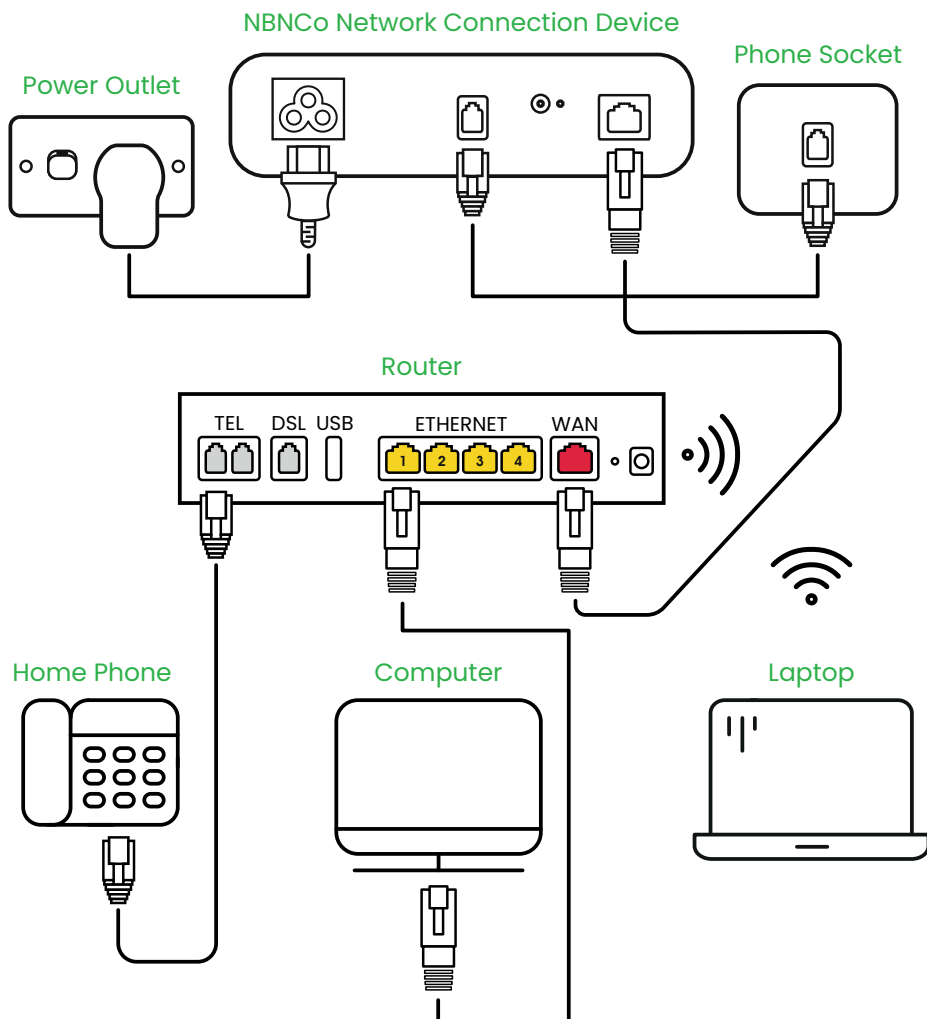


Aussie Broadband nbn®

FTTC self installation guide



Getting to know your nbn®

Understanding the lights on your nbn® connection box

Light	Colour	What's happening?	Action
Power	 None	The device is off	Plug in the device and switch the power outlet on
	 Blue	Power is running to the device	Nothing – this is normal
Connection	 None	The device isn't connected to the nbn® access network equipment outside your home	Check all cables have been connected correctly
	 Blue (blinking)	The device is starting up	Wait for setup to complete (up to 30 minutes) – the light should then turn solid blue
	 Solid blue	The device is connected to the nbn™ access network equipment outside your home	Nothing – this is normal
	 Solid red (or blinking)	There may be a line fault or problem affecting the nbn® connection device	Turn off power to the nbn® connection device and contact your phone and internet provider
	 Alternating red/blue	There may be a line fault, such as an off-hook telephone	Disconnect all non-compatible devices from telephone wall sockets – if that doesn't work, contact your phone and internet provider
Broadband	 None	The device's broadband link is down	If the power and connection lights are solid blue, but the broadband light is out, contact your phone and internet provider
	 Solid blue	The device is DSL synchronised	Nothing – this is normal
	 Blue (blinking)	DSL synchronisation or a software update is in progress	Wait for the update to complete – the light should then turn solid blue
Local Area Network (LAN)	 None	There is no Ethernet connection to the device	Check all cables have been connected correctly and your gateway is switched on
	 Blue/amber (solid or blinking)	Data is flowing between the nbn® connection device and your WiFi gateway	Nothing – this is normal