

How to transfer tickets:

1. Go to this website and Sign In: [Official Account Manager Home Page | Explore Edmonton](https://am.ticketmaster.com/exploreedmonton/en) (<https://am.ticketmaster.com/exploreedmonton/en>)



2. Login

SIGN IN TO EXPLORE EDMONTON

Powered by *ticketmaster*

New to Ticketmaster? [Sign Up](#)

Important Account Update

You can now use the same email and password for both your Explore Edmonton ticket account and your Ticketmaster account.

Explore Edmonton ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn more](#)

Email Address

ticketing@exploreedmonton.com

Password

.....

SHOW

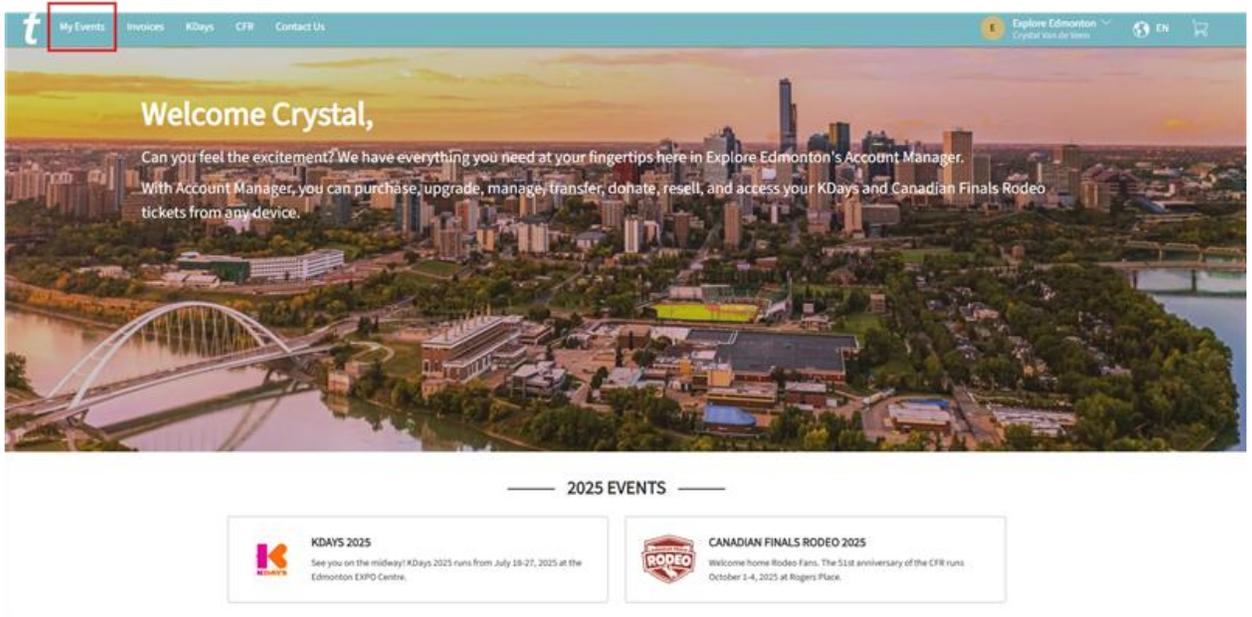
Remember Me

[Forgot Password?](#)

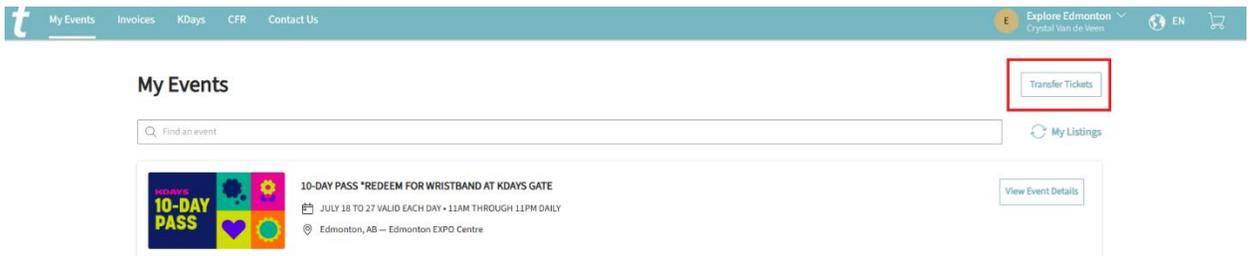
Sign in

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

3. Once logged in, select My Events in the top left:



4. You will see your events. Select Transfer Tickets:



5. Select the tickets you would like to transfer and Add New Recipient (if not in Address book already):

The screenshot shows the 'Select the tickets you want to transfer' interface. On the left, a list of tickets is displayed, including a '10-DAY PASS *REDEEM FOR WRISTBAND AT KDAY'S GATE' and several 'General Admission' tickets. A red box highlights the 'Add a New Recipient' button in the recipient selection panel on the right. The recipient selection panel also shows a search bar and a list of recipients with their names and IDs (e.g., AM, AN, AT, AA, AG).

6. Confirm name and email of recipient, and select Transfer Tickets to confirm:

The screenshot shows the 'You are transferring this ticket:' confirmation screen. It displays the recipient's name and email address: 'Test Tester (etran2@exploredmonton.com)'. Below this, the event details are shown: '10-DAY PASS *REDEEM FOR WRISTBAND AT KDAY'S GATE' and 'G102, General Admission'. A red box highlights the 'Transfer Tickets' button at the bottom right of the screen.

7. Complete! The guest must accept the tickets by checking their email and following the link inside.

The screenshot shows a website confirmation page with a dark background. At the top, there is a navigation bar with links for 'My Events', 'Invoices', 'KDays', 'CFR', and 'Contact Us'. On the right side of the navigation bar, there is a logo for 'Explore Edmonton' with the tagline 'Crystal Mountain's Best', a language selector 'EN', and a shopping cart icon. The main content area features the heading 'You're All Set!' followed by the sub-heading 'You have transferred your tickets successfully!'. Below this, a message states: 'We'll let you know when the tickets have been accepted. If anything changes, you can cancel the transfer as long as the recipient hasn't accepted.' A button labeled 'Go Back to Manage Events' is positioned below the message. In the foreground, there is a white email notification card. The card is from 'Test Tester' with the email address 'etran2@exploredmonton.com'. It contains a blue banner that reads 'Test must accept the transfer by Mon • Jul 28, 2025 • 11:00 PM'. Below the banner is a colorful graphic for a '10-DAY PASS' with the text '10-DAY PASS *REDEEM FOR WRISTBAND AT KDAYS GATE'. To the right of the graphic, the text specifies 'JULY 18 TO 27 VALID EACH DAY • 11AM THROUGH 11PM DAILY' and the location 'Edmonton, AB — Edmonton EXPO Centre'. At the bottom of the card, it lists 'TRANSFERRED TICKET (1)' and 'G102, General Admission'.