Overjet Enterprise Analytics Playbook: Identifying SRP Opportunities for Upcoming Appointments

Overview

Overjet surfaces standardized radiographic bone measurements and periodontal chart data to help identify patients .
who may require further clinical evaluation.By measuring bone levels as the linear distance from the CEJ to the crest of bone on bitewings (in millimeters) and as a percentage of root exposure on periapical images, Overjet provides consistent, reproducible data that supports informed clinical decision-making.

Enterprise Analytics enables clinicians and operational leaders to proactively identify periodontal therapy opportunities before the patient arrives. This playbook outlines how to use Enterprise Analytics to filter, review, and prepare a week's worth of SRP opportunities so teams can integrate AI insights into patient care and operational planning.

Definition

Scaling and root planing is a therapeutic procedure performed when radiographic bone loss and clinical inflammation are present.

Color indicators are standardized:

- **Green (0.0–1.9 mm / < 25%)** – within normal limits
- **Yellow (2.0–2.9 mm / ≈ 25–40%)** – early or moderate bone change
- **Red (≥ 3.0 mm / > 40%)** – advanced bone loss

Overjet imports probing depths from the practice management system when available. It does not calculate clinical attachment loss and does not diagnose periodontal disease.

Evaluation Logic

SRP-related opportunities are identified when radiographic bone loss and recorded probing depths coexist without documented SRP treatment. Logic remains conservative to promote uniform interpretation.

- **SRP:** Bone level ≥ 3.0 mm (red) and probing depth ≥ 4 mm on the same tooth
- **Possible SRP:** Bone level ≥ 3.0 mm (red) on one or more teeth in a quadrant with probing depths ≥ 4 mm present in the same quadrant but not aligned to the same tooth
- **Second Stage Periodontal Treatment:** Documented SRP (D4341/D4342) with persistent probing depths ≥ 4 mm on follow-up
- **Miscoded Periodontal Maintenance:** D4910 present without documented SRP history or coding inconsistency with radiographic and chart findings

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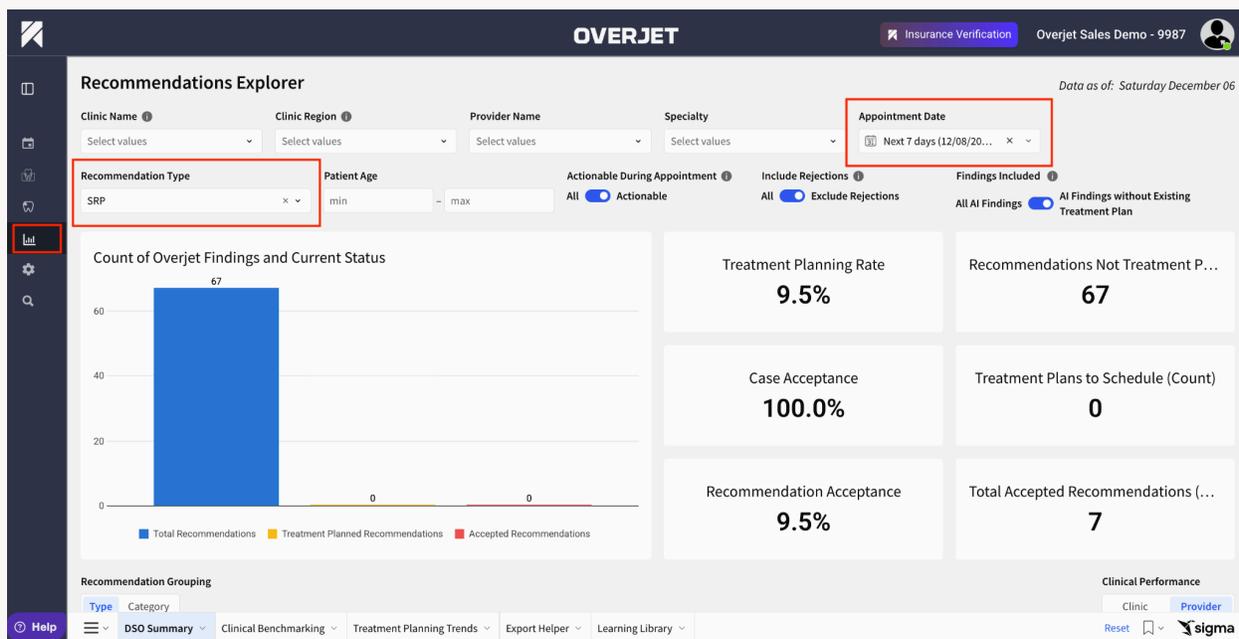## Stage 1 — Access Enterprise Analytics & Filter For Week Ahead

Goal: Surface all SRP opportunities for patients scheduled in the next seven days.
Team Member: Doctor / Hygienist / Clinical Lead

Action:

1. Log in to Overjet.
2. On the left-hand panel, select Enterprise Analytics.
3. In the Recommendation Type drop-down, select SRP.
4. Update Appointment Date → choose Next 7 Days.

Outcome:
You now have a clear list of all patients scheduled this week who have radiographic bone loss ≥ 3 mm and probing depths ≥ 4 mm.

Stage 2 — Review "Recommendations Not Treatment Planned"

Goal: Identify patients who require periodontal evaluation but do not yet have a treatment plan.
Team Member: Doctor / Hygienist

Action:

1. Hover over Recommendations Not Treatment Planned.
2. Hover on the upper right corner of the tile and click Show Underlying Data.
3. Review the table, which displays:
   - Patient name
   - Appointment date
   - Provider
   - Quadrant
   - Bone-level measurements

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○ Direct link to the Overjet annotated image

Next Step:
For each patient flagged for SRP, review Overjet's bone level measurements alongside recorded probing depths and document in the treatment plan as needed. Discuss your evaluation as part of the morning huddle that week. Alert the dentist for review and final clinical determination. Once confirmed by the dentist, notify the front office for any pre-authorizations.

Stage 3 —Discussion of Treatment During Appointment

Goal: Prepare for clear, confident periodontal conversations during the visit.
**Team Member:** Doctor / Hygienist

Action:
During the time of the patient visit:

- Open the patient's FMX in Overjet.
- Click Present to launch LENS.
- Select images from prior appointments and compare them to today's radiographs.
- Highlight increases in bone-level measurements and explain the significance.
- Show color-coded annotations to support visual understanding of radiographic changes.
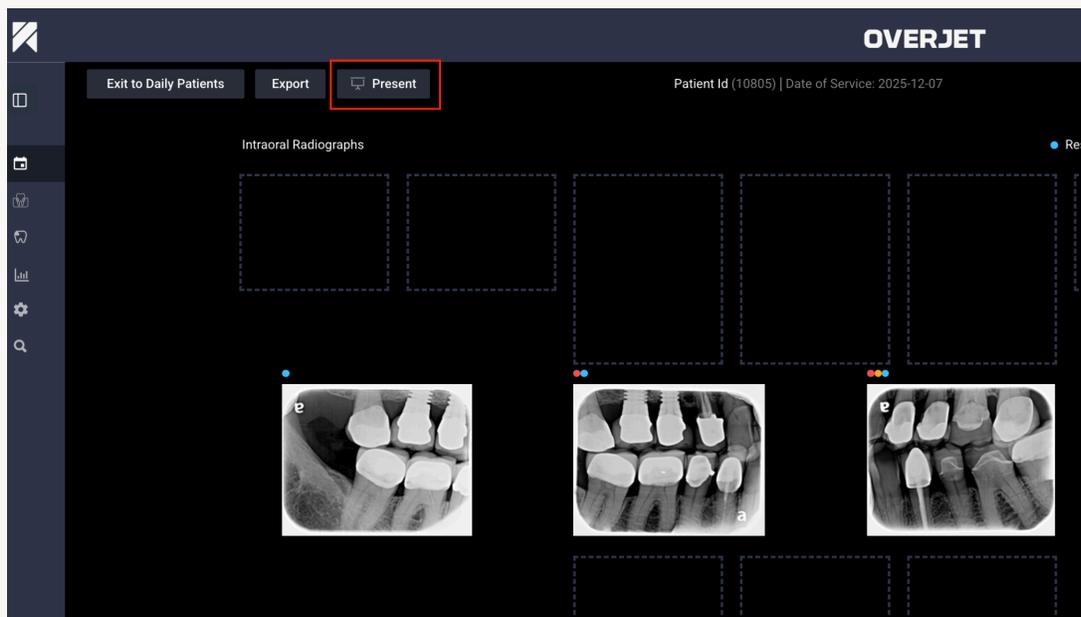
Chairside Language:
 "Overjet highlights areas where the radiographic bone levels appear outside normal limits in yellow and red. You can see here in red where the bone has changed since your last visit. Combined with the measurements we collected today, this is an area we should evaluate for periodontal treatment."

Stage 4 — Checkout, Scheduling, and Follow-Through

Goal: Ensure patients understand next steps and remove barriers to treatment acceptance.
Team Member: Front Office / Treatment Coordinator

Action:

- Schedule SRP appointments before the patient leaves.
- Confirm financial clarity using pre-claim or benefit verification completed earlier.
- Email patient's AI annotated images by downloading directly from the canvas page, and then "Patient Education"

Sample Follow-Up Message:
 "I just emailed the images we reviewed today. Overjet's AI highlights areas of radiographic bone loss in yellow and red. These changes support our recommendation for scaling and root planing to protect your gum and bone health."
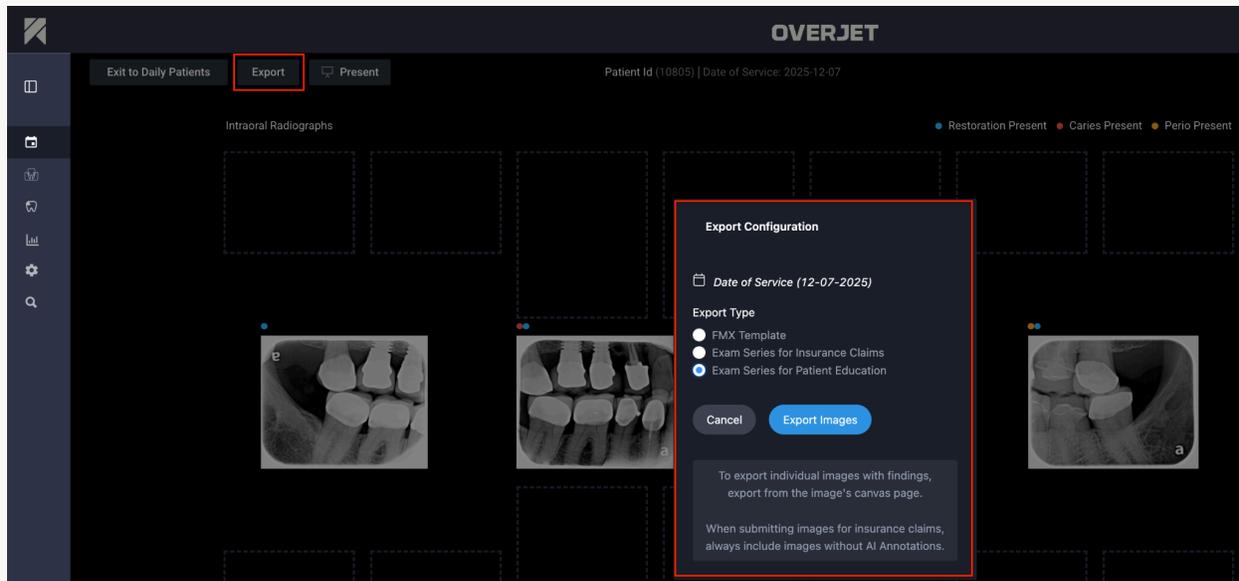
Stage 6 — Tracking & Accountability

Goal: Measure performance and ensure consistent follow-through across the team.
Metrics to Track:

- % of SRP opportunities reviewed in Enterprise Analytics
- % of recommendations discussed chairside
- % of SRP treatment plans created
- % of SRP opportunities scheduled within 60 days
- Completion rate of recommended SRP treatment

Stage 7 — Celebrate & Communicate Success

Goal: Reinforce a culture of proactive periodontal care.
Action:

- Share monthly wins during team meetings.
- Highlight case examples where early intervention supported improved outcomes.
- Recognize providers who consistently act on Enterprise Analytics insights.

Clinical Guidance Notes

- Overjet's thresholds are intentionally conservative
- Consistent yellow measurements around 2.4–2.5 mm on bitewings or roughly 33% root exposure on periapicals should be interpreted as moderate bone loss radiographically
- When these appear across multiple teeth or quadrants, especially when accompanied by probing depths ≥ 4 mm or visible inflammation, clinicians should evaluate for early periodontal therapy or SRP rather than waiting for ≥ 3.0 mm red-level findings
- Bitewing (mm) and periapical (%) measurements are complementary but distinct; both should inform review
- All SRP-related findings are prompts for review, not treatment prescriptions
- Final diagnosis, staging/grading, and code selection remain the responsibility of the clinician

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Outcome

Using Enterprise Analytics to proactively identify and review SRP opportunities allows teams to prepare for meaningful periodontal evaluations before the patient arrives. This drives timely treatment planning, supports clearer patient communication, reduces missed opportunities, and reinforces evidence-based, standardized periodontal care across the organization.