

BBB[®] TRUST GUIDE

Serving Ashland, Medina, Portage, Richland, Summit and Wayne Counties



MILESTONE CELEBRATION

FROM 5 TO 100+ YEARS, HELP US
CELEBRATE OUR MULTI-YEAR
ACCREDITED BUSINESSES



INTERACTIVE GUIDES

SCAM PREVENTION
SCAM RECOVERY
DISASTER RECOVERY



- ✓ CONNECT WITH **A BUSINESS**
- ✓ STAY **INFORMED**
- ✓ LOOK FOR THE **SEAL**

SAVING PEOPLE MONEY ON THEIR LOANS IS AN EVERYDAY EVENT AT BFG

We can do the same for you.
You have a lot to gain by calling today!
bfgfcu.org | 800-306-4400

BFG **Federal**
CREDIT UNION
for Everyone!

Mortgages | Personal Loans
Auto Loans | Home Equity Loans | Credit Cards

Serving individuals who live, work, worship, attend school or volunteer in Summit County, Ohio and their immediate family and household members.

NCUA

ACCREDITED BUSINESS

FREIGHT

SCAN TO VISIT OUR WEBSITE

WE ARE HERE FOR YOU WHEN YOU ARE READY

FREIGHT SERVICES DONE BETTER

- ✓ Full Truckload
- ✓ Consolidated
- ✓ Expedited & Time Sensitive

CONNECT WITH
PLX FREIGHT

@plxfreight
 PLX Freight
csplx@plxfreight.com

Tired of dodging cold calls?

PLX Freight gets it.

EXPERIENCED & PROFESSIONAL
 ONE CALL SOLUTION
330-271-8400



VANCE P. TRUMAN
ATTORNEY AT LAW

☎ 330-722-8877

A **DEBT-FREE** FUTURE IS A BRIGHT ONE

REPRESENTING BORROWERS SINCE 1998

When you're ready to break free of your debt, our debt relief attorney in Medina, OH can show you how to do it

VANCE P. TRUMAN
ATTORNEY AT LAW

NICOLE METZGER
ATTORNEY AT LAW

VANCEPTRUMANATTORNEYATLAW.COM



BARBERTON TREE SERVICE

DOING THINGS RIGHT SINCE 1971

FREE ESTIMATES • FULLY INSURED

330-848-2344

BARBERTONTREE.COM



BLC ROOFING BLC Roofing

Dependable & Local

Commercial & Residential Roofing
Roofing & Roof Repairs

234-281-1754

Call for an estimate

www.BLCRoofingOH.com

GARRETT

**BASEMENT
WATERPROOFING
INC.**

PROBLEMS WITH A LEAKY BASEMENT?

No Matter How Sick Your Basement Is "Doc Garrett Has The Cure"

"Written Guarantee For Life Of Home"

FAMILY OWNED FOR OVER 60 YEARS



WE DO OUR OWN WORK

Sump Pumps Installed

Wall Repair

Bracing & Replacement



www.GarrettWaterproofing.com

330-825-6100 (Akron)

330-262-9332 (Wooster)

TOLL FREE: 800-686-2848



No Gimmicks
No High Pressure
Friendly Honest Estimates

ALBRIGHT WELDING SUPPLY CO. INC.

Distributors of Quality Welding, Safety & Industrial Products

3132 E. Lincoln Way
Wooster, OH 44691
330-264-2021

1623 N. Main Street
Orrville, OH 44667
330-682-2021

1600 Perry Drive SW
Canton, OH 44706
234-804-3512

TOLL FREE: 800-686-2021

Good Cars, Good Trucks,
Good People and
GREAT DEALS



400 West Avenue
Tallmadge, OH 44278
(330) 633-6222

Shop online anytime at
ParkFord.us

Wilhite Painting Solutions

"3 Generations Strong"

Over 75 Years in Business
Since 1948

- Residential & Commercial Painting
- Interior-Exterior
- Deck Cleaning & Sealing
- Pressure Washing

Call for your estimate!

330-335-2528



www.wilhitepainting.com

BOARD OF DIRECTORS

Executive Committee

Matthew Baker, Board Chair

SummaCare

Rochelle Sibbio, Vice Chair

Habitat for Humanity of Summit County

Sabrina Johnson, Board Secretary

KDCO Home Improvement

Joe McNeill, Board Treasurer

Westfield Bank

Sue Myers

Huntington Bank

Board Members

Steven Ash

University of Akron

Chip Billow

The Billow Funeral Home & Crematory

Katie Carver Reed

Akron-Canton Regional Foodbank

Bryan Clapper

Summit Racing

John Danes

Kent Elastomer Products

Denise DeCluett

FirstEnergy

James Fein

The Goodyear Tire & Rubber Company

Mike Foraker

Jennings Heating, Cooling, Plumbing & Electric

Pamela Harris

ASW Global

Michelle Jones

Signet Jewelers

Jim Leone

Akron Monument & Granite Company

Lisa McGraw

LMAC Photography

Patrick Primm

Cascade Auto Group, Ltd.

Scott Reisberg

Akron Blind Center

Legal Counsel

Timothy Truby

Roderick Linton Belfance, LLP

TABLE OF CONTENTS

Lead with Trust 07

A Legacy of Trust 07

Our history

BBB Akron's new workspace

A Community of Trust 10

BBB in the community

Student scholarship contests

Akron-Summit Age-Friendly

BBB ScamTracker

Rebuild with Trust 00

SPECIAL FEATURE 00

The Value of Accreditation

BBB By the Numbers

Accreditation Milestone Celebration

100 - 75 - 50 - 25 - 10 - 5 Years

Interactive Guides 00

Scam Prevention Checklist

Scam Survivor Toolkit

Accredited Charity Program 00

4 Pillars of Trust

Charity Listing

Editor *Devan Weckerly Lambert, Director of Marketing*

Contributors

Shannon L. Sieferth, President & CEO

Abigail Miller, Marketing Assistant

BBB is governed by a volunteer Board of Directors who offer a wide range of business and community experience. These volunteer directors are elected to three-year terms and are responsible for ensuring the organization remains in compliance with the operating standards set forth by the BBB system.



Waterproofing & Foundation Repair
Basement Finishing

330-454-8066

Locally Owned & Operated Since 1979

All Methods Available

No Gimmicks or Sales Pressure

pioneerbasementsolutions.com



MACKIN & SONS
PLUMBING
Superior Service with a Smile

Professional Plumbing
Craftsmen

- ✓ 5 Year Craftsmanship Guarantee
- ✓ No-Wait, 1-Hour Arrival Windows
- ✓ Up-Front Pricing
- ✓ Family-Owned, Locally-Operated
- ✓ Thousands of Happy Customers!

FREE SERVICE FEE (\$79 VALUE)
for first time customers

(330) 574 - 4103

Mackinandsonsplumbing.com

NORTHEAST OHIO'S
Trusted IT Partner
Since 1998

AtNetPlus

LET'S TALK ABOUT IT
330-945-5685 • atnetplus.com

Don't Hesitate, Call Now!
RESIDENTIAL - COMMERCIAL - FREE ESTIMATES

HARALSON ROOFING

Shingles • Leafguard • EPDM Rubber • Single Ply Roofs
Gutters • Slate • Copper Work • Repairs • Skylights

330-784-4000 Since 1971
www.haralsonroofing.com
1189 George Washington Blvd. • Akron, Ohio

CHIMNEY AND MASONRY REPAIRS

Experienced Mason With Over
30 Years Experience

Miller
CUSTOM EXTERIORS

Repointing • Mortar Crowns • Cultured Stone
Seamless Gutters • Metal Roofing & Asphalt

330-695-4905
www.MillerCustomExteriors.com

Owned & Operated by
The Miller Family Since 1964

Established in 1999
TEAM RECOVERY

3928 Clock Pointe Trail
Suite 101
P.O. Box 1643
Stow, OH 44224

Phone: 330-916-7030
www.teamrecovery.com

Ken Ganley
FORD NORTON

Ken Ganley Ford
330-745-9081

Sales, Service and Parts
goganleyford.com
2835 Barber Rd
Norton, OH 44203

LEAD WITH TRUST

Shannon L. Siegferth President & CEO

■ As we approach the start of another year, I want to take a moment to reflect on our achievements throughout 2024 and extend my heartfelt gratitude to you, our incredible community. The Better Business Bureau (BBB) has remained steadfast in our mission to promote trust and transparency in the marketplace. Thanks to your support, we have accomplished significant milestones that benefit both consumers and businesses across the entire region.

This year has been pivotal for our nonprofit. Together we made significant strides, filled with both challenges and triumphs, that have strengthened our commitment and made a meaningful impact. Each of these accomplishments is a testament to the power of community and collaboration.



Top left: BBB suite under construction. **Top Right:** Shannon Siegferth and Kip Morris, Retired IABBB President & CEO at the 53rd IABBB Assembly. **Center:** BBB's Myers Memorial Award. **Bottom left:** Shannon Siegferth at BBB's new reception desk, donated by Habitat for Humanity of Summit County. **Bottom right:** Finished BBB suite.

One of the highlights this year was being awarded the Myers Memorial Award at the 53rd International BBB Assembly. This distinguished honor recognizes exceptional examples of BBB operational work and education projects that result in meaningful and effective information that helps consumers make knowledgeable choices in the marketplace. The award seeks to highlight a specific BBB effort that truly made a difference and one that illustrates the value of the BBB system.

This year we presented the Akron-Summit Age-Friendly initiative, which is in partnership with many local organizations throughout Summit County. Programs built like the Age Friendly initiative highlight the power of collaboration. Seeing so many of you come together to support our mission reinforced the belief that we can achieve great things when we unite our resources and talents. It inspires our team to think **bigger** and **bolder** about the future.

Another peak of 2024 was our move from 222 W Market St, where we had claimed residency since 1986, to 388 S Main St, inside the AES Building. This move promised increased visibility and accessibility for all consumers and businesses. The team continues to look forward to expanding programs and fostering deeper connections with those we serve in this vibrant area downtown.

As we look ahead to 2025, we have ambitious proposals to deepen our impact. We have exciting plans in place to not only further enhance the relationship between businesses and consumers, but build on the foundation of trust that has been established. With your continued support and involvement, we can turn these visions into reality and watch these programs flourish.

Thank you once again for your unwavering support and being an essential part of our mission. Your engagement—whether through accreditation, sponsorship, attending our event or sharing our mission with your network—makes a profound difference in our mission. Together, we can continue to foster a marketplace built on trust, integrity and excellence.

A LEGACY OF TRUST

Devan Weckerly Lambert Director of Marketing

■ As BBB prepared to move to a new workspace in September 2024, we spent time looking back through our historical documents and artifacts. We invited you to join on the re-discovery of our rich local history.

For over 100 years, Better Business Bureau Akron has served as a leader in marketplace trust. In 1920, just four years after the name “Better Business Bureau” was coined, BBB Akron became the eighth BBB established nationwide.

Thanks to the the foresight of its five founding members, including **The Goodyear Tire & Rubber Company**, BBB began serving our local mission of truth in advertising and safeguarding consumers from unethical sales practices.

Within the first nine months of existence, BBB handled nearly 1,000 investigations. Among the first scams BBB exposed were

VETERAN OWNED

ROOFING | SIDING | WINDOWS



DONALD 'SARG' MEYER

STORM DAMAGE EXPERT

(330) 322-9924

BUILD@SARGIMPROVEMENTS.COM

SERGEANT'S
PROTECT. DEFEND. REBUILD.

WOLLET
PAINTING & POWER WASHING

**ALUMINUM AND VINYL
REFINISHING**

FREE ESTIMATES!

Exterior Painting/Refinishing/Staining
Aluminum, Vinyl, Cedar, Wood, Stucco
Power Washing · Interior Painting

330-633-1020

WOLLETPAINTING.COM
RESIDENTIAL · COMMERCIAL

Beckwith
HEATING & COOLING, INC.

"Your Comfort is Our Only Business"

Family owned. Providing residential and commercial HVAC services in the Akron, Summit County, and surrounding areas since 1970!

330-923-1333
beckwithheatcool.com

Goodman **DAIKIN** **Amana**
Air Conditioning & Heating

Glenn's Hauling
Family Owned and Operated

10 13 16 Yard Containers

Residential · Commercial
Construction · Roofing
House & Estate Clean-ups
Demolition · Rubbish
Garage Clean Outs

One Time Customers Welcome - No Contract Needed

LOW, LOW PRICES
FAST, RELIABLE SERVICE

330-794-2961



JAY'S

Buy Here Pay Here
Bad Credit? We can Help!
Rebuilding Credit Since 1986

View Inventory & Apply at
JaysAutoSalesInc.net

Monday thru Friday 9-6
Sat 9-4

330-334-1080
1310 High · Wadsworth, OH

apple creek
ROOFING
AMISH CRAFTSMEN
FREE ESTIMATES

330-621-3381

INSURED
SPECIALIZING IN RE-ROOFING
LIMITED LIFETIME WARRANTY ON
SHINGLES & ALL MATERIALS
5 YEAR LABOR WARRANTY
ALL WORKMANSHIP GUARANTEED

Ask for details on warranties and guarantees



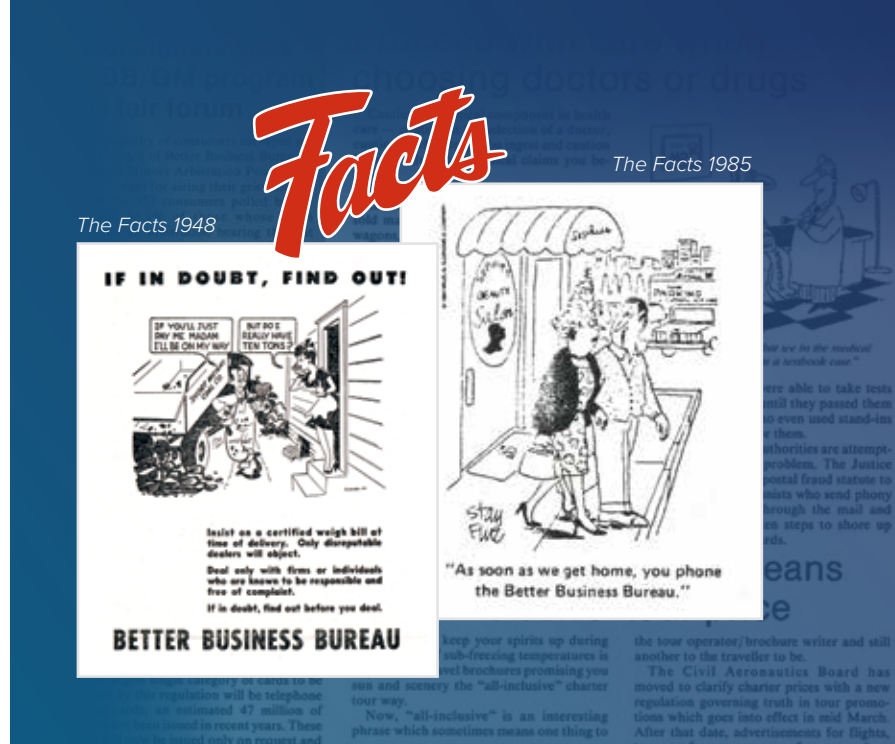
A Legacy of Trust continued

fraudulent promotions of securities, land buys and other “investments.” These early investigations also pushed for advertisers to reveal textile contents and provide wood types in furniture advertisements, well ahead of government regulation of these industries.

By the mid-1920s, BBB began distributing a monthly publication, “The Facts,” which quickly became a vital resource for the business community. With articles such as “Home-Work Scheme Raises False Hope” and “Rough Winter Breeds Rough Rackets,” it reported BBB’s findings for investigations that could affect a consumer’s future buying decisions.

Fast forward to 1952. BBB’s Operations Department fielded an average of 3,100 calls each month, totaling over 37,200 calls that year. To put those figures into perspective, that equates to nearly *one in every ten* people living in Summit County at the time contacting BBB for assistance.

Through the years, BBB’s services have grown and evolved alongside the ever-changing marketplace but we continue the core work of our founding members in our daily operations.



Did you know? In 1994, BBB was one of the first non-profits to go online. In 2023, BBB.org received more than **3.6 million page views**.



How? Just like in 1952, BBB’s Operations Department answers questions from consumers about local businesses, helps consumers with complaints and performs advertising reviews to help protect consumers from fraudulent claims.

BBB’s Marketing & Outreach Department shares information about BBB services and consumer tips with the community to promote ethical business practices and protect consumers from scams.

Along the way, we incorporated new services, like custom Business Profiles, a local Accredited Charity program and consumer reviews on BBB.org, among many other endeavors.

We sought a way to honor our history as we move forward. With the help of *Artists, Inc*, an Accredited Business, we developed a historical wall for our new conference room that celebrates our first 100 years of service.

This homage to our past highlights key milestones and achievements in BBB Akron’s journey and we are proud to share those accomplishments with all those who visit our new workspace.



Over a million people a year call upon the Better Business Bureau for help with many kinds of business problems, yet it’s a service I think we’ve all taken for granted.

Eleanor Roosevelt, 1951



**A. CASPERSEN
COMPANY INC.**

330-928-3127

LOCAL FAMILY OWNED BUSINESS, SERVING THE COMMUNITY SINCE 1994

FINANCING AVAILABLE

**WINDOWS &
DOORS**



ENERGY EFFICIENT
WINDOWS & DOORS

ROOFING



LIFETIME ROOFING
SYSTEMS

SIDING



STYLES & COLORS
FOR ALL BUDGETS

WOMEN-OWNED

OVER 3,500 SATISFIED CUSTOMERS



ACCREDITED
BUSINESS

ACASPERSENCO.COM

PLUMBING911

PLUMBING911

\$30 OFF
ANY SERVICE

Coupon cannot be combined with any other offer.

PLUMBING911

\$40 OFF
DRAIN CLEANING
HYDROJET

Coupon cannot be combined with any other offer.

PLUMBING911

\$50 OFF
WATER HEATER
INSTALLATION

Coupon cannot be combined with any other offer.



ACCREDITED
BUSINESS

**PROUD TO BE A BBB
ACCREDITED BUSINESS!**

330-408-5734

FREE ESTIMATES

**SENIOR CITIZEN &
MILITARY DISCOUNTS**

- ☒ No trip or travel fee
- ☒ Same low prices 24/7
- ☒ Licensed, Insured & Bonded (LIC. 36619)
- ☒ Locally Family Owned & Operated

**FINANCING
AVAILABLE!**

*Let our family be
your family plumber!*

Trusted, Reliable, and Affordable
www.ThePlumbing911.com



Proudly serving Stow and surrounding
communities for over 30 years!

BRANDON
HEATING & AIR CONDITIONING

smart solutions. reliable service.



1337 Commerce Drive, Suite 8 | Stow, OH 44224
phone: 330.686.9828 | fax: 330.686.9904



www.BrandonHeating.com

Make the Right Decision, Call Precision!



PRECISION
SIDING & CONSTRUCTION CO.

AKRON (330) 633-7232
MEDINA (330) 722-0007

For ALL Your Home Improvement Needs.

- SIDING
- ROOFING
- DOORS & WINDOWS
- ROOM ADDITIONS
- DECKS, PORCHES & PATIOS
- KITCHEN, BATHROOM & BASEMENT REMODELING

www.precision-siding.com
precisionsiding@sbcglobal.net

KD CO
HOME
IMPROVEMENT INC.

330-645-6521

www.kdcohomeimprovement.com

**From Repair to Total
Exterior Remodeling**

4844 S. Main St., Akron, OH 44319

- Roofing • Windows
- Doors • Gutters
- Insulation

- Siding / Custom Trim
- Soffit/Ventilation
- Insured & Bonded



Call Sabrina Johnson

330-645-6521 • 330-606-9569

**Financing
Available**



A COMMUNITY OF TRUST

Devan Weckerly Lambert Director of Marketing

■ **BBB Akron values community** and actively seeks out ways to support and engage with other organizations, businesses and non-profits on initiatives that benefit all members of our community.

You may not realize, but BBB Accredited Businesses go above and beyond simply adhering to BBB's Standards for Trust when they become Accredited. They also invest, through their annual dues, in the BBB Marketplace Education Initiative (BBBME).

Through BBBME, BBB takes vital information into middle schools, high schools and college campuses. Students are equipped with valuable lessons and lifeskills, such as financial literacy, budgeting and how to be an ethical member of the marketplace.

BBBME reaches out to the senior population, helping them discern the trustworthy business owner from the fraudster, how to avoid scams and how to protect themselves if they do fall victim to a scam or fraud.

BBBME also connects with veterans, providing them with tools to protect themselves and their families from scams that commonly target this population.

Through the support of our Accredited Businesses, BBB Akron can offer this service for **free** to all schools, non-profits, businesses and other organizations in Ashland, Medina, Portage, Richland, Summit and Wayne Counties.

2024 Outreach Efforts

December 2023 - November 2024

157 Presentations

to over 3,000 students on BBB ethics, financial literacy and scam education

78 Presentations

to over 1,500 seniors on financial literacy and prevention tips.

260+ Events

hosted or attended to spread the BBB message of marketplace protection to over 16,400 community members.



Top: BBB Akron team volunteering with Habitat for Humanity of Summit County

Bottom: BBB Akron Community Outreach Coordinator Kelly Tremaine receiving the Junior Achievement Volunteer of the Year Award.



■ **BBB Akron proudly gives back to the community** through sponsorships, scholarships and staff volunteer hours.

This year, some of our supported organizations include:

- Victim Assistance Program's Mardi Gras Gala
- The Akron Rotary Chili Open
- The Senior Summit
- Bluecoats of Summit County
- Akron Zoo
- Habitat for Humanity of Summit County
- Akron Children's Hospital Holiday Tree Festival

BBB also supports our local students by offering a scholarship program through The Laws of Life Essay & Video Contest, open to students in grades 9 - 12 in schools throughout Ashland, Medina, Portage, Richland, Summit and Wayne Counties.



LIFETIME WARRANTY

X-TREME FINISHES
X-TREMEFINISHES.COM

SERVICES

- Bedliners
- Accessories
- Van Systems
- Protective Coatings
- Dustless Blasting

North Royalton Location
10800 Royalton Rd
North Royalton, OH 44133
(440) 628-9088

Medina Location
387 Medina Rd #1000
Medina, OH 44256
(330) 227-2828

LAWDALE ELECTRIC
ST.# 19139
Licensed, Bonded, & Insured
VISA M.C.

SPECIALIZING IN:
Electric Car Charging
Commercial & Residential
Service & Repairs
Electrical Upgrades & Panels

4841 Laurel Rd • Brunswick Hills, OH 44212
P 330-273-8283
C 216-409-1811
lawndale@aol.com

PAUL FIKE BUILDERS, INC.

Services

New Homes
Additions
Remodeling

330-467-7547
www.fikebuilders.com
Macedonia, Ohio 44056
fikebuilders@windstream.net

AKRON PEST control
ASK ABOUT OUR ONE TIME TREATMENT SERVICE

Family Owned & Operated Since 1945

ANTS • COCKROACHES • MICE • RATS • SPIDERS • BEES • FLEAS • TERMITES • BED BUGS
ONE YEAR CARPENTER ANT GUARANTEE

330-253-6271
www.akronpestcontrol.com

Bed Bug Specialists
Inspection & Treatment
Ask About Our Guarantee!

Albert Troyer

TT Construction LLC

1747 S. Kohler Rd. • Orville, OH 44667

ACCREDITED BUSINESS
BBB

Framing • Roofing • Decks • Pole Barns

Prints, Slides,
Negatives & More
Scanned to Digital

8mm Cassette,
DVD & VHS
Converted to Digital

B&J Capat PHOTOGRAPHY

bjcupakphotography.com
bjcupakphotography@gmail.com
(724) 556-9279 Tallmadge, Ohio



Williams
HARDWOOD FLOORING
Since 1954

Material Sales
Wood, Vinyl & Finish Supplies
Installation & Repair
Sanding & Finishing
Dust Evacuation System

See our video at
williamsflooring.com
3,000 sqft. Showroom
201 West North Street
Akron, Ohio 44303
330-535-9189

A Community of Trust continued

We ask students self-reflect and write about ethical principles that will help them develop leadership skills and character. During the process, they learn more about themselves and what they stand for through reading the UncommonSense® FRAMEWORK.

Student Contests

2023 - 2024 school year

24 Qualifying Submissions

\$10,000 in scholarships

Program Benefits

- Gives schools an effective, easy to implement character based program and an authentic purpose for writing
- Provides teachers with the opportunities to get to know their students better, improving their classroom climate
- Provides student with the chance to write a “personal narrative,” a component of academic standards
- Offers practice for state, SAT and ACT writing tests, as well as college entrance essays
- Builds stronger community-school ties by enabling educators and community members to work together on a positive and affirming activity
- Builds student confidence through writing
- Contributes to student academic success through self-reflection
- Provides students with an opportunity to acquire practical skills in audio/video technology and graphic design
- Allows students to explore non-traditional storytelling

To learn more about The Laws of Life Essay and Video Contests or want to implement this program into your classroom, please contact Kimberly A. Ickes, Senior Director of Administration at kickes@akronbbb.org



I love that writing affords us the opportunity to think and create. This contest allows students a chance to be self-reflective and grow as individuals. We can use this to bridge the gap between the literature and our lives.

**Mr. Joel Shurance, English Department Head
Cloverleaf High School**

■ **The Akron-Summit Age-Friendly initiative** continues to grow and thrive. In early 2023, BBB Akron was invited to join this evolving initiative and the development of this program was, and continues to be, a multi-agency endeavor that involved various partners within Summit County including:

- Summit County Executive's Office
- City of Akron
- VANTAGE Aging
- Direction Home Akron Canton Area Agency on Aging
- Akron Zoo

BBB Akron and the Age-Friendly Coalition has received overwhelming positive feedback about the program from consumers, businesses and the community at large.

As evidence of the program value, Summit County was granted a **2024 National Association of Counties' Achievement Award** in the Human Services category.

Once again our community's unique culture of collaboration has delivered for our residents.

This program is a true group effort and will go on to encourage our businesses and institutions to be accessible and inclusive for not just older adults, but other residents as well. After all, what is good for an older adult with a mobility aid is good for a parent with stroller.”

County of Summit Executive Ilene Shapiro



The Akron Zoo also received the **2024 Association of Zoos and Aquariums Angela Peterson Excellence in Diversity Significant Achievement Award**.

This award recognizes exceptional leadership in advancing diversity, equity, accessibility and inclusion. “Awardees have successfully implemented impactful strategies that create lasting change within their organizations and throughout the industry... We were honored to be chosen from potential applicant representing 13 countries,” said Pamela S. Hotz, Akron Zoo’s Senior Vice President & Chief External Affairs Officer.

These achievement validates the long-lasting impact the Age-Friendly program can (and will) have on our community by providing safe and accessible services for a vulnerable and overlooked demographic.

By placing ourselves as the leader in marketplace trust, we have the ability to provide guidance in many different ways, including ensuring that all consumers have a safe place to shop and receive services.

NEVER CLEAN YOUR GUTTERS AGAIN



LOW MONTHLY PAYMENTS THAT FITS ANY BUDGET!

\$79 Install or \$79 Down, \$79 Per Month for K-Guard*

BBB Exclusive - Mention this ad and save an additional 15% *Subject to credit approval and contract amount. See terms of repayment. Expires 12/31/2025



SAVE up to 50% OFF
ROOFS, SIDING or WINDOWS with K-Guard Purchase*
BBB Exclusive - Mention this ad and save an additional 15% *Subject to credit approval and contract amount. Expires 12/31/2025

Guaranteed Never to Clog as Long as the Home is Standing

BBB ACCREDITED BUSINESS VISA MASTERCARD DISCOVER

*CALL FOR DETAILS

ROOFING | GUTTERS | SIDING | WINDOWS
kguardcleveland.com
calldunrite.com **216-777-1100**



RH BUILDERS INC.

Serving Richland and Surrounding Counties Since 2000

Bob Harvey
Owner & Home Improvement Specialist

- ✓ Additions & Remodeling
- ✓ Gutter Guards & Cleaning
- ✓ Roofing & Gutters
- ✓ Kitchens & Baths
- ✓ Siding & Windows
- ✓ Decks & More

Fully Insured
RHBinc@yahoo.com



Call Today for a FREE Estimate
419-545-0059

CARPET. HARDWOOD. LAMINATE. LUXURY VINYL PLANKS AND TILES.



Each Franchise is a Locally Owned and Independently Operated Business

FLOOR COVERINGS International Book a Free Consultation!
(330) 595-4710
clevelandsouth.floorcoveringsinternational.com

Best retail therapy.
Zenith Award Winner
Akron/Summit CVB



ZEBER & MARTELL
gallery & clay studio
43 Furnace Street in Akron
zeber-martell.com

PRO TREE

Serving the area for 45 years

RESIDENTIAL · COMMERCIAL

- FAST SERVICE
- REASONABLE RATES
- FULLY INSURED
- FREE ESTIMATES

330-929-1102
www.protreeohio.com A Drug-Free Workplace



RENEW HOME EXTERIORS

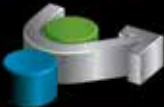
Exteriors Done The Right Way

Roofing | Siding | Windows

Over 25 Years of Experience
Serving Northeast Ohio

330-208-9366
RenewHomeExteriorsOhio.com

STAR PRINTING CO. INCORPORATED



**PRINTING
PACKAGING
SERVICE**

starptg.com
330.376.0514

Troyer Roofing & Construction LLC



FAMILY OWNED WITH OVER 25 YEARS EXPERIENCE

ROOFING - METAL OR SHINGLES
GUTTERS & SPOUTING
SIDING

Apple Creek
330-857-7865
www.troyerroof.com
Email: info@troyerroof.com



FREE ESTIMATES

Lance Troyer, Owner

Akron-Summit Age-Friendly Organizations

A Blessing to You Home Care Services
Advanced Quality Lawn

Akron Area YMCAs

Firestone Park YMCA
Green Family YMCA
Kohl Family YMCA
Lake Anna YMCA
Riverfront Family YMCA
Wadsworth YMCA

Akron Art Museum

Akron Blind Center & Workshop

Akron-Canton Airport

Akron Monument & Granite Co.

Akron Zoo

Akron-Canton Regional Foodbank

Main Campus
Stark County Campus

Better Business Bureau Akron

Billow Funderal Home & Crematory

Fairlawn, Cuyahoga Falls
Kent, Uniontown

Chaney's Special Effects

Compass Computer Groups, Inc.

Goodyear Tire & Rubber Company

Habitat for Humanity of Summit County

Handyman's Quality Services

Jennings Heating, Cooling, Plumbing & Electric

KDCO Home Improvements

Northern Peak Gutters

Red Flag Reporting

Stone Financial Network

Summit Federal Credit Union

Summit Metro Parks

Main Office
F.A. Seiberling Nature Realm
Liberty Park Nature Center
Summit Lake Nature Center

Towpath Motors

VANTAGE Aging



A Community of Trust continued

BBB Akron had the opportunity to work more closely with older adults, through the VANTAGE Aging AmeriCorps Retired and Senior Volunteer Program (RSVP.) As older adults themselves, these volunteers have first hand-knowledge of these issues and their participation in the program ensures their voices are heard.

The partnership also provides this demographic with an opportunity to get to know their local BBB outside of the usual operations, which strengthens their loyalty to the BBB brand and builds trust with the local business community.

BBB Akron and the Age-Friendly Coalition expect the continued growth of this program as more opportunities develop. We look forward to cultivating the partnerships that arose from the *Akron-Summit Age-Friendly* initiative and helping tear down those barriers to create a safer and more equitable marketplace for consumers of all ages.

PROTECT WITH TRUST

Devan Weckerly Lambert Director of Marketing

■ **One of the many positive outcomes** of BBB Akron's involvement in the Akron-Summit Age-Friendly initiative has been the development of stronger partnerships with many organizations within the community.

Through our Age-Friendly partnership with the Summit County Executive's Office and the City of Akron, BBB Akron was able to secure two proclamations recognizing **May 9, 2024** as Scam Survivor Day.



BBB Akron President & CEO Shannon Siegfert and County of Summit Executive Ilene Shapiro with the Summit County Scam Survivor Day Proclamation.

FREE ESTIMATES • FINANCING AVAILABLE



Ohio's
FINEST CONSTRUCTION
& REMODELING, LLC

330-903-3351
Top-Rated Remodeling,
Bathrooms, Kitchens and More



Custom Kitchens

From planning to implementation, our experts will craft a kitchen that reflects your lifestyle and personality.



Custom Basements

We will turn concrete floors and cinder-block walls into your new family room, recreation room or home office.



Custom Additions

Our experts will design a space that will improve the value and functionality of your home.



Custom Bathrooms

From small baths built for functionality or large baths built for relaxation, we will design a luxury bath to fit your needs.

PLUS

REMODELING
DECKS
GARAGES

ROOFING
SIDING
VINYL SIDING

EXTERIOR &
INTERIOR
UPGRADES



ohiosfinestconstructionandremodeling.com • ohiosfinestremodeler@gmail.com



**You Can't Go
Wrong With
DunRite Exteriors!**

**ROOFING
SIDING
WINDOWS**

And The Exclusive Distributor Of:



**LOW MONTHLY
PAYMENTS THAT
FITS ANY BUDGET!**

**FREE
ESTIMATES!**

\$129 Down, \$129 Per Month!

ROOFS, SIDING & WINDOWS

BBB Exclusive - Mention this ad and save an additional 15% *Subject to credit approval and contract amount. See terms of repayment. Expires 12/31/2025



calldunrite.com 216-777-1100

**WET
BASEMENT?**

419-756-5368
800-686-4585

BDry

WWW.BDRYOHIO.COM

**Double A
ROOFING LLC**
Commercial & Residential

Offering Shingle Roofing
New; ReRoofs and Repairs

CALL FOR A FREE ESTIMATE
330-473-5483

doublearroofingllc@gmail.com

EVENINGSTAR DRIVE

WE OFFER:

- ♦ Courses for Teenagers and Adult drivers
- ♦ Refresher courses
- ♦ 4-hour Abbreviated courses
- ♦ Car Rental with 1-hour instruction directly before the driving test

330.384.0272
Denise Ballis-Blatts
Denise Agent-Instructor

**Air
Comfort
Inc.**

Family owned, Serving the Akron Area Since 1961

For year round comfort call the experts at Air Comfort for your heating and cooling needs.

Where "Temperature is Our Business"

225 Bluff Street
Akron, OH 44304

State of Ohio Lic #16451

CALL 330-434-8107
www.aircomfortohio.com

**PRESERVATION
EXTERIORS**

QUALITY SERVICE SINCE 1996

Certified Installers • 10 Year Workmanship Warranty
preservationexteriors.com

Your Full Service Roofing Contractor
Residential • Commercial • Repairs
Hartville • Free Estimates 330-877-9390

Protect with Trust continued

The purpose of Scam Survivor Day is to uplift scam survivors and remove the stigma and shame that can often keep people from seeking the guidance and assistance they deserve. It also recognizes those who share their experiences to help BBB identify common scams.

In addition to recognizing Scam Survivor Day, BBB and BBB's Institute for Marketplace Trust also released the Scam Survivor Toolkit, a new interactive guide to help consumers through each step of their scam recovery plan.

In 2023, the reported monetary loss to scams was over \$82,000 in Summit County and over \$53,000 in Akron, emphasizing the need for continued education regarding scam prevention and post-scam reporting.

In 2024, the reported monetary loss was over \$78,000 in Summit County and over \$26,000 in Akron. The efforts of BBB Akron and the partners within the community have greatly contributed to the decrease in dollars lost in Summit County and the Akron area.

BBB ScamTrackerSM is an online fraud prevention and reporting platform. It empowers consumers to report fraud activity and/or search other scam reports to determine if they are being targeted.

BBB ScamTrackerTM

\$174,748.00
Dollars Lost

from consumers in our service area
December 2023 - November 2024

Did you know? By reporting suspected scams to [BBB.org/ScamTracker](https://www.bbb.org/ScamTracker), **you are protecting others from suffering the same outcomes.**

BBB Scam Tracker was created to combat fraud by:

- Enabling anyone to report a fraud attempt to help protect others.
- Scam reports are published for the general public.
- Scam data are shared with law enforcement and other fraud-fighting partners.
- Empowering the public to search scam reports to determine if they're being targeted.
- An advanced search feature enables the public to search by a variety of fields to determine if that suspicious email or phone number has been reported.

If you have been targeted by a scam, the information you share with BBB will be used to:

- Share with the public to empower them to avoid the same scam
- Identify new scam tactics, enabling BBB to release timely scam alerts
- Inform consumer education campaigns aimed at empowering all consumers with the knowledge they need to avoid fraud, including vulnerable populations
- Publish new research to identify scam trends, scammer tactics, and much more
- Share data with our partners to enable them to protect all consumers.

REBUILD WITH TRUST

Abigail Miller Marketing Assistant

■ **After Hurricane Helene ravaged Asheville, North Carolina**, our President & CEO received an email from BBB Orlando about an experience two of their employees had while stranded at a hotel. They had no power, running water, internet, or cell tower access. They had a small amount of gas in their rental cars. The guests at the hotel banded together and pooled their money to buy supplies to try home. ***Only one person in their group had a map of the US in their car.*** By using this one map, many guests were able to plan alternative routes home.

Upon learning about this story of improvisation and perseverance, BBB's leadership contacted BBB Accredited Business, AAA, to see if they could get maps for all of their employees and to add to their welcome package for new Accredited Businesses. We learned AAA no longer prints maps but only offer them on their app. While convenient, this option only works when a phone is charged and the user can access cell tower service.

Because of this situation BBB Akron is developing disaster resource kit, ***Rebuild with Trust***. This new initiative will provide resources needed in a crisis created by disasters like Hurricane Helene. It will include information from local subject matter experts on how to prepare for a disaster and what to do during and after a disaster, including contact information for trusted professionals who specialize in disaster clean-up. This Disaster kit is modeled after similar kits created by BBBs in Omaha, Nebraska, and St. Louis, Missouri.

Rebuild with Trust contributors:

Akron-Canton Regional Foodbank, Akron Fire Department, Akron Police Department, American Red Cross, Ohio Emergency Management Agency, Ohio Special Response Team, Summit County Emergency Management Agency & Public Safety, Summit County Public Health & Victim Assistance Program.

MILESTONE CELEBRATION

In this special milestone celebration, we are recognizing Accredited Businesses with 5 or more years of commitment to the BBB mission. Plus, you'll get the Inside Scoop on the Value of BBB Accreditation.

According to a 2024 IABBB survey of BBB Accredited Businesses with 13,000 responses

100+ YEARS ACCREDITED

Tire Manufacturers

The Goodyear Tire & Rubber Company

75 - 99 YEARS ACCREDITED

Electric Companies

FirstEnergy Corp.

Jewelry Stores

Shulans Fairlawn Jewelers

Funeral Homes

Billow Funeral Homes & Crematory

Lawyers

Roderick Linton Belfance, LLP

50 - 74 YEARS ACCREDITED

Bank

Hometown Bank

Chemicals

Akrochem Corporation

Coffee Roasting and Handling Equipment

Pearl Coffee Company

Construction Services

Precision Siding & Construction Company

Dry Ice

Gehm & Sons

Furniture Stores

Wayside Furniture, Inc.

General Contractor

Capital Builders & Supply Division of Aloï Building Corp.

Insurance Agency

Kelly Insurance Agency, Inc.

Insurance Companies

Ayers Insurance Agency Inc.

Landscape Contractors

R. B. Stout, Inc.

New Car Dealers

Marhofer Chevrolet, Inc.

VanDevere Buick

Patio Enclosures

American Patio Rooms

Plating

Akron Plating Company LLC

Property Management

Stile Companies

Sporting Goods Wholesale

Ace Mitchell Bowlers Mart

Valves

Valv-Trol, LLC

Water Treatment Equipment

Clearwater Systems, Inc.

Waterproofing Contractors

Garrett Basement Waterproofing, Inc.



The BBB Seal is The Sign of a Better Business™, with nearly 90% of responding Accredited Businesses finding it valuable to their business.



Four out of five responding Accredited Businesses would recommend Accreditation, with nearly 70% in agreement that their Accreditation has positively impacted their business in some way.

Top three reasons for being an Accredited Business

01

Accreditation quickly identifies my business as **REPUTABLE**.

02

Accreditation builds **TRUST** with my customers.

03

Accreditation demonstrates **INTEGRITY** in our business practices.

Our Milestone Celebration is organized in alphabetical order by type of businesses in each milestone section.

This list is current as of 12/31/2024.

25 - 49 YEARS ACCREDITED

Accountant

Stratus Financial Corp.

Art Dealers

Don Drumm Studios, Inc.

Asphalt

Cardinal Asphalt Company

Associations

Home Builders Association serving
Portage & Summit Counties

Audio Visual Equipment

Audio Technica US

Video Products, Inc.

Auto Body Repair & Painting

Akron Auto Painting and Collision Inc.

Collisionright, LLC

Highland Auto Body & Collision Co.

Hudson Collision Center, Inc.

Lintz Collision & Refinish

Manchester Body Company, Inc.

Northfield Collision Center, Inc

Penney's Auto Body, Inc.

Sabetti Body Shop

Village Auto Body, Inc.

Auto Inspection Stations

Envirotest Corp.

Auto Repair

Akron Auto Clinic LLC

Beer's Automotive Services and Repair

Bob's Car Care Center, Inc.

Christopher's Car Care, Inc.

Cole's Garage, LLC.

George's Alignment

Joe's Auto

Kinney's Automotive Service, Inc.

Millennium Transmission & Auto Care

Plevris Auto Service, Inc.

Baker

The Bake Shop in Ghent, Inc.

Barber School

Akron Barber College, Inc.

Baseball Club

Akron RubberDucks Baseball Club

Bearings

Akron Bearing Company

Beauty Salon

Vaughn & Company Salon

Boat Dealers

Boat Masters Marine, Inc.

Building Materials

Carter Lumber

Richland Lumber, Inc.

Cable TV

Doylestown Communications Inc.

MCTV - Wayne County

Car Racing Equipment

Summit Racing Equipment

Carpet & Rug Cleaners

Stanley Steemer

Ceramic Tile Dealers

First Flooring and Tile, Inc.

Charity - Food Bank

Akron-Canton Regional Foodbank

Charity - Human Services

Goodwill Industries

Chemicals

Struktol Company of America, LLC

Chinese Food

China King Chinese Restaurant

Clothing

U S Wings, Inc.

Coin Dealers

Executive Coin Company

College & University

Herzing University Akron

Commercial Refrigeration

Miller's Refrigeration, Inc.

Computer Dealers

MAI Computing Inc.

Concrete Contractors

Don Brogan & Sons Concrete

Construction Co., Inc.

Giovanini Construction LLC.

Kline's Concrete, Inc.

Construction Services

Bahry & Associates Inc.

Kendall Construction Enterprises

T.J. Shannon Construction, Inc.

Construction Supplies

Kuhlman Construction Products

Control Systems

Seal Master Corporation

Convention Facilities

Akron Summit Convention and Visitors

Bureau

John S. Knight Center

CPA

Escott & Co., Certified Public Accountants

Spencer Tax Service

Credit Union

BFG Federal Credit Union

Dentist

The Center for Cosmetic Dentistry, Inc.

Dry Cleaners

White Swan Quality Cleaners

Electrical Power Systems

Maintenance

Energized Substation Systems, Inc.

Electrician

Emery Electric, Inc.

J.W. Didado Electric, LLC

Rapid Electric, Inc.

Speelman Electric, Inc.

Thompson Electric, Inc.

Electronics & Technology

Network Technologies, Inc.

Excavating Contractors

Advance Excavating Company

Chemical & Mechanical Contractors, Inc.

Fence Contractors

Fence Enterprises, Inc.

Fertilizer

Tyler Grain & Fertilizer Company

Financial Services

Nye Financial Group, Inc.

Fire & Water Damage Restoration

Paul Davis Cleveland Metro and Akron

Professional Restoration Service Inc.

Fireworks

American Fireworks Company

Floor Installation

Klassic Hardwood Flooring

Williams Flooring Sales, Inc

Food Industry

Instantwhip-Akron, Inc.

Food Manufacturer

Mrs. Miller's Homemade Noodles Ltd.

Foundry

Kovatch Castings, Inc.

Funeral Homes

Clifford-Shoemaker Funeral Home

Eckard Baldwin Funeral Home and Chapel

Ferfolia Funeral Homes, Inc.

Furniture Stores

Furniture Depot & Warehouse Company

Northeast Furniture Rental & Sales

Randolph Home Furnishings, Inc.

Runions' Furniture

Garage Door Repair

H & W Door Company, Inc.

Garage Doors

Overhead Door Company of Akron

General Contractor

Creative Innervations, Inc.

DECKMASTER Construction, Inc.

Medina Exteriors & Remodeling

R. C. Norman Construction

Roberts Remodeling & Construction Co., Inc.

General Engineering Contractor

Foundation Industries Inc.

Richland Screw Machine Products Inc

White Industrial Tool, Inc.

Grocery Store

Giant Eagle

Market District

Hardwood Floor Maintenance

Hydra Carpet Cleaning Company

Hearing Assistive Devices

Finally Hear Co.

Heating & Air Conditioning

Air Comfort

Baumberger Heating and Cooling

Beckwith Heating and Cooling, Inc.

Biff's Comfort Systems, Inc.

Brandon Heating & Air Conditioning

Deangelis Heating & Air Conditioning, Inc.

East Ohio Furnace Company Inc.

Echols Heating and Air Conditioning, Inc.

Falls Heating & Cooling Inc.

Greer Heating and Air Conditioning, Inc.

Jennings Heating, Cooling, Plumbing &

Electric

Lakes Heating & Air Conditioning

Ravenna Oil & Heating Company

The K Company

Home Additions

McShane Construct-All Enterprises

Home Builders

89 Homes and Building Improvements

LDA Builders, Inc.

Home Design

Franklin & Associates

Home Improvement

A. Caspersen Company Inc.

D & D Home Improvement

Home Theatre Systems

Summit Sound & Security Ltd.

House Cleaning

Merry Maids

Ice

Serv-Ice Delivery Co.

Industrial Property Management

The Kraus-Alexander Construction Company

Insulation Contractors

Unified Construction Systems, LTD

Insurance Companies

Jenkins Insurance Agency

Insurance Services Office

National Health & Life Associates Agency

Jewelry Stores

Kimberly Jewelry, Inc.

Sam's Jewelry Emporium

Kitchen Cabinets

ProSource of Akron

Kitchen Remodel

Cabinet-S-Top Inc

Paul Fike Builders, Inc.

Land Surveyor

R. W. Gasbarre & Associates, Inc.

Landscape Contractors

Paradise Lawn Care, Inc.

Stewart Landscaping

Landscape Supply

Frank Brothers, Inc.

Lawn Maintenance

Trugreen

Loans

New Horizon Federal Credit Union

ADDITIONAL BENEFITS OF ACCREDITATION

Almost 90% of Accredited Businesses we heard from attest to the credibility-boosting potential of BBB Accreditation.



More than 75% acknowledge BBB's role in connecting consumers with trusted businesses.



Nearly two-thirds find BBB to be a helpful business resource.



BBB BY THE NUMBERS

25 - 49 YEARS ACCREDITED cont.

Machine Tools

Kromhard Twist Drill, LLC

Marketing Programs

InfoCision Management Corporation

Mattress

The Original Mattress Factory

Meat Packers

Pressler's Meats, Inc.

Mental Health Services

Akron Family Institute Inc.

Metal Finishing

The Plate-All Metal Company

Mixing & Agitation Machinery

Rainbow Mastermixing, LLC

Monuments

Pertee Monuments, LLC.

Motor Freight Trucking

Wooster Motor Ways, Inc.

Moving Companies

Two Men And A Truck

Network Security

Palitto Consulting Services, Inc.

New Auto Parts

Mason's Auto Parts, Inc.

New Car Dealers

Bill Harris Auto Center, Inc.

Bill Harris Chrysler Dodge Jeep of Ashland

Brunswick Auto Mart, Inc.

Dave Towell Cadillac Saab

Graham Automall

Lambert Buick GMC Inc.

Montrose Ford, LLC

Pallotta Ford, Inc.

Premier GMC

Ron Marhofer Auto Mall, Inc.

Serra Acura

Serra Honda

Summit Toyota of Akron

New Carpet

Barrington Carpet & Flooring Design

Kastran Carpets, Inc.

Spanky's Outlet, Inc.

WCCV Floor Coverings, LLC

Newspaper

West Side Leader / South Side Leader

Nursing Home

Apostolic Christian Home, Inc.

Pleasant View Nursing Home, Inc.

Packaging Service

Advanced Poly-Packaging, Inc.

Paint

Summit Paint Center, Inc.

Pallets

Coblentz Brothers, Inc.

Patent Attorney

Hudak, Shunk & Farine Co. LPA

Patio Enclosures

Chiarle Construction, LLC

Paving Contractors

Hotrock LLC

Riley & Sons Asphalt Company

Skibiski Asphalt

Pest Control

A Best Termite and Pest Control

Epcon Lane

Pest Control Supplies

JT Eaton & Company, Inc.

Plant Nursery

Dayton Nurseries

BBB TOP FIVES

What types of businesses are consumers searching and reviewing on BBB.org?

INQUIRIES

73,227 Gutters Guards

71,631 Roofing Contractors

32,339 Construction Services

31,673 General Contractor

31,349 Water Treatment Equipment

REVIEWS

4,750 Gutters Guards

1,146 Waterproofing Contractors

259 Pressure Washing

231 Patio Enclosures

205 Roofing Contractors

Plumber

Frecka Plumbing

Jeff the Plumber, Inc.

Shuman, Inc.

Porcelain Enamel Repair

Ohio Porcelain Resurfacing

Printers

American Printing

Professional Engineer

CWWA, Inc.

Property Management

Reserve Realty Company

Real Estate

Kremer Realty, Inc.

Remodeling

Thiel's Home Solutions

Tim Englert Construction, Inc.

Restaurants

Luigi's Restaurant

Retirement Homes

The Village at St. Edward

Retirement Planning Services

Mutual of America Financial Group

Retread Tires

Lightner Tire Company

Roofing Contractors

A Shepherd Roofing Company, LLC

Aurora Roofing and Home Improvements, Inc.

Buck Jones Roofing, Windows, Siding and

Insulation

Expert Roof Maintenance

Hinckley Roofing, Inc.

Home Exteriors

Kennedy Roofing Specialists Inc.

M. R. Plank Roofing Co., LLC

Roofing By Simon Inc.

The Kozlowski Company

Tony Newman Roofing LLC

RV Dealers

Sirpilla RV Centers, LLC

Seafood Retail

Adam Klein Seafood

Security

SACS Consulting & Investigative Services

Senior Citizen Service Organizations

Alpha Phi Alpha Homes, Inc.

Septic Tank Cleaning

Jarvis Septic & Drain

Siding Contractors

Interstate Systems, Inc.

Tax Return Preparation

Dataview Tax Service Inc

Taxi

City Yellow Cab

Tire Dealers

Tire Source

Towing Company

Akron Coach, Inc.

Bowers Towing Company, Inc.

Transmission

Jim & Sons Transmission Specialists

Matlins Transmission

Richard's Garage, Inc.

Waterloo Transmissions, Inc.

Tree Service

Barnett's Tree Service

Lingers Lumberjacks, Inc.

The Davey Tree Expert Company

The Lumberjack Complete Tree Service, Inc.

25 - 49 YEARS ACCREDITED cont.

Used Car Dealers

Case Avenue Motors, Inc.
Jay's Auto Sales Inc.
Kidron Kars, Inc.
Magic City Motorcars, Inc.
Portage Car & Truck Sales, Inc.
Superior Used Cars, Inc.

Water Analysis

Adams Water Laboratory Inc.

Water Softener Supplies

Culligan Quality Water of North Central Ohio

Water Treatment Equipment

Davis Water Treatment

Waterproofing Contractor

B-Dry System of North Central Ohio, Inc.

Welding Supplies

Albright Welding Supply Company, Inc.

Wholesale Industrial Products

Apex Electric Supply Company

Window Glass

Liberty Glass & Mirror Co

Windows

Cuyahoga Falls Windows Inc
The Window Place

10 - 24 YEARS ACCREDITED

Adoption Agencies

Building Blocks Adoption Service, Inc.

Adult Family Homes

Pleasant Pointe Assisted Living

Advertising Specialties

Standout Stickers

Aircraft Maintenance

Jeff Cales Custom Aviation LLC

Aluminum Products

R & T Fence Co., Inc.

Answering Service

AAAA Answering Service

Business Medical Services Bureau, Inc.

Antennas

Terra Comp Technology

Asphalt

Procoat Limited

Associations

Subcontractors Association of Northeast Ohio

Turkeyfoot Sportsman Club, Inc.

Auto Accessories

Custom Trim of America

Auto Body Repair and Painting

Bakers Collision Repair Specialists, Inc.

Brown Street Autocraft, LLC

Knapp's Collision

Mid Ohio Collision Center

Shaw Body

Tom Clarke, Inc.

Auto Repairs

A-1 Auto Clinic, LLC.

Akron Auto Parts, Inc.

Auto Tech

Cunningham Auto Repair Services, Inc.

Frank May Garage, Inc.

Idol Automotive, Inc.

Import Autocare, Inc.

Innovative Auto Care

Ken's Auto Service Center, Inc.

Midas Auto Service Experts

Mike's Muffler Center

Paradise Car Care, Inc.

Prosser's Automotive, LLC

R.C. Automotive, Inc.

Rad Air Complete Car Care

Rad Air Complete Car Care of Montrose

Steve's Auto Service

The Alinement Shop

Wheatley Automotive

Zehners Service Center Inc.

Awnings

Akron Canton Awning, LLC

Baker

Gardner Pie Company

Baking Equipment

Probake, INC.

Bankruptcy Attorney

Graham & Associates Law Offices, LLC

Barricades

Akron Safety Lite & Equipment Co, Inc.

Bartending Services

Ozzie's Bartending Services, Inc.

Basement Remodeling

Yardman's Home Services

Basement Waterproofing

Ohio Basement Authority

USA Waterproofing, Inc.

Bathroom Design

Creative Bath Systems

Home & Kitchen Supply Company, Inc.

Legacy Remodeling Team LLC

Ohio Bath Solutions, LLC

Bathroom Remodel

McShane Construction

Beauty Salon

Sam Wanna Salon & Day Spa

Beauty School

Raphael's School of Beauty & Culture, Inc.

Beverage

Goosefoot Acres, Inc.

Boat Dealers

Ravenna Marine

Vic's Sports Center, Inc.

Book Publishers

48 Hr Books

Burglar Alarm Systems

ADT Security Services

Button Manufacturers

PureButtons.com, LLC

Cabinet Maker

Superior Kitchen & Bath Cabinetry

Cabinet Manufacturers

4-B Wood Specialties, Inc.

Car Restorations

Cole's Classics, LLC

Car Sound Systems

Century 2000 Electronics, Inc

Carpet and Rug Cleaners

Dunn-Right Custom Carpet Cleaning, LTD.

Josh's Buckeye Carpet Cleaning, Inc.

MW Carpet Cleaning Unlimited, LLC

Original Carpet Pro, Inc.

Special Touch Carpet Cleaners

Caterer

Diamond Event Caterers, Inc.

Chamber of Commerce

Ashland Area Chamber of Commerce

Greater Akron Chamber of Commerce

Kent Area Chamber of Commerce

Nordonia Hills Chamber of Commerce

Orrville Area Chamber of Commerce

Richland Area Chamber & Economic

Development

South Summit Chamber of Commerce

Stow-Munroe Falls Chamber of Commerce

Tallmadge Chamber of Commerce

Charity - Animal Protection

Paws and Prayers Pet Rescue

Charity - Food Bank

The Emergency Assistance Center, Inc.

Charity - Health

Central American Medical Outreach, Inc.

Charity - Human Services

Community Support Services, Inc.

Family & Community Services Inc.

VANTAGE Aging

Children Dentist

Gerstenmaier Pediatric Dentistry

2024 BBB IMPACT



WEBSITE VIEWS

2,914,398



PROFILE INQUIRIES

1,171,979



REVIEWS PROCESSED

10,864



DYNAMIC SEAL CLICKS

7,969



QUOTES SENT

3,735



ADVERTISEMENT REVIEWS

31



SOCIAL MEDIA FOLLOWERS

17,302

BBB BY THE NUMBERS

BBB TOP FIVES

What types of complaints and ScamTracker reports are consumers submitting on BBB.org?

COMPLAINTS

- 1 **Gutter Guards**
- 2 **Jewelry Stores**
- 3 **Online Retailers**
- 4 **New Car Dealers**
- 5 **Fabric Stores**

SCAMS

- 1 **Online Purchases**
- 2 **Phishing**
- 3 **Employment**
- 4 **Debt Collection**
- 5 **Sweepstakes**

10 - 24 YEARS ACCREDITED cont.

Chimney Cleaning

A.A.S. Service, Inc.
Friendly Sweep Chimney Cleaning

Classic Car Dealers

Tom Waltz Classic Cars

Clay Bricks

Mansfield Brick & Supply

Cleaning Services

Walt's Cleaning Contractors, Inc.

Clothing Alterations

Custom Alterations by Addie, llc

Clubs and Organizations

Hill 'N Dale Club

Collectibles

Richfield Coin & Collectibles, Inc.

Collections Agencies

FirstCredit, Inc.

Phoenix Financial Solutions, Inc.

Richland Bureau of Credits, Inc.

Team Recovery, Inc.

Commercial Cleaning Services

Your Cleaning Service, LLC.

Commercial Landscape Contractors

Turfscape LLC

Commercial Refrigeration

Mid Ohio Refrigeration, Inc.

R.J. Vernak Refrigeration Inc.

Commercial Roofing

Allied Commercial Roofing

Compression Clothing

Julius Zorn Inc.

Computer System Designers

Technology Management Solutions Inc.

Tribute, Inc.

Concrete Contractors

A J & S Concrete, Inc.

Al and Sons Concrete

Bells Custom Concrete & Excavating

Hill's Quality Construction LLC

Otto Brothers Cement Contractors, Inc.

Sable Asphalt & Concrete

SAMCO-Samartano Concrete & Asphalt Services

Concrete Products

Tuck Precast

Construction Management

Augere Construction Company

Construction Services

Bo Lacey Construction LLC

Chapman Home Remodeling LLC

DAVID DIDI LLC

H & H Custom Homes, LLC

J & M Carpentry Ltd

JBL Roofing & Construction, Inc.

John Svenson Enterprises

Kearns Construction, Inc.

Lindsey Construction & Design, Inc.

ProCon Exteriors, LTD

Shrock Premier Custom Construction, LLC

Your Construction of Brunswick

Continuing Education

American Institute of Healthcare Compliance

Contractors Equipment

Northern Ohio Equipment Services

Conveyors

Stroup & Son Ltd.

Copiers

Advanced Office Copier & Fax Equipment, Inc.

Corporate Awards

Point Recognition Ltd.

CPA

CBIZ MHM, LLC

Margida and Associates Inc.

Craft Supplies

National Artcraft Co.

Crane Service

Kehn Kranes, LLC

Credit Card Merchant Services

Epic Payments, Inc.

Credit Card Processing Services

Bankcard Solutions, Inc.

Custom Home Builder

Rockland Homes, LLC

Schumacher Homes of Akron

Deck Builder

Higham Construction

Woodland Deck Company, Inc.

Deck Cleaning

Deck Rescue, LLC

Dentist

Farian Cosmetic & Family Dentistry

Jennifer J. Jerome DDS Inc.

Mark Grucella DDS & James D. George DDS

Wooster Dental-Drs. Relle, Sherman &

Associates LLC

Dermatologist

Fairlawn Dermatology, LLC

Developmental Disability Services

The Blick Center

Die Maker

Gentzler Tool & Die

Diesel Engines

National Equipment Sales, Inc.

Direct Mail Advertising

Town Money Saver

Dog Training

Whited K-9 Services

Drain Cleaning

Charlie's Drain Service

Drapery and Curtain Fabrics

Glen Surplus Sales, Inc.

Dry Cleaners

City Cleaners, Inc.

Duct Cleaning

Clean Air America Inc.

Productive Air Duct Cleaning

Dumpster Services

Glenn's Hauling

Electric Generators

Buckeye Power Sales

Electric Motor Repair

C.P. Electrical Motor Repair, Inc

Electrician

Anything Electric LLC

Cassi Electric, Inc.

Dutch Dannemiller Electric Company

Hackworth Electrical Contractors, Inc.

ICR Electric, Inc.

Kip's Electrical Service Inc

Lawndale Electric

Ott Electrical Services, Inc.

Rick's Electric, Inc.

Employee Benefit Plans

OneDigital Medina

Employment Agencies

Akron Temporary Solutions

Structure Personnel, Inc.

Employment Background Check

Alpha Background Investigations, LLC

Endodontics

David J. Harris, DDS., MSD

Energy Conservation Products

US Illuminations, LLC

Equipment Calibration

OMNI Systems Group

Excavating Contractors

Albrecht Trucking Company, Inc.

Fike Developing and Excavating, Inc

Olivo Excavating Company

R. Cooley Ent.

RW Robinson, Inc.

Feed Dealers

Gerber Feed Service Inc.

Fence Contractors

Avery Enterprise

Kidron Vinyl

Kustom Fence Co, Inc.

Nichols Fence Co.

On Guard Fence

Fence Sales

Iron Fence Shop LLC

Fertilizer

Advanced Quality Lawn, Inc.

Financial Planning Consultants

Integrated Wealth Management Inc

Lee Hyder & Associates

Sadar Financial Management

Financial Services

Offill Financial Group, Inc.

Ramsier Financial Services

Fire and Water Damage Restoration

L M Companies Restoration Contractor

Pappas Construction

Rainbow Restoration of North Central Ohio

Taylor Companies of Ohio, Inc.

Fire Hoses

Rawhide Fire Hose LLC

Fireplace Equipment

Fireplace Shoppe of Northfield, Inc.

Fireplaces

Behr Necessities Hearth Shoppe, LTD

Fireworks

Sorgi American Fireworks Inc.

Fishing Tackle

Mogadore Bait, Tackle & Marine Repair

Flight School

Sky Park

Floor Installation

LMS Hardwood Floors, Inc.

Square Yard Flooring Center

Floor Materials

Floorz

MDG Flooring America

Washington Floors

Forging

H & B Forge Company

Foundation Contractors

Premier Wall Anchor & Waterproofing

Framing Contractors

T T Construction, LLC

Fuel Oil

Santmyer Companies, Inc.

Funeral Homes

Hilliard-Rospert Funeral Home

Hummel Funeral Homes, Inc.

Furniture Designers

Springhill Dimensions

Furniture Stores

Amish Outlet Store

Bedrooms Today

FR Bedroom

John Brown's Furniture Inc

Ultimate Sack, LLC.

Garage Doors

Bob & Bob Door Company

Callahan Door & Window

Kent Garage Door, Inc.

Magic Garage Door, Inc.

Garage Floors

EncoreGarage of Ohio

Garbage Removal

Rumpke

General Contractor

American Post & Construction

Avodah Contractors

Battaglia Construction

Butler Building & Restoration LLC

Erie Construction Midwest Inc. (Akron Area)

Finley and Sons Builders, Inc.

Gerring & Sons Construction, LLC

Igor Olefir Construction and Remodeling, Inc.

K & M Builders, Ltd.

KDCO Home Improvement, Inc.

Michael's Workshop, Inc.

Prime Exterior Construction, LLC

Revelation Renovations, LLC

T.G. Carpentry, Landscape & Design, Inc

Zara Construction, Inc.

General Engineering Contractor

Hold-True

Mast Lepley Storage Structures Inc.

Progressive Machine Die, Inc.

Glass Repair

WJ Glass, LTD

Granite

Chippewa Stone LLC

Graphic Designer

Eyedeal Creative

Grocery Store

Devisis Fine Italian Foods

Gutter Guards

LeafFilter Gutter Protection

Gutter Installation

Alpha Insulation and Gutters LLC

Gutters

BHD Gutters LLC

DunRite Exteriors/K-Guard Clog Free Gutters

Miller Spouting, LLC

Reil's Construction, Inc.

Handyman

Hook Home Maintenance

Hardware Sales

Montigney Hardware, LLC

Pettigrew Feed & Hardware, Inc.

Health Care

AxessPointe Community Health Centers, Inc.

Health Insurance

Bologna Insurance Agency Inc.

The Bitting Agency, Inc.

Health Sharing Ministries

Christian Healthcare Ministries, Inc.

Hearing Assistive Devices

Hear, INC.

Ohio Hearing Health, Inc.

Perri Hearing Aid Services, LLC

Heating and Air Conditioning

Admoore Heating & Air Conditioning

Blind & Sons, LLC.

Bratcher & Sons

Choice Aire

ENG Heating & Cooling, Inc.

Hagan & Hagan

Heart of Ohio HVAC, Plumbing & Electric, LLC.

Jackson Comfort Systems, Inc.

Jodway Heating & Cooling, LLC

S & S Heating Cooling & Sheet Metal Co, Inc.

Schar Heating & Cooling, Inc.

Tropicalair Heating & Cooling

WeatherKing Heating and Air Conditioning Inc.

Heavy Haul Trucking

Paul Adelman Trucking Inc.

Home Automation

Sundance, LTD

Home Builders

Crasi Company, Inc.

Danmark Construction, Inc

Modern Home Concepts, LLC

Steven W Moore Building Corp., Ltd.

Stonebrook Homes

Wayne Homes

Weaver Custom Homes, Inc.

Home Health Care

Visiting Angels

Visiting Angels Living Assistance Services

Home Improvement

Byam's Home Improvement, LTD

Hansen Remodeling, Inc.

Home Appeal

Phil's Construction

Tucker Building & Design, LLC.

Home Inspections

ACT Home Inspections LLC

Hot Tub Dealers

The Place

Hotels

Best Western Wooster Hotel

Hotline

Red Flag Reporting

House Cleaning

Merry Maids of Medina County

Identity Theft Protection

First Watch Technologies, Inc.

Industrial Fasteners

SC Fastening Systems, LLC

Information Technology Services

Computer Surgeon, Inc.

Quality IP, LLC

Small Business Technologies Inc.

Insulation Contractors

ABC Insulation Company

Unified Insulation Systems LLC

USA Insulation of Akron

Insurance Agency

Papas & Associates, LLC.

Insurance Companies

Allegiance Insurance Group, LLC

Eveningstar Insurance, Remedial and Drive

Gimbel Agency

Robert Nickoson Financial Group

Western Reserve Group

Interior Designer

H. Everson Designs

Investment Advisory Services

True Wealth Design, LLC

VectorVest Inc.

Irrigations

Sprinkler Pro, LLC

Jewelry Stores

Glenn Fisher Jewelry, Inc.

Signet Jewelers

Taylor Made Jewelry, Inc.

Kitchen Cabinet Refacing

American Wood Reface, Inc.

Kitchen Remodel

Clazak Kitchen & Bathroom

Laboratory Testing

Hark Laboratories, Inc.

Landscape Contractors

A Low Maintenance Landscape, LLC

A New Image Landscape, Inc.

C & S Lawn Service and Landscape, Inc.

Chad's Five Star Lawn Care, LLC

Diggin Landscaping, Inc.

Greenkeepers Lawn Service & Landscaping, Inc.

JTS Landscaping Company

Lucas Landscaping & Nursery, Inc.

2024 BBB IMPACT



PHONE CALLS

8,483



LIVE CHATS

1,122



INVESTIGATIONS

16



COMPLAINTS

5,402



SCAMTRACKER

309



REACH & ENGAGEMENT

2,400,397



SATISFACTION RATE

91.90%

WHY CHOOSE BBB?

BBB helps people find businesses and charities they can **TRUST**.

THE PROBLEM

People are overwhelmed with choices and often unsure about where to find reliable, unbiased information.

THE SOLUTION

For over 100 years, BBB has evolved with the marketplace, helping people make smart buying decisions.

THE ADVANTAGE

BBB provides help **BEFORE** and **AFTER** making a purchase, both online and in your community.

THE RESULT

BBB's free services help millions of consumers, businesses and charity organizations each year.

10 - 24 YEARS ACCREDITED cont.

Landscape Contractors

Nelson Contracting, Inc.
Nick's Landscaping of Ohio, LLC.
Portage Landscaping
Roberts Landscaping, LLC
Sticks-N-Stones Landscaping of Ashland LLC
Vizmeg Landscape, Inc.
Yoder's Greenhouse

Landscape Supply

The Mulch Barn

Lawn Care

Kapp's Green Lawn

Lawn Maintenance

Grass Commander
Lamphear's Lawn Service, LLC

Lawyers

Amourgis & Associates Attorney and Counselors at Law
Eshelman Legal Group, LLC
Kennedy & Collins Co., LPA
Kisling, Nestico & Redick, LLC
Slater & Zurz LLP
Thomas, Trattner & Malone, LLC

Light Haul Trucking

H B Rubbish & Hauling, LLC.

Locksmith

A-Abra-Cadabra Lock Service
A-Tri-County Lock
Billheimer Security LLC

Log Cabins

Hochstetler Log Homes, LTD

Long Distance Phone Service

Easton Telecom Services, LLC

Machine Shop

SPZ Machine Company, Inc.

Machine Tool Repair

Power Tool Repair
Rossi Machinery Services, Inc.

Machine Tools

Matco Tools Corporation

Magazine Publishers

Akron Life Magazine

Major Appliance Dealers

M A S, Inc.
Myers Appliance Service & Sales, Inc.

Managed Service Provider

AtNetPlus
Compass Computer Group, Inc.

Marketing Consultant

1st Class Marketing, LLC

Mattresses

Denver Mattress Company

Meal Prep

Simply EZ Home Delivered Meals of Northeast Ohio, LLC.

Medical Case Management

WorkPlace Consultants, LLC

Medical Equipment

AED Ventures, LLC

Minerals

B.P.I. Inc.

Mold Inspection

Iron Dog, LLC

Monuments

Akron Monument and Granite Company
American Monument & Granite Company
Midwest Everlasting Memorials

Moving and Storage Companies

Cotter Moving & Storage Company

Moving Companies

Anshutz Enterprises, LTD.
Armbruster Moving & Storage, Inc.
Blue Men Moving, LLC
Move It Now LLC.

Mufflers

Jud's Best Discount Muffler & Brake, Inc.

Nail Salon

Famous Nails

Network Cabling

K & R Communications, Inc.

Network Computers

Computer Technology Management Services

New Car Dealers

Buckeye Chrysler Jeep Dodge Ram Fiat Superstore
Cascade Auto Group, Ltd.
Crestmont Hyundai
Ganley Chrysler Dodge Jeep Ram Of Aurora

Great Lakes Hyundai, Inc.

Haasz Automall - Ravenna

Ken Ganley Ford

Ken Ganley Nissan, Inc.

Laria Chevrolet Buick

Park Ford

Ron Marhofer Hyundai of Green

Ron Marhofer Nissan

Serpentini Chevrolet Buick of Orrville

Serra Mazda

Toth Buick-GMC, Inc.

VanDevere Chevrolet

VanDevere Kia

New Carpets

Clupper Brothers Abbey Carpet & Floor
Empire Today, LLC

Mark's Custom Carpet, Inc.

Quality Carpet & Flooring

Nursing Home

West View Healthy Living

Office Furniture Installation

Great Lakes Installation, Inc.

Online Shopping

Nkukonceptz.com, Ltd.

Orthodontist

Haas Orthodontic Arts, Inc.

Karbassi Orthodontics

Painting Contractors

CLC Contractors Group LLC

CT Service Systems

J Mac Painting Corporation

Ohio Painting And Pressure Wash, Inc.

Rowland Painting

Willhite Painting Solutions, LLC

Pallets

Weaver Pallet Ltd

Party Supply Rentals

Miller's Party Rental Center, Inc.

Patios and Decks

Klassic Custom Decks

Paving Contractors

Ambrose Asphalt, Inc.

Barbicas Construction Company Inc.

Charles Smith Driveway Maintenance

Richland Sealcoating Company, Inc.

S & K Asphalt & Concrete, Inc.

Payroll Services

Group Management Services

Pension and Profit Sharing Plans

Trinity Pension Consultants, Inc

Pest Control Services

Absolute Pest Control

Akron Pest Control, LLC

American Pest Control Systems. Inc.

Apollo Pest Control

Carothers Pest Control LLC

Gotcha! Pest Control Specialists Inc.

J and J PEST CONTROL SERVICE, LLC

Orkin Exterminating Company

Pet Boarding

Easdale: The Best Pet Care

Plant Nursery

Galehouse Tree Farms

Plastic Molders

Advanced Plastics, Inc.
Plastics-R-Unique

Plumber

Agosta Plumbing, Inc.

APPC Plumbing Services

Cathy Geary Plumbing Company

Dynamerican

H Jack's Plumbing & Heating

Harner Plumbing Inc.

J&J Plumbing, Heating, Cooling, & Electric

Joe Behr Plumbing & Heating, Inc.

Kralik Plumbing, Inc.

Mackin & Sons Plumbing, LLC

Paramount Plumbing, Inc.

Plumbing 911, Inc.

Unique Plumbing & Drain, Inc.

Viking Plumbing Inc.

Wiese Plumbing and Heating Co.

Pool Contractors

Litehouse Products, LLC

Wooster Pools & Spas

Pool Service

Fun Center Pools & Spas

K & K Pool and Spa Service

Moonlight Industries Corp.

Portrait Photographers

Universal Church Directories, LLC

Post Construction Cleaning

B Clean Cleaning Services

Powder Coating

Chupp's Powder Coating, LTD

Pressure Washers

3R Sales & Service

Pressure Washing

Perfect Power Wash, LLC

Trotta's Power Washing

Printers

Sheridan Ohio, a CJK Group Company

Star Printing Co.

Probate Attorneys

Ron Koehler, Attorney at Law

Professional Engineers

Sorbothane, Inc.

Promotional Products

Consolidus LLC

Property Management

Associated Property Management, LLC

Botnick Realty Company

10 - 24 YEARS ACCREDITED cont.

Property Management

Crossroads Management Realty Company
Kare Condominium Management
Company Inc.

Radio Communication Equipment and Systems

DX Engineering

Radon Mitigation

Radon Survey Systems, Inc.

Real Estate Development

Canal Place Ltd.

Hurdle Land Company

Real Estate Rentals

Quality Rentals, LLC

Real Estate Services

Adam-August Realty

Real Estates

Mansfield Realty

Real Estate Connection, Inc.

Snyder & Snyder Real Estate, Inc.

Recycling Center

Recycling Coordinators, Inc.

Remodel Contractors

Home Sweet Home Remodeling, LLC

PM Home Remodeling, Inc.

Replacement Windows

Direct Windows

Residential Air Conditioning Contractors

Kimmel Heating & Air Conditioning, LLC

Restaurants

Angie's Italian Restaurant

Porky's Drive-In

Retail Shoes

C & L Shoes, Inc.

Retirement Planning Services

Creative Retirement Planning, LLC

Sustar Financial Group, LLC

Roof Cleaning

Tri County Roof Cleaners LLC

Roofing Contractors

A & B Roofing & Construction

A & K Roofing

A Jenkins Inc.

Billmore Exteriors, Inc.

Burkholder's Custom Construction, LLC

Campopiano Roofing Company

Choice One Restoration, LP

Coblentz Roofing & Construction, LLC

Collins Builders & Roofers Inc

Construction and Remodeling Experts, LLC

Country Roofing LLC

Fixler Roofing LLC

Gridiron Guys Construction, LLC

Haralson Roofing

Jilek Roofing

Larry Coffee Roofing

Legacy Roofing

Miller Contracting, Inc.

Miller Custom Exteriors

Neugebauer Roofing, LLC

One Time Construction, Inc.

Peters' Roofing

Pioneer Roofing

Preservation Exteriors, LLC

Prime Roof Solutions, Inc.

Sherriff Goslin Roofing Mansfield

Tarheel Construction, Inc.

Terik Roofing, Inc.

The Roofing Guy

TLC Roofing and Restoration LLC

Troyer Roofing & Construction, LLC

Weaver Home Improvement

Rubber Products

ELBEX Corporation

RV Dealers

Kamper City

RCD Sales Company, LTD.

Safety Consultants

US Compliance Systems Inc dba OWYN

Safety

Sand

Lakeside Sand & Gravel, Inc.

Young's Sand & Gravel, Inc.

Screen Printing

Nordec, Inc.

Security Systems Consultants

American Security & AV Systems, Inc.

Senior Care

Home Instead Senior Care

Septic Tank Cleaning

Summit Excavating Inc.

Septic Tank Contractors

All Town & Country Septic Tank Service, Inc.

Sewer Cleaning

Roto Rooter

Siding Contractors

All Seasons Siding

Carano Environmental Service, Inc.

Pence Brothers Siding, Inc.

Top Job Siding & Home Improvements

Total Exterior Systems, Inc.

Small Engine Repair

BAMSS Mow and Snow Shop, LLC.

Sohar's All Season Mower Service, Inc.

Specialists

Balance of Life Clinic, Inc.

Sporting Goods Manufacturers

Complete Hunter's Outlet

Spray On Truck Bed Liners

X-TREME Finishes & Upfitting

Stair Lifts

Access Solutions, Inc.

Steel Fabrication

Steel Supply Company

Storage Units

Guardian Self Storage

Lock It Up Storage

Mutual Mini Storage

Storm Windows and Doors

Arch Angle Window & Door

Tax Attorney

IRS Help / Len W. Stauffenger

Tax Return Preparation

Stone Financial Network, Inc.

Telecommunication Consultants

Corporate Technologies Group, Inc.

Telephone System Dealers

Clarktel Tele-Communications, Inc.

Tent Rentals

J & L Tent Rental

Tile Installation

Classic Tileworks, LLC

Tire Dealers

Conrad's Tire Express & Total Car Care

State Street Tire, Inc.

Winkler Tire, LLC.

Title Agent

Ace Title LLC

AMS Title Agency, Inc.

Diamond Title Company of Northeast

Ohio, Inc.

Ohio Fidelity Title Agency, LLC

Transfer Title Agency Inc.

Title Companies

Bennett Land Title Agency LLC

Title Insurance

Minnesota Insured Title Agency Inc.

Tool Rental

Falls Tool Rental Company

Topsoil

Flesher Sand & Gravel

The Sagamore Companies

Towing Company

World Truck Towing & Recovery, Inc.

Trailer Hitches

Summit Trailer Sales & Service, Inc.

Transmission

Hard Drive Company

Janis Transmission

Jim's Transmission & Service, LLC

Travel Agency

Chima Travel Bureau, Inc.

KHM Consulting, Inc.

Nowak Tours Inc.

Tree Services

Barberton Tree Service, Inc

GP Tree Service

Kustom Trim Tree Service, LLC

Mills Tree Care, LLC

Pro Tree & Landscape Company, Inc.

Truck Accessories

Classy Chassis, Inc.

Truck Repair

Altrux Repair, Inc.

General Maintenance Service

Truck Trailers

Chuck's Custom Truck and Trailer

Trucking Transportation Brokers

MIA Express, Inc.

Thomas Transport Delivery, Inc.

Used Car Dealers

Akron Auto Sales

Best Deals Auto

Dunn Brothers Premium Auto Corp.

Hall's Auto Sales, Inc.

RPM Auto Sales

Solid Rock Auto Group

Southern Select Auto Sales Inc.

Towpath Enterprises, Inc.

Universal Motors

VanDevere Auto Outlet

Veterinarian

Applesseed Valley Vet Hospital

Clearfork Veterinary Hospital

Cleveland Equine Clinic, LLC

Memorial Animal Hospital

Video Production Services

ARS Video, Inc.

Voice Over Internet Protocol Sales and Services

Ohio.net

Water Hauling Trucks

Bill's Water Hauling

Water Softener Supplies

Donamarc Water Systems Company

Jesmae Salt Inc.

Water Well Drilling

Pugh Well Drilling & Pump Company, Inc.

Waterproofing Contractors

All Seasons Waterproofing & Foundation

Repair, LLC.

City Waterproofing

Hart Masonry & Waterproofing, Inc.

Olivieri & Son, Inc.

Web Design

216 Digital, Inc.

Immages Web Design Studio

Spire Advertising & Web Design

Wholesale Auto Parts

Warehouse Distributors, Inc.

Wholesale Pet Foods

Bil-Jac, Inc.

Wholesale Pumps

Permco Inc

Window Cleaning

Clear Solutions Window Cleaning Systems

Fish Window Cleaning

We R Clean & Clear

Windows

Hallmark Home Solutions, Ltd

Pella Window & Door, Co. /Gunton Corp.

SoftLite Windows & Doors

Weatherseal Home Services Inc.

Window World Akron

Window World of the Heartland, Inc.

Yoder Window & Siding, LTD

Windshield Repair

Accurate Auto Glass, Inc.

D & W Auto Glass

Workers Compensation Insurance

Sedgwick

Did you know?



BBB maintains marketplace data on more than **5.3 million business** across North America.



BBB is a **trusted source** for the news media.



BBB services are supported by **ethical businesses** that pledge to uphold BBB Standards for Trust.



BBB evaluates thousands of ads each year to ensure **trust in business communications**.



A. Shepherd
Roofing Company

**A. Shepherd Roofing
Company, LLC**
330-666-0009
ashepherdroofing.com



Jim Leone
Helping families choose
their memorials since 1973

Akron Monument and Granite Company
330-252-1746
akronmonumentgranite.com

**BARBERTON
TREE SERVICE**

Barberton Tree Service
330-848-2344
barbertontree.com



**Barnes Sklare
Remodeling & Home
Improvements**
330-236-8745
bsremodeling.com



B-Dry System of North Central Ohio
419-756-5368
bdryohio.com



Behr Necessities
419-884-3988
behr-necessities.com



**BFG Federal
Credit Union**
330-374-2990
bfgfcu.org



Roofing... Siding... Windows... Decks...
"Experience You Can Trust
Done Right... On Time"
Bo Lacey Construction
800-266-9916
bolaceyconstruction.com



City Waterproofing
330-697-3822
citywaterproofingohio.com



**Dryer Vent Wizard
of Summit County**
330-952-3845
summitcountydryervent.com



Garrett Basement Waterproofing
330-825-6100
garrettwaterproofing.com



Haralson Roofing
330-784-4000
haralsonroofing.com



**Joe Behr
Plumbing & Heating**
419-884-3278
joebehrheating.com



**J.W. Didado
Electric, LLC**
330-374-0070
jwdidado.com



KDCO Home Improvement, Inc.
330-645-6521
kdcohomeimprovement.com



**Lamphear's
Lawn Service**
330-725-2102
lamphearlawn.com



Mark's Custom Carpet
330-678-5519
markscustomcarpet.com

MILLS TREE CARE

Mills Tree Care
330-336-7472
millstrecare.com



MORE THAN JUST PENS
1-800-736-7787

Phils Construction, Inc.

Phils Construction
330-552-3100
philsconstructionsite.com



Plumbing 911
330-408-5734
theplumbing911.com



Preservation Exteriors
330-877-9390
preservationexteriors.com



Roderick Linton Belfance LLP
330-434-3000
rlblp.com



Roofing by Simon
330-676-1002
roofingbysimon.com



Walcraft Construction
330-888-8953
wallcraftconstructionllc.com



Western Reserve Group
330-262-9060
wrq-ins.com

5 - 9 YEARS ACCREDITED

Abstracters

Athena Research Inc

Adult Day Care

House of Agape

Next to Kin Supportive Services LLC

Teammates Center LLC

Adult Family Homes

Country Elegance, LLC

Advertising Agencies

Artists Inc.

Advertising Specialties

Auto Dealer Designs, Inc.

Aerial Photographers

Robert Sparrow Residential

Air Duct Cleaning

Clean Sweep Home Services

Animal Removal

A Plus Wildlife Control LLC

Smith Wildlife Services

Animal Trapping

GAR Trapping LLC

JH's Nuisance Trapping and Wildlife Control

Apartments

Aspen Management USA LLC.

Bella Dora Management, Inc.

TDI Properties, LLC

Appliance Installation

Ebel's Installations, Inc.

Art Dealers

Zeber-Martell Studio

Artists

Ratcliff Artistic Enterprises

Asbestos Removal

HEPA Environmental Services, Inc.

Asphalt

Larsco Construction

Mid-Ohio Asphalt and Concrete, Inc.

Associations

AAF-Akron

Audiologist

Modern Hearing Solutions

Auto Financing

World Financial Services Inc.

Auto Repairs

Buttons Auto Center

Gearheart's Garage & 4x4 Off Road

Jim's Automotive

Kovach Car Care

Matt's Auto Repair

Mid-Ohio Automotive LLC

Nate's Automotive LLC

Rad Air Complete Car Care and Tire Centers

Red Beard Automotive LLC

Sharon Automotive

Tony's Auto Works, LLC

Williams Automotive LLC

Zito's Marine and Autocare

Bank

Huntington National Bank

Westfield Bank

Banquet Facilities

Todaro's Party Center

Basement Waterproofing

Basement Masters

Precision Waterproofing, LLC

Summit Basement Company, LLC

Bathroom Remodel

MLC Builders, Inc.

Blinds

Gotcha Covered of Hudson

Bookkeeping Services

Skyplex Management LLC

Building Construction Consultants

Lianna Development Corporation

Business Consultants

Hunt Corp Industries LLC

The Business Doctor, LLC

Cabinet Maker

Robert's Cabinetry, LLC

Cabinets

High Point Cabinets, LLC

Campgrounds

Cherokee Park Family Campground

Cargo Stabilizing Devices

Shippers Supplies

Carpet and Rug Cleaners

Angerstien Carpet Installation & Cleaning

Coit Cleaning and Restoration Services

DJ Strong Arm Carpet Cleaning, LLC

Carpet and Rugs

Carpet Country

Caterer

Catering By Mark DiFeo

Gridirne Cookery, LLC

T L C Catering, Inc.

Cell Phone Equipment

Jimmy Wireless, LLC

Ceramic Tile Contractors

Top Notch Tile, LLC

Chamber of Commerce

Brimfield Area Chamber of Commerce

Cuyahoga Falls Chamber of Commerce

Greater Medina Chamber of Commerce

Streetsboro Area Chamber of Commerce

Twinsburg Chamber of Commerce

Wooster Area Chamber of Commerce

Charity - Environment

Conservancy for Cuyahoga Valley National Park

Charity - Human Services

Habitat For Humanity Of Summit County, Inc.

Habitat for Humanity of Portage County

Weaver Industries Inc.

Charity - Blind and Visually Impaired

Akron Blind Center & Workshop

Child Care Centers

Kids At Heart Child Care & Preschool Center

Miracle Child Daycare Center, LLC

Chimney Cleaning

Sooty Mykes Chimney Cleaning and Repair

Chimney Repair

Sauers Chimney Services LLC

Classic Car Dealers

Sabetta's Classics

Whitmore Motors, LLC

Cleaning Supplies

Advanced Cleaning Solutions Co.

Clock Repair

Ebert's Clock Service

Clubs and Organizations

Lake Forest Country Club

Colleges and Universities

Kent State University

The University of Akron

Commercial Cleaning Services

Beneficial Building Services, Inc.

Cleanpro Janitorial Service, LLC

Deep Cleaning Solutions LLC

Kaylor's Cleaning Services LLC

L & B Cleaning and Painting LLC

Miracle Clean Services

PowerClean Enterprises LLC

Commercial Contractors

The Pro-Z Group, Inc

Weaver Commercial Contractor, Inc.

Commercial Electrician

AFH Electric, LLC

ESP Services Inc

Masters Electrical Services Corporation

Commercial Landscape Contractors

Dohner Landscaping

Commercial Roofing

Roof-Pro, Inc.

Triple Y Roofing LLC

Commercial Snow Removal Services

Choice One Management, Inc.

Computer Repair

KGC Tech Group

Computer Software Developers

Pathfinder Computer Systems, Inc.

Concrete

All Concrete Services LLC

Concrete Contractors

Adamiv Concrete Inc

Creative Concrete and Stone LLC

Hickory Hollow Decorative Concrete, LLC.

Keim Concrete Contractors

Kurtz Concrete Company, Inc.

Mason Construction and Concrete LLC

Ohio Construction Building And Maintenance

Premier Custom Concrete & Construction, LLC

R.M Tuck Concrete Inc.

Spanulo Cement & Waterproofing, LLC

The Concrete Guys of Ohio, Inc.

Ward Concrete Construction Inc

Yungen Construction

Concrete Leveling

Slab Masters of Ohio

R.C. Concrete Leveling

Construction

AK Construction

Lewis Construction

Construction Services

AC Builders, LLC

Alexander Construction Company & Concrete

Construction, LLC

Barnes Sklare Remodeling & Home

Improvements, LLC

BJ Construction

CJ Builders

Cole's Home Solutions

Custom Creations Construction & Remodeling,

LLC

Ground Up Construction

JC Jones Corporation

McQuillen Construction

Miller's Premier Construction, LLC

Ohio's Finest Construction and Remodeling, LLC

Overton Valley Construction, Inc.

Ted Knight & Sons Construction LLC

Consultant

Medina County Economic Development

Corporation

Consumer Finance Companies

OneMain Financial

Professional Financial Services

Nations Lending Corporation

Contractors Equipment

Maibach Machinery, Inc.

Counseling

Tranquility Holistic Health & Wellness LLC

Countertops

National Granite Luxuries, LLP

CPA

Banks & Associates CPAs, LLC

Better Financial Solutions, LLC

Davis, Nagy & Company LLC

J Ritchie CPA

Michael C. Davis, CPA, Inc.

True North Accounting & Tax, LLC

Criminal Lawyers

Washington Law, LLC

Custom Cabinets

Daso Custom Cabinetry, LLC

Custom Rims

TJ's Wheel Deal LLC

Deck Builder

Buckstone Building and Restoration, LTD

Demolition Contractors

S & S Recycling & Demolition of Mansfield, LLC

Dental Laboratory

DK Dental Laboratory, Inc.

Dentist

Disha Pennington, DDS

Keith A. Hoover, April A. Yanda & Associates, Inc.

Landry Family Dentistry

Lisa C. Elias, DMD, LLC

Digital Marketing

The Web Coach, LLC

Disability Lawyers

Smith Godios Sorensen, Inc.

Disabled Persons Assistance

Experience Home Healthcare

Dog Training

Medina Swarm Dog Agility Club

Drainage Contractors

Remarkable Plumbing and Drain

Driving School

Henley's Driving School

Dryer Vent Cleaning

Dryer Vent Wizard of Summit County

Drywall Contractors

Superior Drywall & Texturing

Electrical Contractors

CNE Electrical Contractors LLC

Electrical Power Systems Maintenance

American Power Service Company

Electrician

Titan Electric Services LLC

Electronic Equipment Repair

MVP Electronics, LLC.

Emergency Shelter

Reltex Relief Supplies, Inc

Energy Management Consultant

Buckeye Energy Brokers, Inc.

Engineering Consultant

O'Flanagan All-Purpose Services LLC

Estate Planning Attorneys

Broehl Law Office, LLC

Estate Sales

SUNSHINE Estate Sales

Event Center

American Legion Portage Post 496

Excavating Contractors

Marshall Excavating Corp.

Family Lawyers

Joel D. Reed Attorney at Law

Farm Equipment

Sterling Farm Equipment, Inc.

Farmers Market

County Line Produce Auction LTD

Fresh Local Produce of Ohio, LLC

Feed Dealers

L E Sommer Kidron, Inc.

Fence Contractors

Acme Fence

Akron Canton Commercial and Residential

Fencing LLC

Austin Deck & Fence

United Fencing Ltd

Fence Materials

Fence-Depot.com

Financial Services

DBS Financial

Star Strategies, LLC.

Fire and Water Damage Restoration

Crossroads Property Restoration, LLC

ServiceMaster by Disaster Recon

Maverick Restoration, Inc.

Trident Restoration LLC

Fire Protection Contractor

Acme Fire Protection LLC

Fire Safety Equipment

All State Fire Protection & Service LLC

Fire sprinklers

Fire Protection, Inc.

Fireplace Equipment

Fireplaces & More Inc.

Fireplace Services

DRAFT

CHM

Christian
Healthcare
Ministries

Excel more in
your mission.

Put money back into
your ministry with
a biblical health
solution from CHM.



SCAN TO
LEARN MORE



CHMinistries.org

BBB SUPPORTERS

These agencies support your BBB and its
vision of an ethical marketplace, where
buyers and sellers trust each other.

Summit Metro Parks

Summit Metro Parks

330-867-5511

summitmetroparks.org



**AKRON-CANTON
AIRPORT**

Akron-Canton Airport

(800) 424-2359

akroncantonairport.com

MAGIC BATH

330-835-1099



\$1,500 OFF A WALK IN TUB OR SHOWER REMODEL*
CALL NOW TO SCHEDULE TODAY!

Offer valid for a limited time. \$1,500 off applies only to a complete walk-in tub or shower remodel. Discount cannot be combined with any other offers or promotions. Offer expires 3/1/2025



TONY NEWMAN

39 YEARS EXPERIENCE
ROOF REPAIRS & REPLACEMENTS
ROOF SYSTEM COMPONENTS
CHIMNEY REPAIRS

SALES@TONYNEWMANROOFING.COM
TONYNEWMANROOFING.COM



**PREFERRED
CONTRACTOR**

330-745-5076

Beware the slipper doesn't have to be glass...



CLASSIC PHOTOGRAPHY WITH A FASHION EDGE

LMAC
PHOTOGRAPHY
LISAMCCROW

www.lmacphoto.com
lisa@lmacphoto.com



Residential Exterior Specialists

**ROOFING • SIDING
• WINDOWS •**

Licensed • Bonded • Insured



ACCREDITED
BUSINESS

www.AandBroofing.net

330-405-9055



INSURANCE

- Home & Auto SR-22
- Health
- Business
- Recreational Vehicles
- Professional Liability

*"I do not work for any single insurance company - I
work for you. I analyze your special needs and
circumstances and find you the very best insurance
coverage for you needs."*



Denise Bally-Butts
Owner/Agent



GET A QUOTE TODAY
330-608-6340

3140 W BAILEY RD, CUYAHOGA FALLS, OH 44221
DENISE@MYEVENINGSTARINS.COM

SUMMIT
SOUND & SECURITY, LTD.

WWW.SUMMIT SOUND.NET

Home Theater Professionals



Visit Our Showroom
8027B Darrow Rd., Twinsburg
(330)405-9393

**Enjoy Movies In The Comfort
Of Your Home. We Are Experts
In Custom Home Theater
System Design & Installation.**

10% Off

**Home Theater
Package**

One coupon per customer. Do not combine
with any other offer. Expires 12/31/25

5 - 9 YEARS ACCREDITED

Garage Door Repair

Castle Garage Doors, LLC.

Garage Doors

A & L Garage Door Service, LLC.

Correct Garage Doors, LLC.

JK Door Solutions, LLC

ProDoor and Security Inc.

Garage Organizers

CB's Custom Garage Interiors & More LLC

Garments Printing and Lettering

Primal Screen Inc.

General Contractor

Arbor Ridge Construction, LLC.

Bari Construction, LLC

Fox Brothers Construction

GLT Construction, Inc.

Home Installs

HTZ Construction, Inc.

J. Hunter Construction, LLC

Kio Construction, LLC

M & M Construction

Performance Builders

RJ Construction

Scout Construction LLC

U.S. Pride Home Specialists

General Engineering Contractor

Assembly Tool Specialists, Inc.

Generators

Thomas & Son Electric, L.L.C.,

Geothermal Heat Pumps

Roberts Plg. Htg. & Clg. Co & First

Geothermal Energy

Gift Store

Madzay Color Graphics Inc

Gun Dealers

BMT Firearms

Gun Safety

Hired Gun Tactical, LLC

Gutter Contractors

Exteriors Plus - Roofing, Siding, Windows, LLC.

Pally Roofing LLC

Gutters

Cousin's Gutters and Covers

Crossroads Home Exteriors LLC

Ferrari Gutter Services, LLC

Gutter Makers

Handyman

Matt's Home Improvement

Mr. Handyman of East Solon and Aurora Areas

Pro Fix

Mr. Handyman of Independence and Macedonia

Hardwood Floor Contractors

US Home Remodeling LLC

ALTERKRAFT by Altered Interior

Renovations

Health

Get Well Center

Healthcare Management

Messmore Financial And Medicare Services, LLC

Hearing Assistive Devices

Reserve Hearing Centers, LLC

Heating and Air Conditioning

Corporate Heating & Cooling LLC

Hudson Heating Co, Inc.

Central Ohio Plumbing, Heating and Cooling, LLC

Gene's Refrigeration, Heating & Air Conditioning, Inc.

Kamm Star Contractors, LLC

M W Robinson Company

On the Spot Heating and Cooling, LLC

Summit Heating & Cooling, LLC

Workman Heating and Cooling, LLC.

Lowry Heating and Cooling

Parker Heating & Cooling LLC

Horner Heating & Air, Inc.

Heating System Repair

Dutch Lane Heating & Sales

Home Builders

Finney Construction

Fussner Builders LLC

Gasser Builders, Inc

Landmark Homes

MRB Custom Construction LLC

Home Care

Lannon Home Care LLC

Home Health Care

True Hearts of Care, LLC

Home Improvement

Coss Construction

Element Design Build Remodel

Paul F Keller Construction Co.

Willow Creek Home Improvements, LLC

RAHicks Improvements, LLC

White Builders

Home Inspections

Amcheck Home Inspections

Certified Home & Property Inspection LLC

A Step Up Home Inspection

Milestone Home Inspections

Medallion Home Inspections LLC

Peak Home Inspection Services

Home Repair

Duke's Home Repair

House Cleaning

Maid Of Excellence

3 Girls and a Bucket

Heavenly Touch Maids

Booking Maid Easy

Human Resources

Security Information Legal Systems

Hydraulic Equipment Repair

Yoder Hydraulics, Ltd.

Industrial Manufacturers

Recycling Equipment Solutions Corp.

Insurance Agency

Blake Insurance Group, LLC

Leading Edge Insurance and Consulting LLC

Insurance Services Office

The Archer Agency, Inc

Bankers Life

Irrigation Repair

JS Services Ohio, LLC

Junk Removal

MDH Property Care LLC

JunkAway

Kitchen Cabinet Refacing

Creative Refinishing LLC

Kitchen Cabinets

Lumberjack's Kitchens & Baths

Troyer Cabinetry

Kitchen Remodel

Catastrophe Response Team, LLC

Berkut, Inc.

Custom Touch Homes, LLC

Ohio Cabinets

Woodstone Group LLC

Landscape Contractors

Bagnato Landscape Design

Allscape Landscaping

Classic Landscaping & Lawn Care

Flexlawn & Landscape, LTD

Grasshopper Lawn & Landscaping LLC

Kurb Appeal Landscaping LLC

SAS Landscaping, Inc.

Victory Landscaping LLC

All Seasons Maintenance

Bryson Landscaping Inc

Kraker's Lawn & Landscape LLC

Peters Professional Landscaping

TS Landscaping, LLC

Landscape Maintenance

Jimmy's Lawn Service LLC

Latex

Kent Elastomer Products Inc

Laundry

Buzzi's Laundromat & Laundry Service

Lawn Maintenance

Trugreen

KLC Lawn Care, LLC

Mueller Lawn & Landscape

Northern Buckeye Lawn & Landscape Inc.

Portage Turf Specialists, LLC

Scott's Lawn Care of Ohio LLC

Security Landscaping Company

Lawyer Referral Service

Akron Bar Association

Lawyers

Chester Law Group Co., L.P.A.

Perantinides & Nolan Co, LPA

Daniel F. Gigiano Co., L.P.A.

Sandel Law Firm

Scanlon & Company

AlerStallings, LLC

Blakemore, Meeker & Bowler Co., LPA

Lithographer

Truax Printing, Inc

Locksmith

Reliable Locksmithing, LLC

Log Cabins

Frontier Finishing, Inc.

Logistics

ASW Global, LLC

Ninja Dispatch, LLC

Lumber Store

Stout Lumber, LLC

Machine Shop

All Tech Manufacturing LTD

Major Appliance Dealers

Mohican Appliance, LLC

Manned Balloons

Fun Makers Inc

Marriage Counselor

Reality of HOPE

Martial Arts

Kim's College of Martial Arts

Mason Contractors

Craig Young Construction LLC

Hostetler Masonry

MJ Masonry LLC

Ameriseal & Restoration, LLC

Mattress Supplies

Eastwood Manufacturing LTD

Mental Health Services

Appleseed Community Mental Health Center

Mobile Refrigeration

D.A.S. Mechanical LLC

Storage In Motion

Modular Homes

High Touch Homes, Inc.

Mortgage Banker

CrossCountry Mortgage, LLC.

Mortgage Broker

Mortgage Lenders

Ruoff Mortgage

Motorcycle Dealers

Johnny K's Powersports

Motorcycle Repair

M D Performance Cycle LLC

Motorcycle Supplies

Lowbrow Customs, LLC

Moving and Storage Companies

Celina Moving & Storage, Inc.

Mufflers

Ritzman Muffler, LLC

Music Instrument Store

Metronome Music, Inc.

Musical Instrument Supplies and Accessories

ProLogix, LLC

New Auto Parts

ECS Tuning, LLC

New Car Dealers

Medina Auto Mall

Fred Martin Nissan, LLC

Fred Martin Superstore

Lexus of Akron-Canton

Mazda of Wooster

Chevrolet of Wooster

Wooster Chrysler Jeep Dodge Ram

Kia of Streetsboro

Volkswagen of Streetsboro

New Carpets

National Design Mart

Akron Barefoot Carpet

New Star Carpet Sales & Service, LLC

Carpet Centre Carpet One

News Services

The Medina County Gazette

Odor Neutralizers

The EcoSense Company

Online Education

AIR Childcare Training Solutions

Ophthalmology

Landes Eye Associates

Optometrist

Bella Eyecare

Painting Contractors

Wollet Painting & Power Washing, LLC

Painters of the Western Reserve

Rock Solid Painting

TrueColors Painting LLC

Aulden Knight Painting & Restoration, Inc.

Kane Painting LLC

A-1 Painting LLC

JW Pro-Painting LLC

PaintPositive

Trinity Painting and Renovation Services, Inc

Five Star Painting of Medina

Garber Painting & Decorating

Painting Perfections, LLC

Pinnacle Painting & Estimating Specialists LLC

Resurrection Painting LLC

The Final Coat

Turnserv

Paving Contractors

Perrin Asphalt Company, Inc.

Payroll Services

Tanner-Gill & Associates, LLP

Pest Control Services

Prevention Pest Control LLC

A & A Pest Control

Bug Bounty Hunters LLC

Bond Exterminating Co

Portage Pest Control & MosquitoXit

Rose Pest Solutions

Pet Boarding

Dog Gone Crazy, Inc

While You're Away Services

Pet Containment System

Dog Guard Out of Sight Fencing

Pet Grooming

Wizard of Paws

Pet Insurance

PTZ Insurance Agency, Ltd.

Pet Services

The Retreat at Creekside LLC

Pet Store

The Pet's Pajamas

Pet Supplies

BrilliantK9, LLC

Pharmacy

Mantua Station Drug Co.

Piano Tuners

Barto's Piano Tuning & Repair

Pizza

East of Chicago Pizza Company

Tonio's Pizza

Gionino's Pizzeria - Twinsburg

Plastic Tanks

Protectoplas

Playground Equipment

Amex Surface Installer, LLC



CLINK BUILDERS

CALL TODAY FOR A
FREE ESTIMATE

(888) 278-2476

Experienced
Honest, Affordable

Providing premier basement
waterproofing and foundation
renovation services since 1969.

DRAFT

WATERPROOFING

CONCRETE

MASONRY

EXCAVATING

DECKS & PATIOS

ADDITIONS

SEWER CAMERA
INSPECTIONS

COMPLETE INTERIOR
& EXTERIOR HOME
IMPROVEMENTS

Family owned & operated,
Clink Builders is equipped to
assist you with a wide variety of
needs, from handyman services
to basement remodeling.

Experience the Difference • clinkbuilders.com

5 - 9 YEARS ACCREDITED

Pool Maintenance

Majestic Pool Enterprise, LLC

Pool Service

The Pool Guy of Mansfield, LLC

Pre Kindergarten

Once Upon a Daycare

Precision Grinding

Bemer Industrial Grinding LTD

Pressure Washers

Pitz Power Wash

Pressure Washing

Ferrari Painting & Pressure Washing
Deckasaurus Pressure Washing and Restoration

Titan Pro Power Washing, LLC

Xzact Pressure Washing LLC

Printing Services

RB Print Shop, Inc.

Professional Engineers

Summit Testing & Inspection Company

Professional Organization

B to B Connect, LLC.

Promotional Items

Pensrus.com

Property Management

Twin Oaks Realty, Inc.

Public Golf Courses

Paradise Lake Country Club

Real Estate Broker

Eberhardt Realty and Management, LLC.

Real Estate Development

LRC Realty, Inc.

Real Estate Investing

Fields Collins Properties LLC

Rebuilt Engines

R & R Engine & Machine

Recycling Services

Next Generation Plastics, LLC

Remodel Contractors

Rick Davis Contracting, Inc.

R & R Remodeling

Fab Five Contracting

Remodeling

Bell Construction

5Brothers LLC

Lewis Restoration

LR Home & Property

Residential Air Conditioning

Contractors

Martinov Home Solutions, LLC

Restaurants

Continental Cuisine

The Twisted Olive

Retail Florist

Leaf

Retail Shoes

The Shoe Horn, Inc.

Riggers Equipment and Supplies

Shoemaker Rigging & Transportation

Roofing Consultants

Paint A Roof LLC.

Roofing Contractors

ARC Exteriors, LLC

Black Diamond Contracting, LLC.

Inspire Restoration

SafeGuard Exteriors & Restoration, LLC

Buckeye State Roofing

Century Commercial Roofing, Inc.

Royalty Roofing, LLC

S & D Construction Company

Apple Creek Roofing

BLC Roofing

D & J Properties of Ohio, Inc

H & M Roofing & Exteriors LLC

Hershberger Brothers Roofing, LLC

Joey Seamless Gutters

Leading Edge Restorations, LLC

Roofsmith Restoration

S.W.A.T. Roofing LTD.

Apex Construction & Restoration LLC

Blue Ribbon Home Solutions LLC

C & E Construction, LLC.

Cetnarowski Construction, Inc.

Double A Roofing LLC

Paris Roofing LLC

Sergeants Home Improvements LLC

Absolute Assurance Restorations LLC

Amish Quality Exteriors, LLC

Dave Byler's Roofing, LLC

DR Roofing Solutions, LLC

E J Construction

Giner Roofing & Construction

Spartan Weathershield Exteriors

TK Roofing and Gutters

RV Dealers

All Seasons RV

Saw Blade Sharpening

Saw Systems, Inc.

Screen Printing

National Safety Gear LLC

Stepsefx, LLC

Custom Apparel

Seal Coating

Carpenter Asphalt Sealer Co., Inc.

Security Systems Consultants

Diligent Electronic Security Systems, LLC.

Senior Services

Direction Home Akron Canton Area Agency
on Aging

Septic Tank Cleaning

Allen Drain Service, Inc.

Keith's Drain Service

Sheet Metal Fabrication

Falls Metal Fabricators & Industrial Services, LLC

Shelves

ShelfGenie of Cleveland

Shower Doors

Stow City Glass and Mirror Company, Inc.

Shredding Service

Sanmandy Enterprises, LLC

Siding Contractors

Brightside Restoration

H and W Exteriors

Weaver Custom Exteriors, LLC

Buckeye Quality Exteriors, LLC.

Signs

Oliver Signs & Graphics Ltd.

Repros Inc.

Solar Energy Contractors

Sun Lion Energy

Spray Foam Insulation Contractors

Paratus Supply, Inc.

Sonrise Spray Foam and Insulation

Stair Lifts

Leaf Home Safety Solutions, LLC

State Government

Ohio BWC

Storage Units

R & B Storage, LLC

Storm Damage Repair

RFD Services, LLC

Full House Construction Company LLC

Spartan StormShield

Talent Agencies

PMTM Agency

Tattoos

War Horse Ink

Tax Attorney

J. M. Sells Law, Ltd.

Tax Enrolled Agent

Lighthouse Tax and Bookkeeping

Telecommunication Consultants

Synergy Direct Marketing Solutions, LLC

Timber Companies

Hillcrest Lumber, Ltd.

Advanced Hardwoods, LLC

Timber Framing

Oakbridge Timber Framing, LTD

Tire Dealers

The Ziegler Tire and Supply Company,
Inc.

Title Agent

Omega Title Agency, LLC

Title Companies

Golden Eagle Title and Escrow Inc.

Towing Company

Stan's Towing Co.

Team Towing & Service, LLC

Transmission

AJ's Transmissions, LLC

Gearstar Performance Transmissions

Transportation

Samia Transportation Inc

J. Rayl Transport, Inc.

Travel Agency

Robert Prentice Travel Bureau. LLC.

Tree Services

A New Leaf Tree Service

Dolce's Tree Service

Hammon Tree Service

Backyard Stump & Tree Removal

Extreme Tree Service

K & A Tree Service

L & M Tree Service LLC

NFC Tree Service

Garden Landscaping & Tree Service

Jacob's Tree Specialties LLC

Mr Falls Tree Experts

Truck Dealers

Parris Truck Sales

Truck Repair

B&K Truck Repair, LLC

Buckeye Repair LLC

Trucking

Revolution Trucking

Used and Rebuilt Auto Parts

Mars Auto & Truck Parts

Used Car Dealers

North Coast Mitsubishi

Prestige Auto Mall

Silver Star Motors, LLC.

Budget Car Mart

Trusty Cars and Credit

ABC MotorCredit

Troxell Auto Sales, LLC

Bill's & Son Auto/Truck

Buckeye Auto Network, LLC.

K & D Auto Sales

JDBNOW

Veterinarian

Creekside Animal Clinic, Inc.

Vinyl Flooring

R.L. Hochstetler Flooring LTD

Water Treatment Equipment

Bain Enterprises, LLC

Chandler Systems, Inc

Water Well Drilling

Jamison Well Drilling, Inc.

Ryan's Water Well Service

Hardman Drilling

Water Well Pumps

Arch's Well & Pump Service, Inc.

Depew Drilling, Inc.

Waterproofing Contractors

All American Basement Waterproofing

Clink Building and Contracting, Inc.

KT Waterproofing LLC

Web Design

DRYV Digital

Wedding Photographers

LMAC Photography

Welding

Des Eck Welding LLC

Wildlife Removal

Frontline Animal Removal

Window Cleaning

Great Lakes B&R High Rise Services

Reliable Window Washers, LTD

Window Installation

First Glass Window and Door, LLC

Perfect Window Installation, LLC

Windows

The Veteran Owned Window Company

Wineries

Lincoln Way Vineyards, Inc.

2025 BBB EVENT TOPICS *(dates to be determined)*

Quarter One:

- Digital Marketing
- The Value of Accreditation

Quarter Two:

- Human Resources
- Shred Day
- Hops & Headshots

Quarter Three:

- The Value of Accreditation
- Hops & Headshots

Quarter Four:

- Human Resources
- Digital Marketing



High Point Home Improvements



- Exterior Construction
- Commercial & Residential Roofing
- Re-roofing

HighPointImprovements@gmail.com

330.439.8689

bryson landscaping



150
YEARS
1875-2025

CELEBRATIONS, CREMATIONS & FUNERALS

CHAPEL LOCATIONS Fairlawn - Cuyahoga Falls
PHONE 330-867-4141
WEBSITE www.billowfuneralhomes.com

BASEMENTS • DEMOLITION • EXCAVATING
FOUNDATIONS • HAULING
LOT IMPROVEMENT • PATIO
RETAINING WALLS • SITE PREP
SNOW PLOW & SALT • UTILITY LINES



R. COOLEY ENT.

ROGER, OWNER • 330-554-5849
roooleyenterprises.com

3426 WORK RD.
RAVENNA, OHIO 44226



**PEARL COFFEE
COMPANY**
The Coffee Experts Since 1919

Roasting for over 100 Years!

- Coffee Roasters
- Open To The Public
- Many Flavorful & Fun Gifts
- Providing Workplace Coffee Delivery Services
- Wide Selection of Coffee & Tea for Retail Business

Greek Goddess Diana hunts for the finest coffee beans to be roasted and offered at Pearl Coffee Company

330-253-7184

675 S BROADWAY ST. AKRON, OH



D&D



HOME IMPROVEMENT CO.

Specialists in Building and Remodeling for Over 30 Years

330-688-5542

Call for your **FREE ESTIMATE** today!
www.DDHomImprovement.net



- Room Additions
- Kitchens & Baths
- Garages
- Interior & Exterior Remodeling
- Decks & Porches
- Roofing
- Siding
- Windows & Doors
- Basements

Licensed • Bonded • Insured

SCAM PREVENTION GUIDE

Do you know how to spot a scam?

According to BBB research, knowing about scams and scammer tactics can help you keep your money and personal information safe. If you've received an unsolicited message that seems suspicious it's important to **disengage immediately** and follow our tips to determine if you should respond or report.

SCAM TACTIC CHECKLIST

Did the individual use any of the following tactics during your interaction?

- ☐ COLD CALLS AND UNPROMPTED EMAILS AND TEXT MESSAGES
- ☐ HIGH-PRESSURE LANGUAGE "ACT NOW OR LOSE BENEFITS"
- ☐ POSING AS FIGURES OF AUTHORITY
- ☐ UNRELATED PAYMENT METHODS
- ☐ OFFERS THAT ARE "TOO GOOD TO BE TRUE"
- ☐ IMPERSONATING OTHER ORGANIZATIONS

SCAM SPOTTING 101

BBB has a "DOs" and "DON'Ts" to help you avoid scammers.

DON'T believe everything you see.

DON'T click on any links or attachments in unsolicited emails.

DO use secure and traceable transactions.

DO use extreme caution when dealing with anyone you haven't met in person.

DON'T share personally identifiable information.

DO research businesses and organizations on BBB.org.

If you checked any of the above tactics:
DISENGAGE IMMEDIATELY

Write down everything you remember and any information you may have disclosed.

The next page has steps to take if you think you've been targeted by a scam.



90⁺ Years
of Excellence!

Your Local 1 Stop Home Service Provider for:

- 1** Heating
- 2** Cooling
- 3** Plumbing
- 4** Electrical & Generators
- 5** Air Quality
- 6** Commercial HVAC Services

jenningsheating.com

Faithfully Serving our community since 1931

Contact Us Today:

330-800-0259

For trusted, comprehensive home solutions.

Akron Blind Center
Empowering the visually challenged & low vision communities since 1913
The Akron Blind Center offers a wide range of services and support to enrich their lives, fostering a sense of belonging and purpose.

BBB ACCREDITED CHARITY

(330) 253-2555 akronblindcenter.org

Wells Travel
These are Your Dreams
We make them come true

419-632-4923
WellsTravelLLC.com

Phil's Construction
Licensed • Bonded • Insured
Roofing • Windows • Siding
Basements • Bathrooms
Garages • Home Improvement
Specializing in Ice & Water Damage
24 hour emergency service Over 20 yrs Experience
No solicitation calls **440-342-0656**
330-552-3100

Creative Bath
The Custom Bath Company
Residential & Commercial

SPECIALIZING IN
Full Bathroom Remodeling & Design, ADA Bathrooms and Home Accessibility

SERVICES PROVIDED

- Complete bathroom design & remodeling
- Wheelchair accessible showers
- Bathtub to shower conversion
- Flooring
- Custom tile and walk-in baths
- Stairlifts and wheelchair ramps

330-467-2227 • (877) 709-BATH
www.creativebathsystems.com
Showroom Address: 7565 Broadview Road, Seven Hills, OH 44131

Ridgeline Roofing
NEW ROOF • RE-ROOF • ROOF REPAIR • SIDING • GUTTERS
Specializing in Asphalt & Metal Roofing
Ridgeline Roofing has the experience & dedication to bring your dreams to reality.
FREE ESTIMATES • 330-641-7208 • JONRIDGELINEROOFING@GMAIL.COM

SCAM SURVIVAL TOOLKIT

If you've been scammed, you are not alone.

The BBB® Scam Survival Toolkit ([BBB.org/ScamSurvivalKit](https://www.bbb.org/ScamSurvivalKit)) was created to connect scam survivors with the resources they need to restore their financial, emotional, and mental well-being. If you are the victim of a scam, here are some steps you can take to try to protect your personally identifiable information and accounts. These steps can potentially help mitigate the long-term impacts.

SCAM SURVIVAL CHECKLIST

- ☐ Once you've ended the call and written down everything you remember, stay calm and talk to someone you trust.
- ☐ Call the verified contact information of your bank or financial institution to see what protections are in place for you.
- ☐ Put a fraud alert on your credit report.
- ☐ Consider freezing your credit.
- ☐ If you choose to file a police report, retain a copy for your records.
- ☐ Request a free credit report from one of the three credit bureaus.
- ☐ Follow the guidelines on [identitytheft.gov](https://www.identitytheft.gov) to additional strategies.
- ☐ Monitor your online accounts at least weekly for fraudulent charges.
- ☐ Change your passwords regularly.
- ☐ Report the scam to BBB scamtracker to warn others.



Scams affect people of all ages, genders, income levels and locations.

Remember that this was not your fault so you should not feel ashamed.

Find your personalized recovery plan with BBB's Scam Survival Toolkit on [BBB.org](https://www.bbb.org)

Use our guided "Report a Scam" form on [BBB.org](https://www.bbb.org)/ScamTracker to provide critical information about your scam experience.

BBB STANDARDS FOR CHARITY ACCOUNTABILITY



GOVERNANCE & OVERSIGHT

The governing board has the ultimate oversight authority for any charitable organization. This section of standards seeks to ensure that the volunteer board is active, independent and free of self-dealing.

- 1 BOARD OVERSIGHT**
Adequate oversight of the charity's operations and its staff.
- 2 BOARD SIZE**
Minimum of five voting members.
- 3 BOARD MEETINGS**
Minimum of three meetings per year.
- 4 BOARD COMPENSATIONS**
No more than one or 10% directly or indirectly compensated person(s) serving as voting member(s).
- 5 CONFLICT OF INTEREST**
No material conflicting interest transaction(s) with board or staff member(s).



MEASURING EFFECTIVENESS

This section of standards requires that charities set defined, measurable goals and objectives, put a process in place to evaluate the success and impact of its programming, and report on the organization's progress.

- 6 EFFECTIVENESS POLICY**
Board policy of assessing, no less than every two years, the organization's performance and effectiveness and of determining future actions required to achieve its mission.
- 7 EFFECTIVENESS REPORT**
Written report on charity's performance and effectiveness submitted to board for approval.



FINANCES

Through these standards, we seek to ensure that the charity is financially transparent and spends its funds in accordance with its mission and donor expectations.

- 8 PROGRAM EXPENSES**
At least 65% of total expenses spent on program activities.
- 9 FUNDRAISING EXPENSES**
< 35% of related contributions spent on fundraising.
- 10 ACCUMULATING FUNDS**
Avoids accumulating fund that could be used for current program activities.
- 11 AUDIT REPORT**
Makes available to all, on request, complete annual financial statements prepared in accordance with generally accepted accounting principles.
- 12 DETAILED EXPENSE REPORTING**
Financial statements that show what portion of the expenses were allocated to program, fundraising and administrative activities.
- 13 ACCURATE EXPENSE REPORTING**
Accurately reports the charity's expenses, including any joint cost allocations, in its financial statements.
- 14 BUDGET PLAN**
Annual budget for current fiscal year showing expense totals for programs, fundraising and administration.



INFORMATIONAL MATERIALS

A fundraising appeal is often the only contact a donor has with a charity. This section of the standards seeks to ensure that a charity's representations to the public are accurate, complete and respectful.

- 15 ACCURATE MATERIALS**
All solicitations and informational materials are accurate, truthful and not misleading.
- 16 ANNUAL REPORT**
Annual report is available to all.
- 17 WEBSITE DISCLOSURES**
Soliciting charities must include on their website:
 - Annual report details
 - Mailing address
 - Electronic access to recent IRS Form 990
- 18 DONOR PRIVACY**
Addresses privacy concerns of donors.
- 19 CAUSE MARKETING DISCLOSURES**
Clearly discloses how the charity benefits from the sale of products or services that state or imply that a charity will benefit from a consumer sale or transaction.
- 20 COMPLAINTS**
Responds promptly to and acts on complaints brought to its attention by the BBB Wise Giving Alliance and/or BBBs.

CHARITY SEALHOLDERS



Akron Blind Center & Workshop
330-253-2555 • akronblindcenter.org

Goodwill Industries
330-724-6995 • goodwillakron.org

Akron Zoo
330-375-2550 • akronzoo.org

Habitat for Humanity of Portage County
330-296-2880 • habitatofportage.org

Akron-Canton Regional Foodbank
330-535-6900 • akroncantonfoodbank.org

Habitat For Humanity of Summit County
330-745-7734 • hfhsommitcounty.org

Central American Medical Outreach
330-683-5956 • camo.org

Paws and Prayers Pet Rescue
330-475-8300 • pawsandprayers.org

Community Support Services
330-253-9388 • cssbh.org

The Village Network
330-264-3232 • thevillagenetwork.org

Conservancy for Cuyahoga Valley National Park
330-657-2909 • conservancyforcvnp.org

The Emergency Assistance Center
330-467-7945 • teacenter.org

Family & Community Services Inc.
330-297-7027 • fccserves.org

VANTAGE Aging
330-253-4597 • vantageaging.org

First Tee - Greater Akron
330-375-2638 • thefirstteeakron.org

Weaver Industries
330-379-3660 • weaverindustries.org

ACCREDITED CHARITIES

ACCESS, Inc
330-376-0097 • access-shelter.org

Humane Society of Summit County
330-487-0333 • summithumane.org

Akron Area YMCA
330-376-1335 • akronymca.org

Humility of Mary Housing
234-525-6400 • hmhousing.org

Akron Art Museum
330-376-9186 • akronartmuseum.org

India Gospel League
330-650-5900 • iglworld.org

Alliance for Healthy Youth
330-864-1359 • all4youth.org

Keep Akron Beautiful
330-375-2116 • keepakronbeautiful.org

Appleseed Community Mental Health Center
419-281-3716 • appleseedmentalhealth.com

Kohl Family YMCA
330-434-9622 • akronymca.org

Battered Women's Shelter
888-395-4357 • hopeandhealingresources.org

Lake Anna YMCA
330-745-9622 • akronymca.org

Christian Children's Home of Ohio
330-345-7949 • ccho.org

Orville United Way
330-683-8181 • orvilleareunitedway.org

Coleman Health Services
800-673-1347 • colemanservices.org

Project Learn of Summit County
330-434-9461 • projectlearnsummit.org

Embrace Clinic & Care Center
330-825-1900 • embraceccc.org

Rape Crisis Center of Medina & Summit Counties
877-906-4273 • hopeandhealingresources.org

Good Neighbors Inc.
330-733-1453 • good-neighbors.org

Summit Missions International
330-896-9300 • summitmissions.org

Green Family YMCA
330-899-9622 • akronymca.org

The Salvation Army, Summit County Area Services
easternusa.salvationarmy.org/northeast-ohio/summit-county/

Greenleaf Family Center
330-376-9494 • greenleafctr.org

Victim Assistance Program
330-376-0040 • victimassistanceprogram.org

Happy Trails Farm Animal Sanctuary
330-296-5914 • happytrailsfarm.org

Wadsworth YMCA
330-334-9622 • akronymca.org

Haven of Rest Ministries
330-535-1563 • havenofrest.org

• **Specializing in Ice
& Water Damage**

• **Emergency Service
& Repairs**

• **Insurance Claims
Specialist**

• **Insulation, Ventilation,
and Air Sealing**



**Insured • Bonded
Locally Owned & Operated**

**From Start to Finish -
All work Guaranteed**

Details available upon Request

www.reilsconstruction.com



**A Shepherd
Roofing Company,
LLC**

**Our year round roof
services include:**

- Residential & Commercial Roofing
- Roofing Installations & Repairs
- Chimney and Wall Flashing
- Brick Masonry
- Tuck Pointing
- Ventilation
- Skylights
- Wind Damage Repairs
- Hail Damage
- Steeple Jack Services
- Gutters & Downspouts
- Roof Inspections
- Maintenance Programs

A Legacy of Quality
Serving Northeast Ohio
since 1935



We specialize in the application of:

Slate • Clay and concrete tile • Shake • Composition (shingle)
Single-ply rubber • Built up flat roofs • Copper sheet metal

330-666-0009

www.ashepherdroofing.com


WeatherSeal
WINDOWS • SIDING • ROOFING • SUNROOMS • DECKS

WWW.WEATHERSEALHOMESERVICES.COM



**OUR
ESTIMATES
ARE**

QUICK

FREE

NO PRESSURE

330-920-4494

- DOORS
- WINDOWS
- ROOFING
- DECKS
- SIDING
- SUNROOM

**\$1,500 OFF
WHOLE HOUSE
PROJECT***

*Must be at least the whole roof and siding. Exclusions Apply.
Cannot be used with any other offer. See Store for Details.



Reputation, Resources, Versatility, Quality

24 Hour Emergency Service

Residential - Old and New
Commercial and Industrial
Substation Construction
Underground and Overhead Distribution
Highway Lighting and Traffic Signalization

LICENSED • BONDED • INSURED

(330) 686-2300

Lic # 16999

Call us now for a free estimate!

49 Northmoreland Ave. Munroe Falls, OH 44262
www.thompsonelectric.com



An Equal Opportunity Employer



DANS DRAIN SERVICES

(330) 591-0019

DAN'S DRAIN SERVICES

PROUDLY SERVING MEDINA, OH AND
THE SURROUNDING COUNTIES



Plumbing • Drain Cleaning • Excavation • Hydrojetting

**SPECIALIZING IN SEWER AND
STORM REPAIR, REPLACEMENT &
TRENCHLESS POINT REPAIR**

dansdrainservices.com

Lindsey
CONSTRUCTION & DESIGN, INC.

Industry Leader for over 40 years.
Trusted. Proven. Reliable.



Roofing • Siding
Flat Roofs • Repair

Complete Interior &
Exterior Restoration

Hail & Wind Specialists

Insurance Claim Experts
Licensed • Bonded • Insured

330-785-9931

www.teamlcd.net

2603 S. Arlington Road • Akron, OH



ACCREDITED
BUSINESS

KD.CO
HOME
IMPROVEMENT INC.

330-645-6521
www.kdcohomeimprovement.com

**From Repair to Total
Exterior Remodeling**

4844 S. Main St., Akron, OH 44319



- Roofing • Windows
- Doors • Gutters
- Insulation
- Siding / Custom Trim
- Soffit / Ventilation
- Insured & Bonded

Call Sabrina Johnson Financing Available
330-645-6521 • 330-606-9569

A HIGHER STANDARD. Higher Value. Higher Quality. Highly Satisfied Customers.

Where function meets quality,
Make Us **YOUR STANDARD!**

Call NOW!

330-800-8018
ExteriorsPlus.com

50 YEAR PRODUCT WARRANTY • 25 YEAR LABOR WARRANTY

FREE ESTIMATES

**ROOFING • SIDING • WINDOWS
DOORS • GUTTERS & COVERS**
YOUR LOCAL, STORM DAMAGE AUTHORITY!

24 MONTHS
SAME AS CASH!

Ask For Details

ACCREDITED BUSINESS
BBB

THE GREAT BIG
HOME + GARDEN
SHOW

Watch For The
EXTERIORS
PLUS
BOOTH
At These
Upcoming
Events!

Akron
HOME &
GARDEN
SHOW

VELUX

GAF Master Elite
ROOFING CONTRACTOR

OWENS CORNING
ROOFING

PLATINUM
PREFERRED CONTRACTOR