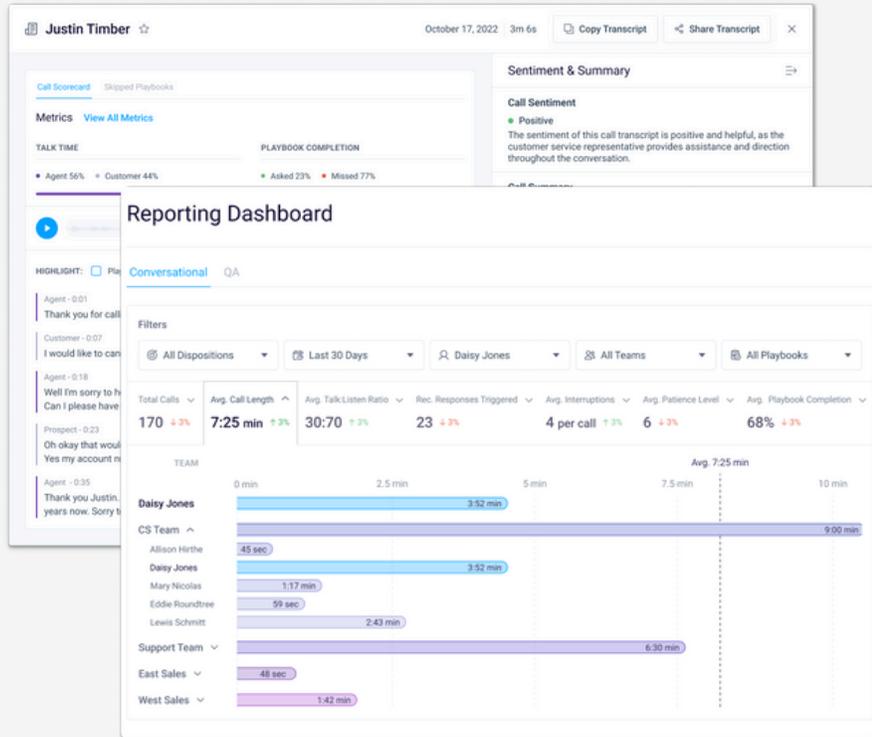


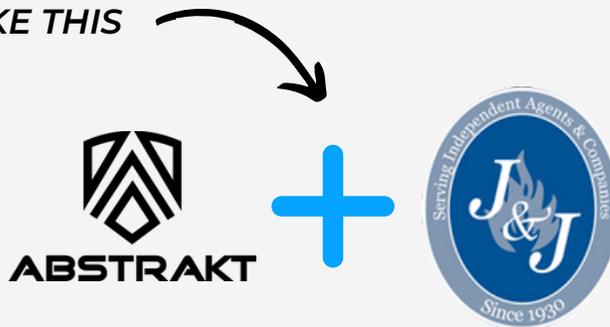
Build consistent customer service at scale

Abstrakt helps you turn things like this...

- Managing the variability in agents' scripts and responses during every call.
- Investing hours listening and reviewing calls only to pinpoint one coachable moment.
- Regularly onboarding new agents trying to overcome turnover or scale for growth.



INTO RESULTS LIKE THIS



38% reduction in Call Handle Time

Johnson & Johnson also uses Abstrakt for training and onboarding new hires. The Playbooks and Recommended Responses give them a standardized method of training while giving the agents the confidence to take calls sooner.

