

WeCare for Homeowners and Renters Participation Application



Return the completed application form by email to EECustomerSupport@lge-ku.com or by mail to:

LG&E and KU
c/o Customer Programs WeCare Application
820 W Broadway, 2nd Floor
Louisville, KY 40202

- WeCare for Homeowners and Renters is a voluntary program designed to create savings through weatherization and energy education. To qualify, a resident's income must be less than 200% of the federal poverty level as defined by the federal government or participate in one of the designated assistance programs.
- If you are a renter, the Property Owner Consent Form is required to be completed and signed before we can schedule a visit.

Getting Started *(*Indicates a Required Field)*

Relationship to the utility account holder* (Must be 18 or older)

Self Spouse/Partner Roommate Relative living in the household Community action agent Other (Please specify)

Provide your contact information.

Contact First Name* Contact Last Name* Contact Preference: *
 Phone Call Text Message Email By providing your contact information, you consent to LG&E and KU and those acting on its behalf contacting you regarding this program. Message and data rates may apply for any messages sent to or from your mobile phone.*

Contact Email* Contact Phone Number* If phone call, best time to call:
We will respect your contact preferences whenever possible.

Tell us about the property.

Dwelling Type: *
 Apartment Condo/Townhouse/Similar House/Home Modular/Mobile Home

Are you the Owner or Renter? * (If renter, flip to the back to fill out Property Owner information) Renter Owner

Customer Utility Site Information

First Name* Last Name* Site Address, City, State, Zip Code* Contract Account Number

Eligibility

Please select a type of financial assistance that is received by a person living in this residence. *
Please include with your application record of your participation in one of the programs selected above. **Do not include any income related data.** The record can be an image, pdf, or other document that shows you receive assistance under one of these programs.

Housing assistance (HUD, section 8) LIHEAP (Low Income Home Energy Assistance Program)
 Medicaid SNAP (Supplemental Nutrition Assistance Program) Other (please specify)

Check this box to certify that the financial assistance program selected above is received by a person living in this residence.

Terms and Conditions

WeCare for Homeowners and Renters Terms and Conditions—Accuracy of Information

I represent to LG&E and KU that the information I have provided in applying to the WeCare Program is accurate to the best of my knowledge. I specifically represent to LG&E and KU that I have accurately stated in the application materials whether I own or rent my home.

Sharing Needed Information Requirement

I consent to LG&E and KU using information already provided to them, including information provided in determining eligibility for LIHEAP assistance, and other information available to LG&E and KU for the purpose of verifying that I meet the income requirement for the WeCare Program. I also consent to the use of such information by contractors working for LG&E and KU to the extent necessary to carry out the WeCare program and usage information; provided that LG&E and KU shall require such contractors to use such information only for the purpose of carrying out the WeCare program.

I agree to the terms and conditions—Signature*

Next Steps

Eligible customers will be contacted to schedule an appointment with a representative of the WeCare team.

- Appointments are available on weekdays and Saturdays.
- Appointments can take 2 to 3 hours.
- Someone at least 18 years or older must be present during the appointment.

On the day of your appointment, a representative of the WeCare team will visit your home and talk with you about energy efficiency and your family's energy usage, giving you valuable information and practical ways to reduce energy costs without sacrificing comfort.

- Our suggestions are based on what you share with us about how you heat and cool your home, how you use appliances and any concerns you might have. Overall, this meeting helps us determine how much energy you could be saving every month on your utility bill.
- LG&E and KU have a host of energy-saving devices available at no additional cost to you. The WeCare representative will offer to install devices that are appropriate for your home.

In some cases, we may recommend additional work to make your home more efficient at no additional cost to you. If you agree, work will be completed on a follow-up appointment.

Do you rent your property? Property owner information and their consent is required before scheduling a visit.

Property Owner First Name*

Property Owner Last Name*

Property Owner Email*

Property Owner Phone Number*

PROPERTY OWNER CONSENT FORM

(to be completed by property owner)

A tenant at the address above is requesting authorization to participate in the WeCare program offered by Louisville Gas & Electric Company and Kentucky Utilities Company (LG&E and KU). The WeCare program helps participants lower their energy usage and save money through energy education and by improving the energy efficiency of the tenant's residence. The WeCare program is provided at no additional cost to the property owner and tenant.

By signing below, you are agreeing to the WeCare Terms and Conditions and certifying that you are the property owner or have been designated by the property owner to make decisions about the property.

Signature of Property Owner or Designee		Property Owner or Designee Name (Print)	
Company Name		Company Address	
City	State	Zip Code	

WeCare Terms and Conditions The property owner or designee agrees to permit LG&E and KU, its contractor, and their subcontractors to perform work inside the tenant's residence in conjunction with the WeCare program. This work may include an energy audit, safety check, energy education, and, as deemed appropriate by LG&E and KU, weatherization, and appliance tune-up and replacement. The property owner or designee acknowledges that the work performed by LG&E and KU, its contractor, and their subcontractors associated with the WeCare program is covered by a limited warranty against defects in material and workmanship for a period of one year from the date of completion. Responsibility and liability of LG&E and KU, its contractor, and their subcontractors is limited to the items installed or replaced in the tenant's residence as part of the WeCare program and to direct damage or injury to persons or property caused by or resulting from LG&E and KU, its contractor's, or their subcontractors' performance at the time of installation. The property owner or designee confirms and acknowledges that responsibility and liability of LG&E and KU, its contractor, and their subcontractors specifically exclude all losses directly or indirectly resulting from, or related to pre-existing moisture intrusion, mildew, fungus, spores, or mold of any type, nature, or description, including, but not limited to, property damage, bodily injury, third-party liability or any other claim, cost or expense resulting from such conditions. The property owner or designee agrees not to increase tenant's rent for 12 months after the completion of energy weatherization work at the premise because of real or perceived added value to the residence resulting from improvements by the WeCare program. Such agreement not to increase rent does not override any pre-existing agreements to rent increases between property owner and tenant (e.g., contractual yearly increases).