



September 26, 2025

To Our Loyal Customers,

This letter is to inform you that the **Aqua Systems St. Louis®** home and office bottled water delivery service has been acquired by **Primo Brands™**. Primo Brands owns **Mountain Valley Spring Water®** and will be your new bottled water service provider.

Serving you over the past 20 years has been our privilege and honor. However, with the changing needs and demands of the industry, as well as our expanding growth, we feel the acquisition by **Primo Brands** is beneficial for both ourselves as well as our customers.

Customer satisfaction, service and quality have always been our priority. We feel that same commitment is of equal importance to **Primo Brands**. They are avid in preserving the close relationship we have formed with our customers.

As part of the transition, you will receive a new account from **Primo Brands**. Outstanding balances as of Thursday, September 25th should be paid to **Aqua Systems**. Payments made for delivery and rental charges after September 25th should be paid directly to **Primo Brands**.

We are confident of a smooth transition with no interruption of excellent service.

Thank you for your business and your loyalty through the years. We look forward to your continued patronage with **Primo Brands** for many years to come.

Sincerely,

Steven Crane  
**Aqua Systems**