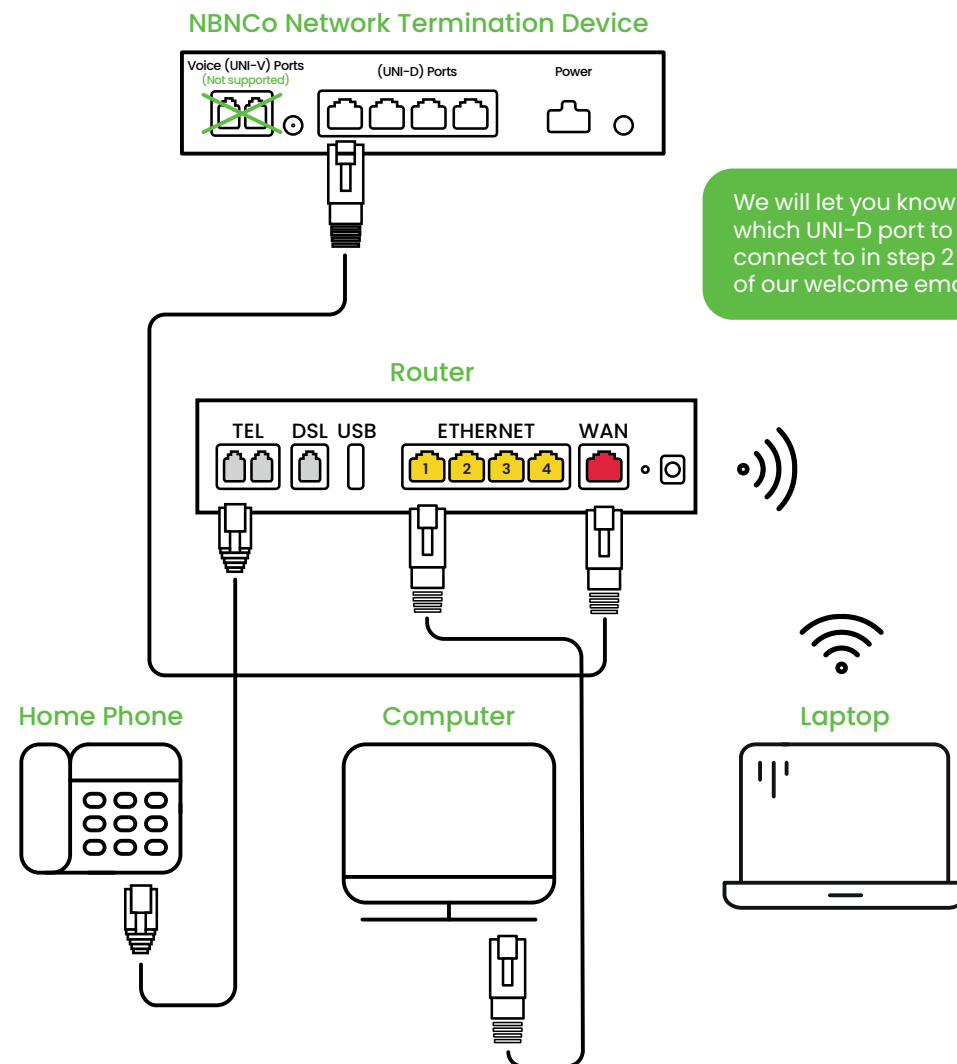


Aussie Broadband nbn®

Fixed Wireless self installation guide



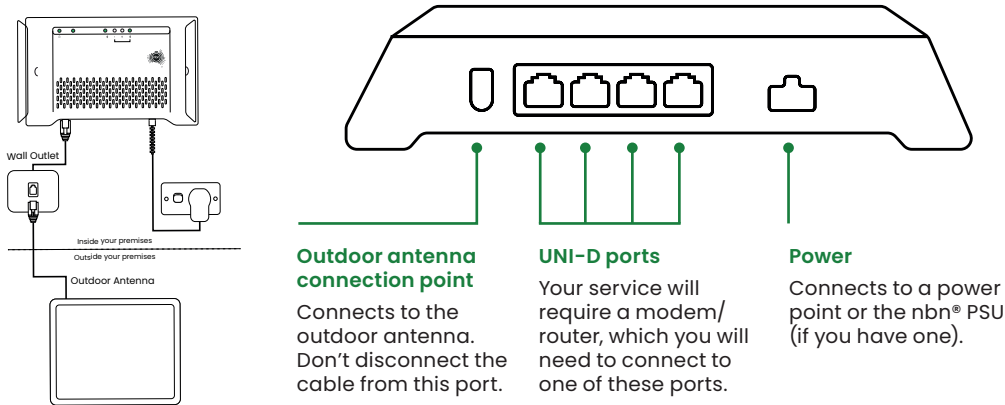
For more information or
technical support call 1300 880 905

aussiebroadband.com.au

Getting to know your nbn®

Getting to know your equipment

By now nbn® will have installed an outdoor antenna, wall outlet and nbn® connection box. These devices work together to bring an nbn® connection into your home.



The outdoor antenna

The outdoor antenna has been installed in a specific place to give you the best signal, so it is important not to put or have anything in front of it.

Please don't move, paint or tamper with the nbn® equipment including the nbn® connection box and outdoor antenna, including any cabling connected to these units.

What's your nbn® connection box telling you?

Your Fixed Wireless nbn® connection box has a number of lights that will allow you to determine the status of your connection.

You can use the table on the next page to identify if there are any issues with your nbn® Fixed Wireless service, and the action you can take to repair this.

Make sure you watch the lights for about a minute, to make sure they're not changing – then note the colour down and whether the lights are blinking in case you need to call us.

Understanding the lights on your nbn® connection box

Indicator	Icon	Status	Description	Action
Power		 Solid green	Power on – running from AC power	None
		 Blinking green	Power on – running from battery (if fitted)	Check power supply
		 Solid red	Power on – running from battery (if fitted)/battery low	Check power supply
		 Unlit	Power off	Check power supply
Status		 Blinking green	Normal operation	None
		 Blinking amber	Device booting/initialisation	
		 Solid green	Test mode	
		 Solid red	System fault detected	
		 Unlit	Unexpected state	
ODU		 Solid green	Online	
		 Blinking green	Activity	
		 Solid red	Offline	
		 Blinking red	Error	
Signal strength		 Unlit	Unexpected state	
		 Red	Low signal strength (does not indicate a fault condition)	Should not cause problems with the service – if you are having speed issues call 1300 880 905
		 Amber	Medium signal strength	None
		 Green	High signal strength	None
		 Unlit	Offline	The WNTD is not powered on – turn the power on and recheck the lights