

WARRANTY DOCUMENTATION

LIMITED WARRANTY FOR KATTSAFE PRODUCTS & SYSTEMS (to the original purchaser)

Date: _____ Ref No: _____

System Installer: _____

Contact Person: _____

Project Name: _____

Project Address: _____

Kattsafe warrants that for a period of 5 years from the date of final acceptance of the work, the product/s are free from all defects in materials or fabrication under normal use.

Kattsafe Safe Access and Fall Protection products are warranted against defects in workmanship or material, under normal use, to the original owner. Kattsafe will replace, at its option, any units subject to this 5-year limited warranty. This includes all Kattsafe branded products and associated brands.

Kattsafe products are designed to withstand normal wear and tear but are not indestructible and can be damaged by misuse. This limited warranty does not cover wear and tear, misuse, and/or abusive treatment. Misuse may include but is not limited to damage by vehicles, people, falling objects, acts of God, and using the product in any matter contrary to the warnings and instructions included with this product. This warranty does not apply to damage, abuse, misuse, maltreatment, abnormal stress or strain, harsh or adverse treatment, neglect, corrosive or harsh environments, and excessive use. This warranty does not apply to systems incorrectly installed (indifferent to the installation manual), incorrect layout design, or work done by a non-accredited Kattsafe installer.

This warranty does not apply to systems that have been installed using non-proprietary equipment. Kattsafe reserves the right to inspect a building prior to issuing the warranty, and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty.

This warranty is specifically for standard 'mill finish' products and does not cover custom powder-coated products. Kattsafe will match the warranty of the powder coater manufacturer which is typically 1-2 years. Contact Kattsafe to confirm the finished warranty prior to installation. Anodized products are covered by the standard limited warranty terms above.

Warranty claims must include all details and should be made to Kattsafe within 14 days of the appearance of the defect. Under no circumstances do we accept any liability for consequential loss.

Kattsafe requires this system to be checked at least every 12 months by a competent inspector in accordance with relevant OSHA regulations and manufacturers' guidelines. Kattsafe Active Fall Restraint or Arrest Products and Systems must be inspected on a 12-month basis (or 6 months for installations subject to harsh conditions). If this inspection is not performed, the warranty is void and all/increased liability will be the responsibility of the customer/end user.

TERMS AND CONDITIONS

All warranty claims must be made in writing within 14 days of the appearance of the defect. Incorrect installation, incorrect layout design or work done by a non-accredited Kattsafe installer will void all warranty rights.

Systems that have been installed using non-proprietary equipment will void all warranties.

Systems/components that have not been maintained in accordance with the manufacturers and legislative requirements will void warranty.

Systems used by incompetent persons or use with non-compatible accessories i.e. Harness gear, lanyards, travelers, fall arrestors etc. will void warranty.

Systems/components used for purposes other than their intended use will void warranty.

General wear and tear is expected and will depend on the frequency of use and is not covered by the manufacturer's warranty.

Kattsafe reserves the right to inspect a building prior to issuing of the warranty and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty.

To the extent permitted by law, this warranty shall be in lieu of any other warranty, express or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. The liability of Kattsafe under this warranty shall be limited solely to repair or replacement of the systems within the warranty period. Kattsafe shall not be liable, under any circumstances, for consequential or incidental damages, including but not limited to personal injury or labor costs. Under no circumstances will Kattsafe be responsible for any expense in connection with any repairs made by anyone other than Kattsafe, the manufacturer, or a Kattsafe professional.

Please note the following exceptions:

- Kattsafe Warning Line Products and Systems 2 Years. (Flags and Cable have a 1-year warranty only)
- Kattsafe Fold Down Ladders 2 Years (Any moving parts have a 6month warranty only)
- Kattsafe Steel Weighted Bases have a 2-year warranty only.