



June 12, 2026

To Our Loyal Customers,

This letter is to inform you that Mountain Valley Water of South Florida has been acquired by Primo Brands™. Primo Brands owns The Mountain Valley® Spring Water and will be your new bottled water service provider.

Serving you over the past 80 years has been our privilege and honor. However, with the changing needs and demands of the industry, as well as our expanding growth, we feel the acquisition by Primo Brands is beneficial for our employees and customers.

Customer satisfaction, service, and quality have always been our priority. We feel that same commitment is of equal importance to Primo Brands. They are avid in preserving the close relationship we have formed with our customers.

As part of the transition, you will receive a new account from Primo Brands. Outstanding balances are to be paid to Primo Brands, and you can reach them at 800-499-1625.

Thank you for your business and your loyalty through the years. We look forward to your continued patronage with Primo Brands for many years to come.

Sincerely,

Lee Holtzman

Mountain Valley Water of South Florida