

TAB 1 – COVER LETTER

The cover letter shall be signed by an authorized representative of the Proposer. The letter should indicate the Proposer's commitment to provide the services proposed.

Wesley White
Strategic Procurement Division

Dear Mr. White,

We would like to start by thanking City of Houston giving DEX Imaging the opportunity to participate in this bid process!

DEX Imaging is an industry pioneer and active community partner with a historical record that extends over four decades. We are headquartered in Tampa, FL and operate over forty branches throughout the United States with nationwide coverage. DEXMPS is committed to providing its clients with a nimble, consultative approach with a local business feel. As the nation's largest independent office equipment dealer, this provides us, and our clients, with all of the resources of a Fortune 500 Company without compromising our agility as a local business provider. Additionally, we believe that our business structure will find us to be the best, if not only, partner positioned to deliver meaningful results, financial and support.

DEXMPS utilizes an evolutionary approach to evaluate and understand the scope and services requested through any Managed Print Services (MPS) initiative. Our experience in all elements of MPS, gained while serving business environments of every size & scope, uniquely positions DEXMPS to be the preeminent imaging partner required to operate in rapidly evolving business climates. DEXMPS's core competencies start with servicing large, complex organizations, delivering significant results that continue throughout our partnerships and that are much greater than traditional solutions in our industry. In our approach to large organizations, such as City of Houston that place an emphasis on cost savings and improvements to existing processes, we focus on providing solutions that combine industry- leading technology with a consultative approach.

Our analysis is accomplished without the bias associated with a manufacturing agenda, a direct result of our private ownership and vendor agnostic business model. This ultimately affords us the ability to provide options that offer informed opportunities to eliminate unnecessary expenses tailored to fit your unique culture. We offer a unique blend of requisite skill sets in order to design, execute, support and improve a document strategy that will place any willing organization on the road to a truly optimized document spend.

We feel very confident that our response will address every aspect of the RFP. The solution we are sharing includes a like for like machine replacement, an optimized partial fleet replacement as well as an option to service the existing fleet of single function print devices. We welcome the opportunity to uncover more details about Washington Local School's print environment and provide alternative solutions as needed. We are positive that our solution will result in significant improvements to existing processes, as well as provide opportunities to reduce overall operational costs.

DEX Imaging is aware that today's print landscape, for many of our clients, is not an accurate representation of what your usual print environment looks like, in light of recent events and is committed to working with City of Houston to ensure we address these challenges. It is our sincere hope to engage, as part of this partnership, in an ongoing dialogue that encompasses not only what is included in the RFP but also the challenges the come with new and exciting innovations. Again, we are grateful and excited for the opportunity to present our response, which we believe will deliver the maximum value available in our industry.

DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
Executive VP of Major Accounts
(615) 636-2829
Chance.Dunleavy@deximaging.com

TAB 2 – EXECUTIVE SUMMARY

The executive summary should include a brief overview of the proposed plan to achieve the City’s objective, the overall strategy for implementing the plan, and the key personnel who will be responsible for seeing the project through completion.

DEX History

DEX Imaging was formed on February 14, 2002, but we come from a 45-year heritage of selling and servicing office equipment. While DEX Imaging is a bit newer to the market share than some of our competitors, our expertise is not. In 1977, Dan Doyle Sr. founded Danka Business Systems, a single storefront office imaging dealership in Tampa, Florida. Over a 21-year span as Danka's Founder and CEO, Dan Doyle Sr. grew the business from a start-up into the world's largest office equipment and service organization with 750+ offices in 35 countries and annual revenues exceeding \$3.5 billion. Today, with over 1600+ employees spread across the United States, we specialize in providing innovative technology that integrates into how you do business. From IT to Facilities Management and specialized print management software, we put together all of these elements to create a complete document management solution that keeps costs low and day-to-day operations flowing smoothly.

About Us

The uniqueness of DEX is in our structure as a fully contained Managed Print organization, acting as your technology provider/developer, manufacturer and service entity to handle all aspects of your imaging environment. DEX's experience in all elements of the required solution, gained while serving similar size & scope environments, uniquely positions us to be the preeminent imaging partner required to operate in this rapidly evolving business climate. Through proper analysis and planning, we improve productivity as it relates to documents, often at a reduced expense. Our approach remains focused on desired outcomes rather than adherence to long-established practices.

DEX Staff

Number of Full Time Employees: DEX Imaging has 1,638 full time employees around the United States.

Number of Part Time Employees: DEX Imaging has 25 part time employees around the United States.

Number of Contractors: DEX Imaging has 128 contractors around the United States.

Strategic Acquisitions

From 2019 to 2023 DEX Imaging has acquired 14 companies, expanding its branch footprint to include the Mountain region. Notable acquisitions included Office Systems of Texas, KMBS locations, CopyNet, BMC in Knoxville, and others. Demonstrating our commitment to expanding our service footprint throughout the United States, DEX has prioritized strategic acquisitions nationwide.

National Footprint

Through our continuous expansion both organically and through acquisitions, our primary aim is to deliver exceptional service for all our clients' device needs. As a testament to our commitment to our customers, we are proud to have DEX-certified, factory-trained service technicians deployed at our clients' facilities across the entire nation. This expansion of DEX's presence reflects our unwavering commitment to meeting and exceeding the needs of our valued clientele.

Vendor Agnostic

DEX Imaging is uniquely positioned to provide City of Houston with an all-encompassing service solution because of our vendor agnostic approach. This allows us to offer our customers a wider range of products to choose from and to find the best product for each customer's specific needs. All relevant technical partners within our industry are considered, examined, and vetted to gauge viability and appropriateness for adoption. Our many partners include Sharp, HP, Brother, Canon, Konica Minolta, Xerox, Lexmark, Kyocera, PaperCut, PrinterLogic, and many more.

COMPANY BACKGROUND

Why Choose DEX?

1. Flexible and Innovative Solutions – DEX Imaging offers an array of workflow solutions to effectively manage your entire print fleet while helping your organization help you print smarter. Clients have multiple programs and options to select from; we offer traditional purchasing, leasing, and equipment rentals. Our Platinum program allows for a flexible and adjustable system that accommodates our client's needs at both contract inception and continuously throughout the life of the agreement. While like for like replacements can be included with no third-party lease structure, allowing devices to be modified as needed without the notification and/or approval of a third-party bank. Software requirements are approached similarly, offering an unparalleled level of flexibility. This device acquisition strategy eliminates a third-party lease structure, allowing for devices to be modified as needed without the notification and/or approval of a third-party bank.

The key benefits to this program are:

- Reduction/elimination of capital expenditure
 - Service loaners/replacement units provided
 - Includes brand new printers
 - Utilizes genuine supplies
 - Replacement devices as needed rather than en masse
 - One point-of-contact for service, supplies, and billing
 - Elimination of expensive coterminous leases
 - Simple device adds, removes, changes Superior utilization of assets resulting in a more effective printing infrastructure
2. DEX In the Community – DEX Imaging was founded with two main objectives in mind, one being: "To give back to the community by donating one third of the City of Houston's profits to charities and educational programs within the markets where DEX does business." We value the communities we serve and dedicate one-third of our profits to bettering them through charitable contributions and sponsorships in sports, charities and the arts. We believe this to be an investment into a better world where we can offer more and better products and services. Not only are our customers and communities important to us, but also our people. We developed a Profit-Sharing Program, which awards bonuses to all DEX employees who achieve a high level of excellence each year. Through this strategy we have been able to ensure that customers are getting the very best service possible, our employee turnover keeps to a minimum, and create a productive work environment, City of Houston wide.
 3. Service - DEX Imaging employs the industry's strongest guarantee to uphold our solutions and our commitments. We have designed a System of Service as a means for delivering a continuous outcome of excellent performance. We maintain our warehouses with current- model parts & supplies and stock our technician's vehicles daily with an average of \$8,000 in parts. We have outstanding relationships with our manufacturers who ensure additional support (if necessary). We offer a Lifetime Performance Guarantee on all products and services. As long as your equipment is maintained and serviced under a DEX Equipment Maintenance & Supply Agreement (EMS), we guarantee it. DEX Imaging's service department has a 99.98% approval rating, due in large part to the exclusive customer care program we have implemented. All DEX

technicians are manufacturer-trained and certified, not only on the specific makes and models that we sell, but also on product lines we do not sell allowing us to provide a complete service solution to clients who have existing equipment from previous vendors. At DEX, we like to get it right the first time. The minute we receive a service call from a client, we immediately assign one of our trained engineers to handle their job. We are able to exceed our clients' expectations because of our localized, automated, inventory replenishment system. Every DEX branch has a fully stocked service warehouse with parts and supplies available to facilitate its local Client base. Unlike many of our competitors who only have regional service warehouses, DEX is able to guarantee service within four hours of the initial service call and we have exceeded that across all markets operating at an unheard of 2.8-hour average response time. If a unit is not performing up to manufacturer specifications/expectations and we are unable to repair the unit, it will be replaced at no charge. Additional service solutions, such as providing hot swap machines, Loaner Protection Program or after hour service, can also be arranged. DEX Imaging will provide device replacements and hot swaps for mission critical areas that require the highest level of uptime. These devices will be replaced on the fly resulting in an overall uptime of 99.9%.

- Devices Preconfigured Prior to Deployment
- Fleet Management Tools Utilized for Large Deployments
- DEX National Service Team Ensure Standard SLA & Experience
- Includes On-site End User Training for Each Facility and Device

What Makes DEX Different?

We start with a unique perspective based on a deeper understanding of the needs of every customer we serve. Rather than push the external corporate objectives of a multinational conglomerate, we maintain a laser-like focus on key market needs and what will make our customers successful, ultimately improving their businesses and their lives.

Our decision to stay independent and offer products across the imaging equipment spectrum is just one example. We understand that the best fit for you may not come from a single manufacturer. We've developed extensive experience over many decades and understand that one product lineup doesn't necessarily fit everyone, so we've created a multi-brand dealership that represents only the best.

We back up this commitment with an extensive network of regional headquarters, offices and service personnel that understand your local needs and infrastructure. Parts are warehoused close to you, minimizing delays in supply and allowing us to guarantee service in hours or less. We provide local support by dispatching technicians within minutes utilizing our own cutting-edge GPS-enabled fleet of fully stocked service vehicles. This investment in local infrastructure gives you an edge since you know we'll be right nearby when you need us.

Just as importantly, we're overwhelmingly committed to the communities where we do business. Unique in our industry, we invest one-third of our profits back to each one in the form of charitable and philanthropic donations, as well as providing our time and support to the arts, sports, education and charitable organizations of all sizes. This commitment provides better places to live and do business for all our customers, their families and firms.

Key Differentiators

The uniqueness of DEX Imaging is in our structure as a fully contained Managed Print organization, acting as your technology provider/developer, manufacturer, and service entity to handle all aspects of your imaging environment.

Our approach remains focused on desired outcomes rather than adherence to long-established practices. We are experienced in automotive and helping uncover your key metric (transactions for example) to associate your business driver with document output in order to locate opportunities. Using these criteria, we will compare the performance of your locations/departments in order to prioritize and also to highlight the focus areas that offer the greatest return. This practice delivers creativity in an easy to understand metric and exemplifies our approach to reporting.

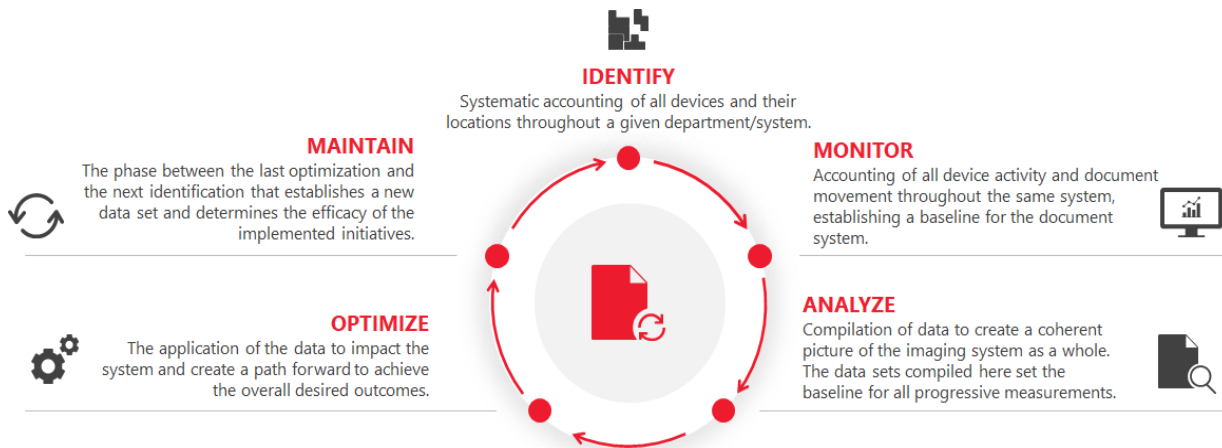
The DEX Imaging solution is an all-encompassing program that provides a holistic view of the imaging system. It encapsulates both the current state and the vision of the organization for the future. We align with these goals to create a system that allows your organization to move flexibly through its goals and plans. These fully customized programs are designed around your print infrastructure to meet the varying nuances of every department. The ultimate result is a sustainable, scalable, and optimized print environment. DEX provides brand new equipment, creating the ultimate end-user experience with no capital expenditure.

IMPLEMENTATION ROADMAP

Initial Assessment Process

Our unique process was designed with your organization in mind to help you achieve your most important strategic initiatives. Our fully customized program is created around your print infrastructure. We pride ourselves on creating these tailor-made solutions that address the various nuances of every client's organization. The ultimate result being a sustainable, scalable and optimized print infrastructure that will allow you to focus on the truly important tasks.

Our process begins with a full assessment of your print fleet, which is designed to gain visibility into your unmanaged and overlooked budgetary items as well as establish an efficient and sustainable workflow environment that enhances your day-to-day procedures. The initial step includes the installation of our data collection appliance, conducting a walkthrough and collecting valuable end user data. The walkthrough allows us to identify the current fleet, map the location and get a first-hand look at the existing culture to determine what changes would be beneficial as well as areas needing improvement. We monitor and collect information from the data collection appliance. Gathering all output device analytics is essential in this process. Our MPS analysts use all of this information to get a 30-foot view of what your true needs are. From understanding City of Houston current print process to knowing how it's structured as well as looking for "best" practices, we will work closely with City of Houston to determine both immediate and long-term goals and formulate a mutually agreed upon plan to achieve them.



Optimize the customer's infrastructure - The goal of this stage is to create an environment with the most economically efficient device that meets the needs of the end user. This may entail redeploying current assets to a more strategically valuable area or replacing a current asset with a proven ROI.

Manage the customer's environment - Ongoing engagement and management is key to sustainable returns on your investment. By making continued recommendations and managing scope creep to the original state, DEX vows to offer savings and efficiency gains during the entire term of our partnership. By maintaining a dynamic Print Output Policy and updating requirements during the partnership, we are able to provide a nimble strategy that keeps up with an ever-changing business.

Improve the customer's workflows - an important factor in improving the TCO of a print output environment understands not only where users are printing and copying but why and what type of material. During our initial and ongoing assessments, we interview power users and department management to determine the validity of each paper workflow. With this information, the hospital can make cultural changes that encourage sustainable and cost-effective user behavior. Such policies may include defaulting to black & white output from programs like Microsoft Outlook or Internet Explorer, defaulting to duplex print where possible or from certain applications or restricting color by user or group policy.

Asset Tagging

DEX Imaging employs a range of diverse tagging methods to guarantee the proper tagging of all its assets. If City of Houston opts for on-site tagging, an asset must be onsite during the on-site tagging process or the delivery/installation of new hardware. Regarding legacy devices that will be included in the MPS Program, DEX can ship tags and utilize data gathered through our Data Collection Agent (DCA) appliance or software to provide the appropriate number of labels that includes the any pertinent information needed on the label.

Onboarding Process

The onboarding process at DEX Imaging is designed to be seamless and efficient, ensuring that buyers can start utilizing our services with minimal delay. Upon engagement, our dedicated onboarding team works closely with the buyer to gather necessary information and understand their specific requirements. This typically involves conducting a thorough assessment of their current infrastructure, workflow processes, and desired outcomes.

Once the assessment is complete, we develop a tailored implementation plan that outlines the steps required to onboard the buyer onto our services. This may include tasks such as equipment setup, software installation, user training, and configuration of service agreements.

Throughout the onboarding process, our team remains in constant communication with the buyer to provide updates, address any questions or concerns, and ensure a smooth transition. Our goal is to make the onboarding experience as seamless as possible, allowing buyers to quickly start realizing the benefits of our services.

OVERVIEW OF PROPOSED SOLUTION

In an ever-changing economy, organizations are challenged to develop and maintain technology-investment strategies that maximize process improvements and cost savings without compromising future growth or performance. Leaders who invest wisely can change the economics of technology, lowering costs today in a way that allows them to invest in the future and exponentially increase productivity and reduce costs. These organizations emerge leaner and more competitive through economic cycles and are more likely to have a firm technology foundation capable of adapting over time. Our unique process was designed with your organization in mind to help you achieve your most important strategic initiatives.

The DEX solution is an all-encompassing program that provides a holistic view of the imaging system. It encapsulates both the current state and the vision of the organization for the future. We align with these goals to create a system that allows your organization to move flexibly through its goals and plans. These fully customized programs are designed around your print infrastructure to meet the varying nuances of every department. The ultimate result is a sustainable, scalable, and optimized print environment that spans from the device to the software solutions surrounding your print environment. DEX, due to our vendor agnostic approach, is able to present options that offer informed opportunities to eliminate unnecessary expenses tailored to fit your unique culture.

We have provided multiple solutions for City of Houston in our response to present what was requested within the RFP as well as our recommendations with the intention of reducing costs and eliminating unnecessary expenditures. We chose Sharp and HP as proposed models to provide competitive equipment in order to streamline and standardize the number of models in your fleet.

Program Overviews

Our approach remains focused on desired outcomes rather than adherence to long-established practices that have been outmoded by modern business needs. Our private ownership and vendor agnostic business model allows us to accomplish this analysis without bias associated with a manufacturing agenda. This gives us various opportunities to eliminate unnecessary expenses while tailoring the solution to your unique culture.

Clients have multiple programs and options to select from; we offer traditional purchasing, leasing, and equipment rentals.

Managed Print Services (MPS)

Our device acquisition strategies are best defined by our MPS programs outlined below. Each program includes supplies, service/maintenance, parts, automatic toner replenishment, and automated meter collection.

- Premier: The Walk In Take Over Program is our client owned environment. In this program, the client retains ownership of their print infrastructure. The customer can acquire equipment through a traditional purchase or lease in this MPS program.
 - Break-Fix on all existing equipment
 - Patrol appliance to capture meter data

- Simple cost per page model
 - Effective supply and parts management
 - Detailed billing by department (as needed)
 - 4-hour response time
 - Periodic executive reviews of all devices
 - End of Life device replacements are the responsibilities of the client
- Platinum: In this program, we provide a strategic Take Over of our client's environment only utilizing assets that fit within the desired future state. Under this program, devices are only available as rentals.
 - The program allows for a flexible and adjustable system that accommodates our client's needs at both contract inception and continuously throughout the life of the agreement. While like-for-like replacements can be included with no third-party lease structure, allowing for devices to be modified as needed without the notification and/or approval of a third-party bank. Software requirements are approached similarly, offering an unparalleled level of flexibility.
 - The key benefits to this program are:
 - ✓ Reduction/elimination of capital expenditure
 - ✓ Service loaners/replacement units provided
 - ✓ Includes brand new printers
 - ✓ Utilizes genuine supplies
 - ✓ Replacement devices as needed rather than en masse
 - ✓ One point-of-contact for service, supplies, and billing
 - ✓ Intelligent supply management
 - ✓ Elimination of expensive coterminous leases
 - ✓ Superior utilization of assets resulting in a more effective printing infrastructure

Lease/Purchase

Along with the numerous programs that we offer to our clients, we also offer a variety of funding programs. We offer traditional leasing options through third party banks such as CIT, Great America, HP, Wells Fargo and many more in addition to our own internal leasing or rental program. DEX is committed to working with City of Houston to find the best fit.

Leasing

DEX Imaging offers a variety of funding programs to accommodate our clients' needs. These include:

Traditional Leasing Options: Available through third-party banks such as CIT, Great America, HP, Wells Fargo, and others.

Internal Leasing or Rental Program: Managed directly by DEX Imaging, providing an alternative to third-party leasing.

Our leasing programs emphasize flexibility, which is a core aspect of our business approach. The MPX and Platinum programs offer customers adaptable systems that can be customized at the start of the contract and adjusted throughout its duration. These programs do not rely on third-party lease structures, allowing for modifications to equipment fleets without the need for notification or approval from a third-party bank.

DEX Imaging is committed to working with City of Houston to find the best leasing solution to meet your needs.

Invoicing

DEX provides multiple invoice options to each of our customers. Most of invoices are sent to our customers through email in PDF format or mailed. We can work with City of Houston to integrate with existing billing software or provide detailed invoice breakdown in excel.

Preferred Leasing Partners

DEX Imaging has numerous other financial institutions that we can partner with if necessary.

Funding Flexibility

Flexibility is fundamental to how we do business. Along with the various programs that we offer our clients, we also offer a variety of funding programs. We offer our own internal leasing program as well as providing our clients the ability to work with some of the third-party banks that we have partnered with, such as CIT Bank and Great America. DEX is committed to working with City of Houston to find the best fit.

Key Personnel

Kevin Grunther, Project Manager & Professional Services
Kevin.Grunther@deximaging.com

Jeff Rossi, Regional Service Manager
JRossi@deximaging.com

Hanna Segal, Regional Sales Manager DEXMPS
Hanna.Segal@deximaging.com

David Hobbs, Nashville, TN Sales Manager
David.Hobbs@deximaging.com

Chance Dunleavy, Executive VP of Major Accounts
Chance.Dunleavy@deximaging.com
(615) 636-2829

Corey Mathis, Software Engineer
Corey.Mathis@deximaging.com
(931) 994-2232

Chloe Dixon, Account Manager
Chloe.Dixon@deximaging.com
(931) 704-3242

Account Management Philosophy

At DEX Imaging, we work toward becoming your strategic partner, understanding your needs and goals, and providing personalized solutions that meet your specific requirements, so we can successfully implement a solution that exceeds your expectations.

The account executive, Chloe Dixon, will be the primary point of contact that will interface and with the customer on a day-to-day basis. His goal is to deliver excellent customer service, addressing any concerns or issues promptly, and continually identifying new opportunities for growth and success. There will be quarterly business reviews in place to discuss the results and methods needed to continuously improve and maintain our superior standard of excellence. Business reviews are paramount in providing Chloe Dixon with periodic, detailed reporting of SLA attainment, performance statistics, and fleet metrics. Our reports can be tailored to fit the unique needs of our clients in order to reflect pertinent data needed to gauge the effectiveness of the program and measure our adherence to the contract. These reviews will be utilized to benchmark all performance, implement further strategies for optimum efficiency and operation.

Escalation Path For Resolution

The account executive, Chloe Dixon, will serve as the primary point of contact, interfacing with the customer on a day-to-day basis. He will handle all daily communications with the customer and escalate relevant matters to the appropriate parties within DEX as needed. Additionally, the account executive will proactively work to identify and resolve potential issues before they arise.

DEX will designate a dedicated team to ensure that any and all issues that may arise during the course of this project are resolved promptly and effectively. Each of these personnel will be informed of the ongoing processes set in place by City of Houston to curtail and resolve issues before they arise. City of Houston dedicated resource team will be comprised of our implementation, service compliance, account management, and customer service teams. The members of this team will assist in providing City of Houston with a transparent path to escalation involving all appropriate parties. Upon contract inception, information regarding the dedicated personnel will be distributed to City of Houston along with the appropriate path of escalation.

The path of escalation is outlined below:

- Chloe Dixon – Account Manager
- Corey Mathis – Systems Engineer
- Chance Dunleavy – Executive VP of Major Accounts

Communication Failures

In addressing communication failures between our City of Houston and our partners or clients, we've implemented a comprehensive approach. From the outset of our partnerships, we establish clear lines of communication, ensuring mutual understanding of roles, responsibilities, and points of contact. Regular meetings, whether in person or via video conferencing, foster open dialogue and address any issues promptly. We leverage a variety of communication channels, including email, phone calls, and collaborative platforms, to provide redundancy and accommodate different preferences. Clear protocols for communication, with designated points of contact and escalation procedures, ensure swift resolution of any issues. Regular reviews of our communication processes help us identify and implement improvements proactively. This commitment to transparent communication and proactive problem-solving allows us to maintain strong relationships and effectively mitigate communication failures with our partners and clients.

Remediation Process

The account executive, Chloe Dixon, will serve as the primary point of contact, interfacing with the customer on a day-to-day basis. He will handle all daily communications with the customer and escalate relevant matters to the appropriate parties within DEX as needed. Additionally, the account executive will proactively work to identify and

resolve potential issues before they arise.

DEX will designate a dedicated team to ensure that any and all issues that may arise during the course of this project are resolved promptly and effectively. Each of these personnel will be informed of the ongoing processes set in place by City of Houston to curtail and resolve issues before they arise. Washington Local School's dedicated resource team will be comprised of our implementation, service compliance, account management, and customer service teams. The members of this team will assist in providing City of Houston with a transparent path to escalation involving all appropriate parties. Upon contract inception, information regarding the dedicated personnel will be distributed to City of Houston along with the appropriate path of escalation.

TAB 3 – GENERAL COMPANY INFORMATION

Provide the name of Proposer's company (including the name of any parent company), business address, e-mail address, Federal Tax ID number, and telephone number

DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
Executive VP of Major Accounts
(615) 636-2829
Chance.Dunleavy@deximaging.com

DEX imaging LLC is an ultimate parent company to all DEX subsidiaries.

- Email: MajorAccounts@deximaging.com
- Phone: (615) 366-6007

Please see our W9 on the following page.

Form W-9 (Rev. March 2024) Department of the Treasury Internal Revenue Service	Request for Taxpayer Identification Number and Certification Go to www.irs.gov/FormW9 for instructions and the latest information.	Give form to the requester. Do not send to the IRS.
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Before you begin. For guidance related to the purpose of Form W-9, see *Purpose of Form*, below.

Print or type. See Specific Instructions on page 3.	<table style="width: 100%;"> <tr> <td style="width: 65%;"> 1 Name of entity/individual. An entry is required. (For a sole proprietor or disregarded entity, enter the owner's name on line 1, and enter the business/disregarded entity's name on line 2.) DEX imaging LLC </td> <td style="width: 35%;"></td> </tr> <tr> <td colspan="2"> 2 Business name/disregarded entity name, if different from above. </td> </tr> <tr> <td colspan="2"> 3a Check the appropriate box for federal tax classification of the entity/individual whose name is entered on line 1. Check only <u>one</u> of the following seven boxes. <table style="width: 100%;"> <tr> <td>☐ Individual/sole proprietor</td> <td>☐ C corporation</td> <td>☐ S corporation</td> <td>☐ Partnership</td> <td>☐ Trust/estate</td> </tr> <tr> <td colspan="5"> ☒ LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership) S Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner. </td> </tr> <tr> <td colspan="5"> ☐ Other (see instructions) </td> </tr> </table> </td> </tr> <tr> <td colspan="2"> 3b If on line 3a you checked "Partnership" or "Trust/estate," or checked "LLC" and entered "P" as its tax classification, and you are providing this form to a partnership, trust, or estate in which you have an ownership interest, check this box if you have any foreign partners, owners, or beneficiaries. See instructions ☐ </td> </tr> <tr> <td colspan="2"> 4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) 5 Exemption from Foreign Account Tax Compliance Act (FATCA) reporting code (if any) N/A (Applies to accounts maintained outside the United States.) </td> </tr> <tr> <td colspan="2"> 5 Address (number, street, and apt. or suite no.). See instructions. 5109 W Lemon St </td> </tr> <tr> <td colspan="2"> 6 City, state, and ZIP code Tampa, FL 33609 </td> </tr> <tr> <td colspan="2"> 7 List account number(s) here (optional) </td> </tr> <tr> <td colspan="2"> Requester's name and address (optional) </td> </tr> </table>	1 Name of entity/individual. An entry is required. (For a sole proprietor or disregarded entity, enter the owner's name on line 1, and enter the business/disregarded entity's name on line 2.) DEX imaging LLC		2 Business name/disregarded entity name, if different from above.		3a Check the appropriate box for federal tax classification of the entity/individual whose name is entered on line 1. Check only <u>one</u> of the following seven boxes. <table style="width: 100%;"> <tr> <td>☐ Individual/sole proprietor</td> <td>☐ C corporation</td> <td>☐ S corporation</td> <td>☐ Partnership</td> <td>☐ Trust/estate</td> </tr> <tr> <td colspan="5"> ☒ LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership) S Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner. </td> </tr> <tr> <td colspan="5"> ☐ Other (see instructions) </td> </tr> </table>		☐ Individual/sole proprietor	☐ C corporation	☐ S corporation	☐ Partnership	☐ Trust/estate	☒ LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership) S Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner.					☐ Other (see instructions)					3b If on line 3a you checked "Partnership" or "Trust/estate," or checked "LLC" and entered "P" as its tax classification, and you are providing this form to a partnership, trust, or estate in which you have an ownership interest, check this box if you have any foreign partners, owners, or beneficiaries. See instructions ☐		4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) 5 Exemption from Foreign Account Tax Compliance Act (FATCA) reporting code (if any) N/A (Applies to accounts maintained outside the United States.)		5 Address (number, street, and apt. or suite no.). See instructions. 5109 W Lemon St		6 City, state, and ZIP code Tampa, FL 33609		7 List account number(s) here (optional)		Requester's name and address (optional)	
1 Name of entity/individual. An entry is required. (For a sole proprietor or disregarded entity, enter the owner's name on line 1, and enter the business/disregarded entity's name on line 2.) DEX imaging LLC																																		
2 Business name/disregarded entity name, if different from above.																																		
3a Check the appropriate box for federal tax classification of the entity/individual whose name is entered on line 1. Check only <u>one</u> of the following seven boxes. <table style="width: 100%;"> <tr> <td>☐ Individual/sole proprietor</td> <td>☐ C corporation</td> <td>☐ S corporation</td> <td>☐ Partnership</td> <td>☐ Trust/estate</td> </tr> <tr> <td colspan="5"> ☒ LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership) S Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner. </td> </tr> <tr> <td colspan="5"> ☐ Other (see instructions) </td> </tr> </table>		☐ Individual/sole proprietor	☐ C corporation	☐ S corporation	☐ Partnership	☐ Trust/estate	☒ LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership) S Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner.					☐ Other (see instructions)																						
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☐ Other (see instructions)																																		
3b If on line 3a you checked "Partnership" or "Trust/estate," or checked "LLC" and entered "P" as its tax classification, and you are providing this form to a partnership, trust, or estate in which you have an ownership interest, check this box if you have any foreign partners, owners, or beneficiaries. See instructions ☐																																		
4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) 5 Exemption from Foreign Account Tax Compliance Act (FATCA) reporting code (if any) N/A (Applies to accounts maintained outside the United States.)																																		
5 Address (number, street, and apt. or suite no.). See instructions. 5109 W Lemon St																																		
6 City, state, and ZIP code Tampa, FL 33609																																		
7 List account number(s) here (optional)																																		
Requester's name and address (optional)																																		

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. See also *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number 	Employer identification number 5 9 - 3 2 5 1 4 2 9
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Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and, generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here	Signature of U.S. person	Date 4/3/24
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General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

What's New
 Line 3a has been modified to clarify how a disregarded entity completes this line. An LLC that is a disregarded entity should check the appropriate box for the tax classification of its owner. Otherwise, it should check the "LLC" box and enter its appropriate tax classification.

Purpose of Form
 An individual or entity (Form W-9 requester) who is required to file an information return with the IRS is giving you this form because they

Cat. No. 10231X Form **W-9** (Rev. 3-2024)

DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
 Executive VP of Major Accounts
 (615) 636-2829
Chance.Dunleavy@deximaging.com

TAB 4 – SUBCONTRACTOR MANAGEMENT/ENGAGEMENT

Proposer's statement to requirements as described in Section N – Technical Proposal. See Appendix B – Request for Proposals, Section G – Submission Protocol, Evaluation, Award, 5.0 Evaluation Criteria, 5.5 Technical Competence, 5.5.1.

Section N – Technical Proposal

MFD Technical Competence Questionnaire Worksheet

5.5.1.1 – Subcontractor Management/Engagement

Proposer shall describe expectations for subcontractor performance. When you have to use a subcontractor to fulfill obligations under this scope or similar scope, what is your vetting and onboarding process? How do you monitor and verify expectations?

We hold all subcontracted partners to the same high standards of performance, integrity, and customer service that define our own operations. This includes full adherence to the CoreTrust Service Level Agreement (SLA), specifically the four-hour response time requirement. Any subcontractors engaged must meet all contractual obligations, including technical qualifications, response times, service quality metrics, and compliance with reporting standards.

Our subcontractor vetting and onboarding process includes:

- A thorough evaluation of technical capabilities, service experience, and capacity.
- Verification of licensing, insurance, and required certifications.
- Review of references and track record on similar contracts.
- Execution of agreements that bind subcontractors to our operational protocols, SLAs, and performance standards.

Performance is monitored and verified through:

- Real-time tracking via our centralized service management platform.
- Regular performance reviews and quality audits.
- Feedback mechanisms from end users and City representatives.
- Enforcement of corrective actions when expectations are not met.

However, we do not anticipate needing to engage any third-party subcontractors for this contract. The City of Houston falls well within our existing delivery and service footprint, and all installation, training, and ongoing support services will be performed directly by our experienced, in-house team.

TAB 5 – PRODCUT OPTIONS/VARIETY/AVAILABILITY AND SERVICE CAPABILITY

Proposer's statement to requirements as described in Section N – Technical Proposal. See Appendix B – Request for Proposals, Section G – Submission Protocol, Evaluation, Award, 5.0 Evaluation Criteria, 5.5 Technical Competence, 5.5.2, including 5.5.2.1 to 5.5.2.9.

5.5 TECHNICAL COMPETENCE REQUIREMENTS

5.5.1 Subcontractor Management/Engagement

5.5.1.1 Subcontractor Management

- *Expectations for subcontractor performance*

We hold all subcontracted partners to the same high standards of performance, integrity, and customer service that define our own operations. This includes full adherence to the CoreTrust Service Level Agreement (SLA), specifically the four-hour response time requirement. Any subcontractors engaged must meet all contractual obligations, including technical qualifications, response times, service quality metrics, and compliance with reporting standards.

- *Monitoring, verification, and onboarding process*

Our subcontractor vetting and onboarding process includes:

- A thorough evaluation of technical capabilities, service experience, and capacity.
- Verification of licensing, insurance, and required certifications.
- Review of references and track record on similar contracts.
- Execution of agreements that bind subcontractors to our operational protocols, SLAs, and performance standards.

Performance is monitored and verified through:

- Real-time tracking via our centralized service management platform.
- Regular performance reviews and quality audits.
- Feedback mechanisms from end users and City representatives.
- Enforcement of corrective actions when expectations are not met.

However, **we do not anticipate needing to engage any third-party subcontractors** for this contract. The **City of Houston falls well within our existing delivery and service footprint**, and all installation, training, and ongoing support services will be performed directly by our experienced, in-house team.

5.5.2 Product Options/Variety/Availability and Service Capability

5.5.2.1 Consulting Services Methodology

- *Process for consulting services engagement*

- *Right-sizing printing and multifunction device fleet*
- *Transparent pricing of recommended solutions*

5.5.2.2 Monitoring Practices

- *Monitoring of participating entities' usage*

Data Collection Agent (DCA)

DEX Imaging will utilize our patented DEX Data Collection Agent (DCA) appliance and Wi-Fi Patrol to collect meters and manage supply levels on all network capable equipment. The DEX DCA eliminates the need for manual meter readings and supply ordering on all network capable office imaging equipment. The DEX DCA safely and securely receives real-time printer information and provides necessary data for powerful reports on printing efficiency.

- To date over 10 patents are either held or pending relating to the DCA device, Patrol Wi-Fi devices, and the requisite software.
 - The DCA box is a completely self-contained, embedded appliance designed to monitor networked printers and copiers.
 - The device hardware, firmware and server application were developed by DEX Imaging's internal R&D department.
 - Patrol Wi-Fi securely collects and communicates SNMP protocol data from non- networked devices, without exposing the print device to the network.
- *System maintenance, service, fixes, and other functionality-based services*

Quarterly Business Reviews

DEX Imaging will conduct Executive Business Reviews to discuss the results and methods needed to continuously improve and maintain our superior standard of excellence. Business reviews are paramount in providing Washington Local Schools with periodic, detailed reporting of SLA attainment, performance statistics, and fleet metrics. Our reports can be tailored to fit the unique needs of our clients in order to reflect pertinent data needed to gauge the effectiveness of the program and measure our adherence to the contract. These reviews will be utilized to benchmark all performance, implement further strategies for optimum efficiency and operation.

SERVICE

Service Guarantees

Because service is a driving force behind our organization, we only sell "Best in Class" imaging products and content management solutions. Our warehouses are fully stocked with current- model parts & supplies. We have outstanding relationships with our manufacturers who ensure additional support (if necessary). We offer a Lifetime Performance Guarantee on all products and services. As long as your equipment is maintained and serviced under a DEX Equipment Maintenance & Supply Agreement (EMS), we guarantee it.

At DEX, we like to get it right the first time. The minute we receive a service call from a client, we immediately assign one of our trained engineers to handle their job. We are able to exceed our clients' expectations because of our localized, automated, inventory replenishment system. Once we receive a

service call, it is reviewed and screened by our dispatch team and assigned to the proper technician. The technician will respond to the service request within 1 hour to give an ETA. Technicians are then dispatched to arrive within the contracted SLA to assess the service issue. The point of contact will be updated with the repair details and a follow-up appointment time will be scheduled if required.

Every DEX branch has a fully stocked service warehouse with parts and supplies available to facilitate its local client base. Unlike many of our competitors who only have regional service warehouses, DEX is able to guarantee service within four hours of the initial service call and we have exceeded that across all markets operating at an unheard of 2.8-hour average response time.

From our sales staff to our IT engineers and technicians, all DEX imaging employees have a comprehensive knowledge of “how things work” so that we are accurately consulting and servicing our clients to the very best of our ability.

All DEX Systems Engineers and Field Technicians are Manufacturer-Trained, not only on the specific makes and models that we are licensed to sell, but also on product lines we do not sell, so that we are able to provide a Total Service Solution as one vendor to our clients who have existing equipment from previous vendors.

DEX Imaging’s service department has a 99.98% approval rating, due in large part to the exclusive “Customer Care Program” we have implemented. Though each DEX branch has autonomy with regard to dispatching its service staff and maintaining its inventory replenishment system, the Washington Local Schools as a whole has stringent standards that all sales representatives and service engineers must meet before they can be a part of the DEX Customer Service Team. Dependable service is paramount to any business’ success, and we take that matter very seriously.

If our engineers are unable to fix any service problem on the first service call, we still have a solution for them that will beat anybody else in the business. It's called our Loaner Protection Program, and what that means is that DEX will provide the client with a loaner equipment of equal or greater value to the equipment they have under contract, installed at their facility, free of charge, until their original equipment has been fixed.

Additional service solutions, such as providing hot swap machines or after-hours service, can also be arranged. DEX Imaging will provide device replacements and hot swaps for mission critical areas that require the highest level of uptime. These devices will be replaced on the fly resulting in an overall uptime of 99.9%.

Technician Training

DEX Imaging has an exclusive training program for our handpicked technicians and support staff through our Performance Development Center, which allows them to support a variety of copier and printer technologies, manufacturers and models. As a result of our vendor agnostic status, our technicians, also known as DEXperts, are trained to fix any model and continuously support your print environment. We certify our technicians to get you up and running without mistakes, in turn, minimizing downtime. With the backing of a Washington Local School that highly values efficiency and hard work, our DEXperts are free to shine and provide our customers with a seamless experience.

Certified DEXPERT Training: DEX's training program goes far beyond the basics. Our certified DEXperts develop their skill, knowledge and expertise through a rigorous and comprehensive training program. Technicians and systems engineers must know how to repair and service all makes and models of equipment and software, not just the brands we sell. This gives our customers the option of having one vendor, DEX, to service all of their document imaging assets.

Technician Requirements

Minimum training, educational requirements, required certifications, background checks, bonding etc. for all service technicians.

- Background screening and drug screening
- Factory trained on the manufacturers
- Depending on customer need, we customize certifications required
- No educational requirements

SLA Description

DEX Imaging prioritizes minimizing downtime and exceeding client expectations. Our streamlined service process ensures a prompt response and efficient resolution to your needs.

Rapid Response:

Once we receive a service call, it is reviewed and screened by our dispatch team and assigned to the proper technician. The technician will respond to the service request within 1 hour to give an ETA.

Guaranteed Service Within 4 Hours:

We guarantee on-site service within 4 hours of your initial call. Not only do we meet this standard, but we consistently surpass it, boasting an industry-leading average response time of 2.8 hours across all markets. This means we get your equipment back up and running even faster, minimizing your downtime.

Efficient Resolution:

Our dedicated support team is committed to resolving your service issue as quickly as possible. We work diligently to address the problem within the 4-hour SLA timeframe. We understand the importance of minimizing downtime, and our goal is to restore your operational functionality swiftly and efficiently.

Service Resolution Time

At DEX we prioritize prompt and efficient resolution of any issues encountered by our clients. Our commitment entails ensuring that from the moment end users reach out to us, we work diligently to address and resolve the issue within our four hour SLA. We recognize the importance of minimizing downtime and swiftly restoring operational functionality. Thus, our dedicated team of support professionals endeavors to exceed these service level commitments and provide seamless assistance to our valued customers.

Preventative Maintenance

DEX Imaging will provide both onsite and remote support for the service of the print fleet. All service calls are first routed to our Help Desk and a technician will be dispatched to the site if the issue is not able to be resolved remotely. Preventive maintenance shall be performed as needed to ensure optimal operation of equipment. This includes component replacement, adjustments and cleaning. With the historical data collected by Patrol™, output patterns and inefficiencies can be identified and dealt with - helping reduce costs. Preventative maintenance cycles can be alerted at meter thresholds. At designated duty cycles, device-maintenance kits are required for preventative maintenance. When a notification is received via

printer control panel that maintenance kit is required, the onsite coordinator or DEX Imaging Support will be contracted to schedule time for installation.

Proactive Maintenance

DEX Imaging will deploy our patented DEX Data Collection Agent (DCA) appliance in conjunction with Wi-Fi Patrol to collect meters and monitor supply levels across all network-capable equipment. With the DEX DCA, the need for manual meter readings and supply ordering on office imaging equipment is eliminated. This system securely receives real-time printer data and enables the generation of robust reports on printing efficiency. When a device reaches the low toner threshold, typically set at 25%, an automatic toner request will be triggered in our system to dispatch toner to the device in question.

End User Training

End-User Training will be performed at no charge upon delivery of new equipment and offered through the terms of the agreement at no charge to the client. Users will be given key-op training and instruction sheets/online-video training guides for better understanding of the equipment. Initial training happens at installation and should include all users pointed to a specific device. Multilayer training is available for users of different skill levels. Training will include functionality of the device, operating within the workflow of a specific department, responsible use of the equipment, describing policies set forth by the Administration team as well as general use directions. Ongoing training can be scheduled with the account team and is suggested for new employees, workflow changes, departmental changes and new policies implemented by the facility. Should further onsite training or a refresher be requested, or a new device be introduced, DEX can also provide.

Fleet Uptime Guarantee

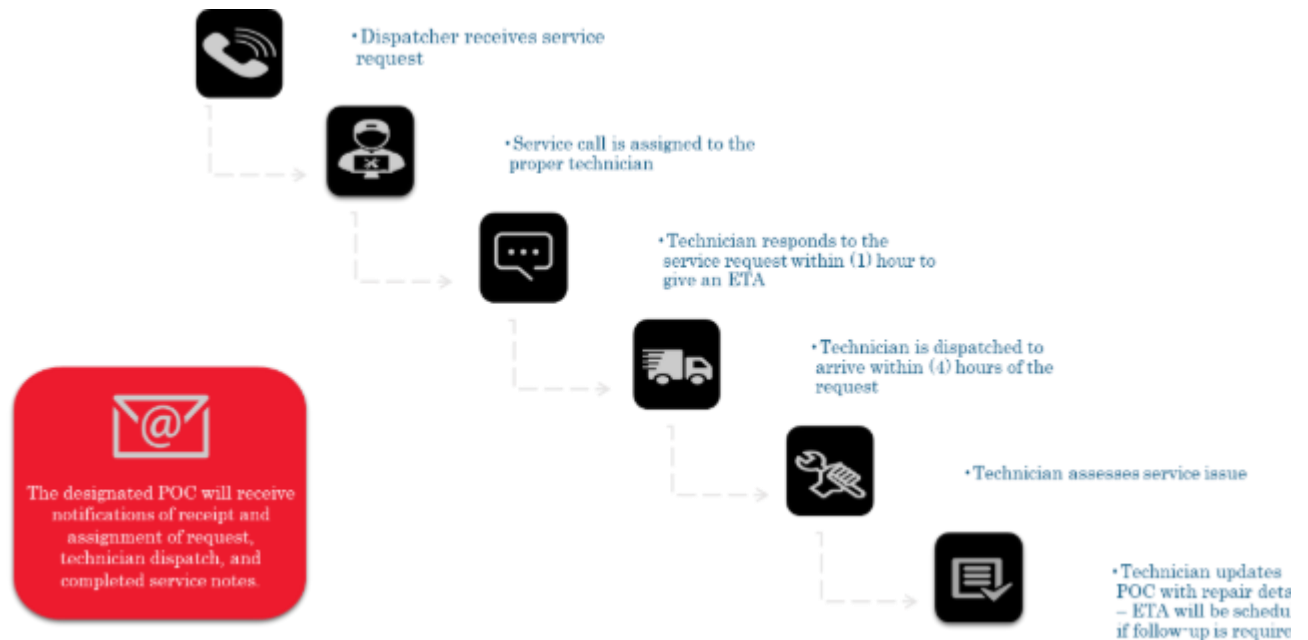
DEX maintains an average fleet uptime percentage of 99.2%. This is determined by evaluating factors such as the quantity of service calls, average response time, and average repair time, which are then compared against the total number of devices in the fleet, work hours, and the reporting period to calculate uptime hours. Uptime is assessed on a quarterly basis during our Executive Business Reviews, conducted by the account manager and support team.

Supply Chain

At DEX Imaging, we prioritize maintaining a resilient supply chain to ensure uninterrupted service delivery to our clients. We proactively identify and assess risks, diversify our supplier base, and cultivate strong supplier relationships for collaborative contingency planning. Our inventory optimization strategies and investment in supply chain visibility technologies enable us to detect and mitigate disruptions swiftly. Through proactive scenario planning and continuous monitoring, we remain agile in adapting to evolving risks. This steadfast commitment to resilience ensures that we uphold our promise of delivering reliable service, even in challenging circumstances.

Service Request Procedure

There are two methods available to our customers to view their service request status. Our E-Info portal allows the user to place and view service calls and also contains information regarding the progress and completion of each call. The customer can also enroll in an email update service that sends updates to the designated email as the status changes for each service call.



Performance Guarantee

Our “Performance Guarantee” provides exceptional service for the life of your device. If our engineers are unable to fix your service problem on the initial service call, our solution will exceed our competitor’s options through our Loaner Protection Program. The Loaner Protection Program will provide our clients with loaner equipment that is of equal or greater value to the equipment already on contract; we will install this equipment at your facility, completely free of charge, until the original equipment is repaired.

If a unit is not performing up to manufacturer specifications/expectations and we are unable to repair the unit, it will be replaced at no charge.

Scheduled Maintenance

At DEX, we present an array of maintenance solutions designed to effectively oversee and cater to your fleet’s operational needs. DEX has established partnerships with an array of distinguished software vendors, aimed at providing our clientele with a robust service alert system. We are keen to gain a deeper understanding of Washington Local School’s existing maintenance schedule, as well as any challenges encountered and desired enhancements. Through collaborative efforts with Washington Local Schools, our intention is to formulate a tailor-made maintenance regimen that precisely aligns with your requirements.

DEX Imaging offers a comprehensive approach to provide and support maintenance management to its clients. This approach involves managing an asset from the time it is acquired through to its disposal or replacement. Preventive maintenance shall be performed as needed to ensure optimal operation of equipment.

Our Services

Our services at DEX Imaging differentiate from our competitors through our innovative and flexible solutions, coupled with industry-leading service guarantees. We offer a range of workflow solutions tailored to efficiently manage print fleets, with programs including traditional purchasing, leasing, and

equipment rentals. Our Platinum program provides a customizable system, allowing for adjustments throughout the agreement term without the need for third-party approvals. This eliminates costly coterminous leases and ensures a simplified experience with one point of contact for service, supplies, and billing. Additionally, our robust service commitment sets us apart, with a 99.98% approval rating attributed to our System of Service. Furthermore, our Lifetime Performance Guarantee ensures continuous support for equipment under our maintenance agreements. With features like preconfigured devices, fleet management tools, and on-site end-user training, we deliver comprehensive solutions that prioritize client satisfaction and operational efficiency.

Services interruptions have been exceedingly rare over the past few years, primarily due to the rigorous backup plans we have diligently put in place. Our proactive approach to risk management and contingency planning has allowed us to swiftly address any potential disruptions before they escalate, ensuring uninterrupted service delivery to our clients. We continuously monitor and evaluate our systems to identify and mitigate risks, safeguarding the reliability and continuity of our services. As a result, our clients can have confidence in the stability of our operations.

KPI's

Upon the closure of each service call, DEX sends out an automatic survey to the end user to measure customer satisfaction. The survey contains questions used to assess the responsiveness, promptness, scheduling, communication, and cleanliness, which we have deemed essential in providing seamless and satisfactory service to our customers. The survey measures performance on a 10-point scale where any score that is seven or lower results in immediate follow up or escalation. Our surveys are customizable to assure that the data we are collecting is germane to the specific environment we are evaluating.

5.5.2.3 Customer Service Plan

- *Points of contact and escalation*

Helpdesk

DEX offers First Level Triage for all units via the Help Desk to ensure quick fixes for all end user related issues to achieve maximum device uptime. Replicated environments in the Help Desk imitate the client environment to quickly and easily solve workflow issues. If our Service Engineers cannot solve the issue remotely, we will escalate it to a service technician and have someone dispatched immediately.

The DEX Imaging Helpdesk was created to enhance the overall satisfaction of our customers and is staffed by our experienced technicians and system engineers. Through state-of-the-art technology, service requests are quickly routed to the correct queue for fast, remote, phone support. To ensure the customer has their questions or issues resolved quickly, our Helpdesk has the ability to troubleshoot via telephone, remote support through their computer, and/or via the client's camera on their cell phone using an App called "Remote Lens". If the issue cannot be repaired remotely, the information gathered by the Helpdesk will assist in drastically reducing troubleshooting time on-site and allow the technician to resolve the issue quickly. As of March 2019, our Helpdesk answered an average of 5,000 calls per month with an 82-85% closure rate. That means 8 out of 10 calls will be resolved over the phone or remotely without having to send an actual technician to the client's site.

OR

Our Helpdesk is available to provide technical support on weekdays, Monday through Friday from 8am to 5pm. Our commitment to resolving customer questions and issues promptly is paramount, which is why our Helpdesk is equipped with various troubleshooting tools, including telephone and remote support via the customer's computer or mobile device's camera using the "Remote Lens" App. In situations where remote repair is not feasible, our Helpdesk gathers information that will significantly reduce the troubleshooting time on-site, allowing our technicians to resolve the issue promptly. Furthermore, as of March 2019, our Helpdesk answered an average of 5,000 calls per month with an impressive closure rate of 82-85%. This means that 8 out of 10 calls were resolved over the phone or remotely, thus avoiding the need for an on-site visit from our technician.

Hot Swaps

To ensure a 98% uptime for mission critical devices or in remote locations, we would recommend a dual pronged approach that consists of a depot service program as well as adding 'Hot Swap' devices. Hot Swaps are redundant devices for critical areas that can be used as back-ups in order to avoid downtime should a device require maintenance or a service call. If the device cannot be fixed within set time limits, our best practice usually involves utilizing a hot swap or service loaner to minimize downtime until the primary device can be repaired. Hot swaps are usually stored at the customer's location to be immediately available without the necessity of scheduling a truck to deliver a loaner. We also provide our customers with a loaner protection program. The loaner protection program means that DEX will provide our customers with loaner equipment of equal or greater value to their current equipment, installed at your facility, free of charge, until the original equipment has been repaired.

Loaner Equipment

DEX Imaging can provide loaner equipment under our Premier and Platinum Program. On the loaner protection program, DEX will provide Washington Local Schools with loaner equipment of equal or greater value to their current equipment, installed at your facility, free of charge, until the original equipment has been repaired. If a device is deemed unrepairable under the Premier program – a new device will need to be acquired by Washington Local Schools. Under the Platinum program, a new device can be provided at no additional cost if the current device reaches end of life.

an additional cost.

If additional assistance is required beyond standard support channels, please refer to the escalation table below. These contacts are structured to ensure timely resolution and clear accountability at every level of support. Each tier includes contact information for management and technical resources empowered to assist with escalated service, delivery, or technical issues.

Escalation Process

Name	Phone	Email
DEX Help Desk	(800) 886-4339	www.deximaging.com/service
Chloe Dixon, Account Manager	(931) 704-3242	Chloe.Dixon@deximaging.com
Corey Mathis, Systems Engineer (Software)	(931) 994-2232	Corey.Mathis@deximaging.com
Chance Dunleavy, Executive VP of Major Accounts	(615) 636-2829	Chance.Dunleavy@deximaging.com MajorAccounts@deximaging.com

- *Response times for downtime and emergencies*

At DEX we prioritize prompt and efficient resolution of any issues encountered by our clients. Our commitment entails ensuring that from the moment end users reach out to us, we work diligently to address and resolve the issue within our four hour SLA. We recognize the importance of minimizing downtime and swiftly restoring operational functionality. Thus, our dedicated team of support professionals endeavors to exceed these service level commitments and provide seamless assistance to our valued customers.

5.5.2.4 Warranties:

- *Details of coverage for proposed solutions*

Upon delivery of equipment, DEX Imaging will perform a thorough inspection to ensure all devices are received in good working order and meet the required specifications. This includes verifying operational functionality, inspecting for any physical damage, and confirming that all components are present and properly configured.

DEX Imaging defers to the manufacturer's warranty coverage for all equipment, and we work closely with our OEM partners to facilitate any warranty-related repairs or replacements as needed. Throughout the warranty period, our commitment is to ensure customer satisfaction by coordinating prompt resolution of any issues, maintaining clear communication, and minimizing any disruption to operations.

5.5.2.5 Technical Specifications (Devices/MFDs):

- *Print speeds (b/w and color)*
- *Resolution (dpi)*
- *Connectivity (Ethernet, WiFi, USB, etc.)*
- *Security features (secure printing, encrypted storage, firmware verification, etc.)*
- *Other features (energy saving, finishing features, etc.)*

DEX Imaging is pleased to provide the City of Houston with a comprehensive catalog of multi-function device options designed to meet a wide variety of departmental needs. Our catalog includes a full range of models featuring:

- Print speeds from low to high volume for different workload requirements
- Monochrome and color output options
- High-resolution capabilities for professional-quality prints
- Advanced connectivity (including wireless, mobile, and cloud integration)
- Robust security features to protect sensitive data
- Modular finishing accessories such as stapling, hole-punching, booklet-making, and more

This flexible portfolio ensures that every City department can select the right device configuration to support its specific workflow, budget, and performance needs.

5.5.2.6 Technical Specifications (Software/Cloud Solutions):

- *Specifications for offerings like DocuWare or Tungsten TotalAgility*

DEX Imaging offers Tungsten and PrinterLogic, our proprietary document workflow platform. Tungsten and PrinterLogic is designed to enhance productivity, streamline document processes, and improve visibility across print environments. It supports:

- Secure pull printing
- Automated document routing and archiving
- Custom workflow automation
- User authentication and tracking
- Integration with popular business applications

Tungsten and PrinterLogic can be tailored to meet organizational requirements and can be added at any point to support more advanced document management and security needs.

5.5.2.7 Maintenance and Repair Services:

- *Inclusions and service tiers*

DEX Imaging offers a comprehensive maintenance and repair program designed to ensure maximum uptime and optimal device performance. Our service structure is built on tiered support levels that prioritize fast resolution, preventive care, and expert technical assistance.

Service Coverage Includes:

- Full break/fix repair and replacement of defective parts
- Preventive maintenance scheduled according to manufacturer specifications
- Supplies management including toner replenishment and recycling
- Remote diagnostics and automated alerts for proactive service dispatch
- Device firmware and security updates

Support Tiers & Escalation Path

- Tier 1 – Frontline Support: Local field service technicians provide initial diagnostics and onsite repair within contracted SLA (typically 4 hours).
- Tier 2 – Regional Support Management: Escalated issues are managed by regional service supervisors to ensure timely resolution and coordination of additional resources if needed.
- Tier 3 – Technical Specialists & Engineering: For complex hardware or network issues, senior-level specialists and manufacturer-certified engineers provide hands-on resolution or liaise with OEMs when necessary.

5.5.2.8 Transparency in Reporting:

- *Detailed reporting down to site and device level*

Online Reporting and Dashboards

To ensure that we are providing Washington Local Schools with the highest quality of service, DEX Imaging will utilize a variety of tools to provide continuous visibility into your print fleet and measure the effectiveness of our services. DEX Imaging provides customers with unfiltered access to our dashboards, which provide a near real-time view of the current state of your print fleet. These platforms provide Washington Local Schools with a visual representation of their fleet's data at any given time. The data for these dashboards is routed directly from the Enterprise Resource Planning (ERP) software DEX Imaging uses for all of its business functions.

Dashboards offer a great deal of customization. It is common practice to build our dashboards to meet the specific needs of each customer in regard to how the information is presented.

Customizing Reports

Custom reports are available electronically and via our web portal. Additional information regarding what type of information is requested in the report would be required to provide an accurate timeframe. Typically reports are available within a few days, if not available in real time through our dashboards. Our

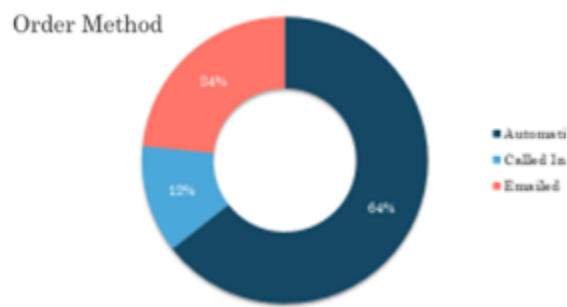
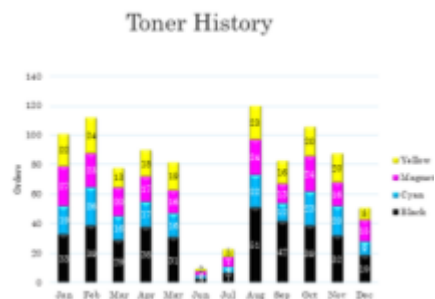
Dashboards offer a great deal of customization. It is common practice to build our dashboards to meet the specific needs of each customer in regard to how the information is presented. This data may include:

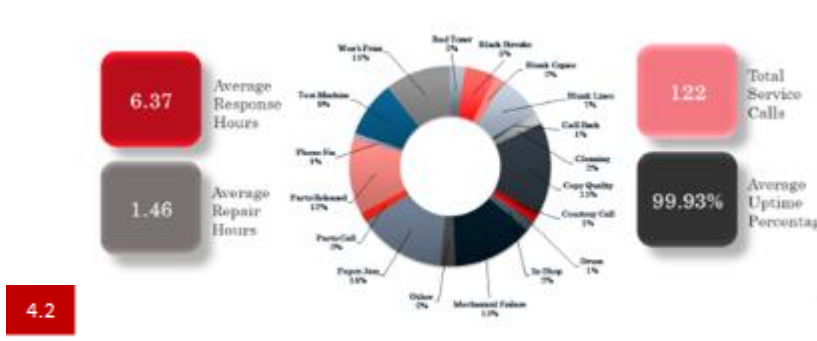
- Print volumes of devices
- Service call history and metrics
- Fleet mix (make, model, ID, Serial Number)
- Supply fulfillment history
- Usage and consumption statistics for monochrome and/or color consumption

The dashboards offer many options for grouping and organizing information; these modules may be drilled into so users may gain more granular insights. For our customers, it is common to group the data by geographic regions, facilities, etc.; ultimately consolidating data about a small subsection, or even a single device. To provide our customers with custom reports, DEX would typically need 2-4 business days, depending on the complexity of the request.

Customizing Reports Samples

All reports are customizable for Washington Local Schools. Please see example reports below:





Track Print Volumes and Cost

DEX Imaging tracks print volume and cost by collecting usage data in real time, generating detailed reports, and facilitating cost allocation and chargebacks. This comprehensive approach enables us to gain visibility into Washington Local School's print expenses, identify wasteful practices, reduce costs, and enhance overall productivity.

Cluvio

Cluvio is a portal in e-automate that allows the client-based management of an account. Using e-info gives you the ability to manage devices online by ordering supplies, checking status orders, initiating service requests, inputting meter reads, and generally reviewing all accounting facets. Patrol safely and securely receives real-time printer information from your print network to order supplies and monitor print volumes, providing the necessary information for powerful reports on printing efficiency. Our customers will be permitted access to Cluvio via the issuance of a customized log-on id and password. Under the terms of a Work Order, the designated users may enter Cluvio to submit a Service call, research the status of an open Service call, etc. Reports can be customized to show total number of calls on a specific device, number of calls per facility, response time or restoration time for a device or number of devices, etc. DEX tracks all service requests from time of placement until time of completion close.

You'll have access to a customized dashboard that allows you to pull detailed reports on demand. This includes data such as usage, open service calls, color output by device, SLA performance, supply levels, invoicing, and more. The dashboard is fully tailored to your environment, and we'd be happy to schedule another demo so you can see how it's being used within a similar organization.

5.5.2.9 Sustainability Efforts:

- ***Policies and practices to reduce waste and minimize carbon footprint***

DEX Imaging supports environmental responsibility through its toner cartridge recycling program. Customers are provided with prepaid shipping boxes for the return of used cartridges, which are then sent directly to certified recycling facilities. The program accepts most major brands and minimizes landfill waste, helping reduce the carbon footprint associated with print operations. By streamlining returns and promoting responsible disposal, DEX ensures that sustainability is embedded in our service practices.

- ***Positive environmental impact initiatives***

DEX Imaging Sustainability Initiatives:

- **Device Optimization:** Our fleet assessments reduce hardware footprint by consolidating underutilized devices, cutting down on energy use and consumables.
- **Automated Supply Management:** Toner is only shipped when needed, reducing waste and unnecessary transportation emissions.
- **Digital Workflow Transformation:** Through solutions like PrinterLogic and Automate Pro, we help clients transition to paperless workflows and reduce their overall print output.
- **End-of-Life Device Management:** DEX Imaging handles proper recycling and disposal of retired print devices in accordance with e-waste and sustainability regulations.
- **Local Service & Support Model:** With over 150 service locations nationwide, our decentralized support structure significantly reduces emissions tied to long-distance travel and freight.

TAB 6 – DATA PROTECTION REQUIREMENTS

Proposer's statement to requirements as described in Section N – Technical Proposal. See Appendix B – Request for Proposals, Section G – Submission Protocol, Evaluation, Award, 5.0 Evaluation Criteria, 5.5 Technical Competence, 5.5.3, including 5.5.3.1 to 5.5.3.3.

5.5.3 Data Protection, Cyber Security, and Data Breach Plan Requirements

5.5.3.1 Data Ownership: Participating entities will own all rights, title, and interest in the data.

DEX Imaging fully acknowledges and complies with the requirement that all rights, title, and interest in the data remain with the participating entities. DEX does not claim ownership of any customer data at any point during or after the contract period.

5.5.3.1.1 Location of Data (CONUS or OCONUS):

- *Data must remain within the Continental United States (CONUS) unless otherwise authorized.*
- *All data actions (storage, processing, transit, etc.) must be performed within CONUS.*
- *Support services accessing data must also be located within CONUS.*

DEX understands and will comply.

5.5.3.1.2 Contractor Access to Data:

- *Contractors cannot copy, transfer, mine, or analyze data without authorization.*
- *Data access is limited to fulfilling the contract's purposes.*
- *Industry-standard backups are allowed, with documentation provided upon request.*

DEX understands and will comply.

5.5.3.1.3 Requests for Data by Third Parties:

- *Contractors must notify participating entities within 24 hours of any third-party data requests and secure written acknowledgment before responding.*

DEX understands and will comply.

5.5.3.1.4 Data Breach:

- *Proposers shall provide a copy of their data breach plans and protocols.*
- *Contractors must notify potentially affected entities immediately upon confirming a data breach.*
- *Contractors must coordinate communications, consult entities regarding notices, and cooperate to mitigate and prevent future breaches.*

DEX understands and will comply. Data breach plans and protocols can be provided upon request during negotiations.

5.5.3.1.5 Return of Data:

- *Upon contract expiration, contractors must return data in an agreed format and certify data removal from their systems.*

Upon contract expiration or termination, DEX Imaging will return all data to the participating entity in an

agreed-upon format and provide a written certification of its complete removal from our systems.

5.5.3.1.6 Secure Data Disposal:

- *Within 60 days post-contract expiration, contractors must destroy data in all forms, making it non-recoverable, and provide certificates of destruction if requested.*

DEX Imaging will permanently destroy all customer data within 60 days of contract expiration in a manner that ensures it is non-recoverable. Certificates of destruction will be provided upon request.

5.5.3.2 Proposer to provide cyber security plan and protocols to protect user data

DEX Imaging employs a comprehensive cybersecurity strategy that includes:

- Data encryption at rest and in transit.
- Secure firmware, TPM, and self-healing device security features.
- Firewalls, access controls, intrusion detection/prevention systems (IDS/IPS).
- Routine audits, employee background checks, and ongoing cybersecurity training.
- Compliance with HIPAA, PCI-DSS, and other relevant data protection standards.

A detailed cybersecurity plan can be provided upon request during negotiations.

5.5.3.3 Protection of user data (in accordance with PPI, HIPAA, FERPA, etc.)

DEX Imaging is fully compliant with all applicable data protection laws and regulations including:

- Personally Identifiable Information (PPI)
- Health Insurance Portability and Accountability Act (HIPAA)
- Family Educational Rights and Privacy Act (FERPA)

We implement rigorous controls around physical, electronic, and administrative safeguards to ensure all sensitive information is protected throughout the lifecycle of the contract.

TAB 7 – EXCEPTIONS TO SAMPLE CONTRACT

Provide any exceptions to the Sample contract and include the rationale for taking the exception. If alternate language is proposed, include the proposed language for consideration, along with the corresponding Article Nos. within the RFP.

DEX Imaging has reviewed the sample contract provided in the RFP and does not take any exceptions at this time. However, we respectfully reserve the right to negotiate specific terms and conditions during the contract finalization phase, should any provisions materially impact our ability to fulfill the scope of work or comply with regulatory requirements. We remain committed to working collaboratively with the City of Houston to reach mutually agreeable terms.

TAB 8 – LEGAL ACTIONS

Provide a list of any pending litigation and include a brief description of the reason for legal action.

DEX Imaging confirms that there is no pending litigation against the company at this time. We are not currently involved in any legal actions that would affect our ability to perform under this contract.

TAB 9 – CONFLICT OF INTEREST

Provide information regarding any real or potential conflict of interest(s). Failure to disclose any potential conflict of interest at the outset may be cause for rejection of the Proposal.

DEX Imaging confirms that there are no real or potential conflicts of interest in connection with this proposal. We have no relationships, financial interests, or other circumstances that would impair our ability to perform the requested services impartially and in the best interest of the City of Houston.

TAB 10 – FORMS AND CERTIFICATIONS

Complete and return all forms and certifications provided in Section B – Lead Agency Requirements – REQUIRED FORMS TO BE SUBMITTED WITH PROPOSAL.

**EXHIBIT I
OFFER AND SUBMITTAL**

NOTE: PROPOSAL MUST BE SIGNED AND NOTARIZED BY AN AUTHORIZED REPRESENTATIVE(S) OF THE PROPOSER, WHICH MUST BE THE ACTUAL LEGAL ENTITY THAT WILL PERFORM THE CONTRACT IF AWARDED AND THE TOTAL FIXED PRICE CONTAINED THEREIN SHALL REMAIN FIRM FOR A PERIOD OF ONE-HUNDRED EIGHTY (180) DAYS.

"THE PROPOSER WARRANTS THAT NO PERSON OR SELLING AGENCY HAS BEEN EMPLOYED OR RETAINED TO SOLICIT OR SECURE THIS CONTRACT UPON AN AGREEMENT OR UNDERSTANDING FOR A COMMISSION, PERCENTAGE, BROKERAGE, OR CONTINGENT FEE, EXCEPTING BONA FIDE EMPLOYEES. FOR BREACH OR VIOLATION OF THIS WARRANTY, THE CITY SHALL HAVE THE RIGHT TO ANNUL THIS AGREEMENT WITHOUT LIABILITY OR, AT ITS DISCRETION, TO DEDUCT FROM THE CONTRACT PRICES OR CONSIDERATION, OR OTHERWISE RECOVER THE FULL AMOUNT OF SUCH COMMISSION, PERCENTAGE, BROKERAGE OR CONTINGENT FEE."

Respectfully Submitted:

DEX Imaging, LLC

(Print or Type Name of Contractor – Full Company Name)

City of Houston Vendor No. (If already doing business with City):

Federal Identification Number:

59-3251429

By: 

Chance Dunleavy (May 8, 2025 15:54 CDT)

(Signature of Authorized Officer or Agent)

Printed Name: Chance Dunleavy

Title: Executive VP of Major Accounts

Date: 05/08/2025

Address of Contractor: 50 Rachel Drive

Street Address or P.O. Box

Nashville, TN 37214

City – State – Zip Code

Telephone No. of Contractor: (615) 636-2829

Signature, Name and title of Affiant: Chloe Dixon

Chloe Dixon

(Notary Public in and for)

Rutherford County, TN

County, Texas

My Commission Expires: July day of 8 2028



DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
Executive VP of Major Accounts
(615) 636-2829
Chance.Dunleavy@deximaging.com

**EXHIBIT I
REFERENCES
LIST OF PREVIOUS CUSTOMERS**

1. Name: Baker Nissan Phone No.: (832) 768-7858
Address: 19630 NW Freeway Houston, TX 77065
Contract Award Date: _____ Contract Completion Date: _____
Contract Name/Title: Alex Valdex, IT Manager
Email: Avaldez@bakernissan.com
Project Description: _____

2. Name: Dream Motor Group Phone No.: (205) 848-7170
Address: _____
Contract Award Date: _____ Contract Completion Date: _____
Contract Name/Title: Luke Powell, IT Director
Email: LPowell@dreammotorgroup.com
Project Description: _____

3. Name: West Point Lincoln Phone No.: (281) 579-4300
Address: _____
Contract Award Date: _____ Contract Completion Date: _____
Contract Name/Title: Jennifer Richardson, Controller
Email: JRichardson@westpointbuickgmc.com
Project Description: _____

4. Name: Akron Metropolitan Housing Authority Phone No.: (330) 762-9631
Address: 100 West Cedar Ave. Akron, OH 44307
Contract Award Date: _____ Contract Completion Date: _____
Contract Name/Title: Jason Colon
Email: JColon@akronhousing.org
Project Description: _____

Due to the public nature of bids and in consideration of client confidentiality, we have limited the level of detail included in our project references. However, we want to assure you that additional insights are available and can be shared upon request during contract negotiations or agreement execution.

**EXHIBIT II
ATTACHMENT "D"
DECLARATION OF HIRE HOUSTON FIRST DESIGNATION**

DIRECTIONS: Execute the declaration below regarding your company's status as a Hire Houston First (HHF) designated company. **Fill out the appropriate box below and leave the other blank.**

If your company does not have a HHF designation and would like to apply for designation go to: www.houstontx.gov/obo/hirehoustonfirst.html at least 10 working days prior to submitting a bid or proposal.

1.	This certifies that Bidder/Proposer, _____, is a Hire Houston First designated City Business (CB) . A valid certificate of designation is attached.	
	_____ Print Name _____ Signature _____ Date	
2.	This certifies that Bidder/Proposer, <u>Dex Imaging, LLC</u> , is a Hire Houston First designated Local Business (LB) . A valid certificate of designation is attached.	
	<u>Chance Dunleavy</u> Print Name <u><i>Chance Dunleavy</i></u> Chance Dunleavy/May 8, 2025 13:54 EDT Signature <u>05/08/2025</u> Date	

EXHIBIT III

CITY OF HOUSTON OWNERSHIP INFORMATION FORM
REV. 12/23/2019

The City of Houston Ownership Information Form is used to gather information to comply with:

- a. The City of Houston Contractor Ownership Disclosure Ordinance ([Chapter 15 of the Code of Ordinances, Article VIII. City Contracts; Indebtedness to City](#));
- b. The City of Houston Fair Campaign Ordinance ([Chapter 18 of the Code of Ordinances](#)); and,
- c. The State of Texas Statement of Residency Requirements ([Tex. Govt. Code Chapter 2252](#)).

Please complete the form, in its entirety, and submit it with the Official Bid or Proposal Form. Except as noted below regarding the Statement of Residency, failure to provide this information may be just cause for rejection of your bid or proposal.

NOTICE OF AFFIRMATIVE ACCEPTANCE OF THE CITY OF HOUSTON FAIR CAMPAIGN ORDINANCE

By submitting a bid or proposal to the City of Houston for a Contract in excess of \$50,000 or for which a request is presented to City Council for approval, all respondents agree to comply with the Chapter 18 of the Code of Ordinances.

Further, pursuant to Section 18-36 of the Code of Ordinances, it shall be unlawful either for any person who submits a bid or proposal to contribute or offer any contribution to a candidate or for any candidate to solicit or accept any contribution from such person for a period commencing at the time of posting of the City Council Meeting Agenda including an item for the award of the Contract and ending upon the 30th day after the award of the Contract by City Council.

INSTRUCTIONS

1. Please **type** or **legibly print in dark ink** responses. Individuals and entities shall disclose their full, legal names (not initials) and all required corporate letters ("Inc", "LLP", etc.).
 - a. If a firm is operating under an assumed name, the following format is recommended:
Corporate/Legal Name DBA Assumed Name.
2. Full addresses are required, including street types ("St", "Rd", etc.) and unit number.
3. Individuals or entities with 10% or more ownership of the corporation, partnership, or joint venture (including persons who own 100%) are required to be disclosed with their full name and full address. All officers and directors are also required to be disclosed with their full name and full address.

CITY OF HOUSTON OWNERSHIP INFORMATION FORM
REV. 12/23/2019

PROJECT AND BID/PROPOSAL PREPARER INFORMATION

Project or Matter Being Bid: _____ MultiFunction Devices and Managed Print Services

Bidder's complete firm/company business information

Name: Dex Imaging, LLC
Business Address [No./Street] 50 Rachel Drive
City / State / Zip Code Nashville, TN 37214
Telephone Number (615) 636-2829

Bidder's email address Chance.Dunleavy@deximaging.com
Email Address: Chance.Dunleavy@deximaging.com

STATEMENT OF RESIDENCY

(THE STATEMENT OF RESIDENCY PORTION OF THIS DOCUMENT IS NOT APPLICABLE IF THE SOLICITATION INDICATES FEDERAL FUNDS WILL BE USED)

TEX. GOV'T CODE §2252.001, §(4) defines a "**Resident bidder**" as a bidder whose principal place of business* is in this state, and includes a contractor whose ultimate parent company or majority owner has its principal place of business in this state.

TEX. GOV'T CODE §2252.001§ (3) defines a "**Nonresident bidder**" as a bidder who is not a resident in this state.

* Principal Place of Business in Texas means that the business entity:

- has at least one permanent office located within the **State of Texas**, from which business activities other than submitting bids to governmental agencies are conducted and from which the bid is submitted; and
- has at least one employee who works in the Texas office.

Based on the definitions above, your business is a:

- ☐ TEXAS RESIDENT BIDDER
☒ NONRESIDENT BIDDER

If you are a Nonresident Bidder, does your home state have a statute giving preference to resident bidders? If so, you must attach a copy of the statute to this Document.

A copy of the State of FL statute is attached.

NOTE: The State of residency of a bidder is not used in the decision-making criteria for the award of contracts for projects receiving federal funding, whether in whole or in part.

CITY OF HOUSTON OWNERSHIP INFORMATION FORM
REV. 12/23/2019

CONTRACTING ENTITY ORGANIZATIONAL ENTITY TYPE

FOR PROFIT ENTITY:

- ☐ SOLE PROPRIETORSHIP
- ☐ CORPORATION
- ☐ PARTNERSHIP
- ☐ LIMITED PARTNERSHIP
- ☐ JOINT VENTURE
- ☒ LIMITED LIABILITY COMPANY
- ☐ OTHER (*specify in space below*)

NON-PROFIT ENTITY:

- ☐ NON-PROFIT CORPORATION
- ☐ UNINCORPORATED ASSOCIATION

LISTING OF ADDRESSES

List all current and prior addresses where the bidder does/has done business or owns property (real estate and/or business personal property) in the city of Houston ("Houston") in the past 3 years from the date of submittal of this form. If within the past 3 years from the date of submitting this form, the bidder does not and has not done business and has not or does not own property (real estate and/or business personal property) in Houston, please state "None" on the first line below.

104 Lockhaven Dr., Houston, TX 77073

Address

5821 W Sam Houston Pkwy N Suite 400, Houston, TX 77041

Address

Address

ATTACH ADDITIONAL SHEETS AS NEEDED.

CITY OF HOUSTON OWNERSHIP INFORMATION FORM
REV. 12/23/2019

LISTING OF OFFICERS

LIST ALL OFFICERS OF THE ENTITY, REGARDLESS OF THE AMOUNT OF OWNERSHIP (IF NONE STATE "NONE")

Name	Dan Doyle Sr. President - MINORITY STAKE	5109 Lemon Street Tampa, FL 33609
	Officer	Address
Name	Dan Doyle Jr, CEO - MINORITY STAKE	5109 Lemon Street Tampa, FL 33609
	Officer	Address
Name	Nancy Lycan, CMO - NONE	5109 Lemon Street Tampa, FL 33609
	Officer	Address
Name	Paul Natale, COO - NONE	5109 Lemon Street Tampa, FL 33609
	Officer	Address
Name	Patrick Adesso, CIO - NONE	
	Officer	Address
Name		
	Officer	Address

LISTING OF DIRECTORS OR MEMBERS

LIST ALL DIRECTORS OF THE ENTITY, REGARDLESS OF THE AMOUNT OF OWNERSHIP (IF NONE STATE "NONE")

Name	NONE	
	Director or Member	Address
Name		
	Director or Member	Address
Name		
	Director or Member	Address
Name		
	Director or Member	Address
Name		
	Director or Member	Address

CITY OF HOUSTON OWNERSHIP INFORMATION FORM
REV. 12/23/2019

DISCLOSURE OF OWNERSHIP (OR NON-PROFIT OFFICERS)

Bidders are required to disclose all owners of 10% or more of the Contracting Entity. For non-profit entities, please provide the complete information for the President, Vice-President, Secretary, and Treasurer.

IN ALL CASES, USE FULL NAMES, LOCAL BUSINESS AND RESIDENCE ADDRESSES AND TELEPHONE NUMBERS. Do NOT USE POST OFFICE BOXES FOR ANY ADDRESS. INCLUSION OF E-MAIL ADDRESSES IS OPTIONAL, BUT RECOMMENDED.

ATTACH ADDITIONAL SHEETS AS NEEDED.

Contracting Entity: NONE

Name:
Business Address [No./Street]
City / State / Zip Code
Telephone Number
Email Address:

DISCLOSURE OF OWNERSHIP (OR NON-PROFIT OFFICERS) continued.

Owner(s) of 10% or More (IF NONE, STATE "NONE."):

Name: NONE
Business Address [No./Street]
City / State / Zip Code
Telephone Number
Email Address:
Residence Address [No./Street]
City / State / Zip Code

Owner(s) of 10% or More (IF NONE, STATE "NONE."):

Name: NONE
Business Address [No./Street]
City / State / Zip Code
Telephone Number
Email Address:
Residence Address [No./Street]
City / State / Zip Code

ATTACH ADDITIONAL SHEETS AS NEEDED.

CITY OF HOUSTON OWNERSHIP INFORMATION FORM
REV. 12/23/2019

OPTIONAL: TAX APPEAL INFORMATION

If the firm/company or an owner/officer is actively protesting, challenging, or appealing the accuracy and/or amount of taxes levied with a tax appraisal district, please provide the following information:

Debtor (Firm or Owner Name):	
Tax Account Nos.:	
Case or File Nos.:	
Attorney/Agent Name:	
Attorney/Agent Phone No.:	
Tax Years:	

Status of Appeal *[DESCRIBE]*:

If an appeal of taxes has been filed on behalf of your company, please include a copy of the official form received by the appropriate agency.

REQUIRED: UNSWORN DECLARATION

I certify that I am duly authorized to submit this form on behalf of the firm, that I am associated with the firm in the capacity noted below, and that I have personal knowledge of the accuracy of the information provided herein. I affirm that all the information contained herein is true and correct to the best of my knowledge. I understand that failure to submit accurate information with my submission may result in my submission being considered non-responsive and non-responsible.

<u>Chance Dunleavy</u> Chance Dunleavy (May 8, 2025 14:47 CDT)	05/08/2025
Preparer's Signature	Date
<u>Chance Dunleavy</u>	
Printed name	
<u>Executive VP of Major Accounts</u>	
Title	

NOTE: This form constitutes a governmental record, as defined by Section 37.01 of the Texas Penal Code. Submission of a false government record and falsification of a governmental record are crimes, punishable as provided in Section 37.10 of the Texas Penal Code.

Select Year: 2024 ▼

The 2024 Florida Statutes (including 2025 Special Session C)

[Title XIX](#) [Chapter 287](#) [View Entire Chapter](#)
PUBLIC BUSINESS PROCUREMENT OF PERSONAL PROPERTY AND SERVICES

287.084 Preference to Florida businesses.—

(1)(a) When an agency, university, college, school district, or other political subdivision of the state is required to make purchases of personal property through competitive solicitation and the lowest responsible and responsive bid, proposal, or reply is by a vendor whose principal place of business is in a state or political subdivision thereof which grants a preference for the purchase of such personal property to a person whose principal place of business is in such state, then the agency, university, college, school district, or other political subdivision of this state shall award a preference to the lowest responsible and responsive vendor having a principal place of business within this state, which preference is equal to the preference granted by the state or political subdivision thereof in which the lowest responsible and responsive vendor has its principal place of business. In a competitive solicitation in which the lowest bid is submitted by a vendor whose principal place of business is located outside the state and that state does not grant a preference in competitive solicitation to vendors having a principal place of business in that state, the preference to the lowest responsible and responsive vendor having a principal place of business in this state shall be 5 percent.

(b) Paragraph (a) does not apply to transportation projects for which federal aid funds are available.

(c) As used in this section, the term "other political subdivision of this state" does not include counties or municipalities.

(2) A vendor whose principal place of business is outside this state must accompany any written bid, proposal, or reply documents with a written opinion of an attorney at law licensed to practice law in that foreign state, as to the preferences, if any or none, granted by the law of that state to its own business entities whose principal places of business are in that foreign state in the letting of any or all public contracts.

(3)(a) A vendor whose principal place of business is in this state may not be precluded from being an authorized reseller of information technology commodities of a state contractor as long as the vendor demonstrates that it employs an internationally recognized quality management system, such as ISO 9001 or its equivalent, and provides a warranty on the information technology commodities which is, at a minimum, of equal scope and length as that of the contract.

(b) This subsection applies to any renewal of any state contract executed on or after July 1, 2012.

History.—s. 1, ch. 77-460; s. 117, ch. 79-400; s. 215, ch. 95-148; s. 3, ch. 95-420; ss. 16, 53, ch. 99-228; s. 6, ch. 2000-340; s. 23, ch. 2002-207; s. 14, ch. 2012-32.

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**EXHIBIT IV
ANTI-COLLUSION STATEMENT**

The undersigned, as Proposer, certifies that the only person or parties interested in this Proposal as principals are those named herein; that the Proposer has not, either directly or indirectly entered into any Agreement, participated in any collusion, or otherwise taken any action in restraint of free competitive bidding in connection with the award of this Contract.

05/08/2025

Date

Chance Dunleavy

Chance Dunleavy (May 8, 2025 14:51 CDT)

Proposer Signature

**EXHIBIT V
CONFLICT OF INTEREST QUESTIONNAIRE**

CONFLICT OF INTEREST QUESTIONNAIRE For vendor doing business with local governmental entity		FORM CIQ
This questionnaire reflects changes made to the law by H.B. 23, 84th Leg., Regular Session. This questionnaire is being filed in accordance with Chapter 176, Local Government Code, by a vendor who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the vendor meets requirements under Section 176.006(a). By law this questionnaire must be filed with the records administrator of the local governmental entity not later than the 7th business day after the date the vendor becomes aware of facts that require the statement to be filed. See Section 176.006(a-1), Local Government Code. A vendor commits an offense if the vendor knowingly violates Section 176.006, Local Government Code. An offense under this section is a misdemeanor.	OFFICE USE ONLY	
1 Name of vendor who has a business relationship with local governmental entity.		
2 ☐ Check this box if you are filing an update to a previously filed questionnaire. (The law requires that you file an updated completed questionnaire with the appropriate filing authority not later than the 7th business day after the date on which you became aware that the originally filed questionnaire was incomplete or inaccurate.)		
3 Name of local government officer about whom the information is being disclosed. Name of Officer		
4 Describe each employment or other business relationship with the local government officer, or a family member of the officer, as described by Section 176.003(a)(2)(A). Also describe any family relationship with the local government officer. Complete subparts A and B for each employment or business relationship described. Attach additional pages to this Form CIQ as necessary. A. Is the local government officer or a family member of the officer receiving or likely to receive taxable income, other than investment income, from the vendor? ☐ Yes ☐ No B. Is the vendor receiving or likely to receive taxable income, other than investment income, from or at the direction of the local government officer or a family member of the officer AND the taxable income is not received from the local governmental entity? ☐ Yes ☐ No		
5 Describe each employment or business relationship that the vendor named in Section 1 maintains with a corporation or other business entity with respect to which the local government officer serves as an officer or director, or holds an ownership interest of one percent or more.		
6 ☐ Check this box if the vendor has given the local government officer or a family member of the officer one or more gifts as described in Section 176.003(a)(2)(B), excluding gifts described in Section 176.003(a-1).		
7		
Signature of vendor doing business with the governmental entity Date		

Form provided by Texas Ethics Commission

www.ethics.state.tx.us

Revised 1/1/2021

DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
Executive VP of Major Accounts
(615) 636-2829
Chance.Dunleavy@deximaging.com

**EXHIBIT V
CONFLICT OF INTEREST QUESTIONNAIRE**

CONFLICT OF INTEREST QUESTIONNAIRE
For vendor doing business with local governmental entity

A complete copy of Chapter 176 of the Local Government Code may be found at <http://www.statutes.legis.state.tx.us/Docs/LG/htm/LG.176.htm>. For easy reference, below are some of the sections cited on this form.

Local Government Code § 176.001(1-a): "Business relationship" means a connection between two or more parties based on commercial activity of one of the parties. The term does not include a connection based on:

- (A) a transaction that is subject to rate or fee regulation by a federal, state, or local governmental entity or an agency of a federal, state, or local governmental entity;
- (B) a transaction conducted at a price and subject to terms available to the public; or
- (C) a purchase or lease of goods or services from a person that is chartered by a state or federal agency and that is subject to regular examination by, and reporting to, that agency.

Local Government Code § 176.003(a)(2)(A) and (B):

- (a) A local government officer shall file a conflicts disclosure statement with respect to a vendor if:

 - (2) the vendor:
 - (A) has an employment or other business relationship with the local government officer or a family member of the officer that results in the officer or family member receiving taxable income, other than investment income, that exceeds \$2,500 during the 12-month period preceding the date that the officer becomes aware that
 - (i) a contract between the local governmental entity and vendor has been executed; or
 - (ii) the local governmental entity is considering entering into a contract with the vendor;
 - (B) has given to the local government officer or a family member of the officer one or more gifts that have an aggregate value of more than \$100 in the 12-month period preceding the date the officer becomes aware that:
 - (i) a contract between the local governmental entity and vendor has been executed; or
 - (ii) the local governmental entity is considering entering into a contract with the vendor.

Local Government Code § 176.006(a) and (a-1)

- (a) A vendor shall file a completed conflict of interest questionnaire if the vendor has a business relationship with a local governmental entity and:
 - (1) has an employment or other business relationship with a local government officer of that local governmental entity, or a family member of the officer, described by Section 176.003(a)(2)(A);
 - (2) has given a local government officer of that local governmental entity, or a family member of the officer, one or more gifts with the aggregate value specified by Section 176.003(a)(2)(B), excluding any gift described by Section 176.003(a-1); or
 - (3) has a family relationship with a local government officer of that local governmental entity.
- (a-1) The completed conflict of interest questionnaire must be filed with the appropriate records administrator not later than the seventh business day after the later of:
 - (1) the date that the vendor:
 - (A) begins discussions or negotiations to enter into a contract with the local governmental entity; or
 - (B) submits to the local governmental entity an application, response to a request for proposals or bids, correspondence, or another writing related to a potential contract with the local governmental entity; or
 - (2) the date the vendor becomes aware:
 - (A) of an employment or other business relationship with a local government officer, or a family member of the officer, described by Subsection (a);
 - (B) that the vendor has given one or more gifts described by Subsection (a); or
 - (C) of a family relationship with a local government officer.

Form provided by Texas Ethics Commission

www.ethics.state.tx.us

Revised 1/1/2021

Page 2 of 3

Exhibit VI
Equal Opportunity Clause

The applicant/Contractor hereby agrees that it will incorporate or cause to be incorporated into any contract for construction work, or modification thereof, as defined in the regulations of the Secretary of Labor at 41 CFR Chapter 60, which is paid for in whole or in part with funds obtained from the Federal Government or borrowed on the credit of the Federal Government pursuant to a grant, contract, loan, insurance, or guarantee, or undertaken pursuant to any Federal program involving such grant, contract, loan, insurance, or guarantee, the following equal opportunity clause:

During the performance of this Agreement, the Contractor agrees as follows:

(1) The Contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. The Contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following:

Employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided setting forth the provisions of this nondiscrimination clause.

(2) The Contractor will, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.

(3) The Contractor will not discharge or in any other manner discriminate against any employee or applicant for employment because such employee or applicant has inquired about, discussed, or disclosed the compensation of the employee or applicant or another employee or applicant. This provision shall not apply to instances in which an employee who has access to the compensation information of other employees or applicants as a part of such employee's essential job functions discloses the compensation of such other employees or applicants to individuals who do not otherwise have access to such information, unless such disclosure is in response to a formal complaint or charge, in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or is consistent with the Contractor's legal duty to furnish information.

(4) The Contractor will send to each labor union or representative of workers with which he has a collective bargaining agreement or other agreement or understanding, a notice to be provided advising the said labor union or workers' representatives of the Contractor's commitments under this section, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

(5) The Contractor will comply with all provisions of Executive Order 11246 of September 24, 1965, and of the rules, regulations, and relevant orders of the Secretary of Labor.

(6) The Contractor will furnish all information and reports required by [Executive Order 11246](#) of September 24, 1965, and by rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to his books, records, and accounts by the administering agency and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.

(7) In the event of the Contractor's noncompliance with the nondiscrimination clauses of this Agreement or with any of the said rules, regulations, or orders, this Agreement may be canceled,

terminated, or suspended in whole or in part and the Contractor may be declared ineligible for further Government Agreements or federally assisted construction Agreements in accordance with procedures authorized in [Executive Order 11246](#) of September 24, 1965, and such other sanctions may be imposed and remedies invoked as provided in [Executive Order 11246](#) of September 24, 1965, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.

(8) The Contractor will include the portion of the sentence immediately preceding paragraph (1) and the provisions of paragraphs (1) through (8) in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to section 204 of [Executive Order 11246](#) of September 24, 1965, so that such provisions will be binding upon each subcontract or vendor. The Contractor will take such action with respect to any subcontract or purchase order as the administering agency may direct as a means of enforcing such provisions, including sanctions for noncompliance:

Provided, however, that in the event a Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the administering agency, the Contractor may request the United States to enter into such litigation to protect the interests of the United States.

The applicant/Contractor further agrees that it will be bound by the above equal opportunity clause with respect to its own employment practices when it participates in federally assisted construction work: Provided, that if the applicant so participating is a State or local government, the above equal opportunity clause is not applicable to any agency, instrumentality or subdivision of such government which does not participate in work on or under the Agreement.

The applicant/Contractor agrees that it will assist and cooperate actively with the administering agency and the Secretary of Labor in obtaining the compliance of Contractor and subcontractors with the equal opportunity clause and the rules, regulations, and relevant orders of the Secretary of Labor, that it will furnish the administering agency and the Secretary of Labor such information as they may require for the supervision of such compliance, and that it will otherwise assist the administering agency in the discharge of the agency's primary responsibility for securing compliance.

The applicant/ Contractor further agrees that it will refrain from entering into any contract or contract modification subject to [Executive Order 11246](#) of September 24, 1965, with a Contractor debarred from, or who has not demonstrated eligibility for, Government contracts and federally assisted construction contracts pursuant to the Executive Order and will carry out such sanctions and penalties for violation of the equal opportunity clause as may be imposed upon Contractor and subcontractors by the administering agency or the Secretary of Labor pursuant to Part II, Subpart D of the Executive Order. In addition, the applicant agrees that if it fails or refuses to comply with these undertakings, the administering agency may take any or all of the following actions: Cancel, terminate, or suspend in whole or in part this grant (contract, loan, insurance, guarantee); refrain from extending any further assistance to the applicant under the program with respect to which the failure or refund occurred until satisfactory assurance of future compliance has been received from such applicant; and refer the case to the Department of Justice for appropriate legal proceedings.

DEX Imaging, LLC

Contractor Company Name

Chance Dunleavy, Executive VP of Major Accounts

Name and Title

Chance Dunleavy
Chance Dunleavy (May 8, 2025 14:55 CDT)

Signature

05/08/2025

Date

DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
Executive VP of Major Accounts
(615) 636-2829
Chance.Dunleavy@deximaging.com

Section N – Technical Proposal

MFD Technical Competence Questionnaire Worksheet

Item #	Section G, 5.5 Technical Competence Requirements Reference	Requirement	Proposer Description and/or Comments (attach a searchable .docx or .pdf document to supplement, if needed, and reference Requirement)
5.5.1 Subcontractor Management/Engagement (10 Points):			
1	5.5.1.1 – Subcontractor Management/Engagement	Proposer shall describe expectations for subcontractor performance. When you have to use a subcontractor to fulfill obligations under this scope or similar scope, what is your vetting and onboarding process? How do you monitor and verify expectations?	We hold all subcontracted partners to the same high standards of performance, integrity, and customer service that define our own operations. This includes full adherence to the <u>CoreTrust Service Level Agreement (SLA)</u>, specifically the four-hour response time requirement. Any subcontractors engaged must meet all contractual obligations, including technical qualifications, response times, service quality metrics, and compliance with reporting standards. Our subcontractor vetting and onboarding process includes: • A thorough evaluation of technical capabilities, service experience, and capacity. • Verification of licensing, insurance, and required certifications. • Review of references and track record on similar contracts. • Execution of agreements that bind subcontractors to our operational protocols, SLAs, and performance standards.

Section N – Technical Proposal

MFD Technical Competence Questionnaire Worksheet

			Performance is monitored and verified through: • Real-time tracking via our centralized service management platform. • Regular performance reviews and quality audits. • Feedback mechanisms from end users and City representatives. • Enforcement of corrective actions when expectations are not met. However, we do not anticipate needing to engage any third-party subcontractors for this contract. The City of Houston falls well within our existing delivery and service footprint, and all installation, training, and ongoing support services will be performed directly by our experienced, in-house team.
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Item #	Section G, 5.5 Technical Competence Requirements Reference	Requirement	Proposer Description and/or Comments (attach a searchable .docx or .pdf document to supplement, if needed, and reference Requirement)
5.5.2 Product Options/Variety/Availability and Service Capability (40 Points):			
2	5.5.2.1 – Consulting Services Methodology	Proposer shall provide their process and methodology for consulting services to participating entities engaging the resulting Contract from this solicitation. Proposer shall demonstrate how their consulting services provide a right-sized printing and multifunction device fleet for a participating entity, how they present recommended solutions and how they make their pricing of recommended solutions transparent to prospective participating entities.	Please see page 19.
3	5.5.2.2 – Monitoring Practices	Proposer shall identify their monitoring practices for participating entities' written acceptance, which includes but is not limited to those that will monitor the participating entities' usage to facilitate system maintenance, service, fixes, and other such solution functionality-based services.	Please see page 18 -24.
4	5.5.2.3 – Customer Service Plan	Proposer shall outline their customer service plan which must include points of contact, escalation points of contact, and response times in the	Please see pages 24 – 26 of response.

		event of downtime and emergency circumstances.	
5	5.5.2.4 - Warranties	Proposer must detail what is covered in all applicable warranties for their proposed solutions.	Upon delivery of equipment, DEX Imaging will perform a thorough inspection to ensure all devices are received in good working order and meet the required specifications. This includes verifying operational functionality, inspecting for any physical damage, and confirming that all components are present and properly configured. DEX Imaging defers to the manufacturer's warranty coverage for all equipment, and we work closely with our OEM partners to facilitate any warranty-related repairs or replacements as needed. Throughout the warranty period, our commitment is to ensure customer satisfaction by coordinating prompt resolution of any issues, maintaining clear communication, and minimizing any disruption to operations
6	5.5.2.5 – Technical Specifications (Devices/MFDs)	Proposer provided technical specifications for all proposed devices/MFDs which will include, at a minimum: -print speeds (b/w and color), -resolution (dots per inch/dpi), -connectivity (ethernet, wifi, USB, etc), -security features (secure	Please see answer on page 26

		printing, encrypted storage, firmware verification, etc), and -other features (energy saving features, finishing features, etc)	
7	5.5.2.6 – Technical Specifications (Software/Cloud Solutions)	Proposer shall provide technical specifications for all proposed software or cloud-based solution offerings such as DocuWare or Tungsten TotalAgility.	No software proposed.
8	5.5.2.7 – Maintenance and Repair Services	Proposer shall provide details related to their proposed maintenance and repair services such as what is included, if there are tiers of service, and so on.	Please see pages 19-24 of response.
9	5.5.2.8 – Transparency in Reporting	Proposer is able to provide and demonstrate full transparency in reporting for participating entities down to the site and device level.	Please see pages 26 & 27 of response.
10	5.5.2.9 – Sustainability Efforts	Please identify your sustainability efforts. Please identify policies and practices that reduce waste, minimize carbon footprint or otherwise have a positive environmental impact.	DEX Imaging supports environmental responsibility through its toner cartridge recycling program. Customers are provided with prepaid shipping boxes for the return of used cartridges, which are then sent directly to <u>certified</u> recycling facilities. The program accepts most major brands and minimizes landfill waste, helping reduce the carbon footprint associated with print operations. By streamlining returns and promoting responsible disposal, DEX ensures that sustainability is embedded in our service practices.

			DEX Imaging Sustainability Initiatives: • Device Optimization: Our fleet assessments reduce hardware footprint by consolidating underutilized devices, cutting down on energy use and consumables. • Automated Supply Management: Toner is only shipped when needed, reducing waste and unnecessary transportation emissions. • Digital Workflow Transformation: Through solutions like <u>PrinterLogic</u> and <u>Automate Pro</u>, we help clients transition to paperless workflows and reduce their overall print output.
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Item #	Section G, 5.5 Technical Competence Requirements Reference	Requirement	Proposer Description and/or Comments (attach a searchable .docx or .pdf document to supplement, if needed, and reference Requirement)
5.5.3 Data Protection, Cyber Security, and Data Breach Plan Requirements (20 Points):			
11	5.5.3.1 – Data Ownership	Proposer shall demonstrate how they adhere to the Data Protection terms detailed in 5.5.3.1.1 through 5.5.3.1.6.	DEX Imaging fully acknowledges and complies with the requirement that all rights, title, and interest in the data remain with the participating entities. DEX does not claim ownership of any customer data at any point during or after the contract period.
12	5.5.3.2 – Cyber Security Plan	Proposer shall provide a copy of their security plan and protocols in the event of a data breach.	DEX Imaging employs a comprehensive cybersecurity strategy that includes: • Data encryption at rest and in transit. • Secure firmware, TPM, and self-healing device security features. • Firewalls, access controls, intrusion detection/prevention systems (IDS/IPS). • Routine audits, employee background checks, and ongoing cybersecurity training.

			Compliance with HIPAA, PCI-DSS, and other relevant data protection standards. A detailed cybersecurity plan can be provided upon request during negotiations.
13	5.5.3.3 – Protection of user data	Proposer shall provide their cyber security plan and protocols to protect user data within the proposed solicitation scope and demonstrate their plan's broad-scale effectiveness wherever it may apply. PPI, HIPAA, FERPA, etc.	DEX Imaging is fully compliant with all applicable data protection laws and regulations including: Personally Identifiable Information (PPI) Health Insurance Portability and Accountability Act (HIPAA) Family Educational Rights and Privacy Act (FERPA) We implement rigorous controls around physical, electronic, and administrative safeguards to ensure all sensitive information is protected throughout the lifecycle of the contract.

Section O-1 – Cost Proposal - Proposed Pricing Pages

Section O-2 – Cost Proposal - Line Item Pricing Pages

Please see Prompt 2 response.

FEDERAL CONTRACT TERMS AND CONDITIONS

When a participating agency seeks to procure goods and services using funds under a Federal grant or contract, specific Federal laws, regulations, and requirements may apply in addition to those under state law, including without limitation the procurement standards of the Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards, 2 CFR 200 (sometimes referred to as the "Uniform Guidance" or "EDGAR" requirements).

All Respondents submitting proposals must complete this Federal Contract Terms and Conditions certification form regarding Respondent's compliance with certain requirements which may be applicable to specific participating agency purchases using Federal grant funds. This completed form shall be made available to Participating Agencies for their use while considering their purchasing options when using Federal grant funds. Participating Agencies may also require supplier partners to enter into ancillary agreements, in addition to the Master Agreement's general terms and conditions, to address the Participating Agency's specific contractual needs, including contract requirements for a procurement using Federal grants or contracts.

For each of the items below, Respondent should certify its agreement and ability to comply, where applicable, by having its authorized representative sign the acknowledgment at the end of this form. If Respondent fails to complete any item in this form, CoreTrust shall consider Respondent's response to be that it is unable or unwilling to comply. A negative response to any of the items may, if applicable, impact the ability of a participating agency to purchase from the supplier partner using Federal funds.

1. SUPPLIER PARTNER VIOLATION OR BREACH OF CONTRACT TERMS

Contracts for more than the simplified acquisition threshold currently set at one hundred fifty thousand dollars (\$150,000), which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 USC 1908, must address administrative, contractual, or legal remedies in instances where supplier partners violate or breach contract terms, and provide for such sanctions and penalties as appropriate.

Any contract award shall be subject to the Master Agreement, as well as any additional terms and conditions in any purchase order, participating agency ancillary contract, or Participating Agency construction contract agreed upon by supplier partner and the Participating Agency which must be consistent with and protect the Participating Agency at least to the same extent as the Master Agreement.

The remedies under this agreement are in addition to any other remedies that may be available under law or in equity. By submitting a proposal, you agree to these supplier partner violation and breach of contract terms.

Does vendor agree? CD (Initials of Authorized Representative)

2. TERMINATION FOR CAUSE OR CONVENIENCE

When a participating agency expends Federal funds, the participating agency reserves the right to immediately terminate any agreement in excess of ten thousand dollars (\$10,000) resulting from this procurement process in the event of a breach or default of the agreement by supplier partner in the event supplier partner fails to: (1) meet schedules, deadlines, and / or delivery dates within the time specified in the procurement solicitation, contract, and / or a purchase order; (2) make any payments owed; or (3) otherwise perform in accordance with the contract and / or the procurement solicitation. Participating agency also reserves the right to terminate the contract immediately, with written notice to supplier partner, for convenience, if participating agency believes, in its sole discretion that it is in the best interest of participating agency to do so. Respondent shall be compensated for work performed and accepted and goods accepted by participating agency as of the termination date if the contract is terminated for convenience of participating agency. Any award under this procurement process is not exclusive and participating agency reserves the right to purchase goods and services from other supplier partners when it is in participating agency's best interest.

Does vendor agree? CD (Initials of Authorized Representative)

3. EQUAL EMPLOYMENT OPPORTUNITY

Except as otherwise provided under 41 CFR Part 60, all participating agency purchases or contracts that meet the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 shall be deemed to include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 FR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246

Relating to Equal Employment Opportunity," and implementing regulations at 41 CFR Part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor."

The equal opportunity clause provided under 41 CFR 60-1.4(b) is hereby incorporated by reference. Supplier partner agrees that such provision applies to any participating agency purchase or contract that meets the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 and supplier partner agrees that it shall comply with such provision.

Does vendor agree? CD (Initials of Authorized Representative)

4. DAVIS-BACON ACT

When required by Federal program legislation, supplier partner agrees that, for all participating agency prime construction contracts / purchases in excess of two thousand dollars (\$2,000), supplier partner shall comply with the Davis-Bacon Act (40 USC 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, supplier partner is required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determinate made by the Secretary of Labor. In addition, supplier partner shall pay wages not less than once a week.

Current prevailing wage determinations issued by the Department of Labor are available at www.wdol.gov. Supplier partner agrees that, for any purchase to which this requirement applies, the award of the purchase to the supplier partner is conditioned upon supplier partner's acceptance of the wage determination.

Supplier partner further agrees that it shall also comply with the Copeland "Anti-Kickback" Act (40 USC 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States.") The Act provides that each supplier partner or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled.

Does vendor agree? CD (Initials of Authorized Representative)

5. CONTRACT WORK HOURS AND SAFETY STANDARDS ACT

Where applicable, for all participating agency contracts or purchases in excess of one hundred thousand dollars (\$100,000) that involve the employment of mechanics or laborers, supplier partner agrees to comply with 40 USC 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 USC 3702 of the Act, supplier partner is required to compute the wages of every mechanic and laborer on the basis of a standard work week of forty (40) hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one-and-a-half times the basic rate of pay for all hours worked in excess of forty (40) hours in the work week. The requirements of 40 USC 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous, or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

Does vendor agree? CD (Initials of Authorized Representative)

6. RIGHT TO INVENTIONS MADE UNDER A CONTRACT OR AGREEMENT

If the participating agency's Federal award meets the definition of "funding agreement" under 37 CFR 401.2(a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance or experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts, and Cooperative Agreements," and any implementing regulations issued by the awarding agency.

Supplier partner agrees to comply with the above requirements when applicable.

Does vendor agree? CD (Initials of Authorized Representative)

7. CLEAN AIR ACT AND FEDERAL WATER POLLUTION CONTROL ACT

Clean Air Act (42 USC 7401-7671q.) and the Federal Water Pollution Control Act (33 USC 1251-1387), as amended – Contracts and subgrants of amounts in excess of one hundred fifty thousand dollars (\$150,000) must contain a provision

that requires the non-Federal award to agree to comply with all applicable standards, orders, or regulations issued pursuant to the Clean Air Act (42 USC 7401-7671q.) and the Federal Water Pollution Control Act, as amended (33 USC 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

When required, supplier partner agrees to comply with all applicable standards, orders, or regulations issued pursuant to the Clean Air Act and the Federal Water Pollution Control Act.

Does vendor agree? CD (Initials of Authorized Representative)

8. DEBARMENT AND SUSPENSION

Debarment and Suspension (Executive Orders 12549 and 12689) - A contract award (see 2 CFR 180.220) must not be made to parties listed on the government-wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR Part 1966 Comp. p. 189) and 12689 (3 CFR Part 1989 Comp. p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

Supplier partner certifies that supplier partner is not currently listed on the government-wide exclusions in SAM, is not debarred, suspended, or otherwise excluded by agencies or declared ineligible under statutory or regulatory authority other than Executive Order 12549. Supplier partner further agrees to immediately notify CoreTrust and all Participating Agencies with pending purchases or seeking to purchase from supplier partner if supplier partner is later listed on the government-wide exclusions in SAM, or is debarred, suspended, or otherwise excluded by agencies or declared ineligible under statutory or regulatory authority other than Executive Order 12549.

Does vendor agree? CD (Initials of Authorized Representative)

9. BYRD ANTI-LOBBYING AMENDMENT

Byrd Anti-Lobbying Amendment (31 USC 1352) - Supplier partners that apply or bid for an award exceeding one hundred thousand dollars (\$100,000) must file the required certification. Each tier certifies to the tier above that it shall not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 USC 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award. As applicable, supplier partner agrees to file all certifications and disclosures required by, and otherwise comply with, the Byrd Anti-Lobbying Amendment (31 USC 1352).

Chance Dunleavy
Chance Dunleavy (May 8, 2023 14:35 CDT)
Respondent SIGNATURE

10. PROCUREMENT OF RECOVERED MATERIALS

For participating agency purchases utilizing Federal funds, Supplier partner agrees to comply with Section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act where applicable and provide such information and certifications as a participating agency may be required to confirm estimates and otherwise comply. The requirements of Section 6002 includes procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR Part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds ten thousand dollars (\$10,000) or the value of the quantity acquired during the preceding fiscal year exceeded ten thousand dollars (\$10,000); procuring solid waste management services in a manner that maximizes energy and resource recovery, and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

Does vendor agree? CD (Initials of Authorized Representative)

11. PROFIT AS A SEPARATE ELEMENT OF PRICE

For purchases using Federal funds in excess of one hundred fifty thousand dollars (\$150,000), a participating agency may be required to negotiate profit as a separate element of the price. See, 2 CFR 200.324(b). When required by a participating agency, supplier partner agrees to provide information and negotiate with the participating agency regarding profit as a separate element of the price for a particular purchase. However, supplier partner agrees that the total price, including profit,

charged by supplier partner to the participating agency shall not exceed the awarded pricing, including any applicable discount, under supplier partner's Master Agreement.

Does vendor agree? CD (Initials of Authorized Representative)

12. PROHIBITION ON CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT

Supplier partner agrees that recipients and subrecipients are prohibited from obligating or expending loan or grant funds to procure or obtain, extend, or renew a contract to procure or obtain, or enter into a contract (or extend or renew a contract) to procure or obtain equipment, services, or systems that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system from companies described in Public Law 115-232, section 889. Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of the National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country are also prohibited.

Does vendor agree? CD (Initials of Authorized Representative)

13. DOMESTIC PREFERENCES FOR PROCUREMENTS

For participating agency purchases utilizing Federal funds, Respondent agrees to provide proof, where applicable, that the materials, including but not limited to, iron, aluminum, steel, cement, and other manufactured products are produced in the United States.

"Produced in the United States" means, for iron and steel products, that all manufacturing processes, from the initial melting stage through the application of coatings, occurred in the United States.

"Manufactured products" means items and construction materials composed in whole or in part of non-ferrous metals such as aluminum; plastics and polymer-based products such as polyvinyl chloride pipe; aggregates such as concrete; glass, including optical fiber; and lumber.

Does vendor agree? CD (Initials of Authorized Representative)

14. GENERAL COMPLIANCE AND COOPERATION WITH PARTICIPATING AGENCIES

In addition to the foregoing specific requirements, supplier partner agrees, in accepting any purchase order from a Participating Agency, it shall make a good faith effort to work with Participating Agencies to provide such information and to satisfy such requirements as may apply to a particular participating agency purchase or purchases including without limitation applicable recordkeeping and record retention requirements.

Does vendor agree? CD (Initials of Authorized Representative)

15. APPLICABILITY TO SUBCONTRACTORS

Supplier partner agrees that all contracts it awards pursuant to the Master Agreement shall be bound by the foregoing terms and conditions.

Does vendor agree? CD (Initials of Authorized Representative)

By my signature below, I certify that the information in this form is true, complete, and accurate and that I am authorized by my company to make this certification and all consents and agreements contained herein.

<u>Chance Dunleavy</u>	<u>Chance Dunleavy</u>	<u>05/08/2025</u>
Printed Name of Representative	Signature	Date
<u>DEX Imaging, LLC</u>	<u>50 Rachel Drive Nashville, TN 37214</u>	
Company Name	Address	DUNS No. (if applicable)



NEW JERSEY BUSINESS COMPLIANCE

Respondents intending to do business in the State of New Jersey shall comply with policies and procedures required by New Jersey statutes. All Respondents must complete and submit the following forms to meet the requirements of doing business in this state. Failure to comply shall affect the ability to promote the Master Agreement in the State of New Jersey as required hereunder.

INCLUDED IN PROPOSAL	ATTACHMENT	FORM
Yes	Attachment 1	Ownership Disclosure Form
Yes	Attachment 2	Non-Collusion Affidavit
Yes	Attachment 3	Affirmative Action Affidavit
Yes	Attachment 4	Political Contribution Disclosure Form
Yes	Attachment 5	Stockholder Disclosure Certification
Yes	Attachment 6	Certification of Non-Involvement in Prohibited Activities in Iran
Yes	Attachment 7	New Jersey Business Registration Certificate

New Jersey vendors are required to comply with the following New Jersey statutes when applicable:

- (1) All anti-discrimination laws, including those contained in N.J.S.A. 10:2-1 through N.J.S.A. 10:2-14, N.J.S.A. 10:5-1, and N.J.S.A. 10:5-31 through 10:5-38;
- (2) Prevailing Wage Act, N.J.S.A. 34:11-56.26, for all contracts within the contemplation of the Act;
- (3) Compliance with Public Works Contractor Registration Act, N.J.S.A. 34:11-56.26; and
- (4) Bid and Performance Security, as required by the applicable municipal or state statutes.

[Attachments to Follow]



**ATTACHMENT 1 – OWNERSHIP DISCLOSURE FORM
(N.J.S.A. 52:25-24.2)**

Pursuant to the requirements of P.L. 1999, Chapter 440, Respondent shall complete the form attached to these specifications listing the persons owning ten percent (10%) or more of the firm presenting the proposal.

Respondent Full Name: Chance Dunleavy	[TO BE COMPLETED BY RESPONDENT]
Respondent Address: 50 Rachel Drive Nashville, TN 37214	[TO BE COMPLETED BY RESPONDENT]

Please complete the below, as applicable:

I, **[TO BE COMPLETED BY RESPONDENT]**, certify that I am the sole owner of **[TO BE COMPLETED BY RESPONDENT]**, that there are no partners and the business is not incorporated, and the provisions of N.J.S. 52:25-24.2 do not apply.

OR

I, **[TO BE COMPLETED BY RESPONDENT]**, a partner in **[TO BE COMPLETED BY RESPONDENT]**, do hereby certify that the following is a list of all individual partners who own a ten percent (10%) or greater interest therein. I further certify that if one (1) or more of the partners is itself a corporation or partnership, there is also set forth the names and addresses of the stockholders holding ten percent (10%) or more of that corporation's stock or the individual partners owning ten percent (10%) or greater interest in that partnership.

OR

I, **[TO BE COMPLETED BY RESPONDENT]**, an authorized representative of **[TO BE COMPLETED BY RESPONDENT]**, a corporation, hereby certify that the following is a list of the names and addresses of all stockholders in the corporation who own ten percent (10%) or more of its stock of any class. I further certify that if one (1) or more of such stockholders is itself a corporation or partnership, that there is also set forth the names and addresses of the stockholders holding ten percent (10%) or more of the corporation's stock or the individual partners owning a ten percent (10%) or greater interest in that partnership.

**Note: if there are no partners or stockholders owning ten percent (10%) or more interest, indicate "None."*

NAME	ADDRESS	INTEREST
NONE		

I further certify that the statements and information contained herein are complete and correct to the best of my knowledge and belief.

Chance Dunleavy
Chance Dunleavy (May 8, 2025 14:25:07)
 Authorized Signature
Chance Dunleavy
 Printed Name
Executive VP of Major Accounts
 Title
05/08/2025
 Date

ATTACHMENT 2 – NON-COLLUSION AFFIDAVIT
(N.J.S.A. 52:34-15)

Respondent Name: Chance Dunleavy	[TO BE COMPLETED BY RESPONDENT]
Respondent Address: 50 Rachel Drive Nashville, TN 37214	[TO BE COMPLETED BY RESPONDENT]

State of New Jersey

County of [COUNTY]

Nashville

Davidson

TN

I, Chance Dunleavy, residing in Nashville in the County of Davidson, State of TN of full age, being duly sworn according to law on my oath depose and say that:

Executive VP of Major Accounts

DEX Imaging, LLC

I am the [JOB TITLE] of the firm of [COMPANY NAME], the Respondent making the Proposal for the goods, services, or public work specified under the [MFP and MPS Solution] attached proposal, and that I executed the said proposal with full authority to do so; that said Respondent has not directly or indirectly entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free, competitive bidding in connection with the above proposal; and that all statements contained in said bid proposal and in this affidavit are true and correct, and made with full knowledge that the [NAME OF CONTRACTING UNIT] relies upon the truth of the statements contained in said bid proposal and in the statements contained in this affidavit in awarding the contract for the said goods, services, or public work.

I further warrant that no person or selling agency has been employed or retained to solicit or secure such contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide established commercial or selling agencies maintained by DEX Imaging.

Subscribed and sworn to
before me this day

May 8, 2025

Chloe Dixon

Notary Public Signature

Chance Dunleavy

Signature

Chance Dunleavy

Chance Dunleavy May 8, 2025 14:30 EDT

Type or print name of affiant under signature

My Commission expires July 8

2028

(Seal)



DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
Executive VP of Major Accounts
(615) 636-2829
Chance.Dunleavy@deximaging.com

ATTACHMENT 3 – AFFIRMATIVE ACTION AFFIDAVIT
(P.L. 1975, c. 127)

Respondent Full Name: Chance Dunleavy	TO BE COMPLETED BY RESPONDENT
Respondent Address: 50 Rachel Drive Nashville, TN 37214	TO BE COMPLETED BY RESPONDENT

Proposal Certification: Indicate below your company's compliance with the New Jersey Affirmative Action regulations. Respondent's proposal shall be accepted even if not in compliance at this time. No contract and / or purchase order may be issued, however, until all Affirmative Action requirements are met.

Required Affirmative Action Documentation:

Respondent shall submit with its proposal:

- (1) Letter of Federal Affirmative Action Plan Approval

OR

- (2) Certificate of Employee Information Report

OR

- (3) Employee Information Report Form AA302

Public Work – Project Cost over \$50,000:

- (1) If Respondent has no approved Federal or New Jersey Affirmative Action Plan, Company shall complete New Jersey Form AA-201 upon award; or
(2) Respondent has a federal or New Jersey Affirmative Action Plan, and the certificate is enclosed.

I further certify the statements and information contained herein are complete and correct to the best of my knowledge and belief.

Chance Dunleavy
Chance Dunleavy (May 8, 2025 14:11 CDT)

Authorized Signature
Chance Dunleavy

Printed Name
Executive VP of Major Accounts

Title
05/08/2025

Date

MANDATORY AFFIRMATIVE ACTION LANGUAGE
N.J.S.A. 10:5-31 et seq. (P.L. 1975, c. 127)
N.J.A.C. 17:27

PROCUREMENT, PROFESSIONAL, AND SERVICE CONTRACTS

During the performance of this contract, the contractor agrees as follows:

The contractor or subcontractor, where applicable, shall not discriminate against any employee or applicant for employment because of age, race, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation. The contractor shall take affirmative action to ensure that such applicants are recruited and employed, and that employees are treated during employment, without regard to their age, race, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation. Such action shall include, but not be limited to the following: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the Public Agency Compliance Officer setting forth provisions of this non-discrimination clause.

The contractor or subcontractor, where applicable shall, in all solicitations or advertisement for employees placed by or on behalf of the contractor, state that all qualified applicants shall receive consideration for employment without regard to age, race, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation.

The contractor or subcontractor, where applicable, shall send to each labor union or representative of workers with which it has a collective bargaining agreement or other contract or understanding, a notice, to be provided by the agency contracting officer advising the labor union or workers' representative of the contractor's commitments under this act and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

The contractor or subcontractor, where applicable, agrees to comply with any regulations promulgated by the Treasurer pursuant to P.L. 1975, c. 127, as amended and supplemented from time to time and the Americans with Disabilities Act.

The contractor or subcontractor agrees to attempt in good faith to employ minority and female workers trade consistent with the applicable county employment goal prescribed by N.J.A.C. 17:27-5.2 promulgated by the Treasurer pursuant to P.L. 1975, C.127, as amended and supplemented from time to time or in accordance with a binding determination of the applicable county employment goals determined by the Affirmative Action Office pursuant to N.J.A.C. 17:27-5.2 promulgated by the Treasurer pursuant to P.L. 1975, C.127, as amended and supplemented from time to time.

The contractor or subcontractor agrees to inform in writing appropriate recruitment agencies in the area, including employment agencies, placement bureaus, colleges, universities, and labor unions, that it does not discriminate on the basis of age, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation, and that it shall discontinue the use of any recruitment agency which engages in direct or indirect discriminatory practices.

The contractor or subcontractor agrees to revise any of its testing procedures, if necessary, to assure that all personnel testing conforms with the principles of job-related testing, as established by the statutes and court decisions of the state of New Jersey and as established by applicable Federal law and applicable Federal court decisions.

The contractor or subcontractor agrees to review all procedures relating to transfer, upgrading, downgrading, and lay-off to ensure that all such actions are taken without regard to age, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation, and conform with the applicable employment goals, consistent with the statutes and court decisions of the State of New Jersey, and applicable Federal law and applicable Federal court decisions.

The contractor and its subcontractors shall furnish such reports or other documents to the Affirmative Action Office as may be requested by the office from time to time in order to carry out the purposes of these regulations, and public agencies shall furnish such information as may be requested by the Affirmative Action Office for conducting a compliance investigation pursuant to Subchapter 10 of the Administrative Code (NJAC 17:27).

Chance Dunleavy

Chance Dunleavy (May 8, 2025 34:35 CDT)

Signature of Respondent

ATTACHMENT 4 – C. 271 POLITICAL CONTRIBUTION DISCLOSURE FORM

Public Agency Instructions

This page provides guidance to public agencies entering into contracts with business entities that are required to file Political Contribution Disclosure forms with the agency. **It is not intended to be provided to contractors.** What follows are instructions on the use of form local units can provide to contractors that are required to disclose political contributions pursuant to N.J.S.A. 19:44A-20.26 (P.L. 2005, c. 271, s.2). Additional information is available in Local Finance Notice 2006-1 (https://www.nj.gov/dca/divisions/dlgs/resources/lfns_2006.html).

1. The disclosure is required for all contracts in excess of \$17,500 that are **not awarded** pursuant to a "fair and open" process (N.J.S.A. 19:44A-20.7).
2. Due to the potential length of some contractor submissions, the public agency should consider allowing data to be submitted in electronic form (i.e., spreadsheet, pdf file, etc.). Submissions must be kept with the contract documents or in an appropriate computer file and be available for public access. **The form is worded to accept this alternate submission.** The text should be amended if electronic submission shall not be allowed.
3. The submission must be **received from the contractor and on file** at least 10 days prior to award of the contract. Resolutions of award should reflect that the disclosure has been received and is on file.
4. The contractor must disclose contributions made to candidate and party committees covering a wide range of public agencies, including all public agencies that have elected officials in the county of the public agency, state legislative positions, and various state entities. The Division of Local Government Services recommends that contractors be provided a list of the affected agencies. This shall assist contractors in determining the campaign and political committees of the officials and candidates affected by the disclosure.
 - a) The Division has prepared model disclosure forms for each county. They can be downloaded from the "County PCD Forms" link on the Pay-to-Play web site at https://www.state.nj.us/dca/divisions/dlgs/programs/pay_2_play.html. They shall be updated from time-to-time as necessary.
 - b) A public agency using these forms **should edit them to properly reflect the correct legislative district(s)**. As the forms are county-based, **they list all legislative districts** in each county. **Districts that do not represent the public agency should be removed from the lists.**
 - c) Some contractors may find it easier to provide a single list that covers all contributions, regardless of the county. These submissions are appropriate and should be accepted.
 - d) The form may be used "as-is", subject to edits as described herein.
 - e) The "Contractor Instructions" sheet is intended to be provided with the form. It is recommended that the Instructions and the form be printed on the same piece of paper. The form notes that the Instructions are printed on the back of the form; where that is not the case, the text should be edited accordingly.
 - f) The form is a Word document and can be edited to meet local needs, and posted for download on web sites, used as an e-mail attachment, or provided as a printed document.
5. It is recommended that the contractor also complete a "Stockholder Disclosure Certification." This shall assist the local unit in its obligation to ensure that contractor did not make any prohibited contributions to the committees listed on the Business Entity Disclosure Certification in the 12 months prior to the contract. (See Local Finance Notice 2006-7 for additional information on this obligation) A sample Certification form is part of this package and the instruction to complete it is included in the Contractor Instructions. **NOTE: This section is not applicable to Boards of Education.**

ATTACHMENT 4 – C. 271 POLITICAL CONTRIBUTION DISCLOSURE FORM

Contractor Instructions

Business entities (contractors) receiving contracts from a public agency in the state of New Jersey that are NOT awarded pursuant to a "fair and open" process (defined at N.J.S.A. 19:44A-20.7) are subject to the provisions of P.L. 2005, c. 271, s.2 (N.J.S.A. 19:44A-20.26). This law provides that 10 days prior to the award of such a contract, the contractor shall disclose contributions to:

- any State, county, or municipal committee of a political party
- any legislative leadership committee*
- any continuing political committee (a.k.a., political action committee)
- any candidate committee of a candidate for, or holder of, an elective office:
 - of the public entity awarding the contract;
 - of that county in which that public entity is located;
 - of another public entity within that county; or
 - of a legislative district in which that public entity is located or, when the public entity is a county, of any legislative district which includes all or part of the county.

The disclosure must list reportable contributions to any of the committees that exceed \$300 per election cycle that were made during the 12 months prior to award of the contract. See N.J.S.A. 19:44A-8 and 19:44A-16 for more details on reportable contributions.

N.J.S.A. 19:44A-20.26 itemizes the parties from whom contributions must be disclosed when a business entity is not a natural person. This includes the following:

- individuals with an "interest" ownership or control of more than 10% of the profits or assets of a business entity or 10% of the stock in the case of a business entity that is a corporation for profit
- all principals, partners, officers, or directors of the business entity or their spouses
- any subsidiaries directly or indirectly controlled by the business entity
- IRS Code Section 527 New Jersey based organizations, directly or indirectly controlled by the business entity and filing as continuing political committees (PACs).

When the business entity is a natural person, "a contribution by that person's spouse or child, residing therewith, shall be deemed to be a contribution by the business entity." (N.J.S.A. 19:44A-20.26(b)) The contributor must be listed on the disclosure.

Any business entity that fails to comply with the disclosure provisions shall be subject to a fine imposed by ELEC in an amount to be determined by the Commission which may be based upon the amount that the business entity failed to report.

The enclosed list of agencies is provided to assist the contractor in identifying those public agencies whose elected official and/or candidate campaign committees are affected by the disclosure requirement. It is the contractor's responsibility to identify the specific committees to which contributions may have been made and need to be disclosed. The disclosed information may exceed the minimum requirement.

The enclosed form, a content-consistent facsimile, or an electronic data file containing the required details (along with a signed cover sheet) may be used as the contractor's submission and is disclosable to the public under the Open Public Records Act.

The contractor must also complete the attached Stockholder Disclosure Certification. This shall assist the agency in meeting its obligations under the law. **NOTE: This section does not apply to Board of Education contracts.**

N.J.S.A. 19:44A-3(s): "The term "legislative leadership committee" means a committee established, authorized to be established, or designated by the President of the Senate, the Minority Leader of the Senate, the Speaker of the General Assembly or the Minority Leader of the General Assembly pursuant to section 16 of P.L.1993, c.65 (C.19:44A-10.1) for the purpose of receiving contributions and making expenditures."

ATTACHMENT 4 – C. 271 POLITICAL CONTRIBUTION DISCLOSURE FORM

Required Pursuant to N.J.S.A. 19:44A-20.26

This form or its permitted facsimile must be submitted to the local unit no later than 10 days prior to the award of the contract.

Part I – Vendor Information

Vendor Name:	[TO BE COMPLETED BY RESPONDENT]	DEX Imaging
Address:	[TO BE COMPLETED BY RESPONDENT]	50 Rachel Drive
City:	[CITY] Nashville	TN
	State: [ST]	Zip: 37214

The undersigned, being authorized to certify, hereby certifies that the submission provided herein represents compliance with the provisions of N.J.S.A. 19:44A-20.26 and as represented by the Instructions accompanying this form.

<u>Chance Dunleavy</u> Chance Dunleavy (May 8, 2025 14:35 CDT)	Chance Dunleavy	TITLE Executive VP of Major Accounts
Signature of Vendor	Printed Name	Title

Part II – Contribution Disclosure

Disclosure requirement: Pursuant to N.J.S.A. 19:44A-20.26 this disclosure must include all reportable political contributions (more than \$300 per election cycle) over the 12 months prior to submission to the committees of the government entities listed on the form provided by the local unit.

☐ Check here if disclosure is provided in electronic form.

[illegible]☐ Check here if the information is continued on subsequent page(s).

DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
Executive VP of Major Accounts
(615) 636-2829
Chance.Dunleavy@deximaging.com

ATTACHMENT 4

List of Agencies with Elected Officials Required for Political Contribution Disclosure

N.J.S.A. 19:44A-20.26

County Name:

State: Governor, and Legislative Leadership Committees

Legislative District #s:

State Senator and two members of the General Assembly per district.

County:

Freeholders

County Clerk

Sheriff

{County Executive}

Surrogate

Municipalities (Mayor and members of governing body, regardless of title):

USERS SHOULD CREATE THEIR OWN FORM, OR DOWNLOAD FROM THE PAY TO PLAY SECTION OF THE
DLGS WEBSITE A COUNTY-BASED, CUSTOMIZABLE FORM.

DEX Imaging has no political affiliations.

ATTACHMENT 5 – STOCKHOLDER DISCLOSURE CERTIFICATION

Name of Business: **TO BE COMPLETED BY RESPONDENT**

☐ I certify that the list below contains the names and home addresses of all stockholders holding 10% or more of the issued and outstanding stock of the undersigned.

OR

☒ I certify that no one stockholders owns 10% or more of the issued and outstanding stock of the undersigned.

Check the box that represents the type of business organization:

- | | | |
|---|---|--|
| ☐ Partnership | ☐ Corporation | ☐ Sole Proprietorship |
| ☐ Limited Partnership | ☒ Limited Liability Corporation | ☐ Limited Liability Partnership |
| ☐ Subchapter S Corporation | | |

Sign and notarize the form below and, if necessary, complete the stockholder list below. Use more space as necessary.

Stockholders:

Name: _____	Name: _____
Home Address: _____	Home Address: _____
_____	_____
Name: _____	Name: _____
Home Address: _____	Home Address: _____
_____	_____

Subscribed and sworn to
before me this day

May 8, 2025

Chloe Dixon

Notary Public Signature

My Commission expires July 8, 2028

Chance Dunleavy

Affiant

Chance Dunleavy

Chance Dunleavy (May 8, 2025 (4-28 C01))

Type or print name of affiant under signature

(Seal)



DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
Executive VP of Major Accounts
(615) 636-2829
Chance.Dunleavy@deximaging.com

ATTACHMENT 6 - CERTIFICATION OF NON-INVOLVEMENT IN PROHIBITED ACTIVITIES IN IRAN

Pursuant to N.J.S.A. 52:32-58, Suppliers must certify that neither Supplier, nor any of its parents, subsidiaries, and/or affiliates (as defined in N.J.S.A. 52:32-56(e)(3)), is listed on the Department of Treasury's List of Persons or Entities Engaging in Prohibited Investment Activities in Iran and that neither is involved in any of the investment activities set forth in N.J.S.A. 52:32-56(f).

Suppliers wishing to do business in New Jersey through this contract must fill out the Certification of Non-Involvement in Prohibited Activities in Iran here:

<https://www.nj.gov/treasury/purchase/forms/DisclosureofInvestmentActivitiesinIran.pdf>

Suppliers should submit the above completed form as part of their proposal.



DISCLOSURE OF INVESTMENT ACTIVITIES IN IRAN FORM

STATE OF NEW JERSEY
DEPARTMENT OF THE TREASURY - DIVISION OF PURCHASE AND PROPERTY
33 WEST STATE STREET, P.O. BOX 230 TRENTON, NEW JERSEY 08625-0230

BID SOLICITATION # AND TITLE: Multi Function Devices and Managed Print Services

VENDOR NAME: Dex Imaging

Pursuant to N.J.S.A. 52:32-57, et seq. (P.L. 2012, c.25 and P.L. 2021, c.4) any person or entity that submits a bid or proposal or otherwise proposes to enter into or renew a contract must certify that neither the person nor entity, nor any of its parents, subsidiaries, or affiliates, is identified on the New Jersey Department of the Treasury's Chapter 25 List as a person or entity engaged in investment activities in Iran. The Chapter 25 list is found on the Division's website at <https://www.state.nj.us/treasury/purchase/pdf/Chapter25List.pdf>. Vendors/Bidders must review this list prior to completing the below certification. If the Director of the Division of Purchase and Property finds a person or entity to be in violation of the law, s/he shall take action as may be appropriate and provided by law, rule or contract, including but not limited to, imposing sanctions, seeking compliance, recovering damages, declaring the party in default and seeking debarment or suspension of the party.

CHECK THE APPROPRIATE BOX



I certify, pursuant to N.J.S.A. 52:32-57, et seq. (P.L. 2012, c.25 and P.L. 2021, c.4), that neither the Vendor/Bidder listed above nor any of its parents, subsidiaries, or affiliates is listed on the New Jersey Department of the Treasury's Chapter 25 List of entities determined to be engaged in prohibited activities in Iran.

OR



I am unable to certify as above because the Vendor/Bidder and/or one or more of its parents, subsidiaries, or affiliates is listed on the New Jersey Department of the Treasury's Chapter 25 List. I will provide a detailed, accurate and precise description of the activities of the Vendor/Bidder, or one of its parents, subsidiaries or affiliates, has engaged in regarding investment activities in Iran by completing the information requested below.

Entity Engaged in Investment Activities
Relationship to Vendor/ Bidder
Description of Activities

Duration of Engagement
Anticipated Cessation Date

**Attach Additional Sheets If Necessary.*

CERTIFICATION

I, the undersigned, certify that I am authorized to execute this certification on behalf of the Vendor, that the foregoing information and any attachments hereto, to the best of my knowledge are true and complete. I acknowledge that the State of New Jersey is relying on the information contained herein, and that the Vendor is under a continuing obligation from the date of this certification through the completion of any contract(s) with the State to notify the State in writing of any changes to the information contained herein; that I am aware that it is a criminal offense to make a false statement or misrepresentation in this certification. If I do so, I may be subject to criminal prosecution under the law, and it will constitute a material breach of my contract(s) with the State, permitting the State to declare any contract(s) resulting from this certification void and unenforceable.

Chance Dunleavy

Chance Dunleavy (May 8, 2025 14:22 EDT)
Signature

Date

Chance Dunleavy

Print Name and Title

DEX Imaging
50 Rachel Drive
Nashville, TN 37214



Chance Dunleavy
Executive VP of Major Accounts
(615) 636-2829
Chance.Dunleavy@deximaging.com

**ATTACHMENT 7 – NEW JERSEY BUSINESS REGISTRATION CERTIFICATE
(N.J.S.A 52:32-44)**

Suppliers wishing to do business in New Jersey must submit their State Division of Revenue issued Business Registration Certificate as part of their proposal. Failure to do so shall disqualify Supplier from offering products or services in New Jersey through any resulting contract.

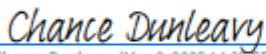
[State of NJ - Department of the Treasury - Division of Revenue Business Registration Certificate](#)

DEX will share upon agreement and/or negotiations.

MASTER AGREEMENT ACCEPTANCE FORM

RESPONDENTS MUST SUBMIT THIS FORM COMPLETED AND SIGNED WITH THEIR RESPONSE IN ORDER TO BE CONSIDERED FOR AN AWARD.

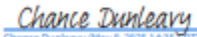
The undersigned hereby proposes and agrees to furnish Products & Services in strict compliance with the terms, specifications, and conditions contained within this solicitation and the Master Agreement at the prices proposed within the submitted proposal, unless noted in writing. The undersigned further certifies that he/she is an officer of the company and has authority to negotiate and bind the company named below and has not prepared this proposal in collusion with any other Respondent, and that the contents of this proposal as to prices, terms, or conditions of said proposal have not been communicated by the undersigned nor by any employee or agent to any person engaged in this type of business prior to the official opening of this proposal.

Company Name	(TO BE COMPLETED BY SUPPLIER)	DEX Imaging, LLC
Address	(TO BE COMPLETED BY SUPPLIER)	50 Rachel Drive
City/State/ZIP	(TO BE COMPLETED BY SUPPLIER)	Nashville, TN 37214
Phone Number	(TO BE COMPLETED BY SUPPLIER)	(615) 636-2829
Email Address	(TO BE COMPLETED BY SUPPLIER)	Chance.Dunleavy@deximaging.com
Printed Name	(TO BE COMPLETED BY SUPPLIER)	Chance Dunleavy
Job Title	(TO BE COMPLETED BY SUPPLIER)	Executive VP of Major Accounts
Authorized Signature	 Chance Dunleavy (May 8, 2025 14:35 CDT)	

Master Agreement Effective Date	(INSERT HERE)
Master Agreement Termination Date	(INSERT HERE)
Contract Number	(INSERT HERE)

[SUPPLIER]

[LEAD AGENCY]


Chance Dunleavy (May 8, 2025 14:35 CDT)
 Authorized Signature
 Chance Dunleavy
 Printed Name
 Executive VP of Major Accounts
 Title
 05/08/2025
 Date

Authorized Signature
 Printed Name
 Title
 Date

DEX Imaging
 50 Rachel Drive
 Nashville, TN 37214



Chance Dunleavy
 Executive VP of Major Accounts
 (615) 636-2829
Chance.Dunleavy@deximaging.com

TAB 11 – COST PROPOSAL AND FINANCIAL STABILITY DOCUMENTS

Complete and return the Cost Proposal, as described in 5.0 Evaluation Criteria, 5.6 Cost Proposal, and Financial Stability documents, as described in 5.0 Evaluation Criteria, 5.3 Financial Stability.

DEX Imaging is a financially stable and well-established organization with a strong track record of operational success and sustained growth. We maintain sound financial standing, which enables us to support large-scale implementations and long-term service commitments without disruption.

Should additional financial documentation be required, these can be shared upon negotiations and/or signature.

Please see Prompt 2 for our Cost Proposal.

9.0 OTHER REQUIRED INFORMATION

- a. **Certifications And Licenses:** Provide a copy of all current licenses, registrations and certifications issued by federal, state and local agencies, and any other licenses, registrations or certifications from any other governmental entity with jurisdiction, allowing Respondent to perform the covered services including, but not limited to licenses, registrations or certifications. M/WBE, HUB, DVBE, small and disadvantaged business certifications and other diverse business certifications, as well as manufacturer certifications for sales and service must be included if applicable.

b. **Contractor's Employment Eligibility**

By entering the contract, Contractor warrants compliance with the Federal Immigration and Nationality Act (FINA), and all other federal and state immigration laws and regulations. The Contractor further warrants that it is in compliance with the various state statutes of the states it will operate this contract in.

Participating Government Entities including School Districts may request verification of compliance from any Contractor or subcontractor performing work under this Contract. These Entities reserve the right to confirm compliance in accordance with applicable laws.

Should the Participating Entities suspect or find that the Contractor or any of its subcontractors are not in compliance, they may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

The Respondent complies and maintains compliance with the appropriate statutes which requires compliance with federal immigration laws by State employers, State contractors and State subcontractors in accordance with the E-Verify Employee Eligibility Verification Program.

Contractor shall comply with governing board policy of the Participating entities in which work is being performed.


Chance Durneavy (Jul 28, 2026 10:23:13 CDT)
Respondent Signature

c. **Fingerprint & Criminal Background Checks**

If required to provide services on school district property at least five (5) times during a month, contractor shall submit a full set of fingerprints to the school district if requested of each person or employee who may provide such service. Alternately, the school district may fingerprint those persons or employees. An exception to this requirement may be made as authorized in Governing Board policy. The district shall conduct a fingerprint check in accordance with the appropriate state and federal laws of all contractors, subcontractors or vendors and their employees for which fingerprints are submitted to the district. Contractor, subcontractors, vendors and their employees shall not provide services on school district properties until authorized by the District.

The Respondent shall comply with fingerprinting requirements in accordance with appropriate statutes in the state in which the work is being performed unless otherwise exempted.

Contractor shall comply with governing board policy in the school district or Participating Entity in which work is being performed.


Chance Durneavy (Jul 28, 2026 10:23:13 CDT)
Respondent Signature



d. ANTITRUST CERTIFICATION STATEMENTS

(Tex. Government Code § 2155.005)

I affirm under penalty of perjury of the laws of the State of Texas that:

- (1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;
- (2) In connection with this proposal, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15;
- (3) In connection with this proposal, neither I nor any representative of the Company has violated any federal antitrust law; and
- (4) Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of this proposal to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.


Chance Durneavy (Jul 28, 2026 10:23:13 CDT)
Respondent Signature

e. IMPLEMENTATION OF HOUSE BILL 1295

Certificate of Interested Parties (Form 1295):

In 2015, the Texas Legislature adopted House Bill 1295, which added section 2252.908 of the Government Code. The law states that a governmental entity or state agency may not enter into certain contracts with a business entity unless the business entity submits a disclosure of interested parties to the governmental entity or state agency at the time the business entity submits the signed contract to the governmental entity or state agency. The law applies only to a contract of a governmental entity or state agency that either (1) requires an action or vote by the governing body of the entity or agency before the contract may be signed or (2) has a value of at least \$1 million. The disclosure requirement applies to a contract entered into on or after January 1, 2016.

The Texas Ethics Commission was required to adopt rules necessary to implement that law, prescribe the disclosure of interested parties form, and post a copy of the form on the commission's website. The commission adopted the Certificate of Interested Parties form (Form 1295) on October 5, 2015. The commission also adopted new rules (Chapter 46) on November 30, 2015, to implement the law. The commission does not have any additional authority to enforce or interpret House Bill 1295.

Filing Process:

Starting on January 1, 2016, the commission will make available on its website a new filing application that must be used to file Form 1295. A business entity must use the application to enter the required information on Form 1295 and print a copy of the completed form, which will include a certification of filing that will contain a unique certification number. An authorized agent of the business entity must sign the printed copy of the form and have the form notarized. The completed Form 1295 with the



certification of filing must be filed with the governmental body or state agency with which the business entity is entering into the contract.

The governmental entity or state agency must notify the commission, using the commission's filing application, of the receipt of the filed Form 1295 with the certification of filing not later than the 30th day after the date the contract binds all parties to the contract. The commission will post the completed Form 1295 to its website within seven business days after receiving notice from the governmental entity or state agency.

Information regarding how to use the filing application will be available on this site starting on January 1, 2016.

https://www.ethics.state.tx.us/whatsnew/elf_info_form1295.htm

f. BOYCOTT CERTIFICATION

Respondent must certify that during the term of any Agreement, it does not boycott Israel and will not boycott Israel. "Boycott" means refusing to deal with, terminating business activities with, or otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations specifically with Israel, or with a person or entity doing business in Israel or in an Israeli-controlled territory, but does not include an action made for ordinary business purposes.

Does vendor agree?  (Initials of Authorized Representative)
Chance Dunleavy (Jul 28, 2016)

Respondent must certify that it does not have a practice, policy, guidance, or directive that discriminates against a firearm entity or firearm trade association; and will not discriminate during the term of the contract against a firearm entity or firearm trade association. Respondent must also certify that it does not boycott energy companies; and will not boycott energy companies during the term of the contract.

Does vendor agree?  (Initials of Authorized Representative)
Chance Dunleavy (Jul 28, 2016)

g. TERRORIST STATE CERTIFICATION

In accordance with Texas Government Code, Chapter 2252, Subchapter F, REGION 10 ESC is prohibited from entering into a contract with a company that is identified on a list prepared and maintained by the Texas Comptroller or the State Pension Review Board under Texas Government Code Sections 806.051, 807.051, or 2252.153. By execution of any agreement, the respondent certifies to REGION 10 ESC that it is not a listed company under any of those Texas Government Code provisions. Responders must voluntarily and knowingly acknowledge and agree that any agreement shall be null and void should facts arise leading the REGION 10 ESC to believe that the respondent was a listed company at the time of this procurement.

Does vendor agree?  (Initials of Authorized Representative)
Chance Dunleavy (Jul 28, 2016)

h. RESIDENT CERTIFICATION

This Certification Section must be completed and submitted before a proposal can be awarded to your company. This information may be placed in an envelope labeled "Proprietary" and is not subject to public view. In order for a proposal to be considered, the following information must be provided. Failure to complete may result in rejection of the proposal:



As defined by Texas House Bill 602, a "nonresident Proposer" means a Proposer whose principal place of business is not in Texas, but excludes a contractor whose ultimate parent company or majority owner has its principal place of business in Texas.

Texas or Non-Texas Resident

☐ I certify that my company is a "resident Proposer"

☒ I certify that my company qualifies as a "nonresident Proposer"

If you qualify as a "nonresident Proposer," you must furnish the following information:

What is your resident state? (The state your principal place of business is located.)

Dex Imaging, LLC

Company Name

5300 W Cypress St Tampa FL

33607

Address

State

Zip

i. FEMA REQUIREMENTS

When a participating agency seeks to procure goods and services using funds under a federal grant or contract, specific federal laws, regulations, and requirements may apply in addition to those under state law. This includes, but is not limited to, the procurement standards of the Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards, 2 CFR 200 (sometimes referred to as the "Uniform Guidance" or "EDGAR" requirements). Additionally, Appendix II to Part 200 authorizes FEMA to require or recommend additional provisions for contracts.

All respondents submitting proposals must complete this FEMA Recommended Contract Provisions Form regarding respondent's willingness and ability to comply with certain requirements which may be applicable to specific participating agency purchases using FEMA funds. This completed form will be made available to Members for their use while considering their purchasing options when using FEMA grant funds. Members may also require Supplier Partners to enter into ancillary agreements, in addition to the contract's general terms and conditions, to address the member's specific contractual needs, including contract requirements for a procurement using federal grants or contracts.

For each of the items below, Respondent should certify Respondent's agreement and ability to comply, where applicable, by having respondents authorized representative complete and initial the applicable lines after each section and sign the acknowledgment at the end of this form. If a Respondent fails to complete any item in this form, it will be considered that the Respondent's response will be that they are unable or unwilling to comply. A negative response to any of the items may, if applicable, may impact the ability of a participating agency to purchase from the Supplier using federal funds.

1. Access to Records

For All Procurements

The Winning Supplier agrees to provide the participating agency, the pass-through entity (if applicable), the FEMA Administrator, the Comptroller General of the United States, or any of their authorized



representatives access to any books, documents, papers, and records of the Contractor which are directly pertinent to this contract for the purposes of making audits, examinations, excerpts, and transcriptions.

The Winning Supplier agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.

The Winning Supplier agrees to provide the FEMA Administrator or his authorized representatives access to construction or other work sites pertaining to the work being completed under the contract.

Does vendor agree?  Chance Dunleavy (Jul 28/18) 11:11 AM EDT (Initials of Authorized Representative)

For Contracts Entered into After August 1, 2017 Under a Major Disaster or Emergency Declaration

In compliance with section 1225 of the Disaster Recovery Reform Act of 2018, the participating agency, and the Winning Supplier acknowledge and agree that no language in this contract is intended to prohibit audits or internal reviews by the FEMA Administrator or the Comptroller General of the United States.”

Does vendor agree? CWD (Initials of Authorized Representative)

2. Changes

FEMA recommends that all contracts include a changes clause that describes how, if at all, changes can be made by either party to alter the method, price, or schedule of the work without breaching the contract. The language of the clause may depend on the nature of the contract and the procured item(s) or service(s). The participating agency should also consult their servicing legal counsel to determine whether and how contract changes are permissible under applicable state, local, or tribal laws or regulations.

Does vendor agree?  Chance Dunleavy (Jul 28/18) 11:11 AM EDT (Initials of Authorized Representative)

3. Use of DHS Seal, Logo, and Flags

The Winning Supplier shall not use the DHS seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials without specific FEMA pre-approval. The contractor shall include this provision in any subcontracts.

Does vendor agree? CWD (Initials of Authorized Representative)

4. Compliance with Federal Law, Regulations, And Executive Orders and Acknowledgement of Federal Funding

This is an acknowledgement that when FEMA financial assistance is used to fund all or a portion of the participating agency's contract with the Winning Supplier, the Winning Supplier will comply with all applicable federal law, regulations, executive orders, FEMA policies, procedures, and directives.

Does vendor agree?  Chance Dunleavy (Jul 28/18) 11:11 AM EDT (Initials of Authorized Representative)

5. No Obligation by Federal Government



The federal government is not a party to this or any contract resulting from this or future procurements with the participating agencies and is not subject to any obligations or liabilities to the non-federal entity, contractor, or any other party pertaining to any matter resulting from the contract.

6. *Program Fraud and False or Fraudulent Statements or Related Acts*

The Winning Supplier acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) applies to the contractor's actions pertaining to this contract.

Does vendor agree? CD (Initials of Authorized Representative)
Chance Dunneavy (Jul 28 11:11 AM) 10/10/25

7. *Affirmative Socioeconomic Steps*

If subcontracts are to be let, the Winning Supplier is required to take all necessary steps identified in 2 C.F.R. § 200.321(b)(1)-(5) to ensure that small and minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

Does vendor agree? CD (Initials of Authorized Representative)
Chance Dunneavy (Jul 28 11:11 AM) 10/10/25

8. *License and Delivery of Works Subject to Copyright and Data Rights*

The Winning Supplier grants to the participating agency, a paid-up, royalty-free, nonexclusive, irrevocable, worldwide license in data first produced in the performance of this contract to reproduce, publish, or otherwise use, including prepare derivative works, distribute copies to the public, and perform publicly and display publicly such data. For data required by the contract but not first produced in the performance of this contract, the Winning Supplier will identify such data and grant to the participating agency or acquires on its behalf a license of the same scope as for data first produced in the performance of this contract. Data, as used herein, shall include any work subject to copyright under 17 U.S.C. § 102, for example, any written reports or literary works, software and/or source code, music, choreography, pictures or images, graphics, sculptures, videos, motion pictures or other audiovisual works, sound and/or video recordings, and architectural works. Upon or before the completion of this contract, the Winning Supplier will deliver to the participating agency data first produced in the performance of this contract and data required by the contract but not first produced in the performance of this contract in formats acceptable by the (insert name of the non-federal entity).

Does vendor agree? CD (Initials of Authorized Representative)
Chance Dunneavy (Jul 28 11:11 AM) 10/10/25

9. *Additional or Alternative Terms and Conditions in a Participating Entity's Contract*

The terms and conditions set forth in the resulting Contract shall govern all transactions by Participating Entities under this Contract.

A Contractor can propose additional or alternative terms to Participating Entities. An Awarded Contractor shall submit their additional or alternative terms to CoreTrust to be maintained in an Additional or Alternative Terms and Conditions Library.

Additional or alternative terms may, in the discretion of Participating Entities, be allowed as part of a Contractor's response to a Participating Entity's Contract or RFQ and incorporated provided that the following conditions are met:

- (i) The Contractor identifies where such additional or alternative terms and conditions may be found;



- (ii) The Participating Entity determines that the inclusion of such additional or alternative terms and conditions results in a transaction which is, on an overall basis, more favorable to the Participating Entity than if the transaction did not include such additional or alternative terms and conditions; and
- (iii) The Participating Entity accepts such additional or alternative terms and conditions.

With respect to fuel surcharges, the Contractor shall be responsible for negotiating any fuel surcharge up-front with all Participating Entities. The Contractor shall provide a cost justification to Participating Entities to be accepted in writing.



May 1, 2026

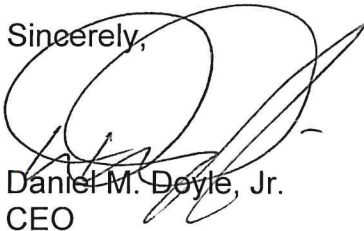
Wesley White
Senior Procurement Specialist
Finance Department/Strategic Procurement Division City of Houston

RE: RFP-2025-0010 Multi-function Devices and Print Services

Dear Mr. White,

This letter is to certify that Britt Sikes, Executive Vice President, is duly authorized to represent DEX imaging, LLC in all business transactions related to the above-referenced contract. This authorization includes, but is not limited to, executing the contract on behalf of DEX imaging, LLC.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel M. Doyle, Jr.", written over a large, stylized circular flourish.

Daniel M. Doyle, Jr.
CEO

Corporate Office – 5109 W. Lemon Street, Tampa, FL 33609
Telephone – 813-288-8080
Fax – 813-288-0223

CERTIFICATE OF INTERESTED PARTIES

FORM 1295

1 of 1

Complete Nos. 1 - 4 and 6 if there are interested parties.
Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.

OFFICE USE ONLY CERTIFICATION OF FILING

Certificate Number:
2026-1456362

Date Filed:
05/04/2026

Date Acknowledged:

1 Name of business entity filing form, and the city, state and country of the business entity's place of business.

DEX imaging, LLC
Tampa, FL United States

2 Name of governmental entity or state agency that is a party to the contract for which the form is being filed.

City of Houston

3 Provide the identification number used by the governmental entity or state agency to track or identify the contract, and provide a description of the services, goods, or other property to be provided under the contract.

RFP-2025-0010
Multi-function Devices and Print Services

4	Name of Interested Party	City, State, Country (place of business)	Nature of interest (check applicable)	
			Controlling	Intermediary

5 Check only if there is NO Interested Party.



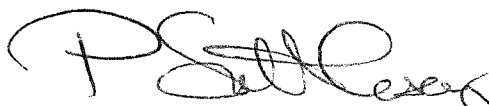
6 UNSWORN DECLARATION

My name is P. Scott Casey and my date of birth is 09/02/1965.

My address is 5109 W. Lemon St., Tampa, FL, 33609, USA.
(city) (state) (zip code) (country)

I declare under penalty of perjury that the foregoing is true and correct.

Executed in Hillsborough County, State of Florida, on the 4th day of May, 20 26.
(month) (year)



Signature of authorized agent of contracting business entity
(Declarant)



DEX Imaging – City of Houston Staffing & Support Plan

Dedicated Account Team Structure

Upon award, DEX Imaging will assign a dedicated, U.S.-based account team to support the City of Houston. This team combines executive oversight, local service leadership, and centralized operational support to ensure consistent service delivery, accountability, and performance governance.

Name	Title	Location	Role & Responsibilities
Chance Dunleavy	Executive Vice President, Major Accounts (Contract Administrator)	Franklin, TN	Executive sponsor and contract administrator responsible for overall account strategy, contract performance, and executive-level governance. Serves as primary escalation point for pricing, performance, and contractual matters.
Flavia Minaya	Account Manager, Sales Support	Miramar, FL	Primary point of contact for day-to-day account management, coordination, reporting, and customer communication. Supports service alignment and client engagement.
Susan Crockett	Billing Manager	Tampa, FL	Oversee all billing functions, invoice accuracy, dispute resolution, and financial coordination.



Name	Title	Location	Role & Responsibilities
Britt Sikes	Executive Vice President, Sales	Tampa, FL	Provides executive oversight, strategic alignment, and sales governance across the account.
Kevin Grunther	Director of Operations, Enterprise Accounts	Northeast U.S.	Leads delivery, installation, and training coordination. Oversees project execution and ensure smooth deployment and transition.
Jeff Rossi	Regional Service Director	Dallas, TX	Leads service delivery and technical support operations across the region. Responsible for SLA adherence and service performance.
Erich Moquin	Area Service Manager	Houston, TX	Manages local field service engineers, dispatch operations, and day-to-day service execution.
Drew Miller	Systems Engineer III	Houston, TX	Provides advanced technical support, systems integration, and troubleshooting. Supports software and network connectivity.
Local & Regional Field Technicians	Field Service Engineers	Houston, TX Region	Provide break/fix service, preventive maintenance, toner management, and device optimization.

Key Contact Information



- **Chance Dunleavy (Contract Administrator / Emergency Contact)**
6561 Stableford Ln Franklin, TN 37069
chance.dunleavy@deximaging.com 615-636-2829
- **Flavia Minaya (Account Manager)**
3991 Commerce Parkway Miramar, FL 33025
flavia.minaya@deximaging.com 954-917-5510 ext. 6513
- **Susan Crockett (Billing Manager)**
5109 W. Lemon St Tampa, FL 33609
ma-admin@deximaging.com 800-886-2329
- **Britt Sikes (Executive VP, Sales)**
5109 W. Lemon St Tampa, FL 33609
bsikes@deximaging.com 954-649-0100
- **Service & Technical Support (Regional Office)**
5821 West Sam Houston Parkway North Ste 400 Houston, TX 77041 (281) 443-2996
- **Erich Moquin (Area Service Manager)**
5821 West Sam Houston Parkway North Ste 400 Houston, TX 77041
Erich.Moquin@deximaging.com (281) 443-2996
- **Drew Miller (Systems Engineer III)**



**5821 West Sam Houston Parkway North Ste 400 Houston,
TX 77041**

Drew.Miller@deximaging.com 832-795-2828

Domestic Service Model

DEX Imaging operates a fully domestic service and support model.

All personnel supporting the City of Houston including technicians, support staff, and remote monitoring teams are U.S.-based DEX Imaging employees.

This ensures:

- **Full data security and compliance**
 - **Faster response times within the local time zone**
 - **Direct accountability with no third-party outsourcing**
-

Custom City of Houston Dashboard

DEX will provide a real-time, client-facing dashboard delivering full operational transparency, including:

- **SLA performance and uptime tracking**



- **Open and resolved service tickets**
 - **Supply and toner status**
-

Escalation Process

DEX provides a structured escalation framework to ensure rapid resolution:

Tier 1 – Service & Technical Support

- **Erich Moquin, Area Service Manager**
- **Jeff Rossi, Regional Service Director**

Tier 2 – Delivery, Training & Implementation

- **Kevin Grunther, Director of Operations**

Tier 3 – Contract, Pricing & Executive Escalation

- **Chance Dunleavy, EVP Major Accounts**

All escalation activity is tracked, documented, and reviewed to ensure continuous improvement and accountability.

Support Categories & Ownership

- **Contract Performance: Chance Dunleavy**



- **Pricing Discrepancies: Chance Dunleavy**
 - **Delivery & Training: Kevin Grunther**
 - **Service & Technical Support: Jeff Rossi / Erich Moquin**
 - **Systems & Integration Support: Drew Miller**
 - **Billing & Invoicing: Susan Crockett**
-

Transition & Continuity Management

DEX ensures uninterrupted service through structured processes and cross-functional alignment:

- **Advance notice provided for any staffing changes**
- **Formal knowledge transfer conducted prior to transitions**
- **Replacement personnel meet or exceed existing qualifications**
- **Updated contact lists distributed immediately**

DEX's structured approach ensures consistent service delivery, operational transparency, and long-term partnership success with the City of Houston.

**STATE OF NEW JERSEY
DEPARTMENT OF THE TREASURY
DIVISION OF REVENUE AND ENTERPRISE SERVICES
ANNUAL REPORT CERTIFICATE**

DEX IMAGING INC.
0400650287

The Division of Revenue and Enterprise Services hereby affirms that the following annual reports for DEX IMAGING INC. was submitted on 05/01/2026 for the years: 2021-2026

Registered Agent and Office

Corporation Service Company
100 Charles Ewing Blvd.
Princeton S. Corporate Ctr, STE 160
Ewing, NJ 08628

Main Business Address

5109 W LEMON ST
TAMPA, FL 33609

Officers and Directors

PRESIDENT
Daniel M Doyle, Jr.
5109 W Lemon Street
Attn: Tax Department
Tampa, FL 33609-1105



*IN TESTIMONY WHEREOF, I have
hereunto set my hand and affixed
my Official Seal, this
1st day of May, 2026*

Aaron Binder

Certificate Number : 2987205192
Verify this certificate online at
https://www1.state.nj.us/TYTR_StandingCert/JSP/Verify_Cert.jsp

Aaron Binder
State Treasurer

EXHIBIT III

CITY OF HOUSTON OWNERSHIP INFORMATION FORM REV. 12/23/2019

The City of Houston Ownership Information Form is used to gather information to comply with:

- a. The City of Houston Contractor Ownership Disclosure Ordinance ([Chapter 15 of the Code of Ordinances, Article VIII. City Contracts; Indebtedness to City](#));
- b. The City of Houston Fair Campaign Ordinance ([Chapter 18 of the Code of Ordinances](#)); and,
- c. The State of Texas Statement of Residency Requirements ([Tex. Govt. Code Chapter 2252](#)).

Please complete the form, in its entirety, and submit it with the Official Bid or Proposal Form. Except as noted below regarding the Statement of Residency, failure to provide this information may be just cause for rejection of your bid or proposal.

NOTICE OF AFFIRMATIVE ACCEPTANCE OF THE CITY OF HOUSTON FAIR CAMPAIGN ORDINANCE

By submitting a bid or proposal to the City of Houston for a Contract in excess of \$50,000 or for which a request is presented to City Council for approval, all respondents agree to comply with the Chapter 18 of the Code of Ordinances.

Further, pursuant to Section 18-36 of the Code of Ordinances, it shall be unlawful either for any person who submits a bid or proposal to contribute or offer any contribution to a candidate or for any candidate to solicit or accept any contribution from such person for a period commencing at the time of posting of the City Council Meeting Agenda including an item for the award of the Contract and ending upon the 30th day after the award of the Contract by City Council.

INSTRUCTIONS

1. Please **type** or **legibly print in dark ink** responses. Individuals and entities shall disclose their full, legal names (not initials) and all required corporate letters ("Inc", "LLP", etc.).
 - a. If a firm is operating under an assumed name, the following format is recommended:
Corporate/Legal Name DBA Assumed Name.
2. Full addresses are required, including street types ("St", "Rd", etc.) and unit number.
3. Individuals or entities with 10% or more ownership of the corporation, partnership, or joint venture (including persons who own 100%) are required to be disclosed with their full name and full address. All officers and directors are also required to be disclosed with their full name and full address.

CITY OF HOUSTON OWNERSHIP INFORMATION FORM

REV. 12/23/2019

PROJECT AND BID/PROPOSAL PREPARER INFORMATION

Project or Matter Being Bid: _____RFP-2025-0010 Multi-function Devices and Print Services_____

Bidder's complete firm/company business information

Name: DEX imaging, LLC
Business Address [No./Street] 5109 W Lemon St.
City / State / Zip Code Tampa, FL 33609
Telephone Number 813-288-8080

Bidder's email address

Email Address: Chance.Dunleavy@deximaging.com

STATEMENT OF RESIDENCY

(THE STATEMENT OF RESIDENCY PORTION OF THIS DOCUMENT IS **NOT APPLICABLE IF THE SOLICITATION INDICATES FEDERAL FUNDS WILL BE USED**)

TEX. GOV'T CODE §2252.001, §(4) defines a "**Resident bidder**" as a bidder whose principal place of business* is in this state, and includes a contractor whose ultimate parent company or majority owner has its principal place of business in this state.

TEX. GOV'T CODE §2252.001§ (3) defines a "**Nonresident bidder**" as a bidder who is not a resident in this state.

* Principal Place of Business in Texas means that the business entity:

- has at least one permanent office located within the **State of Texas**, from which business activities other than submitting bids to governmental agencies are conducted and from which the bid is submitted; and
- has at least one employee who works in the Texas office.

Based on the definitions above, your business is a:

☒ TEXAS RESIDENT BIDDER

☐ NONRESIDENT BIDDER

If you are a Nonresident Bidder, does your home state have a statute giving preference to resident bidders? If so, you must attach a copy of the statute to this Document.

A copy of the State of _____ statute is attached.

NOTE: The State of residency of a bidder is not used in the decision-making criteria for the award of contracts for projects receiving federal funding, whether in whole or in part.

CITY OF HOUSTON OWNERSHIP INFORMATION FORM
REV. 12/23/2019

CONTRACTING ENTITY ORGANIZATIONAL ENTITY TYPE

FOR PROFIT ENTITY:

- ☐ SOLE PROPRIETORSHIP
 - ☐ CORPORATION
 - ☐ PARTNERSHIP
 - ☐ LIMITED PARTNERSHIP
 - ☐ JOINT VENTURE
 - ☒ LIMITED LIABILITY COMPANY
 - ☐ OTHER (*specify in space below*)
-
-

NON-PROFIT ENTITY:

- ☐ NON-PROFIT CORPORATION
- ☐ UNINCORPORATED ASSOCIATION

LISTING OF ADDRESSES

List all current and prior addresses where the bidder does/has done business or owns property (real estate and/or business personal property) in the city of Houston ("Houston") in the past 3 years from the date of submittal of this form. If within the past 3 years from the date of submitting this form, the bidder does not and has not done business and has not or does not own property (real estate and/or business personal property) in Houston, please state "None" on the first line below.

5821 W. Sam Houston Pkwy. N Ste.400, Houston, TX 77041

Address

Address

Address

ATTACH ADDITIONAL SHEETS AS NEEDED.

CITY OF HOUSTON OWNERSHIP INFORMATION FORM
REV. 12/23/2019

LISTING OF OFFICERS

LIST ALL OFFICERS OF THE ENTITY, REGARDLESS OF THE AMOUNT OF OWNERSHIP (IF NONE STATE "NONE")

Name <u>Daniel M. Doyle, Jr.</u>	5109 W. Lemon St., Tampa FL 33609
Officer	Address

Name <u>Paul Natale</u>	5109 W. Lemon St., Tampa FL 33609
Officer	Address

Name <u>Mark Brockelman</u>	5109 W. Lemon St., Tampa FL 33609
Officer	Address

Name <u>Mark Rodgers</u>	5109 W. Lemon St., Tampa FL 33609
Officer	Address

Name _____	_____
Officer	Address

Name _____	_____
Officer	Address

LISTING OF DIRECTORS OR MEMBERS

LIST ALL DIRECTORS OF THE ENTITY, REGARDLESS OF THE AMOUNT OF OWNERSHIP (IF NONE STATE "NONE")

Name <u>Daniel M. Doyle, Jr.</u>	5109 W Lemon St., Tampa FL 33609
Director or Member	Address

Name <u>Daniel M. Doyle, Sr.</u>	5109 W Lemon St., Tampa, FL 33609
Director or Member	Address

Name _____	_____
Director or Member	Address

Name _____	_____
Director or Member	Address

Name _____	_____
Director or Member	Address

CITY OF HOUSTON OWNERSHIP INFORMATION FORM

REV. 12/23/2019

DISCLOSURE OF OWNERSHIP (OR NON-PROFIT OFFICERS)

Bidders are required to disclose all owners of 10% or more of the Contracting Entity. For non-profit entities, please provide the complete information for the President, Vice-President, Secretary, and Treasurer.

IN ALL CASES, USE FULL NAMES, LOCAL BUSINESS AND RESIDENCE ADDRESSES AND TELEPHONE NUMBERS. Do NOT USE POST OFFICE BOXES FOR ANY ADDRESS. INCLUSION OF E-MAIL ADDRESSES IS OPTIONAL, BUT RECOMMENDED.

ATTACH ADDITIONAL SHEETS AS NEEDED.

Contracting Entity:

Name:	DEX imaging, LLC
Business Address [No./Street]	5109 W Lemon St.
City / State / Zip Code	Tampa, FL 33609
Telephone Number	813-288-8080
Email Address:	Chance.Dunleavy@deximaging.com

DISCLOSURE OF OWNERSHIP (OR NON-PROFIT OFFICERS) *continued.*

Owner(s) of 10% or More (IF NONE, STATE "NONE."):

Name:	None
Business Address [No./Street]	
City / State / Zip Code	
Telephone Number	
Email Address:	
Residence Address [No./Street]	
City / State / Zip Code	

Owner(s) of 10% or More (IF NONE, STATE "NONE."):

Name:	None
Business Address [No./Street]	
City / State / Zip Code	
Telephone Number	
Email Address:	
Residence Address [No./Street]	
City / State / Zip Code	

ATTACH ADDITIONAL SHEETS AS NEEDED.

CITY OF HOUSTON OWNERSHIP INFORMATION FORM
REV. 12/23/2019

OPTIONAL: TAX APPEAL INFORMATION

If the firm/company or an owner/officer is actively protesting, challenging, or appealing the accuracy and/or amount of taxes levied with a tax appraisal district, please provide the following information:

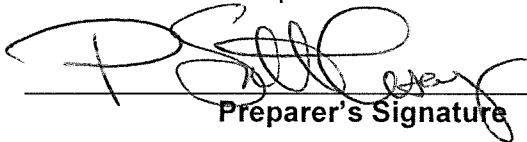
Debtor (Firm or Owner Name):	
Tax Account Nos.:	
Case or File Nos.:	
Attorney/Agent Name:	
Attorney/Agent Phone No.:	
Tax Years:	

Status of Appeal *[DESCRIBE]*:

If an appeal of taxes has been filed on behalf of your company, please include a copy of the official form received by the appropriate agency.

REQUIRED: UNSWORN DECLARATION

I certify that I am duly authorized to submit this form on behalf of the firm, that I am associated with the firm in the capacity noted below, and that I have personal knowledge of the accuracy of the information provided herein. I affirm that all the information contained herein is true and correct to the best of my knowledge. I understand that failure to submit accurate information with my submission may result in my submission being considered non-responsive and non-responsible.



Preparer's Signature

05/04/2026

Date

P. Scott Casey

Printed name

Director of Finance

Title

NOTE: This form constitutes a **governmental record**, as defined by Section 37.01 of the Texas Penal Code. Submission of a false government record and falsification of a governmental record are crimes, punishable as provided in Section 37.10 of the Texas Penal Code.

TEXAS SECRETARY of STATE
JANE NELSON

BUSINESS ORGANIZATIONS INQUIRY - VIEW ENTITY

Filing Number:	804386110	Entity Type:	Foreign Limited Liability Company (LLC)
Original Date of Filing:	January 13, 2022	Entity Status:	In existence
Formation Date:	N/A		
Tax ID:	32066230494	FEIN:	593251429
Name:	Dex Imaging, LLC		
Address:	500 Staples Drive Framingham, MA 01702 USA		
Fictitious Name:	N/A		
Jurisdiction:	DE, USA		
Foreign Formation Date:	February 28, 2019		

REGISTERED AGENT	FILING HISTORY	NAMES	MANAGEMENT	ASSUMED NAMES	ASSOCIATED ENTITIES	INITIAL ADDRESS
Last Update	Name	Title	Address			
April 17, 2026	JOHN LEDERER	EXECUTIVE CH	500 STAPLES DR - 5 WEST FRAMINGHAM, MA 01702 USA			
April 17, 2026	JEFFREY HALL	CFO	500 STAPLES DR - 5 WEST FRAMINGHAM, MA 01702 USA			
April 17, 2026	CRISTINA GONZALEZ	OTHER	500 STAPLES DR - 5 WEST FRAMINGHAM, MA 01702 USA			

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Model	OEM	SKU	Weight (lbs)	Dimensions (in)	Standard Paper Capacity (# of sheets)	Monoprint	Color ppm	Print ppm	Copy dpi	Scanning dpi	Notes	Current/EOL	List/MSRP Price	City of Houston Purchase Price	City of Houston 48 Mo Lease	City of Houston 60 Mo Lease	Monoprint	Color CPC	
DEX Imaging	HP	1P554A	E52645	Desktop: 47.20 lb Desktop (2 Trays): 56.06 lb Desktop (3 Trays): 64.93 lb	Desktop: w: 19.96 in, d: 24.84 in, h: 19.57 in Desktop (2 Trays): w: 19.96 in, d: 24.84 in, h: 24.69 in Desktop (3 Trays): w: 19.96 in, d: 24.84 in, h: 29.80 in	Desktop (2 Trays): 1,200 Desktop (3 Trays): 1,750						Current	Desktop: \$4,573.34 Desktop (2 Trays): \$4,819.34 Desktop (3 Trays): \$5,065.34	Desktop (2 Trays): \$3,721.34 Desktop (3 Trays): \$3,976.34	Desktop (2 Trays): \$3,423.34 Desktop (3 Trays): \$3,678.34				
DEX Imaging	HP	30Y14A	E62655	4 Trays: 123.24 lb	2 Tray + Stand: w: 25.98 in, d: 25.91 in, h: 44.02 in 4 Tray: w: 26.02 in, d: 26.26 in, h: 44.06 in	2 Tray + Stand: 1,200 4 Tray: 2,300	55 ppm	-	55 ppm	-	120	Current	2 Tray + Stand: \$5,068.26 4 Tray: \$6,414.09	2 Tray + Stand: \$2,375.78 4 Trays: \$2,796.06			\$ 0.0039	\$-	
DEX Imaging	HP	3PZ75A	E42540	Desktop: 26.68 lb Desktop (2 Trays): 36.84 lb	Desktop: w: 16.54 in, d: 15.35 in, 12.72 in Desktop (2 Trays): w: 16.54 in, d: 15.35 in, h: 17.87 in	Desktop: 350 Desktop (2 Trays): 900	40 ppm	-	40 ppm	-	20	Current	Desktop: \$1,666 Desktop (2 Trays): \$1,902.17	Desktop: \$603.23 Desktop (2 Trays): \$824.40	Desktop: \$14.96 Desktop (2 Trays): \$20.45	Desktop: \$12.37 Desktop (2 Trays): \$16.90		\$ 0.0039	\$-
DEX Imaging	HP	6Q9P8A	E57540	2 Tray + Stand: 140.21 lb	2 Tray + Stand: w: 20.47 in, d: 20.47 in, h: 42.01 in	2 Tray + Stand: 650	40 ppm	40 ppm	40 ppm	100	Specifications given for the HP X57945, previous device was discontinued	Now the X57945	2 Tray + Stand: \$6,462.21	2 Tray + Stand: \$2,415.98	2 Tray + Stand: \$59.92	2 Tray + Stand: \$43.53		\$ 0.0039	\$ 0.039
DEX Imaging	HP	6P7660	N/A	No longer available	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Current	N/A	2 Tray + Stand: \$19,019.54	2 Trays + Stand: \$3,508.34	2 Trays + Stand: \$87.01	N/A	N/A	
DEX Imaging	HP	5QJ98A	E73135	2 Trays + Stand: 165.81 lb 4 Trays: 187.52 lb 4 Trays + Inner Finisher: 222.58 lb	2 Trays + Stand: w: 23.03 in, d: 25.43 in, h: 44.18 in 4 Trays: w: 23.03 in, d: 25.43 in, h: 44.18 in 4 Trays + Inner Finisher: w: 33.46 in, d: 25.43 in, h: 44.18 in	2 Trays + Stand: 1,140 4 Trays: 2,180 4 Trays + Inner Finisher: 2,180	35 ppm	-	35 ppm	-	180	Current	4 Trays: \$20,234.39 4 Trays + Inner Finisher: \$23,643.05	4 Trays: \$3,736.66 4 Trays + Inner Finisher: \$4,377.55	4 Trays: \$92.67 4 Trays + Inner Finisher: \$106.56	4 Trays: \$76.60 4 Trays + Inner Finisher: \$89.74		\$ 0.0039	\$-
DEX Imaging	HP	5QJ98A	E73140	4 Trays: 187.52 lb 4 Trays + Inner Finisher: 187.52 lb 4 Trays + External Finisher: 421.52 lb 4 Trays + External Finisher + Hole Punch: 427.03 lb	4 Trays: w: 23.03 in, d: 25.43 in, h: 44.18 in 4 Trays + Inner Finisher: w: 33.46 in, d: 25.43 in, h: 44.18 in 4 Trays + External Finisher: w: 42.68 in, d: 25.43 in, h: 46.15 in 4 Trays + External Finisher + Hole Punch: w: 42.68 in, d: 25.43 in, h: 46.15 in	4 Trays: 2,180 4 Trays + Inner Finisher: 2,180 4 Trays + External Finisher: 2,180 4 Trays + External Finisher + Hole Punch: 2,180	40 ppm	-	40 ppm	-	180	Current	4 Trays: \$22,363.66 4 Trays + Inner Finisher: \$25,772.32 4 Trays + External Finisher: \$29,413.66 4 Trays + External Finisher + Hole Punch: \$31,238.68	4 Trays: \$4,079.81 4 Trays + Inner Finisher: \$4,720.70 4 Trays + External Finisher: \$5,379.60 4 Trays + External Finisher + Hole Punch: \$5,721.73	4 Trays: \$101.18 4 Trays + Inner Finisher: \$117.07 4 Trays + External Finisher: \$133.39 4 Trays + External Finisher + Hole Punch: \$141.90	4 Trays: \$83.64 4 Trays + Inner Finisher: \$96.77 4 Trays + External Finisher: \$110.26 4 Trays + External Finisher + Hole Punch: \$117.30		\$ 0.0039	\$-
DEX Imaging	HP	5QJ98A	E78630	4 Trays: 234.02 lb 4 Trays + Inner Finisher: 269.07 lb 4 Trays + External Finisher: 445.97 lb	4 Trays: w: 23.03 in, d: 25.43 in, h: 46.15 in 4 Trays + Inner Finisher: w: 33.46 in, d: 25.43 in, h: 46.15 in 4 Trays + External Finisher: w: 42.68 in, d: 25.43 in, h: 48.15 in	4 Trays: 2,180 4 Trays + Inner Finisher: 2,180 4 Trays + External Finisher: 2,180	30 ppm	30 ppm	30 ppm	180	Current	4 Trays: \$20,188.45 4 Trays + Inner Finisher: \$23,596.89 4 Trays + External Finisher: \$27,238.45	4 Trays: \$3,941.68 4 Trays + Inner Finisher: \$4,582.57 4 Trays + External Finisher: \$5,240.48	4 Trays: \$97.75 4 Trays + Inner Finisher: \$113.65 4 Trays + External Finisher: \$129.96	4 Trays: \$80.80 4 Trays + Inner Finisher: \$93.94 4 Trays + External Finisher: \$107.43		\$ 0.0039	\$ 0.039	
DEX Imaging	HP	8QK03A	E87740	4 Trays: 293.39 lb 4 Trays + Inner Finisher: 326.46 lb 4 Trays + External Finisher: 500 lb 4 Trays + External Finisher + Hole Punch: 508.87 lb	4 Trays: w: 23.03 in, d: 27.35 in, h: 45.86 in 4 Trays + Inner Finisher: w: 33.46 in, d: 27.35 in, h: 45.86 in 4 Trays + External Finisher: w: 42.68 in, d: 27.35 in, h: 45.86 in 4 Trays + External Finisher + Hole Punch: w: 42.68 in, d: 27.35 in, h: 45.86 in	4 Trays: 2,180 4 Trays + Inner Finisher: 2,180 4 Trays + External Finisher: 2,180 4 Trays + External Finisher + Hole Punch: 2,180	40 ppm	40 ppm	40 ppm	180	Current	4 Trays: \$22,363.66 4 Trays + Inner Finisher: \$25,575.66 4 Trays + External Finisher: \$29,413.66 4 Trays + External Finisher + Hole Punch: \$31,238.68	4 Trays: \$4,821.27 4 Trays + Inner Finisher: \$5,425.18 4 Trays + External Finisher: \$5,984.15 4 Trays + External Finisher + Hole Punch: \$6,327.28	4 Trays: \$119.57 4 Trays + Inner Finisher: \$134.54 4 Trays + External Finisher: \$148.41 4 Trays + External Finisher + Hole Punch: \$156.92	4 Trays: \$98.84 4 Trays + Inner Finisher: \$111.22 4 Trays + External Finisher: \$122.68 4 Trays + External Finisher + Hole Punch: \$129.71		\$ 0.0039	\$ 0.039	
DEX Imaging	Canon	5160C001AB	16431F	Desktop: 28.70 lb 2 Trays: 41.00 lb	Desktop: w: 16.42 in, d: 14.80 in, h: 12.99 in 2 Trays: w: 16.42 in, d: 14.80 in														

DEX IMAGING

MAKE	DEX RECOMMENDATION	PAPER TRAYS	FINISHER	CONFIGURATION NOTES	Energy Star Certification (eg Bronze, Silver, etc)	OS Certified	Firmware Support	A3 OR A4	MONO OR COLOR	PURCHASE	48-MONTH FMV LEASE	60-MONTH FMV LEASE	MONO CPC	COLOR CPC
HP	HP E52645	1 - DESKTOP	N	MAINFRAME; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 1,520.89	\$ 37.72	\$ 31.18	0.0039	
HP	HP E52645	2 - DESKTOP	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 1,705.71	\$ 42.30	\$ 34.97	0.0039	
HP	HP E52645	3 - DESKTOP	N	MAINFRAME; (QTY 2) 550-SHEET PAPER TRAY; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 1,890.54	\$ 46.89	\$ 38.76	0.0039	
HP	HP E52645	1+STAND	N	MAINFRAME; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 1,798.57	\$ 44.60	\$ 36.87	0.0039	
HP	HP E52645	2+STAND	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 1,983.40	\$ 49.19	\$ 40.66	0.0039	
HP	HP E52645	3+STAND	N	MAINFRAME; (QTY 2) 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 2,168.23	\$ 53.77	\$ 44.45	0.0039	
HP	HP E52645	4+STAND	N	MAINFRAME; (QTY 3) 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 2,353.06	\$ 58.36	\$ 48.24	0.0039	
HP	HP E62655	1 - DESKTOP	N	MAINFRAME; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 1,816.35	\$ 45.05	\$ 37.24	0.0039	
HP	HP E62655	2+STAND	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 2,375.78	\$ 58.92	\$ 48.70	0.0039	
HP	HP E62655	3+STAND	N	MAINFRAME; (QTY 2) 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 2,655.03	\$ 65.84	\$ 54.43	0.0039	
HP	HP E62655	4+STAND	N	MAINFRAME; (QTY 3) 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 2,796.06	\$ 69.34	\$ 57.32	0.0039	
HP	HP E62665	4	Y (INNER)	MAINFRAME; (QTY 3) 550-SHEET PAPER TRAY; FAX BOARD; STAND; INNER FINISHER	Silver	Yes	Yes	A4	MONO	\$ 3,767.67	\$ 93.44	\$ 77.24	0.0039	
HP	HP E42540	1 - DESKTOP	N	MAINFRAME; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 603.28	\$ 14.96	\$ 12.37	0.0039	
HP	HP E42540	2 - DESKTOP	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 824.40	\$ 20.45	\$ 16.90	0.0039	
HP	HP E57540	1 - DESKTOP	N	MAINFRAME; FAX BOARD	Silver	Yes	Yes	A4	COLOR	\$ 1,739.28	\$ 43.13	\$ 35.66	0.0039	0.039
HP	HP E57540	2 - DESKTOP	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD	Silver	Yes	Yes	A4	COLOR	\$ 2,046.87	\$ 50.76	\$ 41.96	0.0039	0.039
HP	HP E57540	2+STAND	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	COLOR	\$ 2,415.98	\$ 59.92	\$ 49.53	0.0039	0.039
HP	HP E67660	4	Y (INNER)	MAINFRAME; (QTY 3) 550-SHEET PAPER TRAY; FAX BOARD; STAND; INNER FINISHER	Silver	Yes	Yes	A4	COLOR	\$ 4,431.24	\$ 109.89	\$ 90.84	0.0039	0.039
HP	HP E73135	4	Y	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 5,035.45	\$ 124.88	\$ 103.23	0.0039	
HP	HP E73135	2+STAND	N	MAINFRAME; 2 TRAYS; STAND; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 3,508.34	\$ 87.01	\$ 71.92	0.0039	
HP	HP E73135	4	N	MAINFRAME; 4 TRAYS; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 3,736.66	\$ 92.67	\$ 76.60	0.0039	
HP	HP E73135	4	Y (INNER)	MAINFRAME; 4 TRAYS; INTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 4,377.55	\$ 108.56	\$ 89.74	0.0039	
HP	HP E73140	4	Y (INNER)	MAINFRAME; 4 TRAYS; INTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 4,720.70	\$ 117.07	\$ 96.77	0.0039	
HP	HP E73140	4	Y	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 5,378.60	\$ 133.39	\$ 110.26	0.0039	
HP	HP E73140	4	N	MAINFRAME; 4 TRAYS; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 4,079.81	\$ 101.18	\$ 83.64	0.0039	
HP	HP E73140	4	Y+PUNCH	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; 2/3 HOLE PUNCH; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 5,721.73	\$ 141.90	\$ 117.30	0.0039	
HP	HP E78630	4	Y (INNER)	MAINFRAME; 4 TRAYS; INTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 4,582.57	\$ 113.65	\$ 93.94	0.0039	0.039
HP	HP E78630	4	Y	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 5,240.48	\$ 129.96	\$ 107.43	0.0039	0.039
HP	HP E78630	4	N	MAINFRAME; 4 TRAYS; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 3,941.68	\$ 97.75	\$ 80.80	0.0039	0.039
HP	HP E87740	4	N	MAINFRAME; 4 TRAYS; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 4,821.27	\$ 119.57	\$ 98.84	0.0039	0.039
HP	HP E87740	2+HCI	N	MAINFRAME; 2 TRAYS + HIGH CAPACITY TRAY; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 5,065.71	\$ 125.63	\$ 103.85	0.0039	0.039
HP	HP E87740	4	Y	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 5,984.15	\$ 148.41	\$ 122.68	0.0039	0.039
HP	HP E87740	4	Y+PUNCH	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; 2/3 HOLE PUNCH; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 6,327.28	\$ 156.92	\$ 129.71	0.0039	0.039
HP	HP E87740	4	Y (INNER)	MAINFRAME; 4 TRAYS; INTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 5,425.18	\$ 134.54	\$ 111.22	0.0039	0.039
CANON	CANON 1643IF	1 - DESKTOP	N	MAINFRAME; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 1,210.94	\$ 30.03	\$ 24.82	0.0039	
CANON	CANON 1643IF	2 - DESKTOP	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 1,374.49	\$ 34.09	\$ 28.18	0.0039	
CANON	CANON 1643IF	3 - DESKTOP	N	MAINFRAME; (QTY 2) 550-SHEET PAPER TRAY; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 1,538.05	\$ 38.14	\$ 31.53	0.0039	
CANON	CANON 1643IF	1+STAND	N	MAINFRAME; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 1,546.86	\$ 38.36	\$ 31.71	0.0039	
CANON	CANON 1643IF	2+STAND	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 1,710.42	\$ 42.42	\$ 35.06	0.0039	
CANON	CANON 1643IF	3+STAND	N	MAINFRAME; (QTY 2) 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 1,873.97	\$ 46.47	\$ 38.42	0.0039	
CANON	CANON 1643IF	4+STAND	N	MAINFRAME; (QTY 3) 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 2,037.53	\$ 50.53	\$ 41.77	0.0039	
CANON	CANON 527IF	1 - DESKTOP	N	MAINFRAME; FAX BOARD	Silver	Yes	Yes	A4	MONO	\$ 1,269.17	\$ 31.48	\$ 26.02	0.0039	
CANON	CANON 527IF	2+STAND	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 1,754.53	\$ 43.51	\$ 35.97	0.0039	
CANON	CANON 527IF	3+STAND	N	MAINFRAME; (QTY 2) 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 2,077.19	\$ 51.51	\$ 42.58	0.0039	

CANON	CANON 527IF	4+STAND	N	MAINFRAME; (QTY 3) 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	MONO	\$ 2,399.85	\$ 59.52	\$ 49.20	0.0039	
CANON	CANON 617IFZ	4	Y (INNER)	MAINFRAME; (QTY 3) 550-SHEET PAPER TRAY; FAX BOARD; STAND; INNER FINISHER	Silver	Yes	Yes	A4	MONO	\$ 3,936.06	\$ 97.61	\$ 80.69	0.0039	
CANON	CANON MF1538C	1 - DESKTOP	N	MAINFRAME; FAX BOARD	Silver	Yes	Yes	A4	COLOR	\$ 1,422.86	\$ 35.29	\$ 29.17	0.0039	0.039
CANON	CANON MF1538C	2 - DESKTOP	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD	Silver	Yes	Yes	A4	COLOR	\$ 1,720.67	\$ 42.67	\$ 35.27	0.0039	0.039
CANON	CANON MF1538C	2+STAND	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	COLOR	\$ 2,056.59	\$ 51.00	\$ 42.16	0.0039	0.039
CANON	CANON C357if	1 - DESKTOP	N	MAINFRAME; FAX BOARD	Silver	Yes	Yes	A4	COLOR	\$ 2,199.66	\$ 54.55	\$ 45.09	0.0039	0.039
CANON	CANON C357if	2 - DESKTOP	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD	Silver	Yes	Yes	A4	COLOR	\$ 2,389.37	\$ 59.26	\$ 48.98	0.0039	0.039
CANON	CANON C357if	2+STAND	N	MAINFRAME; 550-SHEET PAPER TRAY; FAX BOARD; STAND	Silver	Yes	Yes	A4	COLOR	\$ 2,438.25	\$ 60.47	\$ 49.98	0.0039	0.039
CANON	CANON C568IFZ	4	Y (INNER)	MAINFRAME; (QTY 3) 550-SHEET PAPER TRAY; FAX BOARD; STAND; INNER FINISHER	Silver	Yes	Yes	A4	COLOR	\$ 4,414.89	\$ 109.49	\$ 90.51	0.0039	0.039
CANON	CANON 4835i	2+STAND	N	MAINFRAME; 2 TRAYS; STAND; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 2,345.75	\$ 58.17	\$ 48.09	0.0039	
CANON	CANON 4835i	4	Y	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 3,456.09	\$ 85.71	\$ 70.85	0.0039	
CANON	CANON 4835i	4	N	MAINFRAME; 4 TRAYS; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 2,555.43	\$ 63.37	\$ 52.39	0.0039	
CANON	CANON 4835i	4	Y (INNER)	MAINFRAME; 4 TRAYS; INTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 3,114.95	\$ 77.25	\$ 63.86	0.0039	
CANON	CANON 4845i	4	Y (INNER)	MAINFRAME; 4 TRAYS; INTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 5,462.09	\$ 135.46	\$ 111.97	0.0039	
CANON	CANON 4845i	4	Y	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 5,746.37	\$ 142.51	\$ 117.80	0.0039	
CANON	CANON 4845i	4	N	MAINFRAME; 4 TRAYS; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 4,936.90	\$ 122.44	\$ 101.21	0.0039	
CANON	CANON 4845i	4	Y+PUNCH	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; 2/3 HOLE PUNCH; FAX BOARD	Silver	Yes	Yes	A3	MONO	\$ 6,180.44	\$ 153.27	\$ 126.70	0.0039	
CANON	CANON C3930i	4	Y (INNER)	MAINFRAME; 4 TRAYS; INTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 3,685.57	\$ 91.40	\$ 75.55	0.0039	0.039
CANON	CANON C3930i	4	Y	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 4,144.03	\$ 102.77	\$ 84.95	0.0039	0.039
CANON	CANON C3930i	4	N	MAINFRAME; 4 TRAYS; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 3,126.05	\$ 77.53	\$ 64.08	0.0039	0.039
CANON	CANON C5840i	4	N	MAINFRAME; 4 TRAYS; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 4,396.22	\$ 109.03	\$ 90.12	0.0039	0.039
CANON	CANON C5840i	2+HCI	N	MAINFRAME; 2 TRAYS + HIGH CAPACITY TRAY; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 4,714.74	\$ 116.93	\$ 96.65	0.0039	0.039
CANON	CANON C5840i	4	Y	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 5,205.68	\$ 129.10	\$ 106.72	0.0039	0.039
CANON	CANON C5840i	4	Y+PUNCH	MAINFRAME; 4 TRAYS; EXTERNAL STAPLE FINISHER; 2/3 HOLE PUNCH; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 5,639.75	\$ 139.87	\$ 115.61	0.0039	0.039
CANON	CANON C5840i	4	Y (INNER)	MAINFRAME; 4 TRAYS; INTERNAL STAPLE FINISHER; FAX BOARD	Silver	Yes	Yes	A3	COLOR	\$ 4,921.40	\$ 122.05	\$ 100.89	0.0039	0.039
SHARP	BP-70M36	1	N	36 PPM B&W Workgroup Document System	Silver	Yes	Yes	A3	MONO	\$ 2,867.91	\$ 71.12	\$ 58.79	0.0039	
SHARP	BP-70M45	1	N	45 PPM B&W Workgroup Document System	Silver	Yes	Yes	A3	MONO	\$ 3,611.44	\$ 89.56	\$ 74.03	0.0039	
SHARP	BP-DE12	1+STAND	N	Stand/1 x 550-sheet Paper Drawer	Silver	Yes	Yes			\$ 354.06	\$ 8.78	\$ 7.26		
SHARP	BP-FN11	0	Y	50-sheet Staple Inner Finisher	Silver	Yes	Yes			\$ 849.75	\$ 21.07	\$ 17.42		
SHARP	BP-70C31	1	N	31 PPM B&W / 31 PPM Full-Color Workgroup Document System	Silver	Yes	Yes	A3	COLOR	\$ 3,576.03	\$ 88.69	\$ 73.31	0.0039	0.039
SHARP	BP-70C45	1	N	45 PPM B&W / 45 PPM Full-Color Workgroup Document System	Silver	Yes	Yes	A3	COLOR	\$ 4,425.78	\$ 109.76	\$ 90.73	0.0039	0.039
SHARP	BP-DE13	2+STAND	N	Stand/2 x 550-sheet Paper Drawers	Silver	Yes	Yes			\$ 460.28	\$ 11.41	\$ 9.44		
SHARP	BP-FN11	0	Y	50-sheet Staple Inner Finisher	Silver	Yes	Yes			\$ 849.75	\$ 21.07	\$ 17.42		
SHARP	MX-7081	3	N	75/70 PPM B&W / Color - High Speed Color Document System	Silver	Yes	Yes	A3	COLOR	\$ 10,869.72	\$ 269.57	\$ 222.83	0.0039	0.039
SHARP	MX-LC13N	2	N	5,000-sheet Large Capacity 2-Drawer Air Feed Tray (Letter, Letter-R, Legal or Ledger; requires MX-RB14)	Silver	Yes	Yes			\$ 4,744.44	\$ 117.66	\$ 97.26	0.0039	0.039
SHARP	MX-FN34	0	Y	3K Stacking 65-sheet Staple Finisher (requires MX-RB12N)	Silver	Yes	Yes			\$ 1,699.50	\$ 42.15	\$ 34.84		
SHARP	MX-RB12N	0	N	Paper Pass Unit (for machine; required for all configurations with finishers)	Silver	Yes	Yes			\$ 460.28	\$ 11.41	\$ 9.44		
SHARP	BP-B550WD	1	N	50 PPM Desktop Monochrome Multi-Function Document System	Silver	Yes	Yes	A4	MONO	\$ 2,124.38	\$ 52.68	\$ 43.55	0.0039	
SHARP	MX-B427W	1	N	42 PPM Monochrome Multi-Function Document System DSPF	Silver	Yes	Yes	A4	MONO	\$ 651.48	\$ 16.16	\$ 13.36	0.0039	
SHARP	MX-B468F	1	N	46 PPM Monochrome Multi-Function Document System	Silver	Yes	Yes	A4	MONO	\$ 1,062.19	\$ 26.34	\$ 21.77	0.0039	
SHARP	MX-C358F	1	N	35 PPM Desktop Color Multi-Function Document System DSPF Copy/Print/Scan/Fax	Silver	Yes	Yes	A4	COLOR	\$ 1,557.88	\$ 38.64	\$ 31.94	0.0039	0.039

MAKE	DEX RECOMMENDATION	Energy Star Certification (eg Bronze, Silver, etc)	OS Certified	Firmware Support	PAPER TRAYS	A3 OR A4	MONO OR COLOR	MONO CPC	COLOR CPC	NOTES
HP	HP E50145DN	Silver	Yes	Yes	1 - DESKTOP	A4	MONO	0.0097		Device is inclusive in cost per impression
HP	HP E60155DN	Silver	Yes	Yes	2 - DESKTOP	A4	MONO	0.0160		Device is inclusive in cost per impression
HP	HP E45028dn	Silver	Yes	Yes	1- DESKTOP	A4	MONO	0.0150	0.090	Device is inclusive in cost per impression
HP	HP X55745dn	Silver	Yes	Yes	1+STAND	A4	MONO	0.0150	0.095	Device is inclusive in cost per impression

DEX IMAGING

TUNGSTEN

Tungsten is a customized solution requiring more quoting and professional services by DEX. Pricing is quoted on a case-by-case basis with more involved scoping between DEX and client.

DOCUWARE

DocuWare is a customized solution requiring more quoting and professional services by DEX. Pricing is quoted on a case-by-case basis with more involved scoping between DEX and client.

PRINTER LOGIC

Devices	Cost per Device			
	Core	Advanced Security	Cost Management	Output Management
1 - 100	\$6.00	\$1.80	\$1.50	\$2.40
101 - 250	\$4.80	\$1.50	\$0.90	\$2.10
251 - 1000	\$4.20	\$1.20	\$0.60	\$1.80
1001+	\$3.60	\$0.90	\$0.60	\$1.50

XM FAX

Monthly Pages	Rate per Page*
250-499	0.12956
500-749	0.10798
750-999	0.10258
1,000-1,999	0.09718
2,000-2,999	0.08638
3,000-4,999	0.08098
5,000-5,999	0.07019
6,000-6,999	0.0691
7,000-7,999	0.06803
8,000-8,999	0.06695
9,000-9,999	0.06587
10,000-14,999	0.06479
15,000-19,999	0.06209
20,000+	0.05939

*Additional implementation costs, such as, number porting, professional services, advanced routing setup, etc. and monthly MFP connector charges are not included. Implementation costs and monthly MFP connector charges vary.



CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY)
08/05/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Aon Risk Services, Inc of Florida 4010 W. Boy Scout Boulevard Suite 200 Tampa FL 33607 USA	CONTACT NAME:	
	PHONE (A/C. No. Ext): (866) 283-7122	FAX (A/C. No.): (800) 363-0105
INSURED DEX Imaging, LLC 5109 W Lemon Street Tampa FL 33609 USA	E-MAIL ADDRESS:	
	INSURER(S) AFFORDING COVERAGE	
	NAIC #	
	INSURER A: Zurich American Ins Co	
	INSURER B: American Zurich Ins Co	
	INSURER C: Federal Insurance Company	
INSURER D:		
INSURER E:		
INSURER F:		

Holder Identifier :

COVERAGES**CERTIFICATE NUMBER:** 570114815029**REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

Limits shown are as requested

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
B	☒ COMMERCIAL GENERAL LIABILITY ☐ CLAIMS-MADE ☒ OCCUR ☐ ☐ GEN'L AGGREGATE LIMIT APPLIES PER: ☒ POLICY ☐ PRO-JECT ☐ LOC ☐ OTHER:			CP0698659701	08/01/2025	08/01/2026	EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence) MED EXP (Any one person) PERSONAL & ADV INJURY GENERAL AGGREGATE PRODUCTS - COMP/OP AGG
A	AUTOMOBILE LIABILITY ☒ ANY AUTO ☐ OWNED AUTOS ONLY ☐ HIRED AUTOS ONLY ☐ SCHEDULED AUTOS ☐ NON-OWNED AUTOS ONLY			BAP 6955146 - 01	08/01/2025	08/01/2026	COMBINED SINGLE LIMIT (Ea accident) BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident)
C	☒ UMBRELLA LIAB ☒ OCCUR ☐ EXCESS LIAB ☐ CLAIMS-MADE ☐ DED ☐ RETENTION			56722756	08/01/2025	08/01/2026	EACH OCCURRENCE AGGREGATE
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR / PARTNER / EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	☐ Y ☒ N	N / A	WC698659902	08/01/2025	08/01/2026	☒ PER STATUTE ☐ OTH-ER E.L. EACH ACCIDENT E.L. DISEASE-EA EMPLOYEE E.L. DISEASE-POLICY LIMIT

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
Evidence of Insurance.

CERTIFICATE HOLDER**CANCELLATION**

DEX Imaging, LLC 5109 W. Lemon Street Tampa FL 33609 USA	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE <i>Aon Risk Services Inc. of Florida</i>

Certificate No : 570114815029

A.M. Best Rating Services

American Zurich Insurance Company

BestLink 

AMB #: 002743 **NAIC #:** 40142 **FEIN #:** 363141762

Administrative Office

1299 Zurich Way

Schaumburg, Illinois, 60196-1056

[United States](#)

<https://www.zurichna.com>

Phone: 800-382-2150

Quick Links



Company Structure

Ultimate Parent: [050457 - Zurich Insurance Group Ltd](#)

Rating Unit: [050457 - Zurich Insurance Group Ltd](#)

View: [Organizational Structure](#)

Best's Credit Ratings

Financial Strength ⓘ

Rating (Rating Category):	A+ (Superior)
Affiliation Code:	g (Group)
Outlook (or Implication):	Stable
Action:	Affirmed
Effective Date:	Oct 01, 2025
Initial Rating Date:	Jun 30, 1982

Long-Term Issuer Credit ⓘ

Rating (Rating Category):	aa (Superior)
Outlook (or Implication):	Stable
Action:	Affirmed
Effective Date:	Oct 01, 2025
Initial Rating Date:	Sep 14, 2004

Financial Size Category ⓘ

Financial Size Category:	XV (Greater than or Equal to USD 2.00 Billion)
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Credit Rating Analysts

Rating Office:	A.M. Best Rating Services, Inc.
Senior Financial Analyst:	Thomas Keelan
Director:	Edin Imsirovic

See the Disclosure Information Form or Press Release below for the office and analyst at the time of the rating event.

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[AM Best Affirms Credit Ratings of Zurich Insurance Group Ltd and Its Main Rated Subsidiaries](#)

October 01, 2025

View AM Best's [Rating Review Form](#)

Best's Credit Ratings History

Effective D...	Financial Strength		Long-Term Issuer ...	
	Rating	Outlook	Rating	Outlook
October 01, 2025	A+ (Superior)	Stable	aa (Superior)	Stable
November 26, 2024	A+ (Superior)	Stable	aa (Superior)	Stable
November 22, 2023	A+ (Superior)	Stable	aa- (Superior)	Positive
October 21, 2022	A+ (Superior)	Stable	aa- (Superior)	Positive
October 01, 2021	A+ (Superior)	Stable	aa- (Superior)	Positive

Reports

[Best's Credit Report](#)

Financial data included in Best's Credit Report reflects the data used in

determining the current credit rating(s) for the members of AM Best Rating Unit:

[AMB#: 050457 - Zurich Insurance Group Ltd](#)

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Press Releases, News & Research

[2026 Best's Rankings: US Property/Casualty Workers' Compensation Writers Ranked by 2025 Direct Premiums Written](#)

Date: Jun 05, 2026 | **Source:** Best's Research

[2026 Best's Rankings: US Property/Casualty Writers Ranked by 2025 Net Premiums Written](#)

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Company Attributes

Entity Type:	Operating Company
Business Type:	Property/Casualty
Consolidation Type:	Affiliated Single Company
Organization Type:	Stock

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A.M. Best Rating Services

Federal Insurance Company

BestLink 

AMB #: 002084

NAIC #: 20281

FEIN #: 131963496

LEI #: 54930071K2JW7WIJCL64

Administrative Office

202B Hall'S Mill Road

Whitehouse Station, New Jersey, 08889

[United States](#)

<https://www.chubb.com>

Phone: 215-640-1000

Quick Links



Company Structure

Ultimate Parent: [058303 - Chubb Limited](#)

Rating Unit: [058303 - Chubb Limited](#)

View: [Organizational Structure](#)

Best's Credit Ratings

Financial Strength ⓘ

Rating (Rating Category):	A++ (Superior)
Outlook (or Implication):	Stable
Action:	Affirmed
Effective Date:	Jan 16, 2026
Initial Rating Date:	Dec 31, 1907

Long-Term Issuer Credit ⓘ

Rating (Rating Category):	aa+ (Superior)
Outlook (or Implication):	Stable
Action:	Affirmed
Effective Date:	Jan 16, 2026
Initial Rating Date:	Mar 17, 2005

Financial Size Category ⓘ

Financial Size Category:	XV (Greater than or Equal to USD 2.00 Billion)
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Credit Rating Analysts

Rating Office:	A.M. Best Rating Services, Inc.
Associate Director:	Robert Valenta, CPCU
Director:	Raymond Thomson, CPCU, ARe, ARM

See the Disclosure Information Form or Press Release below for the office and analyst at the time of the rating event.

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Press Release

[AM Best Affirms Credit Ratings of Chubb Limited and Its Subsidiaries](#)

January 16, 2026

Best's Credit Ratings History

Effective D...	Financial Strength		Long-Term Issuer ...	
	Rating	Outlook	Rating	Outlook
January 16, 2026	A++ (Superior)	Stable	aa+ (Superior)	Stable
December 12, 2024	A++ (Superior)	Stable	aa+ (Superior)	Stable
December 07, 2023	A++ (Superior)	Stable	aa+ (Superior)	Stable
December 01, 2022	A++ (Superior)	Stable	aa+ (Superior)	Stable
December 10, 2021	A++ (Superior)	Stable	aa+ (Superior)	Stable

Reports

[Best's Credit Report](#)

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[AMB#: 058303 - Chubb Limited](#)

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[2026 Best's Rankings: US Property/Casualty Workers' Compensation Writers Ranked by 2025 Direct Premiums Written](#)

Date: Jun 05, 2026 | **Source:** Best's Research

[2026 Best's Rankings: US Property/Casualty Writers Ranked by 2025 Net Premiums Written](#)

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Company Attributes

Entity Type:	Operating Company
Business Type:	Property/Casualty
Consolidation Type:	Affiliated Single Company
Organization Type:	Stock

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A.M. Best Rating Services

Zurich American Insurance Company

BestLink 

AMB #: 002563 **NAIC #:** 16535 **FEIN #:** 364233459

LEI #: 549300CXSELYELMZCG27

Administrative Office

1299 Zurich Way
Schaumburg, Illinois, 60196-1056

[United States](#)

<https://www.zurichna.com>

Phone: 800-382-2150

Quick Links



Company Structure

Ultimate Parent: [050457 - Zurich Insurance Group Ltd](#)

Rating Unit: [050457 - Zurich Insurance Group Ltd](#)

View: [Organizational Structure](#)

Best's Credit Ratings

Financial Strength ⓘ

Rating (Rating Category):	A+ (Superior)
Affiliation Code:	g (Group)
Outlook (or Implication):	Stable
Action:	Affirmed
Effective Date:	Oct 01, 2025
Initial Rating Date:	Jun 30, 1922

Long-Term Issuer Credit ⓘ

Rating (Rating Category):	aa (Superior)
Outlook (or Implication):	Stable
Action:	Affirmed
Effective Date:	Oct 01, 2025
Initial Rating Date:	Sep 14, 2004

Financial Size Category ⓘ

Financial Size Category:	XV (Greater than or Equal to USD 2.00 Billion)
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Credit Rating Analysts

Rating Office:	A.M. Best Rating Services, Inc.
Senior Financial Analyst:	Thomas Keelan
Director:	Edin Imsirovic

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October 01, 2025

View AM Best's [Rating Review Form](#)

Best's Credit Ratings History

Effective D...	Financial Strength		Long-Term Issuer ...	
	Rating	Outlook	Rating	Outlook
October 01, 2025	A+ (Superior)	Stable	aa (Superior)	Stable
November 26, 2024	A+ (Superior)	Stable	aa (Superior)	Stable
November 22, 2023	A+ (Superior)	Stable	aa- (Superior)	Positive
October 21, 2022	A+ (Superior)	Stable	aa- (Superior)	Positive
October 01, 2021	A+ (Superior)	Stable	aa- (Superior)	Positive

Reports

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Press Releases, News & Research

[2026 Best's Rankings: US Property/Casualty Workers' Compensation Writers Ranked by 2025 Direct Premiums Written](#)

Date: Jun 05, 2026 | **Source:** Best's Research

[2026 Best's Rankings: US Property/Casualty Writers Ranked by 2025 Net Premiums Written](#)

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Company Attributes

Entity Type:	Operating Company
Business Type:	Property/Casualty
Consolidation Type:	Affiliated Single Company
Organization Type:	Stock

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