

# PEAK TIME REBATES

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## ENROLLMENT PROCESS EXPLAINED



# PEAK TIME REBATES

## ELIGIBILITY

Must be on one of these rates:

RS	VFD	GTOD-E
RTOD-E	GS	GTOD-D
RTOD-D		

Cannot be enrolled in the BYOD or Demand Conservation (DLC) programs

# VISIT [lge-ku.com/save](https://lge-ku.com/save)

The screenshot shows the top navigation bar with the LG&E KU logo, a menu icon, and links for Billing & payment, Start, stop or move service, Outages, and Contact. On the right, there are links for Bill Pay and My Account. The main content area features a large heading: "Sign up for our new energy efficiency programs and save money, energy and earn incentives!". Below this is a sub-heading: "Save money and energy plus earn incentives for your energy-saving efforts. Whether you are a homeowner, renter or business in the LG&E or KU service territory, we have a program for you." To the right of the text is a video player with a play button icon. Below the main content is a section titled "How it works" with a bulleted list: "Find the programs that fit your energy efficiency needs.", "Sign up for the programs (My Account, guest user or by phone)", and "Start saving and earning!". At the bottom of this section are two buttons: "Sign up for programs with My Account" and "Don't have My Account? Sign up here". The first button is circled in red. At the very bottom, there is a link for "Sign up for programs without logging in (guest user)".

**LG&E KU** ☰ [Billing & payment](#) [Start, stop or move service](#) [Outages](#) [Contact](#) 🔍 [Bill Pay](#) | [My Account](#)

## Sign up for our new energy efficiency programs and save money, energy and earn incentives!

Save money and energy plus earn incentives for your energy-saving efforts. Whether you are a homeowner, renter or business in the LG&E or KU service territory, we have a program for you.

### How it works

- Find the programs that fit your energy efficiency needs.
- Sign up for the programs (My Account, guest user or by phone)
- Start saving and earning!

[Sign up for programs with My Account](#) 🔗

[Don't have My Account? Sign up here](#) 🔗

[Sign up for programs without logging in \(guest user\)](#) 🔗

# MyAccount



Sign In [or sign up](#)

My Account    Landlord/Property Mgrs.

Email Address or User ID

Password

[Forgot Password?](#)

Remember me

Sign Up

## Why register?

Online account registration offers you safe and secure access anytime day or night to your account information. Sign in or register now and you'll instantly be able to:

- View your current bill, billing history and enroll in notifications.
- Make a payment or view your payment history.
- Report an outage.
- Sign up for our Energy Efficiency programs, paperless billing, AutoPay and submit a service request to have us drop your power lines or cover them so you can make home repairs.

*(Have a copy of your bill on hand.)*

[Visually impaired software help](#)

# MyAccount

**LG&E KU ODP** My Bill Outages **Programs** Notifications My Profile Additional Services Sign Out

Account Selection

Account no.	Name	Address	Status
	[REDACTED]	[REDACTED]	Active

1 to 1 of 1

Add

**LG&E KU ODP** My Bill Outages **Programs** Notifications My Profile Additional Services Sign Out

Account: [REDACTED] Select Another Account [REDACTED]

[Home](#) > Programs and Tools

### [Solar Share](#)

The subscription-based Solar Share Program includes constructing a regional facility for our residential, business and industrial customers interested in sharing in local solar energy and receiving solar energy credits generated from the facility.

For less than 20 cents per day, you can help grow local solar energy in Kentucky that helps power our community.

### [Green Energy](#)

The LG&E and KU Green Energy program provides an easy way for you to obtain RECs and their associated benefits, as well as show your support for renewable generators and the industry.

### [Demand Conservation](#)

The Demand Conservation program is not taking new enrollments. Check out the [Bring Your Own Thermostat](#) program for a similar way to earn incentives. Don't have a smart thermostat? You can get a discounted smart thermostat on our energy efficiency marketplace at [shop.lge-ku.com](#).

### [Save Money and Energy](#)

Sign up for our energy efficiency programs. Whether you are a homeowner, renter or business, we have a program for you. Program participants can save energy and money, earn monetary rewards, help us better manage high energy demand and improve the comfort of your homes and businesses.

### [Energy Efficiency Marketplace](#)

Shop for discounted Wi-Fi thermostats and other items that will help you lower your energy bill and use less energy.

may not display immediately.

# PUXc PEAK TIME REBATES

Select program




[View my existing applications for programs](#)

**Sign up for programs to lower your bill and earn monetary rewards.**

The benefits of these programs are available to you at no additional charge.

Find Programs

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 **Peak Time Rebates** ←

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Use less energy on scheduled "Peak Time" days to earn rewards!

[Click here to enroll](#)

\*If you have recently begun electric service and have less than 30 days of usage, you may not be able to earn an incentive for an event during that initial timeframe but will for all other future Peak Time events.

# PTR

## Find account

### First, we need to find your utility account

You'll need your bill handy to complete this page.

#### Utility account number

Enter your account number **exactly as it appears** on your energy bill.

#### Full name

Enter your name exactly as it appears on your energy bill.

[BACK](#)

[NEXT](#)



a PPL company

#### BILLING SUMMARY

Previous Balance 145.78



a PPL company

#### BILLING SUMMARY

Previous Balance 145.78  
Payment(s) Received -145.78

**Balance as of 4/10/23 \$0.00**

Current Electric Charges 112.77  
Current Gas Charges 78.23

**Total Current Charges as of 4/10/23 \$191.00**

**Total Amount Due \$191.00**

Mailed 4/11/23 for Account # 0000-0000-0000

AMOUNT DUE  
**\$191.00**

DUE DATE  
**5/3/23**

App, online or phone payments made before 7 pm ET will be posted same day

Account Name: JANE DOE

Service Address: 123 ABC  
LEWISTON KY

Mailed 4/11/23 for Account # 0000-0000-0000

AMOUNT DUE  
**\$191.00**

DUE DATE  
**5/3/23**

App, online or phone payments made before 7 pm ET will be posted same day

Account Name: JANE DOE

Service Address: 123 ABC  
LOUISVILLE KY

Payment Options  
(fees may apply) Mobile app - LG&E KU ODP mobile app  
Online - lge-ku.com

Phone - (502) 589-1444, press 1-2-3

Customer Service: For fastest service, use our mobile app, website or  
automated phone system (502) 589-1444  
24 hours a day.

Phone reps available M-F 8am-5pm

# PTR

## Create a user

### Create web login for Fred McTester

**Email**

ex. joe@gmail.com

**Password**

SHOW

I agree to the [terms of use](#).

BACK

CREATE LOGIN

Your password:

- must include at least 8 characters
- should not contain parts of your name or email.

# PTR

- Confirm email
- Click the blue hyperlink in the confirmation email



You're almost there!

We've sent a confirmation email to fred.mctester@lge-ku.com . Please check your email and follow the included link to finish signing up.

[RESEND CONFIRMATION EMAIL](#)

From: LG&E and KU <[LGE-KU@lge-ku.opower.com](mailto:LGE-KU@lge-ku.opower.com)>  
Sent: Thursday, February 27, 2025 3:46 PM  
To: Fred McTester <[fred.mctester@lge-ku.com](mailto:fred.mctester@lge-ku.com)>  
Subject: LG&E and KU: Confirm your account

[You don't often get email from [lge-ku@lge-ku.opower.com](mailto:lge-ku@lge-ku.opower.com). Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification> ]

EXTERNAL email. STOP and THINK before responding, clicking on links, or opening attachments.

Hello Fred McTester

Thank you for creating an account on the energy reporting website provided by LG&E and KU. To complete your registration and verify your email address, please click the following link:

[https://urldefense.com/v3/ https://lke.opower.com/ei/app/account/email/confirm/yS4ZXlWlYhunIJ6gEuiC7HWSt6PG03G4 ;!!J45rvdc!QZjUiT7G604uL45fi1I1k9opPLQPsoYsEOBujmaYYBoJum\\_z78NY4SmMYQ19TVfhi5WY0z50xnFLil-xGMDNYyxDNA\\$](https://urldefense.com/v3/https://lke.opower.com/ei/app/account/email/confirm/yS4ZXlWlYhunIJ6gEuiC7HWSt6PG03G4;!!J45rvdc!QZjUiT7G604uL45fi1I1k9opPLQPsoYsEOBujmaYYBoJum_z78NY4SmMYQ19TVfhi5WY0z50xnFLil-xGMDNYyxDNA$)

If clicking the link does not work, just copy and paste the entire link into your browser.

Thank you,  
LG&E and KU

# PTR

Once you have confirmed your email  
you can sign in to your account.

Sign in to your account

[Forgot password?](#)

SIGN IN

Don't have an account? [Create one](#)

# PTR

Finally, you must set your communication preference for the peak time events notifications.



Logged in as: Fred [Logout](#) [Account & Preferences](#)

Peak Time Rebates

Ways to Save

## Peak Time Rebates event history



You earn rebates for using less energy on Peak Time Rebates event days.

- In the summer there are a few Peak Time Rebates event days – hot days when there is more demand on the grid.
- Save during peak hours on Peak Time Rebates event days.
- Earn rebates for every kWh you save.

▲ [HIDE DETAILS](#)

REBATES

◀ Winter 2024 ▶



No rebates to display. Rebates will appear a few days after a Peak Time Rebates event day.

# PTR

Edit your contact info  
to open other  
notification options.



Logged in as: [redacted] [Logout](#) | [Account & Preferences](#)

[Peak Time Rebates](#)   [Residential Online Audit](#)

## COMMUNICATIONS & ALERTS

### Set your communication and alert preferences

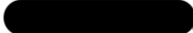



#### Manage recipients and preferences

To enroll in Peak Time Rebates, please complete the following:

1. Provide your email, cell phone, and/or home phone number.
2. Expand the Details drop down section below.
3. Select the box for your desired communication channel(s). Note that to be enrolled, you must have at least one communication channel saved.

To unenroll, de-select the box for the appropriate communication channel. If you choose to de-select all communication channels, you will be unenrolled from the Peak Time Rebates program entirely and not eligible for any rewards.

To enroll in the Peak Time Rebates Program, please note that you must be an active LG&E or KU customer on one of the following rates: RS, RTOD-D, RTOD-E, VFD, GS, GTOD-E, and GTOD-D. Also, if you are enrolled in either the Bring Your Own Thermostat (BYOT) or Demand Conservation program, you will not be able to enroll in the Peak Time Rebates Program.

 Primary	<a href="#">Edit contact info</a>	
 jmmiller34@yahoo.com	 (502) 299-9917	 (502) 299-9917
<b>Message preferences</b>		<a href="#">▼ Details</a>
<a href="#">+ Create new recipient</a>		

# PTR

Enter your phone number in the SMS field to receive text notifications, voice message field to receive phone notifications, or you can choose only email notifications. Click SAVE.

## Set your communication and alert preferences

### Manage recipients and preferences

To enroll in email, SMS, or IVR communications, please provide your email, cell phone, and/or your home phone number, then select the box for your desired communication channel(s). To be enrolled, you must have at least one communication channel saved. If you choose to de-select all communication channels, you will be unenrolled from the Peak Time Rebates program entirely and not eligible for any rewards.

To enroll in the Peak Time Rebates Program, please note that you must be an active LG&E or KU customer on one of the following rates: RS, RTOD-D, RTOD-E, VFD, GS, GTOD-E, and GTOD-D. Also, if you are enrolled in either the Bring Your Own Thermostat (BYOT) or Demand Conservation program, you will not be able to enroll in the Peak Time Rebates Program.


### Edit recipient details

Edit contact info where your communications will be sent.

#### Name

#### Email

 SMS

 Voice message

CANCEL

  
SAVE

# PTR

You will see your chosen communication preferences updated. Finally, you must click **DETAILS** to activate your chosen communication preferences.

## Set your communication and alert preferences

### Manage recipients and preferences

To enroll in email, SMS, or IVR communications, please provide your email, cell phone, and/or your home phone number, then select the box for your desired communication channel(s). To be enrolled, you must have at least one communication channel saved. If you choose to de-select all communication channels, you will be unenrolled from the Peak Time Rebates program entirely and not eligible for any rewards.

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Fred McTester Primary

[Edit contact info](#)

 fred.mctester@lge-ku.com

 (555) 555-5555

 (555) 555-5555

**Message preferences**

 [Details](#)

[+ Create new recipient](#)

# PTR

Select how you would like to be notified for Peak Time Events. If you do not select and save at least one message preference, you will not receive incentives and be removed from the program.

## Set your communication and alert preferences

### Manage recipients and preferences

To enroll in email, SMS, or IVR communications, please provide your email, cell phone, and/or your home phone number, then select the box for your desired communication channel(s). To be enrolled, you must have at least one communication channel saved. If you choose to de-select all communication channels, you will be unenrolled from the Peak Time Rebates program entirely and not eligible for any rewards.

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Fred McTester Primary

[Edit contact info](#)

✉ fred.mctester@lge-ku.com

📱 (555) 555-5555

🏠 (555) 555-5555

### Message preferences

[▲ Details](#)

Peak Time Rebates

➡  Email

Notifications about upcoming Peak Time Rebates event days.

➡  SMS

➡  Voice

CANCEL

SAVE

# PUXc RESIDENTIAL ONLINE AUDIT

## Select program



[View my existing applications for programs](#)

**Sign up for programs to lower your bill and earn monetary rewards.**

The benefits of these programs are available to you at no additional charge.

Find Programs



Residential Online Audit and Kit

A small amount of time completing an online home assessment can lead to bigger energy savings opportunities. You receive a report, recommendations, comparisons, tips, and have the option for an energy kit. *Start your journey now.*

[Click here to take the audit and get your kit](#)

The screenshot shows the LG&E KU ODP website interface. The top navigation bar includes 'My Bill', 'Outage', 'Programs', 'Notifications', 'My Profile', 'Additional Services', and a 'Sign Out' button. The 'Programs' menu item is circled in red. Below the navigation bar is an 'Account Selection' section with a table of accounts. The table has columns for 'Account no.', 'Name', 'Address', and 'Status'. One account is listed with 'Active' status. Below the table is an 'Add' button and a note: 'Status changes may not display immediately.' Below the account selection is a 'Programs and Tools' section. The 'Programs and Tools' section includes a search bar and a list of programs. The 'Solar Share' program is highlighted, and the 'Save Money and Energy' link is circled in red. The 'Energy Efficiency Marketplace' link is also visible.

Account no.	Name	Address	Status
[REDACTED]	[REDACTED]	[REDACTED]	Active

1 to 1 of 1

[Add](#)

Status changes may not display immediately.

[Home](#) > Programs and Tools

[Solar Share](#)

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[Sign up for our energy efficiency programs.](#) Whether you are a homeowner, renter or business, we have a program for you. Program participants can save energy and money, earn monetary rewards, help us better manage high energy demand and improve the comfort of your homes and businesses.

[Energy Efficiency Marketplace](#)

Shop for discounted Wi-Fi thermostats and other items that will help you lower your energy bill and use less energy.

# ROA

- [ike.opower.com/ei/x/home-energy](https://ike.opower.com/ei/x/home-energy) analysis
- Enter contract account

## Understand your home energy use

Tell us about your home to get a better picture of your annual energy use. It takes less than five minutes.

Enter your utility account number and name to start

Already have an account? Log in [here](#).

**Utility account number**

Where is my account number? [?](#)

**Full name**

Enter your name exactly as it appears on your energy bill.

START

# ROA

## Complete the survey

### See your energy use breakdown

Tell us a bit about your home—it takes just a few minutes

How many people live in your home?

Select one...



#### Tell us about your home

Answer some questions about your home to receive personalized usage breakdowns.



#### See what uses most

Learn how much you spend on heating, cooling, laundry, and more.



#### Lower your bill

Find ways to make your home more efficient and cut back on energy costs.