

# A Closer Look at My Meter

Your My Meter dashboard provides useful tools to manage your gas energy use.



## A Quick Overview of My Meter Charts Dashboard

### 1 Select Property

If you have multiple properties, you can switch between them here.

### 2 Utility Dropdown

Gas and Electric appear separately, if you have both gas and electric service, you can switch between service types.

### 3 High/Low Toggle Switch

Adds labels to your data so that you can quickly find the lowest and highest points of usage.

### 4 Unit of Measurement Dropdown

Switch between viewing usage (CCF) and dollar amounts.

### 5 Interval Dropdown

Switch between intervals (e.g., 15-minute, Hourly, Daily) which will change how much data is displayed.

### 6 Date Range

Change the period of time that displays, more time will show more usage.

### 7 Comparison Tool

Add lines, such as average temperature, to the screen to overlay your usage. This helps you better understand how other factors impact when natural gas is used.

### 8 Show Hover Chart

Hover over a bar and a mini pop-up chart will appear with more detail:

1. The time of use.
2. The meter the usage was recorded on.
3. Comparisons you have selected.
4. A mini bar chart that expands the bar you are hovering over, and showing what data comprises it.



# A Quick Overview of My Meter Data Dashboard

## 1 Meter Selection

If you have multiple meters associated with your account, you can switch between meter views here.

## 2 Timespan Dropdown

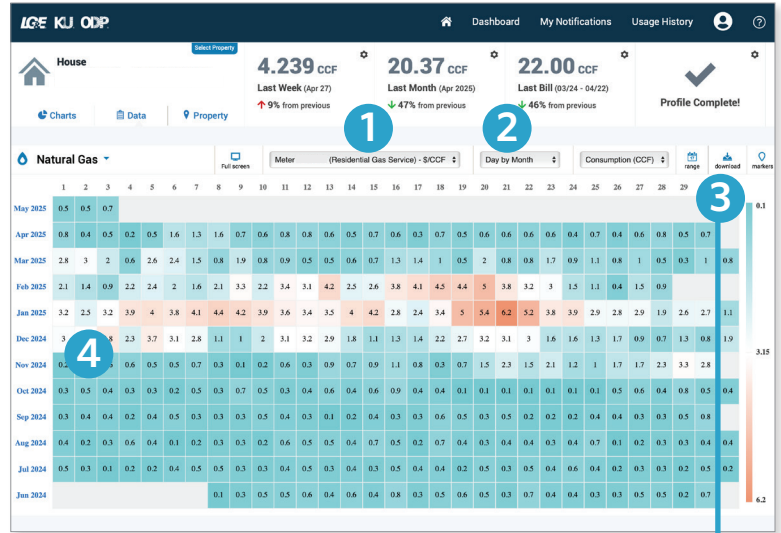
Change the span of time that makes one blue/orange box, currently 'Day by Month' is displaying, but this can also be 'Hour by Day,' 'Day by Week,' 'Month by Year' and so on.

## 3 Download

Using the download button, you can navigate to another screen where you can download your data.

## 4 Heatmap

The blue/orange boxes on the screen are color-coded. Blue represents time periods of lower usage, orange represents time periods of higher usage, and white represents somewhere in the middle.




## A New Way to Track and Change Energy Habits

Energy zen is the perfect balance of your energy usage and no surprises in your bill. So, gain a deeper understanding of how you use energy with My Meter.

Use My Meter to:

- **Know Sooner**  
See your energy usage before you see your bill.
- **Stay Alert**  
Set and manage notifications.
- **Be Prepared**  
Learn the impact of weather on your energy use.
- **Take Action**  
Adjust your habits to reduce energy use.

Now you can make informed decisions, create healthy energy-use habits and save money and energy every month.

Visit [lge-ku.com/mymeter](http://lge-ku.com/mymeter) to start using your My Meter dashboard today and find your energy zen.



## Your My Meter Includes Detailed Data About Your Usage

### Why is my bill high?

If your energy usage went up even though the temperature outside stayed the same, and even if you haven't changed your thermostat settings, it could be due to running the furnace more often, using a gas stove or oven more often, taking longer or more frequent hot showers if you have a gas water heater, or having a malfunctioning appliance using more gas than usual.

### What to do:

- Pay attention to how often and for how long you use your appliances.
- Consider replacing old appliances with newer, energy-efficient models.
- Inspect the house for broken equipment.
- Check My Meter for unusual spikes in energy usage during times when there aren't huge changes to outside temperatures.



Learn more at [lge-ku.com/mymeter](http://lge-ku.com/mymeter)

