Group, LLC (234) 571-5359
- Gehring Insurance Agency Inc. (330) 576-3022
- Insurance Centre Agency (330) 345-3111
- Kelly Insurance Agency, Inc. (330) 929-3056
- Leading Edge Insurance and Consulting LLC (330) 247-2466
- Papas & Associates, LLC. (330) 836-1234
- Rine Insurance Group LLC (330) 633-3494
- SSIP Insurance Partners LLC (419) 775-5256

INSURANCE COMPANIES

- Allegiance Insurance Group, LLC (330) 253-5902
- Ayers Insurance Agency Inc. (330) 644-6300
- Eveningstar Insurance, Remedial and Drive (330) 608-6340
- Gallagher (330) 665-9966
- Gimbel Agency (330) 673-4242
- Jenkins Insurance Agency (330) 633-5511
- Robert Nickoson Financial Group (330) 630-0830
- Western Reserve Group (330) 262-9060

INSURANCE CONSULTANT

- Insurance Lab LLC (234) 888-1522
- Likely Life Can, LLC (330) 937-4941

INSURANCE SERVICES OFFICE

- Bankers Life (330) 896-8051
- National Health & Life Associates Agency (330) 253-8381
- The Archer Agency, Inc (330) 929-4474

INTERIOR CONTRACTORS

- Walcraft Construction, LLC. (330) 888-8953

INTERIOR DESIGNER

- H. Everson Designs (330) 836-9900

INVESTIGATOR

- Narrow Path Investigations LLC (234) 706-2024

INVESTMENT ADVISORY SERVICES

- True Wealth Design, LLC (330) 777-0688
- VectorVest Inc. (330) 867-2814

IRRIGATION

- Sprinkler Pro, LLC (330) 995-0283

JEWELRY DESIGNERS

- Froze International (234) 200-6119

JEWELRY STORES

- Glenn Fisher Jewelry, Inc. (330) 745-1153
- Kimberly Jewelry, Inc. (330) 867-3990
- Medina Gem Co. (330) 722-4714
- MJO Jewelers (330) 835-3000
- Signet Jewelers (800) 877-8169
- Taylor Made Jewelry, Inc. (330) 733-8000

JUNK REMOVAL

- MDH Property Care LLC (330) 962-6037

KITCHEN CABINET REFACING

- American Wood Reface, Inc. (330) 666-7828
- Creative Refinishing LLC (330) 317-0445

KITCHEN CABINETS

- Eicher Woodworking, LLC (419) 994-1098
- Lumberjack's Kitchens & Baths (330) 762-2401
- ProSource of Akron (330) 676-1570
- Troyer Cabinetry (330) 674-6003

KITCHEN REMODEL

- Adonis Kitchen & Bath LLC (330) 734-5727
- Berkut, Inc. (330) 487-0546
- Buckeye Counters LLC (330) 275-9856
- Cabinet-S-Top Inc (330) 239-3630
- Catastrophe Response Team, LLC (330) 281-3590
- Clazak Kitchen & Bathroom (330) 264-4691
- Ohio Cabinets (330) 952-1500
- Paul Fike Builders, Inc. (330) 467-7547
- ReNest Inc. (216) 513-5126
- Woodstone Group LLC (234) 571-1108

LABORATORY TESTING

- Hark Laboratories, Inc. (330) 419-0717

LAND FOR SALE

- Preston Lands (216) 260-4745

LAND SURVEYOR

- R. W. Gasbarre & Associates, Inc. (330) 264-9499

LANDSCAPE CONTRACTORS

- A Low Maintenance Landscape, LLC (330) 819-0401
- A New Image Landscape, Inc. (330) 460-2400
- All Seasons Maintenance (330) 725-2424
- Allscape Landscaping (330) 352-0220
- Bagnato Landscape Design (330) 842-5296
- Bryson Landscaping Inc (330) 730-8196
- C & S Lawn Service and Landscape, Inc. (330) 618-6601
- C S Triola Landscaping Co., Inc. (330) 867-2981
- Chad's Five Star Lawn Care, LLC (330) 465-2332
- Classic Landscaping & Lawn Care (330) 807-2828
- Digging Landscaping, Inc. (330) 562-8000

- Flexlawn & Landscape, LTD (330) 612-2763
- Grasshopper Lawn & Landscaping LLC (330) 281-9730
- Greenkeepers Lawn Service & Landscaping, Inc. (330) 721-0059
- Ground Up Lawn Management, LLC (216) 509-9037
- JLM Landscapes (330) 957-5248
- JTS Landscaping Company (330) 769-1878
- Kraker's Lawn & Landscape LLC (330) 620-9180
- Lucas Landscaping & Nursery, Inc. (330) 825-3135
- Nelson Contracting, Inc. (330) 350-1717
- Nick's Landscaping of Ohio, LLC. (330) 666-7000
- Ohio State Landscaping, Inc. (330) 659-0370
- Paradise Lawn Care, Inc. (330) 669-3141
- Peters Professional Landscaping (330) 722-8884
- Portage Landscaping Inc. (330) 296-0099
- Roberts Landscaping, LLC (330) 701-8295
- Stewart Landscaping (330) 467-9505
- Sticks-N-Stones Landscaping of Ashland LLC (419) 606-3393
- The Grounds Guys of Twinsburg (330) 357-8200
- TS Landscaping, LLC (330) 221-0472
- Victory Landscaping LLC (330) 284-5706
- Vizmeg Landscape, Inc. (330) 686-0901
- Yoder's Greenhouse (330) 763-4190

LANDSCAPE DESIGN

- Bulone Brothers Landscaping, Inc. (330) 998-6131

LANDSCAPE MAINTENANCE

- AMS Landscaping (330) 689-6544
- Inspirescapes By JOC LLC (330) 459-0808
- Jimmy's Lawn Service LLC (330) 338-1874

LANDSCAPE SUPPLY

- Frank Brothers, Inc. (330) 948-1006
- The Mulch Barn (330) 721-0958

LANDSCAPING CLEAN UP

- Real Green Landscaping, LLC (330) 422-8135

LATEX

- Kent Elastomer Products Inc (800) 331-4762

LAUNDRY

- Buzzi's Laundromat & Laundry Service (330) 929-1702

• Ashland County • Medina County • Portage County • Richland County • Summit County • Wayne County

Accredited Business listing continued

LAWN AND GARDEN

- Precision Power Equipment LLC (330) 359-0671

LAWN CARE

- Kapp's Green Lawn (330) 468-5000
- Lawn Doctor of Strongsville-Stow (330) 882-7429

LAWN MAINTENANCE

- Got Grass? Landscaping (330) 461-6428
- Grass Commander, LLC (330) 990-7515
- KLC Lawn Care, LLC (330) 678-1350
- Lamphear's Lawn Service, LLC (330) 725-2102
- Mueller Lawn & Landscape (330) 239-1276
- Portage Turf and Pest (330) 296-8873
- Scott's Lawn Care of Ohio LLC (330) 345-1230
- Security Landscaping Company (330) 801-3515
- TLC: The Lawn Company (866) 277-6952
- Trugreen Multiple locations. Visit trugreen.com to find a location near you.

LAWYER REFERRAL SERVICE

- Akron Bar Association (330) 253-5007

LAWYERS

- AlerStallings, LLC (330) 779-1192
- AlerStallings, LLC (419) 484-4298
- Amourgis & Associates Attorney and Counselors at Law (330) 535-6650
- Blakemore, Meeker & Bowler Co., LPA (330) 253-3337
- Chester Law Group Co., L.P.A. (800) 218-4243
- Daniel F. Gigiano Co., L.P.A. (330) 336-3330
- Eshelman Legal Group, LLC (330) 376-3572
- Justin C. Miller, Attorney at Law (330) 952-1780
- Kennedy & Collins Co., LPA (330) 825-2477
- Kisling, Nestico & Redick, LLC (888) 211-2594
- Legacy Law Firm, LLC (330) 529-7070
- Perantides & Nolan Co, LPA (330) 253-5454
- Richard P. Martin Co., L.P.A. (330) 686-1708
- Sandel Law Firm (330) 666-2889
- Scanlon & Company (330) 376-1440
- Slater & Zurz LLP (330) 762-0700
- Thomas, Trattner & Malone, LLC (330) 253-1500
- Vance P. Truman, Attorney at Law, LLC (330) 722-8877

LED LIGHTING

- NuGen LED Solutions (419) 719-8191

LIGHT HAUL TRUCKING

- H B Rubbish & Hauling, LLC. (330) 773-4939

LIMO SERVICE

- BVIP Limousine (330) 725-3108

LOAN SERVICING

- Phoenix Financial Solutions, Inc. (419) 342-2151

LOANS

- New Horizon Federal Credit Union (330) 745-8897

LOCKSMITH

- A-Abra-Cadabra Lock Service (330) 434-5397
- A-Tri-County Lock (330) 928-6222
- Billheimer Security LLC (419) 526-3416
- Reliable Locksmithing, LLC (330) 338-0733

LOG CABINS

- Frontier Finishing, Inc. (844) 445-6437
- Hochstetler Log Homes, LTD (419) 368-0005

LOGISTICS

- ASW Global, LLC (888) 363-8492
- Ninja Dispatch, LLC (888) 853-4778

LONG DISTANCE PHONE SERVICE

- Easton Telecom Services, LLC (330) 659-6700

LUMBER STORE

- Stout Lumber, LLC (330) 722-8733

MACHINE SHOP

- All Tech Manufacturing LTD (330) 633-1095
- SPZ Machine Company, Inc. (330) 848-3286

MACHINE TOOL REPAIR

- Power Tool Repair (330) 630-0022
- Rossi Machinery Services, Inc. (419) 281-4488

MACHINE TOOLS

- Kromhard Twist Drill, LLC (330) 535-7129
- Matco Tools Corporation (330) 929-4949

MAGAZINE PUBLISHERS

- Akron Life Magazine (330) 253-0056

MAJOR APPLIANCE DEALERS

- M A S, Inc. (800) 648-1414
- Myers Appliance Service & Sales, Inc. (330) 296-8455

MANAGED SERVICE PROVIDER

- AtNetPlus (330) 945-5685

MANAGEMENT CONSULTANT

- Evergreen Consulting & Associates LLC (216) 533-4651

MANNED BALLOONS

- Fun Makers Inc (330) 630-9580

MARKETING CONSULTANT

- 1st Class Marketing, LLC (888) 277-8816
- Vinyl Marketing (866) 788-4695

MARKETING PROGRAMS

- InfoCision Management Corporation (330) 668-1400

MARRIAGE COUNSELOR

- Reality of HOPE (330) 614-5438

MARTIAL ARTS

- Kim's College of Martial Arts (330) 239-5262

MASON CONTRACTORS

- Craig Young Construction LLC (330) 352-0848
- Griffiths Construction LLC (330) 465-2602
- Hostetler Masonry (330) 990-4193
- MJ Masonry LLC (330) 465-6845
- Ryan's Masonry Repairs LLC (330) 459-4468
- Sam's Masonry (330) 715-6057
- Yoder Masonry Inc. (330) 620-5281

MASSAGE THERAPIST

- A Queen's Touch, LLC (330) 256-9130
- Knot Yourself Medical Massage Studio (330) 461-0769

MATTRESS SUPPLIES

- Eastwood Manufacturing LTD (330) 857-2001

MATTRESSES

- Denver Mattress Company (419) 747-4013
- The Original Mattress Factory Multiple locations. Visit originalmattress.com to find a location near you.

MEAL PREP

- Simply EZ Home Delivered Meals of Northeast Ohio, LLC. (330) 633-7490

MEAT PACKERS

- Pressler's Meats, Inc. (330) 644-5636

2025 BBB Team Highlights

What has the BBB Akron team been up to?

The BBB Akron team also:

- coordinated and hosted the Ohio BBB Operations Conference, where over **45 operations team members** networked and collaborated on future initiatives.
- hosted a Hops & Headshots at the Duck Club at Firestone, partnered with AAF Akron.
- attended the 2025 MarCom Conference in Detroit, Michigan, where over **50 marketing professionals** came together to develop creative solutions.
- celebrated our team members in their professional development.
- networked with organizations throughout our six-county service area to strengthen relationship and build connections.

The BBB Akron team is always looking for new and creative ways to engage with the community, build relationships and strengthen our network of BBB Accredited Businesses.

We look forward to another year of advancing our mission to be the leader in marketplace trust.



Rebuild with Trust

Community, Growth and Collaboration

Devan Weckerly Lambert, Director of Marketing

Our commitment to trust, transparency and community is woven into every program, outreach activity and communication from the BBB Akron team. As we evolve with the every-changing needs of our community, we've been joined by partners and collaborators along the way.

One exciting example of collaboration is our newest publication ***Rebuild with Trust***, which officially launched in June 2025, after BBB Akron's leadership recognized the need for consumers to have a back-up plan in place in the event of a disaster.



Our goal was to provide **expert advice from experts in our communities** and the response was immediate.

Organizations from across the state jumped into action to provide their expertise and knowledge to help the community. The result was a collaborative guide to educate readers on topics ranging from preparing your pantry to choosing the right contractor when repairing your home.

- **Tips for rebuilding and repairing after damage** *BBB*
- **Tips to avoid common pitfalls and scams** *BBB*
- **Food preparation and storage** *Akron-Canton Regional Foodbank*
- **Fire and kitchen safety** *Akron Fire Department*
- **Home safety preparation** *Akron Police Department*
- **American Red Cross services overview** *American Red Cross*
- **Disaster action and evacuation plans** *Ohio Emergency Management Agency*
- **Tips for before, during and after a disaster** *Ohio Special Response Team*

- **Emergency alert systems** *Summit County Department of Public Safety, Emergency Management Agency*
- **Preparing an emergency kit** *Summit County Public Health*
- **Supporting victims in the aftermath of a disaster** *Victim Assistance Program*

The positive impact of ***Rebuild with Trust*** was clear immediately. After a successful press launch with our collaborators, BBB Akron was asked to present this initiative at the Ohio Emergency Management Agency Recovery Branch Lunch & Learn as a featured topic for the 88 Ohio EMA Directors.



As more organizations express interest in this initiative, BBB Akron plans to expand this project to include additional contributors, as well as partner with experts across our six-county service area to provide timely, regional information our businesses and consumers.

To learn more about this publication, how you can participate or how to get a free copy, visit us at **[BBB.org/akron](https://www.bbb.org/akron)**.



"Disasters, whether natural or accidental, can greatly impact not only physical landscapes but also the delicate fabric of community trust.

While uncertainty may follow disaster, leaving both consumers and businesses struggling to navigate a changed reality, **so too can resilience, hope and a renewed sense of community."**

Shannon Siegferth, Rebuild with Trust

BBB supports local students by offering the **BBB Akron Student Trust Scholarship**, a program open to students in grades 9 - 12 in schools throughout Ashland, Medina, Portage, Richland, Summit and Wayne Counties.

The BBB Akron Student Trust Scholarship offers students the opportunity to self-reflect about ethical principles that will help them develop leadership skills and character. During the process, they learn more about themselves and what they stand for through reading the **UncommonSense® FRAMEWORK**.

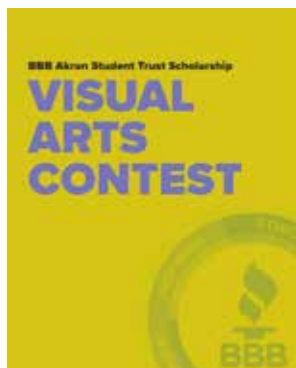
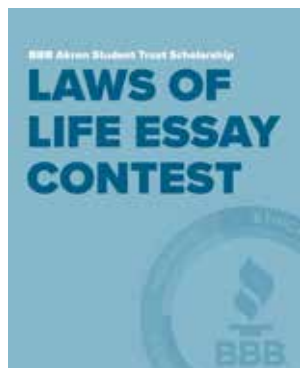
2025 BBB Impact
2024- 2025 school year



SCHOLARSHIP ENTRIES

862

For the 2024-2025 school year, students could submit an essay for the Laws of Life Essay Contest or a video presentation for the Student Video Contest to our panel of judges. Over 860 essays and videos were submitted for consideration from students across our six-county service area.



New in 2025, BBB Akron expanded the Student Video Contest into the **Visual Arts Contest**. Now, students have the creative freedom to explore different visual art mediums, like painting or digital sketches, and submit their original artwork for the scholarship.

The prompt for the Visual Arts Contest is simple: **What does trust mean to you?** We encourage students to think about how trust is woven into their lives and how that can be represented through their original art piece.

To learn more about the BBB Akron Student Trust Scholarship or how to implement this program into your classroom, please contact Kimberly Ickes, Senior Director of Administration at kickes@akronbbb.org.

Akron-Summit Age-Friendly

Since 2023, BBB Akron, the Summit County Executive's Office, City of Akron, VANTAGE Aging, Direction Home Akron Canton Area Agency on Aging, Akron Zoo and more, have collaborated on the Akron-Summit Age-Friendly initiative, with a shared goal to improve the lives of older adults in our community.

These BBB Accredited Businesses, Charities and Supporters have met a set of criteria designed to provide quality and accessible services to older adults.



ACCESS, Inc.
Advanced Quality Lawn
Akron Area YMCA
Akron Art Museum
Akron Blind Center & Workshop
Akron-Canton Airport
Akron Monument & Granite Co.
Akron Zoo
Akron-Canton Regional Foodbank
Main Campus
Stark County Campus
ArtsNow
Chaney's Special Effects
Firestone Park YMCA
Goodyear Tire & Rubber Company
Green Family YMCA
Habitat for Humanity of Summit County
Handyman's Quality Services
Jennings Heating, Cooling, Plumbing & Electric
KDCO Home Improvement

Kohl Family YMCA
Lake Anna YMCA
Red Flag Reporting
Riverfront Family YMCA
Stone Financial Network
Summit Federal Credit Union
Summit Metro Parks
Main Office
F.A. Seiberling Nature Realm
Liberty Park Nature Center
Summit Lake Nature Center
The Billow Funeral Homes & Crematory
Fairlawn
Cuyahoga Falls
Kent - *Bissler & Sons Funeral Home & Crematory*
Uniontown - *Summit Simple Cremation*
Towpath Motors
Useful Space
VANTAGE Aging
Wadsworth YMCA

This list is accurate as of 12/1/2025.

BBB Accreditation for Businesses



Improve your online reputation.

- ✓ Business Integrity Check
- ✓ Customer Review Toolkit
- ✓ Enhanced BBB Business Profile
- ✓ BBB Seal of Accreditation



Grow your business.

- ✓ Get a Quote lead generation
- ✓ BBB Advertising Program
- ✓ Business Education on BBB.org
- ✓ The CEO Forum



Reduce your risk.

- ✓ Mediation
- ✓ Arbitration
- ✓ Complaint Resolution
- ✓ BBB Business Tips on BBB.org



MEDICAL CASE MANAGEMENT

- WorkPlace Consultants, LLC (330) 671-5028

MEDICAL EQUIPMENT

- AED Ventures, LLC (800) 787-6980

MENTAL HEALTH SERVICES

- Akron Family Institute Inc. (330) 644-3469

METAL BUILDING

- Behr's Buildings, LLC. (877) 934-6990

METAL FINISHING

- The Plate-All Metal Company (330) 633-6166

METAL ROOFING CONTRACTORS

- All American Roof Pros (419) 989-4480

MIXING AND AGITATION MACHINERY

- Rainbow Mastermixing, LLC (330) 374-1810

MOBILE LOCKSMITH

- CarMeds, LLC (330) 465-2150

MOBILE REFRIGERATION

- D.A.S. Mechanical LLC (330) 328-4734
- Storage In Motion (440) 263-4120

MOBILE TRUCK REPAIR

- First Choice Truck & Trailer (419) 368-8444

MODULAR HOMES

- High Touch Homes, Inc. (419) 524-6637

MOLD INSPECTION

- Iron Dog, LLC (330) 688-4766

MONUMENTS

- Akron Monument and Granite Company (330) 252-1746
- American Monument & Granite Company (330) 325-2500
- Midwest Everlasting Memorials (330) 334-1988
- Pertee Monuments, LLC. (330) 345-8811
- Portage Marble & Granite Company (330) 673-5870

MORTGAGE BANKER

- CrossCountry Mortgage, LLC. Multiple locations. Visit crosscountrymortgage.com to find a location near you.

MORTGAGE LENDERS

- Ruoff Mortgage Multiple locations. Visit rouff.com to find a location near you.

MOTOR FREIGHT TRUCKING

- PLX Freight, LLC. (330) 271-8400

MOTORCYCLE REPAIR

- M D Performance Cycle LLC (330) 790-1585

MOTORCYCLE SUPPLIES

- Lowbrow Customs, LLC (330) 850-7040

MOVING AND STORAGE COMPANIES

- Celina Moving & Storage, Inc. (330) 263-0515
- Cotter Moving & Storage Company (330) 535-5115
- Summit Moving and Storage, LLC. (330) 578-7169

MOVING COMPANIES

- Anshutz Enterprises, LTD. (330) 334-1884
- Armbruster Moving & Storage, Inc. (330) 220-6400
- Blue Men Moving, LLC (330) 241-7572

- Krupp Moving and Storage, LLC (330) 345-6596
- Move It Now LLC. (330) 929-6683

MUFFLERS

- Ritzman Muffler, LLC (330) 825-2224

MUSIC INSTRUMENT STORE

- Metronome Music, Inc. (419) 526-3838

MUSICAL INSTRUMENT SUPPLIES AND ACCESSORIES

- ProLogix, LLC (330) 715-1515

NAIL SALON

- Aria Beauty Lounge (330) 422-2660
- Famous Nails (330) 673-0828

NETWORK CABLING

- K & R Communications, Inc. (330) 468-6654

NETWORK COMPUTERS

- Computer Technology Management Services (330) 541-2834

NETWORK SECURITY

- Palitto Consulting Services, Inc. (330) 335-7271

NEW AUTO PARTS

- ECS Tuning, LLC (330) 331-2003
- Turner Motorsport LLC (978) 388-7769

NEW CAR DEALERS

- Bill Harris Auto Center, Inc. (419) 289-2000
- Bill Harris Chrysler Dodge Jeep of Ashland, Inc (419) 289-2000
- Brunswick Auto Mart, Inc. (330) 273-3300

- **Buckeye Chrysler Jeep Dodge Ram Fiat Superstore** (419) 522-5222
- **Cascade Auto Group, Ltd.** (330) 929-1861
- **Chevrolet of Wooster** (330) 264-2300
- **Crestmont Hyundai** (330) 225-0011
- **Fred Martin Nissan, LLC** (330) 644-8888
- **Fred Martin Superstore** (330) 753-4444
- **Graham Automall** (419) 529-1800
- **Great Lakes Hyundai, Inc.** (330) 422-1212
- **Haasz Automall of Ravenna** (330) 296-2866
- **Ken Ganley Ford** (330) 745-9081
- **Ken Ganley Nissan Medina** (330) 721-0500
- **Kia of Streetsboro** (330) 422-7100
- **Lambert Buick GMC Inc.** (330) 923-9771
- **Laria Chevrolet Buick** (330) 925-2015
- **Lexus of Akron-Canton** (330) 645-4800
- **Mazda of Wooster** (866) 412-2855
- **Medina Auto Mall** (330) 886-4740
- **Montrose Ford, LLC** (330) 666-0711
- **Nissan of Streetsboro** (330) 422-7300
- **Pallotta Ford, Inc.** (330) 345-6600
- **Park Ford** (330) 633-6222
- **Premier GMC** (330) 925-5010
- **Ron Marhofer Auto Mall, Inc.** (330) 923-5800
- **Ron Marhofer Hyundai of Green** (234) 260-4236
- **Ron Marhofer Nissan** (330) 923-8000
- **Serpentini Chevrolet Buick of Orrville** (330) 683-6050
- **Serpentini Chevrolet of Medina** (866) 560-9605
- **Serra Acura** (330) 644-1300
- **Serra Chevrolet** (330) 644-7500
- **Serra Honda** (330) 644-3322
- **Serra Mazda** (330) 645-7275
- **Summit Toyota of Akron** (330) 836-2500
- **Toth Buick-GMC, Inc.** (330) 644-3400

- **Toyota of Kent** (330) 673-2200
- **VanDevere Buick** (330) 253-6137
- **VanDevere Chevrolet** (330) 867-3010
- **VanDevere Kia** (330) 253-6137
- **Volkswagen of Streetsboro** (330) 342-7000
- **Wooster Chrysler Jeep Dodge Ram** (330) 345-8700

NEW CARPETS

- **Akron Barefoot Carpet** (330) 388-5006
- **Barrington Carpet & Flooring Design** (330) 896-4141
- **Carpet Centre Carpet One** (330) 745-4454
- **Clupper Brothers Abbey Carpet & Floor** (330) 666-6552
- **Empire Today, LLC** (800) 583-3000
- **Kastran Carpets, Inc.** (419) 529-3161
- **Mark's Custom Carpet, Inc.** (330) 678-5519
- **National Design Mart** (330) 721-1914
- **New Star Carpet Sales & Service, LLC** (330) 594-7198
- **Quality Carpet & Flooring** (330) 923-0929
- **Spanky's Outlet, Inc.** (330) 785-9800
- **WCCV Floor Coverings, LLC** (330) 688-0114

NEWS SERVICES

- **The Medina County Gazette** (800) 633-4623

NEWSPAPER

- **West Side Leader / South Side Leader** (330) 665-9595

NOTARY PUBLIC

- **C & A Notary Services LLC** (330) 428-5374
- **JRM Mobile Notary Service, LLC** (330) 714-2002

NURSING HOME

- **Apostolic Christian Home, Inc.** (330) 927-1010
- **Pleasant View Nursing Home, Inc.** (330) 745-6028
- **Wayside Farm Nursing Home** (330) 923-7828
- **West View Healthy Living** (330) 264-8640

ODOR NEUTRALIZERS

- **Biosweep Cleveland LLC** (844) 636-7688
- **The EcoSense Company** (844) 437-6688

OFFICE FURNITURE INSTALLATION

- **Great Lakes Installation, Inc.** (330) 352-6062

OFFICE SPACE RENTAL

- **The Biz Hive, LLC.** (330) 461-9919

ONLINE EDUCATION

- **AIR Childcare Training Solutions** (888) 994-2247

OPHTHALMOLOGY

- **Landes Eye Associates** (330) 864-3937

OPTOMETRIST

- **Bella Eyecare** (330) 922-4393

ORTHODONTIST

- **Haas Orthodontic Arts, Inc.** (330) 688-8667

PACKAGING SERVICE

- **Advanced Poly-Packaging, Inc.** (330) 785-4000

PAINT

- **Summit Paint Center, Inc.** (330) 253-5305

PAINTING CONTRACTORS

- **A-1 Painting LLC** (330) 459-3620
- **Aulden Knight Painting & Restoration, Inc.** (330) 564-7384
- **CLC Contractors Group LLC** (419) 565-1649
- **CT Painting** (330) 466-8734
- **CT Service Systems** (330) 322-9274
- **Five Star Painting of Medina** (330) 203-1146
- **Garber Painting & Decorating** (330) 957-2172
- **Home Pro Jobs, LLC.** (855) 239-4062

BBB Standards for Trust

The **BBB Standards for Trust** are eight principles that summarize important elements of creating and maintaining trust in business. Our BBB Accreditation Standards are built on these standards.

Build Trust

Establish and maintain a positive track record in the marketplace.

Advertise Honestly

Adhere to established standards of advertising and selling.

Tell the Truth

Honestly represent products and services, including clear and adequate disclosures of all material terms.

Be Transparent

Openly identify the nature, location, and ownership of the business, and clearly disclose all policies, guarantees and procedures that bear on a customer's decision to buy.

Honor Promises

Abide by all written agreements and verbal representations.

Be Responsive

Address marketplace disputes quickly, professionally, and in good faith.

Safeguard Privacy

Protect any data collected against mishandling and fraud, collect personal information only as needed, and respect the preferences of consumers regarding the use of their information.

Embody Integrity

Approach all business dealings, marketplace transactions and commitments with integrity.



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- Independent Painting & Remodeling, Inc. (216) 299-1775
- J Mac Painting Corporation (440) 667-2648
- JW Pro-Painting LLC (567) 303-2593
- Kane Painting LLC (330) 907-6292
- Ohio Painting And Pressure Wash, Inc. (330) 730-8344
- Painters of the Western Reserve (330) 808-0678
- Painting Perfections, LLC (419) 612-1726
- Premier Painting & Wall Coverings LLC (330) 988-8808
- Resurrection Painting LLC (330) 906-1361
- Rock Solid Painting (330) 612-3584
- Roman Painting (234) 755-1460
- The Final Coat (330) 786-0961
- TrueColors Painting LLC (330) 421-9371
- Wilhite Painting Solutions, LLC (330) 335-2528
- Wollet Painting & Power Washing, LLC (330) 633-1020

PALLETS

- Coblentz Brothers, Inc. (330) 857-7211
- Weaver Pallet Ltd (330) 682-4022

PARTY SUPPLY RENTALS

- Miller's Party Rental Center, Inc. (330) 753-9104
- Sign of the Times (330) 962-6218

PATENT ATTORNEYS

- Hudak, Shunk & Farine Co. LPA (330) 535-2220

PATIO ENCLOSURES

- American Patio Rooms (330) 733-7561
- Chiarle Construction, LLC (330) 329-8389

PATIOS AND DECKS

- Kidron Construction, LLC (330) 317-7670
- Klassic Custom Decks (330) 468-3476

PAVING CONTRACTORS

- Ambrose Asphalt, Inc. (419) 774-1780
- Barbicas Construction Company Inc. (330) 733-9101
- Charles Smith Driveway Maintenance (330) 351-5182
- Hotrock LLC (330) 995-6044
- Perrin Asphalt Company, Inc. (330) 253-1020
- Richland Sealcoating Company, Inc. (419) 529-5524
- Riley & Sons Asphalt Company (330) 923-2680
- S & K Asphalt & Concrete, Inc. (330) 724-9090
- Skibiski Asphalt (330) 673-9165

PAYROLL SERVICES

- Group Management Services (330) 659-0100
- Summit Payroll Services (800) 347-9496
- Tanner-Gill & Associates, LLP (330) 315-1859

PENSION AND PROFIT SHARING PLANS

- Trinity Pension Consultants, Inc (330) 668-3747

PERMANENT MAKEUP

- Allegria Studio (440) 214-0374

PEST CONTROL SERVICES

- 360 Pest Solutions, LLC. (419) 709-9379
- A & A Pest Control (330) 805-2847
- A Best Termite and Pest Control (330) 434-5555
- Absolute Pest Control (330) 425-3210
- Akron Pest Control, LLC (330) 253-6271
- Apollo Pest Control (330) 722-0303
- Bug Bounty Hunters LLC (330) 880-1824
- Carothers Pest Control LLC (419) 342-6841
- Complete Pest Solutions (330) 494-1600
- Epcon Lane (330) 724-0007
- Gotcha! Pest Control Specialists Inc. (330) 928-4600
- Hosterman's Home Services LLC. (330) 957-5447
- J and J PEST CONTROL SERVICE, LLC (330) 644-5577
- Orkin Exterminating Company (330) 785-9900
- Prevention Pest Control LLC (234) 571-1203
- Rose Pest Solutions (330) 922-3111

PEST CONTROL SUPPLIES

- J T Eaton & Company, Inc. (330) 425-7801

PET BOARDING

- Dog Gone Crazy, Inc (330) 273-1777
- Easdale: The Best Pet Care (330) 666-2004

PET CONTAINMENT SYSTEM

- Dog Guard Out of Sight Fencing (330) 421-0986

PET GROOMING

- Wizard of Paws (330) 655-0652

PET SERVICES

- The Retreat at Creekside LLC (330) 825-2363

PHARMACY

- Mantua Station Drug Co. (330) 274-2209

PIANO TUNERS

- Barto's Piano Tuning & Repair (330) 603-9642

PIZZA

- East of Chicago Pizza Company (330) 794-9356
- Tonio's Pizza (330) 725-7666

PLANT NURSERY

- Galehouse Tree Farms (330) 658-2480

PLASTIC MOLDERS

- Advanced Plastics, Inc. (330) 336-6681
- Plastics-R-Unique (330) 334-4820

PLASTIC TANKS

- Protectoplas (234) 358-0321

PLAYGROUND EQUIPMENT

- Amex Surface Installer, LLC (216) 224-7732

PLUMBER

- Agosta Plumbing, Inc. (330) 786-7777
- All County Drainage Contractors (330) 928-7367
- APPC Plumbing Services (330) 722-7754
- Aquapro Plumbing LLC (330) 317-9780
- Buddy's Plumbing Excellence (234) 205-2084



What types of businesses
are consumers submitting
complaints for on **BBB.org**?

December 2024 - November 2025

- C. Lee Services (330) 923-4944
- Cathy Geary Plumbing Company (330) 336-8520
- Dan's Drain Service (330) 591-0119
- Dynamerican (330) 666-8863
- Frecka Plumbing (330) 928-9230
- H Jack's Plumbing & Heating (888) 458-1161
- Harner Plumbing Inc. (330) 626-5551
- J&J Plumbing, Heating, Cooling, & Electric (330) 271-8764
- Jeff the Plumber, Inc. (330) 940-2600
- Joe Behr Plumbing & Heating, Inc. (419) 884-3278
- Mackin & Sons Plumbing, LLC (330) 825-3686
- Miracle Plumbing Heating & Cooling (330) 773-4499
- Musser Plumbing (330) 328-9185
- Ohio Buckeye Plumbing LLC (440) 283-9377
- Orrville Plumbing & Heating (330) 682-5926
- Paramount Plumbing, Inc. (330) 336-1096
- Plumbing 911, Inc. (330) 390-4911
- Robert Sloboda Plumbing & Heating (419) 295-5757
- Roto Rooter (330) 725-6777
- Shuman, Inc. (330) 688-2322
- Tapeino Plumbing LLC (330) 569-4620
- Unique Plumbing & Drain, Inc. (330) 928-1272
- Viking Plumbing Inc. (330) 947-0404
- Wade Plumbing LLC (330) 317-9942
- Wiese Plumbing and Heating Co. (330) 825-7826

POLE BARNs

- Plaso Construction, LLC. (330) 626-5448

POOL CONTRACTORS

- Litehouse Products, LLC Multiple locations. Visit lighthouse.com to find a location near you.

- Wooster Pools & Spas (330) 263-5000

POOL MAINTENANCE

- Majestic Pool Enterprise, LLC (330) 808-1698

POOL SERVICE

- Fun Center Pools & Spas (419) 756-1300
- K & K Pool and Spa Service (330) 472-7229
- Moonlight Industries Corp. (330) 278-2685
- The Pool Guy of Mansfield, LLC (419) 544-2881

PORCELAIN ENAMEL REPAIR

- Ohio Porcelain Resurfacing (330) 336-3700

PORTRAIT PHOTOGRAPHERS

- Universal Church Directories, LLC (419) 522-5011
- Visualizations Photography, Inc. (330) 923-3686

POST CONSTRUCTION CLEANING

- B Clean Cleaning Services (330) 209-5428

POWDER COATING

- Chupp's Powder Coating, LTD (330) 698-0558

PRE KINDERGARTEN

- Once Upon a Daycare (330) 990-1466

PRECISION GRINDING

- Bemer Industrial Grinding LTD (330) 475-7962

PRESSURE WASHERS

- Pitz Power Wash (330) 630-0862

1. Gutter Guards

2. Jewelry Stores

3. New Car Dealers

4. Electric Companies

5. Water Treatment Equipment

*BBB Akron data

PRESSURE WASHING

- AA Power Washing (330) 510-8676
- AmeriClean Power Wash (330) 937-8091
- Ferrari Painting & Pressure Washing (440) 521-0754
- Hammerhead Washing, LLC (330) 388-9167
- Josh the Window Cleaner LLC (330) 808-1048
- Perfect Power Wash, LLC (330) 697-0131
- Titan Pro Power Washing, LLC (216) 389-6455

PRINTERS

- American Printing (330) 630-1121
- Sheridan Ohio, a CJK Group Company (800) 678-1222
- Star Printing Co. (330) 376-0514

PRINTING SERVICES

- RB Print Shop, Inc. (419) 524-2781

PROBATE ATTORNEYS

- Ron Koehler, Attorney at Law (330) 644-3572

PROFESSIONAL ENGINEERS

- CWWA, Inc. (330) 722-9001
- Sorbothane, Inc. (330) 678-9444
- Summit Testing & Inspection Company (330) 869-6606

PROFESSIONAL ORGANIZATION

- B to B Connect, LLC. (330) 677-5566

PROMOTIONAL PRODUCTS

- Consolidus LLC (330) 319-7200
- Pensrus.com (800) 736-7787

PROPANE

- Acorn LPG, LLC (330) 296-8630

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- Reserve Realty Company (330) 467-0828
- Twin Oaks Realty, Inc. (330) 867-9990

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RADON MITIGATION

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- Real Estate Connection, Inc. (330) 345-4224
- Snyder & Snyder Real Estate, Inc. (330) 434-4343

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- Eberhardt Realty and Management, LLC. (330) 608-1776

REAL ESTATE DEVELOPMENT

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- Hurdle Land Company (419) 756-8166
- LRC Realty, Inc. (330) 253-6958

REAL ESTATE INVESTING

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REAL ESTATE RENTALS

- Quality Rentals, LLC (330) 714-8901

REAL ESTATE SERVICES

- Adam-August Realty (330) 571-5298

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- R & R Engine and Machine (330) 724-5526

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- Recycling Coordinators, Inc. (330) 434-4500

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- Kulesza Construction and Home Improvements LLC (330) 541-6428
- Local Project Pro, LLC. (419) 318-9759
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- Mangon Renovations LLC (419) 651-9169
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- Lewis Restoration (330) 447-3937
- Robert Harvey Builders & Remodeling (419) 545-0059
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- Tim Englert Construction, Inc. (330) 336-2770

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- Martinov Home Solutions, LLC (330) 283-4188
- Mike Kimmel (330) 334-2058

RESIDENTIAL GENERAL CONTRACTOR

- K&S Construction and Roofing LLC (567) 241-6393

2025 BBB Impact

December 2024 - November 2025



WEBSITE VIEWS

3,342,955



PROFILE INQUIRIES

1,321,306



DYNAMIC SEAL CLICKS

39,145



GET A QUOTES SENT

2,403



SATISFACTION RATE

90.30%

RESIDENTIAL PAINTER

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- The Lakeview Painting Company (440) 289-6443

RESIDENTIAL ROOFING

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- Continental Cuisine (330) 864-1777
- Luigi's Restaurant (330) 253-2999
- Porky's Drive-In LLC (419) 589-9933
- The Twisted Olive (330) 899-0550

RESTORATION COMPANIES

- Simply Restoration LLC (330) 255-9947

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- C & L Shoes, Inc. (419) 853-4084
- The Shoe Horn, Inc. (330) 630-2873

RETAIL STORES

- Heritage Woodcraft (330) 485-1222

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- Mutual of America Financial Group (330) 576-7012
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ROOFING CONSULTANTS

- Paint A Roof LLC. (661) 724-6827
- Ridgeline Roofing LLC (330) 641-7208

ROOFING CONTRACTORS

- 12 Point Construction, LLC (330) 354-6072
- A & B Roofing & Construction (330) 405-9055
- A & K Roofing (330) 798-9489
- A Jenkins Inc. (216) 631-4800
- Absolute Assurance Restorations LLC (419) 709-7223
- Amish Quality Exteriors, LLC (330) 763-3350
- Apple Creek Roofing (855) 386-1172
- ARC Contracting of Ohio LLC (330) 968-4023

- ARC Exteriors, LLC (330) 802-4315
- Aspen Contracting, Inc. (877) 784-7663
- Aurora Roofing and Home Improvements, Inc. (330) 562-2648
- B & B Construction, Inc. (330) 658-6632
- Black Diamond Contracting, LLC. (330) 231-3959
- BLC Roofing (234) 281-1754
- Blue Ribbon Home Solutions LLC (330) 350-5183
- Buck Jones Roofing, Windows, Siding and Insulation (330) 686-0635
- Buckeye State Roofing (330) 421-0271
- Burkholder's Custom Construction, LLC (419) 631-0372
- C & E Construction, LLC. (740) 294-2350
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- Century Commercial Roofing, Inc. (330) 622-1466
- Certified Roofing (216) 336-1205
- Choice One Restoration, LP. (330) 688-7663
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- Dave Byler's Roofing, LLC (440) 313-5860
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- Double A Roofing LLC (330) 473-5483
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- Leading Edge Restorations, LLC (330) 285-8721
- Legacy Roofing (330) 645-6000
- M. R. Plank Roofing Co., LLC (330) 655-9671
- Mansfield Roofing and Home Improvements, LLC (419) 295-5503
- Mayne's Roofing LLC (216) 536-5201
- McDonough Roofing (330) 988-8130
- Miller Contracting, Inc. (330) 745-9818
- Miller Custom Exteriors (330) 695-4905
- Neugebauer Roofing, LLC. (330) 786-9604
- New Ara Home Improvement Ltd. (330) 645-5060
- Ohio Roofing Services (330) 772-7826
- One Time Construction, Inc. (330) 220-5000
- Paris Roofing LLC (330) 541-6392
- Peters' Roofing (330) 466-0438
- Pioneer Roofing (330) 591-5393
- Preservation Exteriors, LLC (330) 877-9390
- Prime Roof Solutions, Inc. (330) 296-8803
- Renew Home Exteriors, LLC. (330) 522-1974
- Roofing By Simon Inc. (330) 676-1002
- Roofsmith Restoration (330) 822-4245
- Royalty Roofing, LLC (330) 362-4700
- S & D Construction Company (330) 647-8996
- SafeGuard Exteriors & Restoration, LLC (330) 472-0216
- Sergeants Home Improvements LLC (330) 322-9924
- Sherriff Goslin Roofing Mansfield (419) 529-8249
- Spartan StormShield (888) 896-1856
- Tarheel Construction, Inc. (330) 678-9000
- TCS Roofing (855) 766-3827
- Terik Roofing, Inc. (330) 785-0060
- The Kozlowski Company (330) 633-4656
- The Roofing Guy (330) 328-7323
- TK Roofing and Gutters (330) 858-2616
- TLC Roofing (330) 488-7191
- Tony Newman Roofing LLC (330) 745-5076
- Topline Roofing LLC (330) 275-8804
- Troyer Roofing & Construction, LLC. (330) 857-7865
- Twin Creek Roofing (330) 275-7210
- Ultra Roofing and Restoration Inc (330) 396-9211
- Walsh Residential Roofing (330) 590-3686
- Workman Home Improvement (419) 685-5254

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- The R.C. Musson Rubber Co. (330) 773-7651

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- All Seasons RV (330) 564-0222
- Kamper City (330) 650-1491
- RCD Sales Company, LTD. (330) 239-2131
- Sirpilla RV Centers, LLC (330) 645-1991

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- US Compliance Systems Inc dba OWYN Safety (330) 630-3556

SAND

- Lakeside Sand & Gravel, Inc. (330) 274-2569
- Young's Sand & Gravel, Inc. (419) 994-3040

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- First Federal Lakewood (330) 273-3511

SAW BLADE SHARPENING

- Saw Systems, Inc. (330) 963-2992

SCREEN PRINTING

- Custom Apparel (330) 633-2626
- National Safety Gear LLC (330) 741-3201
- Nordec, Inc. (330) 940-3700
- Stepsefx, LLC (802) 242-1434

SCREEN REPAIR

- J and J Screen Replacement LLC (330) 217-4353

SEAFOOD

- Adam Klein Seafood (330) 773-1551

SEAL COATING

- Carpenter Asphalt Sealer Co., Inc. (330) 644-8656

SECURITY

- SACS Consulting & Investigative Services (330) 255-1101

SECURITY SYSTEMS

- Affordable Home Security of Ohio (440) 252-7111
- Alarm 1, LLC (330) 850-5023

SECURITY SYSTEMS CONSULTANTS

- American Security & AV Systems, Inc. (330) 468-3366
- Diligent Electronic Security Systems, LLC. (330) 212-1870

SENIOR CARE

- Home Instead Senior Care (330) 334-4664

SENIOR CITIZENS SERVICE ORGANIZATION

- Alpha Phi Alpha Homes, Inc. (330) 376-8787

SIDING CONTRACTORS

- All Seasons Siding (330) 723-7433
- Brightside Restoration (330) 635-8088
- Buckeye Quality Exteriors, LLC. (330) 390-0293
- Carano Environmental Service, Inc. (330) 922-0043
- Country Windows and Siding, LLC (330) 465-5442
- H and W Exteriors (330) 600-2135
- Interstate Systems, Inc. (330) 441-9230
- Pence Brothers Siding, Inc. (330) 606-7905
- Top Job Siding & Home Improvements (330) 263-0917
- Total Exterior Systems, Inc. (330) 283-8398
- Weaver Custom Exteriors, LLC (330) 473-3737

SIGNS

- LAAD Sign & Lighting, Inc. (330) 379-2297
- Repros Inc. (800) 666-3364

2025 BBB Impact

December 2024 - November 2025



REVIEWS PROCESSED

5,392



ADVERTISEMENT REVIEWS

37



INVESTIGATIONS CLOSED

18



PHONE CALLS

7,966



LIVE CHATS ON BBB.ORG

841



COMPLAINTS PROCESSED

2,686

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- Direction Home Akron Canton Area Agency on Aging (800) 421-7277

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- Allen Drain Service, Inc. (330) 673-6482
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- Keith's Drain Service (419) 631-8870
- Summit Excavating Inc. (330) 825-2035

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- R & B Storage, LLC (330) 558-0005

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- RFD Services, LLC (330) 970-6783

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STUCCO

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- PMTM Agency (330) 666-4125

TATTOOS

- Embellish Tattoo Company LLC (330) 804-0232

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- IRS Help / Len W. Stauffenger (330) 865-7400
- J. M. Sells Law, Ltd. (330) 331-7611

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- Clarktel Tele-Communications, Inc. (330) 869-8657

TENT RENTALS

- J & L Tent Rental (330) 334-0966

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- Wholeness and Wellness Therapeutic Massage (330) 814-7488

TILE INSTALLATION

- Classic Tileworks, LLC (330) 577-8453

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- Advanced Hardwoods, LLC (330) 828-0922
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- Ace Title LLC (330) 487-0968
- AMS Title Agency, Inc. (330) 298-1070
- Diamond Title Company of Northeast Ohio, Inc. (330) 673-4900
- Ohio Fidelity Title Agency, LLC (330) 825-1400
- Omega Title Agency, LLC (330) 436-6700
- Transfer Title Agency Inc. (330) 725-4214

2025 BBB Impact

December 2024 - November 2025



SCAMTRACKER REPORTS

245



SOCIAL MEDIA FOLLOWERS

17,535



DIGITAL IMPACT

2,400,397



COMMUNITY EVENTS

150



COMMUNITY ENGAGEMENT

34,278

TITLE COMPANIES

- Bennett Land Title Agency LLC (330) 677-4007
- Golden Eagle Title and Escrow Inc. (216) 785-2323

TITLE INSURANCE

- Minnesota Insured Title Agency Inc. (330) 253-7159

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- Flesher Sand & Gravel (330) 745-9239
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- Miller's Towing Inc. (330) 773-7777
- Stan's Towing Co. (330) 836-0226
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- Matlins Transmission (330) 562-6734
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TRUCK ACCESSORIES

- Classy Chassis, Inc. (419) 281-6680

TRUCK DEALERS

- Parris Truck Sales (330) 773-9300

TRUCK REPAIR

- Altrux Repair, Inc. (330) 927-5201
- B&K Truck Repair, LLC (440) 346-4455
- Buckeye Repair LLC (330) 857-6133
- General Maintenance Service (330) 725-7452

TRUCK TRAILERS

- Chuck's Custom Truck and Trailer (330) 723-6029

TRUCKING

- Revolution Trucking (330) 975-4145

TRUCKING TRANSPORTATION BROKERS

- MIA Express, Inc. (330) 896-8180
- Thomas Transport Delivery, Inc. (330) 908-3100

USED AND REBUILT AUTO PARTS

- Mars Auto & Truck Parts (330) 628-9900

USED CAR DEALERS

- Akron Auto Sales (330) 784-7555
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- Buckeye Auto Network, LLC. (330) 697-9466
- Budget Car Mart (330) 734-3925
- Case Avenue Motors, Inc. (330) 784-0499
- Distinct Auto Group LLC (330) 810-1417
- Dunn Brothers Premium Auto Corp. (330) 345-7991
- Green Light Auto Sales (330) 785-3200
- Hall's Auto Sales, Inc. (419) 589-8900
- House of Cars 4U, LLC (330) 439-2277
- Jay's Auto Sales Inc. (330) 334-1080
- JDBNOW (330) 733-8828
- K & D Auto Sales (330) 633-1700
- Kidron Kars, Inc. (330) 682-5277
- Magic City Motorcars, Inc. (330) 825-7785
- North Coast Mitsubishi (330) 835-8211
- Prestige Auto Mall (330) 634-9999
- Rightway Automotive Credit (234) 312-3542
- Silver Star Motors, LLC. (234) 678-5665
- Solid Rock Auto Group (330) 527-4444
- Southern Select Auto Sales Inc. (330) 239-1113
- Superior Used Cars, Inc. (330) 929-7264
- Towpath Enterprises, Inc. (330) 920-9100
- Troxell Auto Sales, LLC (330) 435-4990
- Trusty Cars and Credit (330) 737-5099
- Universal Motors (419) 525-4500
- VanDevere Auto Outlet (330) 645-9500

VALVES

- Valv-Trol, LLC (330) 686-2800

VETERINARIAN

- Appleseed Valley Vet Hospital (419) 884-1074
- Clearfork Veterinary Hospital (419) 886-4733
- Cleveland Equine Clinic, LLC (330) 422-0040
- Creekside Animal Clinic, Inc. (330) 825-9556
- Memorial Animal Hospital (330) 678-2770
- Wadsworth Animal Clinic Inc. (330) 334-8387

VIDEO EQUIPMENT

- OV Solutions, Inc. (847) 231-2151

VIDEO PRODUCTION SERVICES

- ARS Video, Inc. (330) 633-2255

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- Kimble Recycling & Disposal, Inc. (800) 201-0005

WATER HAULING TRUCKS

- Bill's Water Hauling (330) 722-6858

WATER SOFTENER SUPPLIES

- Culligan Quality Water of North Central Ohio (419) 522-0442
- Donamarc Water Systems Company (330) 896-4949
- Jesmae Salt Inc. (330) 882-5785

WATER TREATMENT EQUIPMENT

- Bain Enterprises, LLC (330) 968-6231
- Clearwater Systems, Inc. (888) 928-3710
- Davis Water Treatment (330) 666-4926
- Leaf Home Water Solutions, LLC. (888) 701-5497

WATER WELL DRILLING

- Hardman Drilling (419) 281-0514
- Jamison Well Drilling, Inc. (419) 524-8560
- Pugh Well Drilling & Pump Company, Inc. (330) 644-0423
- Ryan's Water Well Service (419) 544-3711

WATER WELL PUMPS

- Arch's Well & Pump Service, Inc. (330) 644-2900
- Depew Well Drilling Inc (330) 723-7051

WATERPROOFING CONTRACTORS

- All American Basement Waterproofing (330) 464-0391
- All Seasons Waterproofing & Foundation Repair, LLC. (440) 341-4854
- B-Dry System of North Central Ohio, Inc. (419) 756-5368
- City Waterproofing (330) 697-3822

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Dollars Lost \$212,863.07

from consumers in our service area

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What types of scams are consumers reporting to Scam Tracker?

1. Online Purchases

2. Employment

3. Phishing

4. Debt Collections

5. Advance Fee Loans

- Clink Building and Contracting, Inc. (888) 278-2476
- Garrett Basement Waterproofing, Inc. (330) 825-6100
- Hart Masonry & Waterproofing, Inc. (440) 759-3302
- KT Waterproofing LLC (330) 687-2053
- Magic City Waterproofing LLC (330) 815-8688
- Olivieri & Son, Inc. (440) 342-6844
- Wise Waterproofing (330) 423-1153

WEB DESIGN

- 216 Digital, Inc. (216) 505-4400
- DRYV Digital (833) 686-1336
- Immages Web Design Studio (330) 351-0659
- One Table Strategy (419) 496-4212

WEDDING PHOTOGRAPHERS

- LMAC Photography (330) 419-0759

WELDING

- Des Eck Welding LLC (330) 698-7271

WELDING SUPPLIES

- Albright Welding Supply Company, Inc. (330) 264-2021

WHOLESALE AUTO PARTS

- Warehouse Distributors, Inc. (330) 535-7891

WHOLESALE INDUSTRIAL PRODUCTS

- Apex Electric Supply Company (330) 253-5157

WHOLESALE PET FOODS

- Bil-Jac, Inc. (330) 722-7888

WHOLESALE PUMPS

- Permco Inc (330) 626-2801

WINDOW CLEANING

- Clear Solutions Window Cleaning Systems (330) 310-4517
- Great Lakes B&R High Rise Services (330) 410-0135
- Reliable Window Washers, LTD (216) 323-8253
- We R Clean & Clear (330) 283-4301

WINDOW GLASS

- Liberty Glass & Mirror Co (330) 724-6004

WINDOW INSTALLATION

- First Glass Window and Door, LLC (234) 706-5094
- Perfect Window Installation, LLC (216) 469-3333

WINDOWS

- Cuyahoga Falls Windows Inc (330) 922-0002
- Direct Windows (330) 289-3793
- Hallmark Home Solutions, Ltd (330) 464-9980

- Hobart Windows (234) 788-6420
- Modern Sash Repair (330) 253-1210
- Pella Window & Door, Co. /Guntton Corp. (330) 836-5548
- SoftLite Windows & Doors (330) 528-3400
- The Veteran Owned Window Company (330) 962-1405
- The Window Place (419) 526-0440
- Weatherseal Home Services Inc. (330) 920-4494
- Window World Akron (888) 408-0217
- Window World of the Heartland, Inc. (330) 684-1444
- Yoder Window & Siding, LTD (330) 695-6960

WINDSHIELD REPAIR

- Accurate Auto Glass, Inc. (330) 724-6323
- D & W Auto Glass (419) 524-0241

WOOD PRODUCT SALES

- JLS Poly-Wood Products, LLC (330) 465-8184

BBB Standards for Charity Accountability



The **BBB Wise Giving Alliance** helps donors make informed giving decisions and promotes high standards of conduct among organizations that solicit contributions from the public.

We produce reports on national charities, evaluating them against comprehensive Standards for Charity Accountability. BBB WGA does not rank charities but rather seeks to assist donors in making informed decisions about those that solicit their support. Evaluations are done without charge to the charity and are posted for free public access on give.org.



GOVERNANCE & OVERSIGHT

1 BOARD OVERSIGHT

Adequate oversight of the charity's operations and its staff.

2 BOARD SIZE

Minimum of five voting members.

3 BOARD MEETINGS

Minimum of three meetings per year.

4 BOARD COMPENSATIONS

No more than one or 10% directly or indirectly compensated person(s) serving as voting member(s).

5 CONFLICT OF INTEREST

No material conflicting interest transaction(s) with board or staff member(s).



MEASURING EFFECTIVENESS

6 EFFECTIVENESS POLICY

Board policy of assessing, no less than every two years, the organization's performance and effectiveness and of determining future actions required to achieve its mission.

7 EFFECTIVENESS REPORT

Written report on charity's performance and effectiveness submitted to board for approval.



FINANCES

8 PROGRAM EXPENSES

At least 65% of total expenses spent on program activities.

9 FUNDRAISING EXPENSES

< 35% of related contributions spent on fundraising.

10 ACCUMULATING FUNDS

Avoids accumulating fund that could be used for current program activities.

11 AUDIT REPORT

Makes available to all, on request, complete annual financial statements prepared in accordance with generally accepted accounting principles.

12 DETAILED EXPENSE REPORTING

Financial statements that show what portion of the expenses were allocated to program, fundraising and administrative activities.

13 ACCURATE EXPENSE REPORTING

Accurately reports the charity's expenses, including any joint cost allocations, in its financial statements.

14 BUDGET PLAN

Annual budget for current fiscal year showing expense totals for programs, fundraising and administration.



INFORMATIONAL MATERIALS

15 ACCURATE MATERIALS

All solicitations and informational materials are accurate, truthful and not misleading.

16 ANNUAL REPORT

Annual report is available to all.

17 WEBSITE DISCLOSURES

Soliciting charities must include on their website:

- Annual report details
- Mailing address
- Electronic access to recent IRS Form 990

18 DONOR PRIVACY

Addresses privacy concerns of donors.

18 CAUSE MARKETING DISCLOSURES

Clearly discloses how the charity benefits from the sale of products or services that state or imply that a charity will benefit from a consumer sale or transaction.

20 COMPLAINTS

Responds promptly to and acts on complaints brought to its attention by the BBB Wise Giving Alliance and/or BBBs.

What is the difference between a BBB Accredited Charity and a BBB Accredited Charity Sealholder?

Charities that meet all 20 **BBB Charity Standards** automatically become BBB Accredited Charities, at no cost to the organization.

BBB Accredited Charities are eligible to license the use of the **BBB Accredited Charity Seal** for a nominal fee, which can be displayed on their website and in their fundraising materials.

BBB Accredited Charity Sealholders

Akron Blind Center & Workshop

330-253-2555 • akronblindcenter.org

Akron Zoo

330-375-2550 • akronzoo.org

Akron-Canton Regional Foodbank

330-535-6900 • akroncantonfoodbank.org

Central American Medical Outreach

330-683-5956 • camo.org

Community Support Services

330-253-9388 • cssbh.org

Conservancy for Cuyahoga Valley National Park

330-657-2909 • conservancyforcvnp.org

Family & Community Services Inc.

330-297-7027 • fccserves.org

First Tee - Greater Akron

330-375-2638 • firstteeakron.org

Goodwill Industries

330-724-6995 • goodwillakron.org

Habitat for Humanity of Portage County

330-296-2880 • habitatofportage.org

Habitat For Humanity of Summit County

330-745-7734 • hfhsommitcounty.org

Haven of Rest Ministries

330-535-1563 • havenofrest.org

Paws and Prayers Pet Rescue

330-475-8300 • pawsandprayers.org

VANTAGE Aging

330-253-4597 • vantageaging.org

Victim Assistance Program

330-376-0040 • victimassistanceprogram.org

Weaver Industries

330-379-3660 • weaverindustries.org

BBB Accredited Charities

ACCESS, Inc

330-376-0097 • access-shelter.org

Advancing Independence Network from Tri-County ILC

330-762-0007 • ainohio.org

Akron Area YMCA

330-376-1335 • akronymca.org

Akron Art Museum

330-376-9186 • akronartmuseum.org

Alliance for Healthy Youth

330-864-1359 • all4youth.org

Appleseed Community Mental Health Center

419-281-3716 • appleseedmentalhealth.com

Arts Now

330-410-3362 • artsnow.org

Christian Children's Home of Ohio

330-345-7949 • ccho.org

Coleman Health Services

800-673-1347 • colemanservices.org

Embrace Clinic & Care Center

330-825-1900 • embraceccc.org

Good Neighbors Inc.

330-733-1453 • good-neighbors.org

Green Family YMCA

330-899-9622 • akronymca.org

Greenleaf Family Center

330-376-9494 • greenleafctr.org

Happy Trails Farm Animal Sanctuary

330-296-5914 • happytrailsfarm.org

Hope and Healing Survivor Resource Center, LLC.

888-395-4357 • hopeandhealingresources.org

Humane Society of Summit County

330-487-0333 • summithumane.org

Humility of Mary Housing

234-525-6400 • hmhousing.org

India Gospel League

330-650-5900 • iglworld.org

Keep Akron Beautiful

330-375-2116 • keepakronbeautiful.org

Kohl Family YMCA

330-434-9622 • akronymca.org

Lake Anna YMCA

330-745-9622 • akronymca.org

Orrville United Way

330-683-8181 • orrvilleareaunderway.org

Project Learn of Summit County

330-434-9461 • projectlearnsummit.org

Rape Crisis Center of Medina & Summit Counties

877-906-4273 • hopeandhealingresources.org

Stewart's Caring Place

330-836-1772 • stewartscaringplace.org

Summit Artspace

330-376-8480 • summitartspace.org

Summit Choral Society

330-434-7464 • summitchoralsociety.org

Summit Missions International

330-896-9300 • summitmissions.org

The Emergency Assistance Center

330-467-7945 • teacenter.org

The Salvation Army, Summit County Area Services

easternusa.salvationarmy.org/northeast-ohio/summit-county/

The Village Network

330-246-3232 • thevillagenetwork.org

United Way of Wayne and Holmes Counties

330-264-5576 • uwwh.org

Wadsworth YMCA

330-334-9622 • akronymca.org

This list is accurate as of 12/1/2025.



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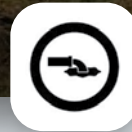
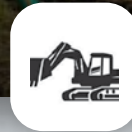
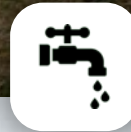


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