

A quick overview of your bill.

Mailed 2/8/23 for Account # 0000-0000-0000

1 AMOUNT DUE **\$169.23** DUE DATE **3/3/23**

2 App, online or phone payments made before 7 pm ET will be posted same day

3 Account Name: JANE DOE
Service Address: 123 Main Street, LOUISVILLE
Payment Options: Mobile app - LG&E KU ODP mobile app, Online - lge-ku.com, Phone - (502) 588-1444, press 1-2-3
Customer Service: For fastest service, use our mobile app, website or automated phone system (502) 588-1444, 24 hours a day. Phone reps available M-F, 7am - 7pm ET.

Next read will occur 3/6/23 - 3/8/23 (Meter Read Portion 04)

4 MONTHLY USAGE

4 BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	39°	32°
Number of Days Billed	29	31
Avg. Electric Charges per Day	\$1.72	\$1.59
Avg. Gas Charges per Day	\$4.34	\$4.33
Avg. Electric Usage per Day (kWh)	11.66	10.77
Avg. Gas Usage per Day (ccf)	2.45	3.39

- 1 Quick-glance Amount Due and Payment Due Date.
- 2 Easy-to-read summary of your bill including the total charges from your last statement, payments applied, and the remaining balance along with the bill amount for the current month.
- 3 The account name and service address along with ways to pay and contact information for Customer Service. We also include the date range of your next meter reading so you know when your meter will be read and you can be sure we are able to get to your meter, if needed.
- 4 Use this information to compare how much energy you used this month to the energy you used during the last 12 months, along with other impacts to your energy use such as the average temperature outside and the number of days billed. This can help you understand your bill total and if there are any energy-saving actions you should take.
- 5 This section contains your meter readings and usage. We attempt to read your meter every month; however, sometimes the reading is estimated. To obtain your energy usage, we subtract the previous meter reading from the current reading. The current usage is then multiplied by the meter multiplier (typically 1) to obtain your monthly metered usage.
- 6 This section contains the calculations to arrive at the amount you owe for each energy service you have with us. Your total monthly usage is multiplied by your rate and added to any additional charges (see next page for complete descriptions of individual charges) to obtain your total current charges. If you have an outdoor light, a section called "Current Unmetered Usage" will appear here. In addition, a section called "Taxes & Fees" will display a breakdown of taxes and fees, if applicable.
- 7 If you are unable to pay the bill by the due date, a late fee is charged and is indicated in this section. The fee is based on a percentage of the current bill amount each month. Additional information about programs in which you participate also appear in this section.

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5 CURRENT USAGE

ELECTRIC Meter #123456

Meter Reading Information	Meter #123456
Actual (R) kWh Reading on 2/7/23	46795
Actual (R) kWh Reading on 1/9/23	46457
Current kWh Usage	338
Meter Multiplier	1
Metered kWh Usage	338

GAS Meter #123456

Meter Reading Information	Meter #123456
Actual (R) ccf Reading on 2/7/23	2358
Actual (R) ccf Reading on 1/9/23	2287
Current ccf Usage	71
Meter Multiplier	1
Metered ccf Usage	71

6 CURRENT CHARGES

ELECTRIC Rate: Residential Electric Service

Basic Service Charge (\$0.45 x 29 Days)	13.05
Energy Charge (\$0.10892 x 338 kWh)	34.11
Electric DSM (\$0.00116 x 338 kWh)	0.39
Electric Fuel Adjustment (\$0.00346 x 338 kWh)	1.17
Environmental Surcharge (1.520% x \$48.72)	0.74
Home Energy Assistance Fund Charge	0.30
Total Charges	\$49.76

GAS Rate: Residential Gas Service

Basic Service Charge (\$0.65 x 29 Days)	18.85
Gas Distribution Charge (\$0.51809 x 71 ccf)	36.78
Gas Supply Component (\$0.97569 x 51 ccf)	49.76
Gas Supply Component (\$0.67619 x 20 ccf)	13.52
Weather Normalization Adjustment (\$0.51809 x 9.242 ccf)	4.79
Gas DSM (\$0.00422 x 71 ccf)	0.30
Gas Line Tracker (\$1.26 x \$0.00256 x 71 ccf)	1.57
Home Energy Assistance Fund Charge	0.30
Total Charges	\$125.87

7 BILLING INFORMATION

Late Payment Charge
Late Charge to be Assessed After Due Date \$5.27

Rate Schedules
For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

A closer look at your bill.



Details about your energy use and your bill



Customer Service

lge-ku.com

Download our mobile app here to easily make payments, view your payment history and more.

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Gas Supply Component (\$0.67619 x 20 ccf)	13.52	
Weather Normalization Adjustment (\$0.51809 x 9.242 ccf)	4.79	
Gas DSM (\$0.00422 x 71 ccf)	0.30	
Gas Line Tracker (\$1.39 + (\$0.00256 x 71 ccf))	1.57	
Home Energy Assistance Fund Charge	0.30	
Total Charges	\$125.87	

Your LG&E bill includes detailed data and messages to help you understand the amount of your bill.

The following line items can be found under the Electric Charges and/or Gas Charges section of your bill (shown above).

All of these charges have been reviewed and approved by the Kentucky Public Service Commission. psc.ky.gov

- Basic Service Charge** — A charge to help cover the costs of meter reading processing, service lines, and billing and payment processing. Calculated by multiplying the number of days in the billing period by the current basic service charge rate.
- Energy Charge** — Composed of costs, such as fuel, that fluctuate with the production of energy, as well as a portion of fixed customer-related expenses not recovered in the Basic Service Charge. Calculated by multiplying the kilowatt hours (kWh) used by the current electric rate.
- Gas Distribution Charge** — What we charge to deliver gas to a customer's home. Does **not** cover the cost of the gas itself; only the transport and distribution of the gas to the customer's home. Calculated by multiplying the gas used (ccf) by the current gas rate.
- Electric/Gas DSM** — Energy efficiency programs, such as Demand Conservation, our online Marketplace and WeCare, offered to customers to provide cost-effective, energy-efficient choices.
- Fuel Adjustment** — The cost of fuel associated with generating electricity. Changes monthly; calculated per kWh used.
- Environmental Surcharge** — A charge that pays for government-mandated emission controls, reduced by recycling power generation-produced byproducts. Changes monthly.
- Home Energy Assistance Fund Charge** — A monthly per-meter charge that provides energy assistance to customers in need who meet specified income guidelines and program criteria.
- Gas Supply Component** — The actual cost of the natural gas LG&E purchases for you. Changes quarterly; calculated per ccf used.
- Weather Normalization Adjustment** — Occasionally, during the winter months, weather conditions require this method of adjusting bills to reflect normal weather conditions.
- Gas Line Tracker** — What we charge to maintain LG&E's natural gas equipment. Changes annually; calculated per ccf used.

Note: When changes occur during your billing cycle, multiple line items may appear to reflect the distribution of the charges.