

HILL-STEAD MUSEUM

How a historic New England museum replaced eight disconnected systems with a single unified platform

At a *Glance:*

- **Organization:** Hill Stead Museum
- **Role featured:** Megan, Senior Manager of Administration
- **Challenge:** Six to eight siloed software systems with no integration
- **Solution:** Veevart unified platform

Background

Hill Stead Museum is a historic house museum located in Farmington, Connecticut. Like many cultural institutions, it relies on a broad range of administrative and visitor-facing functions to operate effectively, including ticketing, fundraising, shop management, and membership programs. For years, the team managed each of these functions through a separate software tool, resulting in a fragmented and time-consuming workflow.

The *Challenge*

Before adopting Veevart, Hill Stead Museum relied on six, seven, or even eight different systems to carry out the museum's various operational functions. As Megan, Senior Manager of Administration, described it:

"Before Veevart, we had six, seven, eight different systems to do all the different functions in the museum, and none of them ever talk to each other."



Megan Olver
Senior Manager of Administration, Hill-Stead Museum

The absence of any communication between these platforms created a slow, frustrating, and unnecessarily complicated experience for the Hill Stead team. Staff had to manually transfer data between systems, reconcile inconsistencies, and switch between multiple interfaces to complete routine tasks. This fragmentation placed a real administrative burden on the museum's small staff and took time away from the work of serving visitors and advancing the museum's mission.

The *Solution*

Hill Stead Museum discovered Veevart, a unified platform purpose-built for museums and cultural institutions. Rather than patching together a collection of disparate tools, Veevart brought all of the museum's core operational functions into a single, integrated system. Ticketing, fundraising, shop management, memberships, and more could now be managed from one place, with data flowing seamlessly across the platform.

Veevart's approach goes beyond software. The company is known for its close support model and its commitment to building lasting relationships with each client. For an institution like Hill Stead, where staff resources are limited and operational continuity matters greatly, this kind of partnership was just as important as the technology itself.

The *Results*

By consolidating onto the Veevart platform, Hill Stead Museum was able to:

- Eliminate the inefficiency and frustration of managing six to eight disconnected systems
- Unify all core museum functions under one integrated platform
- Reduce time spent on manual data reconciliation between systems
- Gain access to dedicated, ongoing support from the Veevart team
- Free up staff capacity to focus on visitor experience and mission-driven work



About Veevart

Veevart is a unified museum management platform designed to help cultural institutions streamline their operations, engage their communities, and grow their impact. By bringing ticketing, fundraising, memberships, retail, and more into a single system, Veevart eliminates the patchwork of disconnected tools that many museums have come to rely on out of necessity.

Veevart distinguishes itself through close, responsive client support and a commitment to building genuine, long-term partnerships with every institution it serves.

Ready to simplify your museum's operations?
Schedule a free demo with Veevart today at veevart.com

