



December 5, 2026
Hilton Orlando
Buena Vista Palace

NOTE, ALL START TIMES ARE ET
AGENDA IS SUBJECT TO CHANGE

Please note that PAMS is a non-CME conference
(Credits are not required to support the specialized expertise for intended conference attendees)

Start Time	End Time	Session	Faculty	
7:00 AM	8:00 AM	Registration, Breakfast and Visit Exhibits		Citron Foyer
General Session Part 1				
Session Chair ~ Tammy Bragg, BC, MA				
8:00 AM	8:10 AM	Welcome and Introduction of the Day	Mark Kaufmann, MD Tammy Bragg, BC, MA~ Chair	Citron North
8:10 AM	8:30 AM	Networking Exercise	Tammy Bragg, BC, MA	Citron North
8:30 AM	8:50 AM	Key Note Address: The Value of Biologics Coordination in Dermatology	Erik Domingues, MD FAAD	Citron North
Teaming up for Patient Access				
8:50 AM	9:00 AM	Setting the Stage for Patient Access	Tammy Bragg, BC, MA	Citron North
9:00 AM	9:10 AM	The Intake Struggle	Foday Koroma, FNP-BC, MSN, C-PAM3	Citron North
9:10 AM	9:20 AM	From Insight to Action: Key Takeaways & Next Steps	Genesis Cabrera, MSN, APRN, FNP-BC, C-PAM3	Citron North
9:20 AM	9:35 AM	More Than a Copy: Understanding Biosimilars in Dermatology	Foday Koroma, FNP-BC, MSN, C-PAM3	Citron North
9:35 AM	10:05 AM	Spotlight Session <i>Sponsored by Lilly</i>	Faculty	Citron North
Break				
10:05 AM	10:25 AM	Refreshment Break & Visit the Exhibits		Citron Foyer
General Session Part 2				
Session Chair ~ Genesis Cabrera, MSN, APRN, FNP-BC, C-PAM3				
10:25 AM	10:30 AM	Welcome back	Genesis Cabrera, MSN, APRN, FNP-BC, C-PAM3~ Chair	Citron North
10:30 AM	10:45 AM	Start Therapy: Clinical Decision and Workflow Transit	Tommie Major, BC, C-PAM3	Citron North
10:45 AM	11:15 AM	Jeoparderm Game Show	Genesis Cabrera, MSN, APRN, FNP-BC, C-PAM3~ Chair Shanda Mendez, BC, MA, C-PAM2	Citron North
11:15 AM	11:30 AM	What's Next for 2027?	Christine Ramig, BC, C-PAM3	Citron North
11:30 AM	11:45 AM	C-PAM Value of Certification	Shanda Mendez, BC, MA, C-PAM2	Citron North
11:45 AM	11:55 AM	Recognition of C-PAM Graduates	Shanda Mendez, BC, MA, C-PAM2 Dwayne Dixon, Director of Practice Management Dermsquard	Citron North
Lunch Break				
11:55 AM	1:10 PM	Lunch, Visit the Exhibits and Spotlight Session <i>Sponsored by Abbvie</i>	Faculty	Citron North/Foyer
General Session Part 3				
Session Chair ~ Foday Koroma, FNP-BC, MSN, C-PAM3				
1:10 PM	1:20 PM	Welcome Back	Foday Koroma, FNP-BC, MSN, C-PAM3~ Chair	Citron North
1:20 PM	1:50 PM	Spotlight Session <i>Sponsored by Arcutis</i>	Faculty	Citron North
Real-World Strategies				
1:50 PM	2:00 PM	Copay Cards & Patient Assistance	Genesis Cabrera, MSN, APRN, FNP-BC, C-PAM3 Tammy Bragg, BC, MA	Citron North
2:00 PM	2:10 PM	Denial Letters & Appeals	Christine Ramig, BC, C-PAM3 Foday Koroma, FNP-BC, MSN, C-PAM3~ Chair	Citron North
2:10 PM	2:20 PM	Patient Communication Strategies	Tommie Major, BC, C-PAM3 Shanda Mendez, BC, MA, C-PAM2	Citron North
2:20 PM	2:25 PM	FOCUS Group Introductions and Instructions	Foday Koroma, FNP-BC, MSN, C-PAM3~ Chair	Citron North
Break				
2:25 PM	2:45 PM	Refreshment Break & Visit the Exhibits		Citron Foyer
2:45 PM	3:45 PM	Bridge vs PAP Scenarios Denial Letter Review Patient Communication Strategies vs off-label/exclusions	Faculty	Citron North
3:45 PM	4:00 PM	The Value of Building Your Network	Janelle Ball, C-PAM3	
4:00 PM	4:30 PM	Spotlight Session <i>Sponsored by Almirall</i>	Faculty	Citron North
4:30 PM	4:35 PM	Closing Remarks	Tommie Major, BC, C-PAM3	Citron North
4:35 PM	5:20 PM	Awards and Reception		Citron Foyer